

**LEGISLATIVE ASSEMBLY OF THE
NORTHWEST TERRITORIES
10TH ASSEMBLY, 5TH SESSION**

TABLED DOCUMENT NO. 11-85(2)

TABLED ON JUNE 11, 1985

Tabled

11/06/85

Notice to Housing Association Tenants

User-Pay System

Your Housing Association has been directed to put in place a system where tenants pay a portion of their power bill. The Legislative Assembly of the N.W.T. has told all Associations in the N.W.T. to implement this system by May 31, 1985. The steps to follow in this program are:

1. Each tenant must sign a Customer Service Order, or C.S.O. This form states that the tenant accepts the responsibility of paying his power bill.
2. When the Northern Canada Power Commission receives the C.S.O. they start an account in the tenants' name.
3. The first power bill the tenant receives will be for the period from JUNE 8 to JULY 8 1985. The bill will be sent to the tenant in the community by N.C.P.C. through the post office. This bill will arrive during the month of July 1985.
4. When the tenant receives a bill, the tenant takes it to the Housing Association office. At the Association office the tenant pays 25 for every kilowatt hour used. The Association will send the tenants portion and the remaining amount owing to N.C.P.C.
5. If a tenant is receiving Social Assistance, then the tenant takes the bill to Social Services who give him a cheque for his portion. The tenant then takes his cheque to the Association who send this portion and the rest of the bill to N.C.P.C.
6. If the bill is not paid within one month, N.C.P.C. will disconnect the power to the house. The Association will not pay the tenants' portion of the bill.
7. If a tenant does not sign a C.S.O. the power will be disconnected.
8. Any damages caused to the house because of electricity being shut off, damages such as freezing, will be charged to the tenant for all labour and materials.

If you have any concerns about this program or wish to have more information, Contact the Housing Association office.

