



May 20, 2020

MR. JACKIE JACOBSON
MLA, NUNAKPUT

Oral Question 90-19(2) Northwest Territories Power Corporation use of Limiters & Oral Question 211-19(2) Line Repairs and Power Limiters in Nunakput during COVID-19 Pandemic

This letter is in follow-up to Oral Question 90-19(2) raised on February 26, 2020 and Oral Question 211-19(2) raised March 16, 2020, regarding the use of load limiters in wintertime.

As Minister Responsible for the Power Corporation, I have asked that the policy regarding the use of current limiting devices be reviewed by the Board and Management of NTPC.

Again, as Minister Responsible for the Power Corporation, when the COVID-19 public health emergency was declared, I directed NTPC to stop all collection activity and remove all limiting devices. This has helped those who have been economically impacted by the pandemic.

NTPC will be reviewing the use of electrical limiting devices on accounts which are past due during winter months. Many Canadian utilities use these devices as an alternative to disconnections. Without the use of limiters, customers could find themselves disconnected and in debt. These are considerations that NTPC will be looking during their review of this policy.

The Department of Education, Culture and Employment has programs such as the Income Assistance Program available to assist those who are having difficulty paying their power bill. Many NTPC customers use budget billing or make additional payments in the summer, to reduce their power payments in the winter, if they have seasonal incomes.

.../2

Moving forward, I will keep you and committee updated on this important issue.

Thank you.



Shane Thompson
Minister Responsible for the
Northwest Territories Power Corporation

- c. Clerk of the Legislative Assembly
Legislative Coordinator, Executive and Indigenous Affairs