# LEGISLATIVE ASSEMBLY OF THE NORTHWEST TERRITORIES 8<sup>TH</sup> ASSEMBLY, 59<sup>TH</sup> SESSION

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#### ANNUAL REPORT

TERRITORIAL HOSPITAL INSURANCE SERVICES BOARD

#### AHNUAL REPORT

OF

## TERRITORIAL HOSPITAL INSURANCE SERVICES BOARD FOR THE YEAR ENDED DECEMBER 31, 1975

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COMMISSIONER, GOVERNMENT OF THE NORTHWEST TERRITORIES

I have the honour to submit the Annual Report of the Territorial Hospital Insurance Services for the year 1975.

Respectfully submitted,

K.J. Torrance, Chairman.

# TERRITORIAL HOSPITAL INSURANCE SERVICES BOARD



Mr. K.J. Torrance Chairman

**STAFF** 



Doctor W.H. Frost



Mr. R.E. McDermit Chief, Health Care Plan



Reverend K.A.Gaetz



Ms. Betty L. Humm Supervisor, Health Care Plan

#### ANNUAL REPORT

#### TERRITORIAL HOSPITAL INSURANCE SERVICES BOARD

FOR THE YEAR ENDED DECEMBER 31, 1975

#### INTRODUCTION

Under the Territorial Hospital Insurance Plan, a person who was legally entitled to remain in Canada, and who made his home and was ordinarily present in the Territories, was entitled after three months residence in the Territories to insured services at any approved hospital or nursing station of his choice, including a hospital outside the Territories.

A resident of the Territories who moved to another province was covered under the Plan during time of travel and for the period it took to become eligible for insured services in the new province.

Certain residents who had other entitlement to the same type of services as provided under the hospital insurance program, were not covered by the Territorial program. They included members of the armed forces and of the Royal Canadian Mounted Police. In addition, where residents were entitled to services under statutes such as Workers' Compensation, their entitlement under such laws excluded them from entitlement to the same service under the hospital insurance program.

#### BENEFITS

A resident who required care as an in-patient, was entitled to receive for \$1.50 per day, the following services in a hospital approved by the Plan:

- a) accommodation and meals at the standard or public ward level:
- b) necessary nursing services;
- c) laboratory, radiological and other procedures together with the necessary interpretations for the purpose of assisting in the treatment of any injury, illness or disability;
- d) drugs, biologicals and related preparations when administered in the hospitals;

- e) use of operating room, case room and anaesthetic facilities including necessary equipment and supplies;
- f) routine surgical supplies;
- g) use of radiotherapy facilities, where available;
- h) use of physiotherapy facilities, where available.

An insured person was entitled, without charge, to necessary out-patient treatment in a hospital including X-ray, laboratory, and other diagnostic services.

#### EXCLUSIONS

Admission for dental care was not paid for unless there was a condition certified by a medical practitioner stating that hospitalization was necessary. Accounts for the services of a private nurse requested for the convenience of the patient were not acceptable. Private or semi-private accommodation when requested by the patient was not included as a benefit. Excluded also were drugs, biologicals and related preparations, which were intended for use after discharge from the hospital. The cost of ambulance service was excluded, as were the fees for doctors except those engaged by a hospital.

#### Method of Payment to Hospitals

For payment purposes, listed hospitals are grouped into four categories: -

- 1. Approved Hospitals
- 2. Contract Hospitals
- 3. Federal Hospitals
- 4. Hospitals Outside the Territories

A list of the hospitals in the Northwest Territories, giving the rated bed capacity, may be seen in Table 1.

#### Approved Hospitals

An approved hospital, known commonly as a "Budget Review" hospital, is paid its approved budget, including the cost of new equipment. The Stanton Yellowknife Hospital in Yellowknife, the H.H. Williams Memorial Hospital in Hay River and St. Ann's Hospital in Fort Smith are the only

Budget Review Hospitals. The hospitals submit to the Board, in advance of the calendar year, their annual budgets for the ensuing year. The approved budget for total operating costs is paid to the hospitals in (12) twelve monthly instalments.

#### Contract Hospitals

Contract hospitals are those hospitals or other facilities in the Territories with which the T.H.I.S. Board has contracted for the provision of insured services to insured persons.

In 1975 the only contract hospital was:

Chesterfield Inlet Ste.-Therese de l'Enfant Jesus Rospital

In addition, the Red Cross Blood Depot in Edmonton, Alberta, served as a contract facility for the supply of blood and blood products. The payment for this service in 1975 was \$2,199.02.

#### Federal Hospitals and Nursing Homes

Federal Hospitals are hospitals in the Territories owned or operated by the Government of Canada. Payments were made by the Board at agreed per diem rates. During 1975, this arrangement applied to the following hospitals and other facilities operated by Medical Services, Health and Welfare Canada:

## FEDERAL HOSPITALS AND NURSING STATIONS

Frobisher Bay Inuvik Fort Simpson Rae-Edzo Aklavik Arctic Bay Baker Lake Belcher Islands (Sanikiluag) Broughton Island Cambridge Bay Cape Dorset Clyde River Coppermine Coral Harbour Eskimo Point Fort Franklin Fort Good Hope Fort Liard Fort McPherson Fort Norman Fort Providence Fort Resolution Fort Wrigley Gjoa Haven Grise Fiord Hall Beach Holman Island Igloolik Lake Harbour Norman Wells Pangnirtung Pelly Bay Pond Inlet Port Burwell Rankin Inlet Repulse Bay Resolute Bay Sachs Harbour Snowdrift Spence Bay Tuk toyak tuk Whale Cove

Frobisher Bay General Inuvik General Fort Simpson General Edzo Cottage Hospital Aklavik N/S Arctic Bay N/S Baker Lake N/S Belcher Islands N/S

Broughton Island N/S Cambridge Bay N/S Cape Dorset N/S Clyde River N/S Coppermine N/S Coral Harbour N/S Eskimo Point N/S Fort Franklin N/S Fort Good Hope N/S Fort Liard N/S · Fort McPherson N/S Fort Norman N/S Fort Providence N/S Fort Resolution N/S Fort Wrigley N/S Gjoa Haven N/S Grise Fiord N/S Hall Beach (foxe) N/S Holman Island N/S Igloolik N/S Lake Harbour N/S Norman Wells N/S Pangnirtung N/S Pelly Bay N/S Pond Inlet N/S Port Burwell N/S Rankin Inlet N/S Repulse Bay N/S Resolute Bay N/S Sachs Harbour N/S Snowdrift N/S Spence Bay N/S Tuktoyaktuk N/S Whale Cove N/S

#### Hospitals Outside the Territories

When treatment was obtained in a hospital in another province or territory, payment was made by the T.H.I.S. Plan at the rate established for the hospital by the province or territory, less the co-insurance charge of \$1.50 per day. The rate payable outside Canada was determined by the Board, but could not exceed the maximum rate payable to an approved hospital in the Territories less the co-insurance charge.

During 1975, most hospital care outside the Territories to beneficiaries of the Plan was given in Alberta, Manitoba and Quebec.

#### Utilization of Hospitals

The total number of approved inpatient days for 1975 was 88,784. The comparative figures for 1974 and 1975 are shown in tables 2 and 2A.

#### Payment to Hospitals

Payment made by the T.H.I.S. Plan to hospitals for insured services was as follows: The Approved Hospitals received \$3,418,679; the Contract Hospitals received \$3,0^7; the Federal Hospitals received \$1,195,901 and the Hospitals outside the Northwest Territories received \$3,373,323. Comparative information may be found in Table 3.

#### Cost of Insured Services

The cost of insured services to the Hospital Insurance Plan was \$7,990,910. The average cost to the Plan per patient day of insured services was \$86.68 for adults and children and \$11.80 for newborn. Using the population figure of 37,200 for the Northwest Territories, as supplied by Statistics Canadan, 1975, the average cost of insured services per capita was \$214.81 for the year. Comparative information is given in Table 4.

#### SPECIAL STUDIES

During 1975 the Mackenzie River Area Health Services Study was tabled in the Council. This study was undertaken to review the present programs, services and facilities in the Mackenzie River Area.

The recommendations will serve as valuable aids in the future planning of health services in that area.

As a result of the study the following action has already been initiated:

#### 1. Hay River Health Centre

During 1975 construction commenced on an expanded hospital and/or health centre for Hay River. It is expected the construction will be completed by the fall of 1976.

The new expanded facilities will include:

- expanded out-patient and emergency services;
- facilities for an active community home care service operating as an outreach program for the hospital;
- space for the Public Health Offices; Medical Services, Health and Welfare Canada;
- space for the Area Social Development Offices;
- forty (40) active adult and children inpatient beds;
- ten (10) extended care or chronic came beds.

It is to be noted that the existing hospital will be renovated to provide the required office space, with the new construction providing the in-patient space.

#### 2. Fort Smith Health Centre

The functional program for the new Fort Smith Health Centre was completed in November, 1975 and an Architect was appointed in December. Detailed planning is expected to commence early in 1976 with construction scheduled for 1977.

The completely new facility will consist of the following:

- physician office space
- an ambulatory care service for out-patients and emergencies
- space for the Public Health Offices, Medical Services, Health and Welfare Canada
- space for the Area Social Development Offices
- space for special clinics
- space for a community home care program
- fifteen (15) active adult and children in-patient beds
- ten (10) extended care or chronic care beds

#### 3. Yellowknife Regional Health Centre

A meeting was held during the fall of 1975 with the Executive Committee, Stanton Yellowknife Hospital, to initiate planning in relation to an expansion program to enable the hospital to provide additional local and regional services.

Program planning will continue early in 1976 with the possible initiation of construction planning in the fall. It is expected that the actual construction will commence in 1977.

## **CONSULTANTS**



Miss Janet Lindquist Programs Officer and Nursing Consultant



Mrs. Jill Christensen Consultant in Nutrition & Dietetics



Barbara Towle Consultant in Physiotherapy



Judy Stauffer Speech Consultant

#### CONSULTING SERVICES

Section 13 of the Territorial Hospital Insurance Services Regulations state:

"There shall be an advisory agency, to be called the Hospital Services Planning Division, that shall provide consultant services on all of the matters referred to in sub-sections (e), (f), (g) and (h) of Section 8 of the Ordinance, and that shall have the duty and power to inspect hospitals and to make recommendations to the Commissioner".

Section 8 of the Ordinance states:

"Subject to this Ordinance and the regulations, the Board has power:

- e) to license, supervise and inspect hospitals in the Territories and ensure that adequate standards are maintained therein;
- f) to authorize the establishment of hospitals in the Territories or any change in such hospitals, and develop and maintain a co-ordinated system of hospitals, training schools and related health facilities throughout the Territories;
- g) to conduct surveys and research programmes and obtain statistics for such purposes;
- h) to appoint inspectors to inspect hospitals in the Territories to ensure that adequate standards are maintained therein;

Both the regulations and the Ordinance provide for the provision of Consulting Services.

- In the past special studies and reviews were conducted on an individual contract basis.
- 2. In the fall of 1974 an individual with extensive experience in the Health Care Field was appointed as Chief of the Health Care Plan.
- 3. During 1975 the following progress was made:
- a) A "Programs Officer and Nursing Consultant" was appointed on a full time basis.

- b) An arrangement was made with the Stanton Yellowknife Hospital to share the services of a "Consultant in Nutrition and Dietetics".
- c) An arrangement was made to obtain the services of a "Speech and Hearing Consultant" on a very limited basis.
- d) In the future it is planned to provide additional consulting services in such areas as Physiotherapy, Laboratory, Radiology, etc.

A brief review of the services provided by the Consultants is outlined below:

#### PROGRAMS OFFICER AND NURSING CONSULTANT

- Participated in the planning for the Hay River and Fort Smith Health Centres.
- Initiated a study of handicapped persons within the Northwest Territories.
- Initiated a study in relation to technical educational programs for health and social service personnel.

#### CONSULTANT IN NUTRITION AND DIETETICS

- 1. The services of the Consultant are shared with the Stanton Yellowknife Hospital where the Consultant is head of the Food Service Department.
- During 1975 a new Outpatient Diet Counselling Service was initiated. From August to December 1975 a total of 161 sessions were conducted with 40 individuals. Weekly reports were submitted to each doctor concerned.

The types of diet instruction included; - reducing

- diabetic
- ulcer
- low residue
- type IV
- hyperlipo proteinemia

This outpatient service has been very well received by the patients and physicians. It is felt that the new service is in keeping with the "New Perspective for Health".

 The Consultant also participated in the planning for the new food service department for the Hay River Health Centre.

#### SPEECH CONSULTANT

On a very limited basis arrangements were made to provide the services of a Speech Consultant for the inservice training of education, social and health personnel. In addition a small number of assessments were carried out with recommendations for treatment to the attending physician.

It is anticipated that this service will have to be expanded. However, any decision in this regard will depend on the results of the review of handicapped persons, being carried out under the direction of the Programs Officer and Nursing Consultant.

#### CONSULTANT IN PHYSIOTHERAPY

Arrangements were completed just prior to the close of 1975 with the Stanton Yellowknife Hospital for the use of their Physiotherapist as a Consultant in Physiotherapy. This valuable additional consulting service will be made available to Budget Review Hospitals early in 1976.

The Consultant in Physiotherapy will participate in inservice training programs for Nursing Personnel on the Budget Review Hospitals. The Consultant will also assist in the planning of Activity Areas in new facilities.

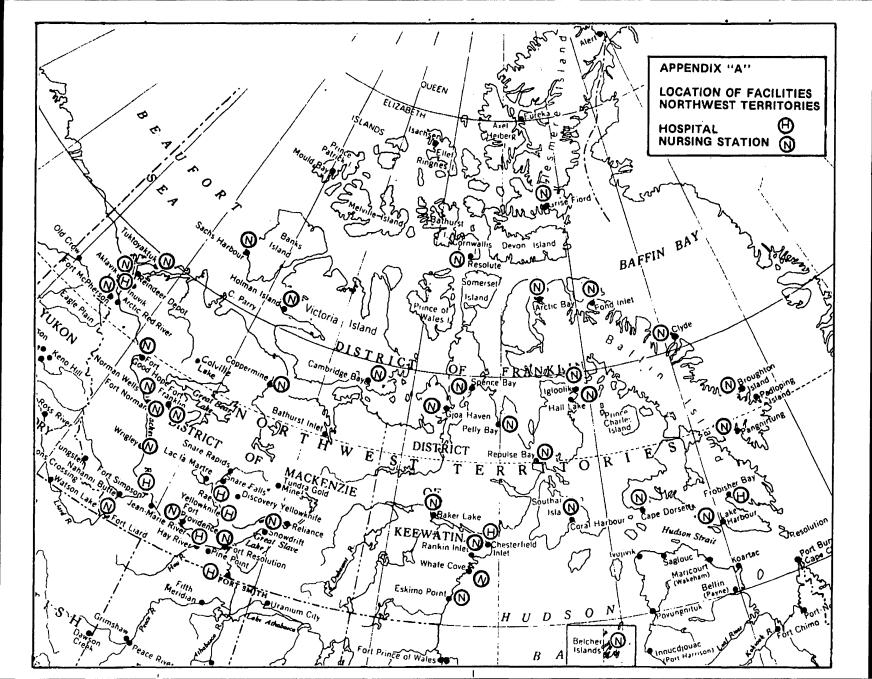


TABLE 1 Part 1

Rated Bed Capacity - Hospitals in the Northwest Territories - 1975

	Table 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	<del></del>		
LOCATION	NAME	BEDS	CRIBS	BASSINETS
APPROVED (BUDGET)				
Fort Smith	St. Ann's General	40*		7
Hay River	H.H. Williams Memorial	22		8
Yellowknife	Stanton Yellowknife	73		9
Total at year-end		135*		24
CONTRACT				
Chesterfield Inlet	Stetheresa de l'Enfant Jesus	4		2
Total at year-end		4	7. A. 2. E	2
FEDERAL HOSPITALS AND NURSING STATIONS				
Frobisher Bay Inuvik	Frobisher Bay General	25	10	4
Inuvik Fort Simpson	Inuvik General Fort Simpson General	67	34	13
Rae-Edzo	Edzo Cottage Hospital	9 5	<b>4</b> 5	3 2
Aklavik	Aklavik N/S	5	,	2
Arctic Bay	Arctic Bay N/S	l	1	ī
Baker Lake	Baker Lake N/S	3	2	1
Belcher Islands	Belcher Islands	2		2
(Janikiluag) Broughton Islands	Broughton Islands N/S	3	1	, {
Cambridge Bay	Cambridge Bay N/S	10	1	1 2
Cape Dorset	Cape Dorset N/S	3	1	i
Clyde River	Clyde River N/S	3	1	1
Coppermine	Coppermine N/S	5		1
Coral Harbour Eskimo Point	Coral Harbour N/S	4		2
Fort Franklin	Eskimo Point N/S Fort Franklin N/S	4 5		2 2
Fort Good Hope	Fort Good Hope N/S	1 1		
Fort Liard	Fort Liard N/S	3		1
Fort McPherson	Fort McPherson N/S	5	l	2
Fort Norman	Fort Norman N/S	4	1	1 [
Fort Providence	Fort Providence N/S	5		1
Fort Resolution Fort Wrigley	Fort Wrighow N/S	5	ļ	1
ore wildlea	Fort Wrigley N/S	4	i	2

TABLE 1 Part 11

FEDERAL HOSPITALS AN NURSING STATIONS CONT'	<del></del>			
Gjoa Haven Grise Fiord Hall Beach Holman Island Igloolik Lake Harbour Norman Wells Pangnirtung PElly Bay Pond Inlet Port Burwell Rankin Inlet Repulse Bay Resolute Bay Sachs Harbour Snowdrift Spence Bay Tuktoyaktuk Whale Cove	Gjoa Haven N/S Grise Fiord N/S Hall Beach N/S (foxe) Holman Island N/S Igloolik N/S Lake Harbour N/S Norman Wells N/S Pangnirtung N/S Pelly Bay N/S Pond Inlet N/S Port Burwell N/S Rankin Inlet N/S Repulse Bay N/S Resolute Bay N/S Sachs Harbour N/S Snowdrift N/S Spence Bay N/S Tuktoyaktuk N/S Whale Cove N/S	5 1 2 2 1 1 10 5 2 1 1 5 2 2 4 2 5 5 1	1 1 2 1 1 2 2	1 1 1 1 1 1 2 1 1 1 1 2 2 1 1 1 1 2 2 1
Total at year-end		241	70	71

380\*

70

99

TOTAL RATED BED CAPACITY AT YEAR END

<sup>\*</sup>Includes 22 extended care beds at Fort Smith.

TABLE 2
In-Patient Insured Services by Category of Hospital
All Insured Residents

CATEGORY	SEPARATIONS	DAYS OF CARE
Budget Review Hospitals Contract Federal Outside N.W.T.	4,156 4,501	25,539 113 24,151 39,427
Total	8,657 1975	89,230
Budget Review Hospitals Contract Federal Outside N.W.T.	4,395	26,846 16 22,458 39,464
Total	8,529	88,784

#### TABLE 2A

Chesterfield Inlet

Frobisher Bay

Fort Simpson

Inuvik

Rae-Edzo

Aklavik

Arctic Bay

Baker Lake

(Sanikiluag) Broughton Island

Cambridge Bay

Cape Dorset

Clyde River

Coral Harbour

Eskimo Point

Coppermine

Belcher Islands

Separations	and	Days	of	Care	of	Insured	Adults	and	Children	
		by i	los	pital	Loc	cation	#			

LOCATION	NAME OF HOSPITAL	•	DAYS OF	SEP.	DAYS OF
	BUDGET REVIEW HOSPITALS				
Fort Smith	St. Ann's General	612	3,005	557	2,920
Hay River	H.H. Williams Memorial	1,298	6,215	1,380	6,429
Yellowknife	Stanton YK	2,246	16,319	2,458	17,497
	TOTAL	4,156	25,539	4,395	26,846
	CONTRACT HOSPITAL				

Ste. Theresa Del'Enfant Jesu

FEDERAL HOSPITALS AND

Frobisher Bay General

Fort Simpson General

Edzo Cottage Hospital

open Oct.31/74

NURSING STATIONS

Inuvik General

Aklavik N/S

Arctic Bay N/S

Baker Lake N/S

Belcher Islands N/S

Broughton Island N/S

Cambridge Bay N/S

Cape Dorset N/S

Clyde River N/S

Coppermine N/S

Coral Harbour N/S

Eskimo Point N/S

TOTAL

NAME OF HOSPITAL	1974 DAYS OF SEP. CARE SEP
BUDGET REVIEW HOSPITALS	

by Hospital Location	
NAME OF HOSPITAL	DAYS OF SEP. CARE SEP.

ays of	Care	of	Insured	Adult	s ar	d C	hild	lren	
y Hos	pital	Loc	cation	:1					
				li	974				1
SPITAL			:		DAY	S O		EP.	=
···			_				<del></del>		1

113

113

8,208

12,942

1,175

53

33

25

56

57

182

135

58

27

51

120

1,129

1,214

194

263

61

36

37

25

28

111

113

77

37

29

66

Table 2A Cont. Part 11. Page

1,248

1,891

278

38

18

14

39

29

100

80

27

14

42

81

AYS OF ARE

16

16

7,397

9,831

1,555

1,313

90

62

71

50

46

187

192

143

62

40

Table 2A Cont.

Fort Franklin

Fort Liard

Fort Good Hope

Fort Franklin N/S

Fort Cood Hope N/S

Fort Liard N/S

Fort McPherson	Fort McPherson N/S	15	24	48	77
Fort Norman	Fort Norman N/S	19	29	26	34
Fort Providence	Fort Providence N/S	42	69	25	31
Fort Resolution	Fort Resloution N/S	11	20	12	21
Fort Wrigley	Fort Wrigley N/S	10	12	6	11
Gjoa Haven	Gjoa Ha <b>v</b> en N/S	40	76	36	56
Grise Fiord	Grise Fiord N/S	7,	9	10	20
Hall Beach	Hall Beach N/S (foxe)	29	78	43	113
Holman Island	Holman Island N/S	9	18	12	28
Igl <b>o</b> olik	Igloolik N/S	34	59	44	95
Lake Harbour	Lake Harbour N/S	7	13	18	24
Norman Wells	Norman Wells N/S	11	11	14	18
Pangnirtung	Pangnirtung N/S	55	99	113	201
Pelly Bay	Pelly Bay N/S	16	31	23	42
Pond Inlet	Pond Inlet N/S	34	36	40	62
Port Burwell	Port Burwell N/S	[ ]/	1	1	1
Rankin Inlet	Rankin Inlet N/S	53	72	67	115
Repulse Bay	Repulse Bay N/S	10	10	13	13
Resolute Bay	Resolute Bay N/S	27	36	24	35
Sachs Harbour	Sachs Harbour N/S		1	1 . 1	i
Snowdrift	Snowdrift N/S	24	46	17	32
Spence Bay	Spence Bay N/S	19	35	25	47
Tuktoyaktuk	Tuktoyaktuk N/S	36	45	51	85
Whale Cove	Whale Cove N/S	21	50	9	15
	TOTAL	4,501	24,151	4,134	22,458
		.		1	
OUTSIDE N.W.T.			39,427		39,464
•	TOTAL		39,427		39,464
4	GRAND TOTAL	8,657	89,230	8,529	88,784
			<del> </del>		

12

8

53:

26

16

109

11

11

16

23

16

72

TABLE 3
Payment to Hospitals

#### 1974 and 1975

Category of Hospitals	T.H.I.S.	Plan
	1974	1975
Approved	2,758,451	3,418,679
Contract	14,011	3,007
Federal	823,468	1,195,901
Outside N.W.T.	2,626,425	3,373,323
TOTAL	6,222,355	7,990,910

TABLE 4

#### Total Cost of Insured Services

## Cost Per Insured Person, and Average Cost Per Patient Day 1974 and 1975

·	T.H.I.S.	Plan
Costs of Insured Services	1974	1975
In-patient -Adults and Children -Newborn Out-Patient	5,977,561 66,032 6,043,593	7,681,765 97,029 7,778,794
TOTAL	178,762 6,222,355	<u>212,116</u> 7,990,910
Cost Per Insured Person Insured Population 1974 - 37,000 1975 - 37,2	168.17	214.81
Average Cost Per Patient D	ay	
Hospitals in the N.W.T. Adults and Children Newborn	61.44	65.76 13.33
Hospitals Outside N.W.T. Adults and Children Newborn	65.00	83.17 9.68
All <u>Hospitals</u> Adults and Children Newborn	75.10 11.36	86.68 11.80