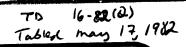
LEGISLATIVE ASSEMBLY OF THE NORTHWEST TERRITORIES 9TH ASSEMBLY, 8TH SESSION

TABLED DOCUMENT NO. 16-82(2)TABLED ON MAY 17, 1982



Annual Report

for the period ending March 31, 1981



Territorial Hospital Insurance Services

ANNUAL REPORT

for the period ending March 31, 1981



1 November 1981

COMMISSIONER

I have the honour to present the Annual Report for 1 H.I.S. for the period ending 31 March 1981.

C Arnold J. McCallum,



1 am pleased to submit the Annual Report for T.H.I.S. for the period ending 31 March 1981.

Under the Territorial Hospital Insurance Services Ordinance, there is a requirement to submit an Annual Report.

L Paul Moody,

Paul Moody, Deputy Minister, Department of Health.



Arnold J. McCallum Minister of Health



Paul Moody Deputy Minister, Department of Health



Michael S. Pontus Assistant Deputy Minister/Chairman T.H.I.S. Department of Health

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Introduction

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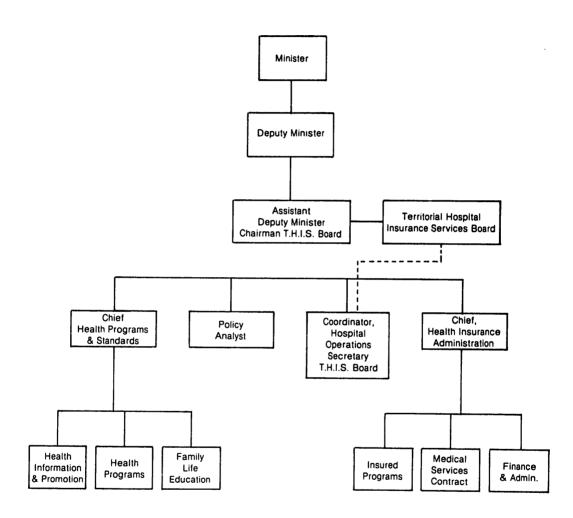
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The Northwest Territories Hospital Insurance Plan provides coverage, with no premiums payable, for a comprehensive range of hospital services for residents of the Territories.

The Government of the Northwest Territories administers and operates the Hospital Insurance Plan in accordance with the provisions of the Territorial Hospital Insurance Services (T.H.I.S.) Ordinance. The Hospital Insurance Plan is administered by the Department of Health under the direction of the T.H.I.S. Board.

This annual report for T.H.I.S. describes the programs and provides statistics and financial information for the year ended March 31, 1981.

Department of Health and T.H.I.S. Organization Chart As of March 31, 1981



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Territorial Hospital Insurance Services:

Board Members as of March 31, 1981

Michael S. Pontus	— Yellowknife (Chairman)
Bertha Allen	— Inuvik
Peter Tatty	— Rankin Inlet
Peter Anderson	- Fort Rae/Edzo
Gloria Wood	 Cambridge Bay
The Reverend	U ,
Ken Gaetz	— Hay River
Leon Peterson	 Fort Smith
Dave Emeru	- Yellowknife

Dave Emery Ray J. Racette

Yellowknife (Secretary)

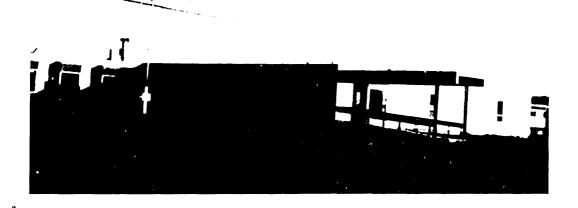
The N.W.T. Hospital Insurance Plan is administered under the direction of the Territorial Hospital Insurance Services (T.H.I.S.) Board, a body corporate whose members are appointed by the Commissioner in Council. The Department of Health provides support services to the Board on matters falling under its jurisdiction.

Major responsibilities of the T.H.I.S. Board are:

- 1. to develop and administer the Hospital Insurance Plan;
- 2. to determine eligibility for, and entitlement to, insured inpatient and outpatient hospital services;
- to determine the amounts that may be paid to hospitals and related health facilities both in and outside the Territories in respect of the cost of insured services provided by those facilities to eligible residents of the N.W.T.;

- 4. to enter into agreements on behalf of the Territories with hospitals and related health facilities in or outside the Territories, or with the Government of Canada or any province or an appropriate agency thereof, for the provision of insured services to eligible residents of the N.W.T.;
- 5. to ensure that adequate standards are maintained in hospitals and related health facilities; and
- to develop and maintain a coordinated system of hospitals and health related facilities throughout the Territories.

The T.H.I.S. Board met four times during 1980/81. Important decisions which the Board made during the years included: approval to initiate planning for a new 135 bed hospital in Yellowknife; approval for a N.W.T. Nursing home program; approval and funding of specialty programs in Psychiatry, Obstetrics /Gynecology and Orthopedics at Stanton Yellowknife Hospital; approval to renovate the mechanical/ventilation system at Stanton Yellowknife Hospital; funding of the Central Arctic Regional Health Study; approval to enter an agreement with Manitoba for the reciprocal billing of inpatient hospital claims; approval of a Capital Projects Process for directing all future Capital projects funded by T.H.I.S.; approval of a new semi-global budget policy for budget review hospitals; the review and approval of the 1980/81 Capital and O&M budgets for the Budget Review Hospitals and the establishment of 1980/81 inpatient, newborn and outpatients rates for the N.W.T. health facilities.



Accreditation

Accreditation is a review and examination of a hospital's policies, practices and standards as compared to the established standards for hospitals in Canada. To undergo the accreditation review is a voluntary decision taken by hospitals wishing to indicate their compliance with the established standards of hospital care.

Fort Smith Health Centre; H. H. Williams Memorial Hospital; Stanton Yellowknife Hospital; Frobisher Bay General Hospital and Inuvik General Hospital have all been awarded accreditation by the Canadian Council on Hospital Accreditation.

Benefits Under the Hospital Insurance Plan

Eligibility

All persons registered under the N.W.T. Health Care Plan are eligible for benefits under both the Hospital Insurance Plan and Medicare. For newcomers from a province or the Yukon Territory who are establishing permanent residence in the N.W.T., there is a three month waiting period for benefits; however, during this three month period, they are covered under their former provincial or territorial plans.

Exceptions to the three month waiting period are:

- 1. discharged Federal inmates who are granted first day coverage.
- 2. members of the National Defense or the R.C.M.P. leaving the forces who are granted first day coverage.
- 3. landed immigrants who are granted first day coverage.
- 4. DEW line employees who are eligible after one year.

Coverage of Insured Services

Coverage for eligible persons, under the Hospital Insurance Plan is extended throughout the world. In other parts of Canada, the Plans pay for insured services at the rates established in the province in which they are provided. For approved services received outside Canada, eligible persons will be reimbursed up to the rates set for the N.W.T. When the amount billed exceeds the N.W.T. rate, payment of the difference becomes the patient's responsibility.

Synopsis of Benefits Covered Under the Hospital Insurance Plan

Inpatient Insured Services

- 1. accommodation and meals at the standard or public ward level.
- 2. necessary nursing services.
- laboratory, radiological, and other procedures together with the necessary interpretations for the purpose of assisting in the diagnosis or treatment of any injury, illness or disability.
- 4. drugs, biologicals, and related preparations when administered in a hospital.
- use of operating room, case room and anaesthetic facilities including necessary equipment and supplies.
- radiotherapy treatment, occupational therapy, physiotherapy and speech therapy in an approved hospital.
- 7. other health care support services provided in the hospital by employees.

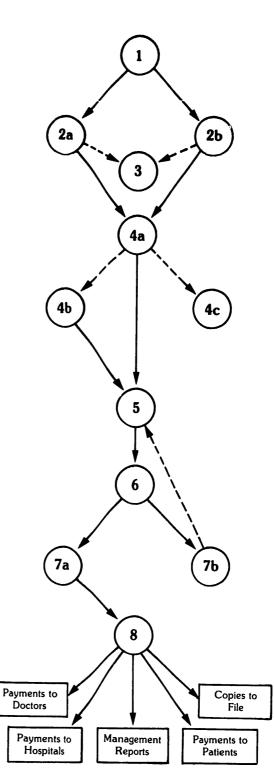
Outpatient Insured Services

- laboratory tests and x-rays and necessary interpretations when requested by a physician and when performed in an outpatient facility in an approved hospital.
- 2. hospital services in connection with most minor medical and surgical procedures.
- emergency services when provided in the outpatient facility of an approved hospital for the purpose of diagnosis or treatment of an injury, illness or disability.
- physiotherapy, occupational therapy, radiotherapy, and speech therapy services in an approved hospital.
- psychological services for medical reasons when requested by a physician and provided through an approved hospital program.

A complete list of insured benefits is set out in the Territorial Hospital Insurance Services Regulations.

T.H.I.S. and Medicare Processing System

- 1. Claims are received from physicians/hospitals/patients and are date stamped.
- 2a. Assessment staff check N.W.T. and Alberta claims for completeness and accurate codes. Where possible, necessary changes are made.
- 2b. Out-of-province claims for N.W.T. residents except for Alberta claims are coded and transcribed onto N.W.T. claim cards. Any claims with out-of-Territory addresses are then sent to the Registration Section for verification of eligibility.
- Incomplete or ineligible claims are returned to physicians/hospitals/patients for the required additional information.
- 4a. Assessed claims are sent to Doctor Registration to verify that the physicians are registered, or eligible to be registered, with the N.W.T. Health Care Plan.
- 4b. If physicians are not registered, but deemed eligible for registration, their registrations are processed.
- 4c. Claims submitted by physicians ineligible for registration are returned to physicians/hospitals/patients.
- 5. Claims are sent to data entry personnel within the Department of Health.
- 6. A computer edit and assessment is carried out.
- 7a. Valid claims are processed for payment.
- 7b. Rejected claims are returned to assessment staff for manual assessment and correction. Corrected claims are returned to keypunch personnel.
- 8. There is a bimonthly payment run.



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Expenditures	Operating 000's	Capital 000's	Total 000's
Territorial Hospital Insurance Services			
Budget Review Hospitals	\$ 9,258		\$ 9,258
Semi Budget Review Hospitals	3,506		3,500
Other Hospitals	5,495		5,495
Stanton Yellowknife Hospital		\$ 660	660
Cambridge Bay Regional Health Study		72	72
Total	\$18,259	\$ 732	\$18,991
Revenue Recoveries			
Recoveries under E.P.F. ¹ - Hospitals			\$ 5,292
Grants for Hospital Care — Ind and Inuit			6,559
Other — Recovery of Previous Year Expenditures			20
Extended Health Care			289
Hay River Health Centre			84
Total			\$ 12,244

T.H.I.S. Financial Information For the Period April 1, 1980 to March 31, 1981 — unaudited

¹ Cash Payments only; tax point transfer values are not reflected.



Notes on Statistical Tables

The tables in this report provide 1980/81 utilization and cost data associated with the provision of insured hospital services to residents of the N.W.T.

Due to computer malfunction, the statistical reports for the 1980-81 year are missing 6 weeks of information that is non-recoverable. Financial information, however, is correct.

The notes have been provided to assist with the interpretation of the tables.

Table 1

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Table 1 indicates the rated bed capacity of health facilities in the N.W.T.

Table 2

Table 2 reflects the utilization inside the N.W.T. of inpatient, and outpatient services which are covered under the Territorial Hospital Insurance Plan. The totals do not include services which are covered by other funding agencies such as the Workers' Compensation Board.

Budget Review Hospitals provided 65.3% (28,067 days) of the total inpatient days of care (Adult, children and newborn) and 31.4% (19,364 visits) of the total outpatient visits.

Federal hospitals and nursing stations provided 34.7% (14,907 days) of the total inpatient days of care, and 68.6% (42,259 visits) of the total outpatient visits.

Table 3 and 4

Table 3 reflects the total utilization of inpatient, newborn and outpatient services in and outside the N.W.T. which are covered under the Territorial Hospital Insurance Plan. The totals do not include services which are covered by other funding agencies such as the Workers' Compensation Board.

Table 4 expresses the utilization data from Table 3 in terms of the number of inpatient days of care, newborn days of care and outpatient visits, respectively, per 100 residents in each of the 4 regions.

Residents of the Keewatin and Central Arctic Region utilize the highest number of inpatient and newborn days of care on a per capita basis.

Residents of the Inuvik Region utilize significantly more outpatient services, on a per capita basis, than do residents of all other Regions.

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Table 5

Table 5 illustrates the amount of hospital services provided to N.W.T. residents outside the N.W.T.

Alberta continues to provide approximately 50% of referred hospital services.

Alberta, Manitoba, and Quebec combined provided 89% of all out of Territories patient days to N.W.T. residents.

Table 6

Table 6 compares the payments made to hospitals in and outside the N.W.T. during 1979/80 and 1980/81.

Total hospital payments made to hospitals inside the N.W.T. was slightly higher (3%) in 1980/81.

Table 7

Table 7 illustrates on a regional basis the utilization of inpatient services by residents of the N.W.T.

The average length of stay was higher for the Keewatin and Central Arctic Regions.

Table 8

Table 8 presents on a regional basis the number of newborn services utilized by residents of the N.W.T.

Table 9

Table 9 presents on a regional basis the number of outpatient visits made by residents of the N.W.T.

Table 1
Rated Bed Capacity of Health Facilities
in the Northwest Territories - 1980/81*

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Location	Name	Beds	Cribs	Bassinete
Budget Review Hospitals				
Fort Smith	Fort Smith Health Centre	25		7
Hay River	H.H. Williams Memorial	50		10
Yellowknife	Stanton Yellowknife	72		9
Budget Review Total		147		
		147		26
Federal Hospitals and Nursing Stations				
Frobisher Bay	Frobisher Bay General	34		-
lnuvik	Inuvik General (chronic care 10.	34		9
Fort Simpson	T.B.10)	55		10
Rae-Edzo	Fort Simpson General	14		
Aklavik	Edzo Cottage Hospital	8		4
Arctic Bay	Aklavik N/S	5		2 2
Baker Lake	Arctic Bay N/S	2		1
Belcher Island (Sanikiluaq)	Baker Lake N/S	3		2
Broughton Island	Belcher Islands N/S	2	1	1
Cambridge Bay	Broughton Island N/S	5	-	i
Cape Dorset	Cambridge Bay N/S	6		2
Chesterfield Inlet	Cape Dorset N/S	3		ī
stresterneta inter	Chesterfield Inlet N/S			-
Clyde River	(Rehab. 1 - opened 7 July, 1977)	1		1
Coppermine	Clyde River N/S	5		1
Coral Harbour	Coppermine N/S	4		1
skimo Point	Coral Harbour N/S	2		1
ort Franklin	Eskimo Point N/S	4		2
ort Good Hope	Fort Franklin N/S	5		2 2 1
ort Liard	Fort Good Hope N/S	4		ī
ort McPherson	Fort Liard N/S	2		1
ort Norman	Fort McPherson N/S	5		2
ort Providence	Fort Norman N/S Fort Providence N/S	4		1
ort Resolution	Fort Resolution N/S	4		1
ort Wrigley	Fort Wrigley N/S	4		1
joa Haven	Gjoa Haven N/S	2	-	1
rise Fiord	Grise Fiord N/S	5	1	2
all Beach	Hall Beach N/S (Foxe)	2 4		1
olman Island	Holman Island N/S	4 2	1	1
loolik	Igloolik N/S	2	1	1
	- <u></u>	1		1

Such a short of a raining high day

Location	Name	Beds	Cribs	Bassinet
Lake Harbour	Lake Harbour N/S	2		1
Nanisivik	Nanisivik N/S	6		ī
Norman Wells	Norman Wells N_S	10		2
Pangnirtung	Pangnirtung N/S	7		1
Pelly Bay	Pelly Bay N/S	2	1	1
Pond Inlet	Pond Inlet N/S	7	•	i
Rankin Inlet	Rankin Inlet N/S	4		3
Repulse Bay	Repulse Bay N/S	1		ī
Resolute Bay	Resolute Bay N/S	2		1
Sachs Harbour	Sachs Harbour N/S	2		-
Snowdrift	Snowdrift N/S	1	1	1
Spence Bay	Spence Bay N/S	3	i	2
Tuktoyaktuk	Tuktovaktuk N/S	5	-	1
Whale Cove	Whale Cove N/S	1		ī
Federal Total		256	6	74
Total Rated Capacity a	nt Year End	403	6	100

• Figures taken from Canadian Hospital Association Directory, 1980



Table 2 Utilization of Northwest Territories Hospitals and Nursing Stations — 1980/81

Province/Territory		dult & children) Newborn	Outpatient Visit	
	Separations	Days of Care		
Budget Review Hospitals				
H. H. Williams Memorial	1,190	6,791	3,387	
Stanton Yellowknife	3,271	19,848	12,803	
Fort Smith Health Centre	283	1,428	3,174	
Sub-Total — Budget Review	4,744	28,067	19,364	
Federal Hospitals and Nursing Stations				
Fort Simpson General	168	1,199	1,203	
Edzo Cottage	152	825	2,212	
Frobisher Bay General	1,040	4,790	259	
Inuvik General	1,223	7,389	11,320	
Eskimo Point N/S	17	18	1,269	
Baker Lake N/S	15	19	945	
Rankin Inlet N/S	25	27	1,319	
Coral Harbour N/S	5	5	494	
Repulse Bay N/S	10	10	328	
Whale Cove N/S	12	16	179	
Sanikiluaq N/S	6	6	310	
Chesterfield Inlet N/S	3	3	370	
Fort Resolution N/S	5	5	1,094	
Fort Providence N/S	11	21	1,062	
Fort Liard N/S	22	26	746	
Coppermine N/S	21	22	857	
Cambridge Bay N/S	14	17	741	
Spence Bay N/S	40	63	640	
Gjoa Haven N/S	26	47	933	
Fort Wrigley N/S	3	7	403	
Snowdrift N/S	6	7	841	
Holman Island N/S	5	10	192	
Pelly Bay N/S	12	19	589	
Cape Dorset N/S	15	17	1,160	
Hall Beach N/S	16	17	694	
Pond Inlet N/S	15	21	1,055	
Arctic Bay N/S	14	32	411	
Igloolik N/S	20	23	618	
Broughton Island N/S	7	11	693	
Clyde River N/S	8	10	574	
Resolute Bay N/S Grise Flord	4	8	208	
Pangnirtung N/S	- 22		82	
Lake Harbour N/S			2,090	
Nanisivik N/S	7 4	7 4	562	
Aklavik N/S	4 6	4 6	339	
Tuktovaktuk N/S	58	59	1,254	
I UNIOYANIUK IN/ S	80	עכ	1,259	

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Distant States and States and States

Province/Territory		Inpatient (Adult & children) and Newborn		
	Separations	Days of Care		
Fort McPherson N/S Fort Good Hope N/S	15	25	601	
Fort Norman N/S	87	24 8	680	
Fort Franklin N/S	29	33	148 520	
Norman Wells N/S Sachs Harbour N/S	15	16	657	
	9	10	348	
Sub Total — Federal	3,120	14,907	42,259	
Total in N.W.T.	7,864	42,974	61,623	



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	Inpatient Adult and Child		1	Newborn	Outpatient
	Services*	Days of Care	Services	Days of Care	# Visite
Fort Smith Region					
Yellowknife	2,160	12,298	247	1,246	16,449
Fort Smith	429	2,531	39	215	3,385
Fort Providence	95	833	7	35	1,090
Fort Resolution	101	744	9	59	1,144
Fort Simpson	233	1.925	20	106	1,768
Hay River	890	5,735	68	370	4,265
Jean Marie River	4	21			31
Lac La Martre	68	577	12	68	172
Nahanni Butte	18	136		18	50
Pine Point	369	2.379	40	250	1,009
Rae Edzo	612	3,737	44	246	728
Reliance	1	23			2
Rocher River	2	15		_	29
Snowdrift	83	588	8	71	970
Tungsten	30	192	1	4	110
Trout Lake	23	300	i	7	26
Wrigley	36	342	2	23	456
Yellowknife Indian Village	50	042	L	20	2
Kakisa Lake	3	43	_	_	16
Echo Bay (Rad.)	18	43 99	- 1	5	59
Totals	5,175	32,518	502	2,723	31,761
Keewatin Region					
Baker Lake	147	1,358	24	143	1,039
Coral Harbour	75	717	16	78	538
Chesterfield Inlet	46	305	6	57	388
Eskimo Point	157	1,196	27	145	1,355
Rankin Inlet	280	2,076	31	249	1,479
Repulse Bay	86	658	9	47	350
Whale Cove	44	255	4	41	211
Totals	835	6,592	117	760	5,360
Central Arctic Region					
Cambridge Bay	141	975	22	126	839
Coppermine	175	1,270	20	109	989
Gjoa Haven	130	1,155	19	111	982
Holman Island	37	305	8	75	228
Pelly Bay	65	396	7	48	626
Spence Bay	148	1,009	12	51	709
Bathurst Inlet	12	133	2	18	705
Totals	708				

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Table 3 Utilization of Hospital Services In and Outside The Northwest Territories by Community - 1980/81

	Inpatient Adu	Inpatient Adult and Child		Newborn	
	Services*	Days of Care	Services	Days of Care	# Visits
Inuvik Region					
Arctic Red River	16	194	1	6	124
Colville Lake	10	124			65
Fort Good Hope	82	803	17	105	767
Fort Franklin	93	528	12	98	631
Fort Liard	83	448	8	45	680
Fort McPherson	147	1,169	19	92	903
Inuvik	671	3,947	82	372	8,470
Norman Wells	73	449	7	34	566
Sachs Harbour	46	268	2	7	462
Tuktoyaktuk	170	1,138	18	75	1,397
Paulatuk	15	108	1	5	70
Fort Norman					
Aklavik	172	1,281	27	183	1,492
Totals	1,578	10,457	194	1,022	15,627
Baffin Region	the second s				
Alert		_	_	_	8
Arctic Bay	55	289	13	56	471
Broughton Island	58	545	9	44	625
Cape Dorset	94	497	6	34	1,039
Clyde River	50	317	8	43	579
Frobisher Bay	612	3,737	44	246	728
Grise Flord	13	124	1	5	75
Hall Beach	57	473	12	41	598
laloolik	107	745	13	59	749
Lake Harbour	68	350	7	24	590
Nanisivik	26	161	4	20	247
Padloping Lake		_	-	_	2
Pangnirtung	124	906	18	82	1,999
Pond Inlet	99	904	16	68	1,050
Port Burwell	1	7	_	_	2
Resolute Bay	27	226	2	31	263
Sanikiluak	78	835	5	29	318
Totals	1,469	10,116	158	782	9,343
Grand Total	9,765	64,926	1,061	5,825	66,471

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*Services based on Separations from Hospitals.

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Table 4 Comparison of Utilization of Hospital and Nursing Station Services by Region - 1980/81

		Dave of (Care Per 100 Resid	lents
Regions	Population ¹	Adult & Child	Newborn	Outpatient
Baffin	8,342	121.26	9.37	111.99
Keewatin	4,222	156. 9 3	18.00	126.95
Central Arctic	3,344	156.78	16.08	130.98
Inuvik	7,441	140.53	13.73	210.01
Fort Smith	22,719	143.13	11.98	139.61
Total N.W.T.	46,069	140.93	12.64	144.28

¹ Bureau of Statistics, G.N.W.T., September 31, 1981 Figures are from June 1980

Table 5 Utilization of Hospital Services Outside the Northwest Territories By Province – 1980/81

Province / Territory	Inpatient (Adult a and Newborn S			Outpatient	Services
	Separations	days	% of Days	Visits	% of Visits
Yukon	23	79	.3	3,301	2.7
British Columbia	133	882	3.0	13,036	10.6
Alberta	1.260	14,112	48.4	62,264	50.8
Saskatchewan	67	448	1.5	4,914	4.0
Manitoba	868	7,183	24.7	18,496	15.1
Ontario	184	1.634	5.6	9,600	7.8
Quebec	329	4.575	15.7	5,749	4.7
New Brunswick	10	93	.3	532	.4
Nova Scotia	8	39	.1	1,984	1.6
Prince Edward Island	1	1	.003	347	.3
Newfoundland	6	43	.2	973	.8
USA and Foreign	17	44	.2	1,452	1.2
Total	2,906	29,133	100.0	122,648	100.0



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Table 6 Payments Made to Hositals During 1979/80 and 1980/81

T.H.I.S.	1979/80		1980/81	
N.W.T. Hospitals:	\$	95	\$	%
Contract Hospitals	23,245	.1	_	
Federal Hospitals	3,691,937	21.3	3,649,000	20.0
Budget Review Hospitals	8,030,684	46.2	9,258,000	50.7
Sub total N.W.T. Hospitals	11,745,865	67.7	12,907,000	70.7
Out of Territories Hospitals:				
Yukon	17,244	.1	18,172	.1
B.C.	161,510	.9	166,429	.9
Alberta	2,530,388	14.6	2,237,283	12.3
Saskatchewan	31,250	.2	55,455	.3
Manitoba	1,358,716	7.8	1,432,820	7.9
Ontario	341,584	2.0	263,906	1.4
Quebec	1,114,181	6.4	1,141,090	6.2
Maritimes	42,040	.2	25,913	.1
Foreign	10,436	.1	10,932	.1
Sub Total Out of	5,607,350	32.3	5,352,000	29.3
Territories				
Total Payments	17,353,215	100.0	18,259,000	100.0

* *

Table 7	
Utilization of Inpatient (Adult and C	Child)
Services by Region - 1980/81	

			Keewatin Central Arctic				Inuvi	k	Baffin		Total
	Fort Sn Number	nith % Total Service	Number	% Total Service	Number	% Total Service	Number	% Total Service	Number	% Total Service	N.W.T.
S 2rvices Days of Care	5,175 32,518	53% 50%	835 6,592	9% 10%	708 5,243	7% 8%	1,578 10,457	16% 16%	1,469 10,116	15% 16%	9,765 64,926
Average Length of Stay	6.3 da	ays	7.9 d	ays	7.4 d	ays	6.6 di	ays	6.9 d	ays	6.7 days

Table 8 Utilization of Newborn Services by Region – 1980/81

				41-	Central Arctic		Inuvik		Baffin		Total	
	Fort Sn Number	nith % total	Keewa Number	% total	Number	% total	Number	% total	Number	% total	N.W.T.	
Services Days of Care	502 2.723	47% 47%	117 760	11% 13%	90 538	9% 9%	194 1,022	18% 18%	158 782	15% 13%	1,061 5,825	
Average Length of Stay	-, -	iys	6.5 da	ays	6.0 da	iys	5.3 da	ays	4.9 da	ays	5.5 days	

				by ne	gion – 13	00/01				
Fort Visits			Keewatin Central Arctic			In	uvik	Baffin		Total
V 13118	% Total Visits	Visits	% Total Visits	Visits	% Total Visits	Visits	% Total Visits	Visits	% Total Visits	N.W.T.
31,761	48%	5,360	8%	4,380	7%	15,627	23%	9,343	14%	66.471

Table 9
Utilization of Outpatient Services
By Region - 1980/81

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