GOVERNMENT OF THE NORTHWEST TERRITORIES





# PERFORMANCE AND ACCOUNTABILITY REPORT

GOVERNMENT OF THE NORTHWEST TERRITORIES
RESULTS REPORT 2005 - 2006



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# Message from the Chairman of the Financial Management Board

I am pleased to present the 2005-2006 Results Report for the Government of the Northwest Territories. This publication documents the achievements and challenges of each Department for the past year and reaffirms our commitment to public transparency and accountability – both of which are enhanced by effective, reliable, consistent performance reporting.



Northerners want to know that government programs are well managed. The GNWT strives to demonstrate value for money and results to Northerners as well as the rest of Canada. Reporting is indispensable to our efforts to improve public sector management, service delivery, and to actively engage Legislators in informed discussion on government directions, programs and operations.

I wish to thank the employees of the GNWT who have contributed to the results that you find here.

The Honourable Floyd K. Roland

Chairman of the Financial Management Board

# Message from the Speaker

It is my pleasure to present the Results Report for the Legislative Assembly's 2005/2006 Business Plan.

The Vision of the Legislative Assembly is to provide an environment in which the elected representatives can effectively, efficiently and to the best of their abilities, meet the needs and aspirations of residents, while taking into consideration the demographic diversity of the Northwest Territories.



I am proud of the results that have been achieved during 2005/2006. They show that Members are receiving quality service making it easier for them to represent the residents of the Northwest Territories effectively.

I must thank my staff whose dedicated and professional work ethic have contributed to the success we have achieved.

Hon. Paul Delorey

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Speaker of the Legislative Assembly and Chairman of the Board of Management

#### **GNWT RESULTS REPORT 2005-06**

#### Vision

The Legislative Assembly provides, within a framework of accepted democratic principles, an environment in which the elected representatives of the people of the Northwest Territories can effectively, efficiently and to the best of their abilities, meet the needs and aspirations of residents, while taking into consideration the demographic diversity of the Northwest Territories.

In striving to achieve its vision, the Legislative Assembly will be guided by the following values:

- Quality Service Delivery: to achieve excellence and responsiveness in meeting Members' day-to-day needs in all their lines of business;
- *Innovation*: to meet the challenge of responding to the unique requirements of the evolving territory and the development of new governance structures;
- Cultural Sensitivity and Relevance: to ensure that the activities of the Legislative Assembly are carried out in a manner that reflects and responds to the cultural aspirations of northern peoples;
- Knowledge Management: to manage information and technology as a strategic resource;
- Accountability and Openness: to ensure that members of the public are fully informed about the decisions of their representatives; and,
- Responsiveness: to ensure that actions and activities meet the needs of individuals and communities.

# Mission

The Office of the Legislative Assembly supports the activities of the Members, both individually and collectively in their roles as legislators, as representatives of their constituents, within prescribed parliamentary functions, and in a wide array of other duties.

Working to ensure fair and accountable legislative service.



#### Goals

- To protect the integrity of the institution of the Legislative Assembly and its democratic processes, principles and traditions, and all aspects of the provision of services to elected Members in the representation of their constituents;
- To provide public information and educational support services to the public, including the promotion of the Legislature as a "place of the people", reflective of the cultural diversity of the north;
- To provide financial and administrative support services to Members and staff to enable Members, individually and collectively to fulfill their duties and responsibilities; and
- To support, in principle and administratively, the various independent statutory officers of the Legislative Assembly in the fulfilment of their legislated responsibilities.

# Highlights & Challenges

#### Accomplishments 2005-2006

- Independent Commission to Review Members Compensation and Allowances appointed and report submitted according to statutory requirements.
- Electoral Boundaries Commission appointed and report submitted according to statutory requirements.
- Comprehensive Review of the *Legislative Assembly and Executive Council Act* and the *Elections Act* initiated and substantially completed.
- 2nd Annual Circle of Northern Leaders successfully hosted.
- Canadian Presiding Officers Conference hosted in Yellowknife. Two papers delivered by NWT jurisdiction.
- Comprehensive review of Legislative Assembly's Business Planning Process undertaken and changes implemented to reduce duplication of effort, make more efficient use of Member's time, and increase openness and transparency of budget process.
- Pre-budget consultations with communities initiated.
- Negotiation with the Aboriginal People's Television Network concluded and interim Assembly broadcasting solution implemented.
- Pension Governance policies for *Retiring Allowances Act* and *Supplementary Retiring Allowances Act* adopted and governance plan implemented.
- Cultural Enhancement Commission established and supported by Assembly staff.
- Speaker's Outreach program developed and ultimately piloted in Whati in June 2006.
- Conflict of Interest Commissioner recruited and contract entered into.
- Law Clerk recruited and contract entered into.

#### **GNWT RESULTS REPORT 2005-06**

- Access to Information and Protection of Privacy Commissioner recruited and contract entered into.
- Significant involvement and input into the planning and design of a Law Courts Building on and adjacent to the Assembly precincts.
- Security Policies of the Legislative Assembly reviewed with the Caucus and preferred changes implemented.
- By-election for Monfwi constituency conducted and newly elected Member oriented to Legislative Assembly.
- Operational Procedures Manual initiated and significantly advanced.
- Deputy Sergeant-At-Arms recruited and trained.
- Long-service Award Ceremony hosted for Assembly staff.

#### Challenges 2005-2006

- Preparation for the 2007 General Election and implement transition plan to the 16th Legislative Assembly.
- Introduce amendments to the *Legislative Assembly and Executive Council Act* and the *Election Act* in follow up to comprehensive review.
- Complete implementation of the recommendations of the Independent Commission to Review Members Compensation and Allowances.
- Implement comprehensive solution to the Assembly's broadcasting requirements with particular emphasis on French and aboriginal language broadcasts.
- Implement the ruling of the NWT Supreme Court with respect to French language services within the Assembly.
- Recruit a Chief Electoral Officer.
- Complete pension plan governance policies and commence implementation.
- Issue and evaluate Request for Proposals for Actuarial and Consultancy services for the Assembly's pension plans.
- Host Canadian Parliamentary Seminar in the fall of 2007.

# Major Studies, Reviews, Reports & Evaluations

There were no major studies, reviews, reports or evaluations in the 2005-2006 period.

# Performance & Results

#### Core Business

The Office of the Speaker ensures and manages the integrity of the Legislative Assembly and the democratic processes.

#### Outcome & Measures

The Legislative Assembly is able to make informed, inclusive decisions.

- Level of participation at the Circle of Northern Leaders
- Submissions received by other levels of government in the Territories
- Feedback from the leadership of all levels of government in the territory

#### Results & Discussion

The second annual Circle of Northern Leaders was held in Inuvik on April 18 -20, 2005. Elected leaders from territorial, community and Aboriginal governments attended the meeting, hosted by the Legislative Assembly. 46 leaders representing 13 governments and organizations attended the meeting, which focused on the development of the Northern Strategy.

Members of the Legislative Assembly, in conjunction with business and aboriginal leaders, also participated in "NWT Day" on Parliament Hill on April 5-7, 2005. NWT day involved meetings with influential decision makers in Ottawa on a wide array of issues of importance to the Territory.

A large number of Members participated in official implementation of the Tłլchǫ Land and Self Government Agreement including the swearing in ceremony for the Tłլchǫ government leadership.

In the course of their work on behalf of the Assembly, the committees also had the opportunity to meet with and receive submissions from other levels of government in the Territory. This was most evident during the Pre-Budget Consultations when the Committee had opportunity to meet with 12 Band Chiefs/Councillors and representatives of Métis associations. The Committee also received submissions from 8 Mayors/Councillors and/or their Senior Administrative Officers.

The other prime opportunity for interaction and dialogue with other levels of government occurred when Committees were conducting public hearings on Bills. Three Band Chiefs and one Mayor provided valuable insight to Committees in the course of this work.

#### Data Source

Not available

#### Outcomes & Measures

The community is knowledgeable about the role and mandate of the Legislative Assembly.

Enhanced public access to and involvement in the legislative and budget process.

Members and the general public of other jurisdictions are aware of the cultures and system of governance in the Northwest Territories.

Territorial youth are knowledgeable about the unique political system in the Northwest Territories.

#### **GNWT RESULTS REPORT 2005-06**

- Standing Committee meetings held outside the capital
- Number and type of events the Speaker attends in formal capacity
- Access to Legislative Assembly television coverage
- Requests for information and House documents from NWT residents
- Public participation at Standing Committee legislative review hearings
- Demand for Library Services
- · Articles published by Members and staff
- Participation in Youth Parliament
- Number of school visits from outside the Capital
- Participation in the Page Program

#### Results & Discussion

Committees of the Legislative Assembly made a concerted effort to ensure that the general public was well informed and had access to the Legislative Assembly's processes. One of the most efficient and effective ways to accomplish this was through committee meetings held outside the Capital. A total of 13 committee meetings were held in communities other than Yellowknife, ranging from Tuktoyaktuk in the North to Fort Smith in the South.

The Speaker of the Legislative Assembly attended 25 functions in a formal capacity during 2005-2006. Mr. Speaker attended eight conferences representing the Legislative Assembly of the Northwest Territories and hosted nine delegations from Consuls around the world (e.g. Consul General of India, Consul General of the United States, Consul General of Germany, Consul General of Japan, Consul General of France, etc.).

Access to the Assembly's televised proceedings was significantly compromised during the reporting period. The inability to negotiate an acceptable contract renewal with APTN resulted in the loss of English, French and aboriginal language rebroadcast coverage in all communities in the NWT. As an interim measure, a broadcasting contract was entered into with CKLB radio to provide English only broadcasts in 29 of 33 NWT communities. Individual television broadcasting contracts were also entered into with cable television providers in Fort Smith, Hay River, Fort Simpson, Yellowknife and Holman. Finally, an audio and video web cast system was tested and implemented that provides access to the Assembly's proceedings to all residents with Internet access. The search to find a more comprehensive broadcasting solution continues into the next reporting period.

479 documents were requested in 2005-2006.

As mentioned in this report the committees of the Assembly had considerable success in 2005-2006, in ensuring that the general public had access to and involvement in the legislative and budget processes. A combined total of 176 members of the general public made presentations or provided submissions to Assembly committees when public hearings were held to discuss legislative or fiscal matters. Many others had opportunity to attend these meetings and observe the proceedings even if they chose not to provide comment "for the record".

#### In 2005-2006 there were:

- 723 reference requests made to the Legislative Library;
- 491 books, CD's and videos circulated;
- 339 interlibrary loans borrowed from other libraries; and,
- 76 interlibrary loans

The Assembly was a regular contributor to the Journal of the Commonwealth Parliamentary Association. Jackson Lafferty, MLA for Monfwi, also submitted a book review on approaches to aboriginal self-government negotiations throughout the Commonwealth.

Nineteen young people were involved in the Youth Parliament in May 2005. They represented all of the 19 constituencies of the NWT and came from 11 different communities. Once again, the high level of involvement witnessed during the proceedings and the positive comments identified in the exit questionnaire filled out by the students demonstrated their knowledge of and appreciation for our unique political system. The record number of applicants for Youth Parliament 2005 reflected a strong interest in the program and a desire on the part of young people across the territory to become more involved and knowledgeable.

The Public Affairs section of the Legislative Assembly continues to provide many effective avenues for members of the general public to become better informed and to garner access to Assembly processes. One of the most visible and efficient means to accomplish this is through the Assembly's public tour program. A total of 8,411 visitors came to visit the Legislative Assembly in fiscal year 2005-2006 as compared to 7,426 visitors during 2004-2005. Of this total, 1,621 visitors enjoyed tours during the regularly scheduled tour dates and time while 4,045 visitors became better informed by way of special tours that were booked on an "as and when" needed basis. Not to be overlooked are the 2,728 visitors that "dropped in" to the Assembly on various dates and times.

The Page program in 2005-2006 involved 65 students from Yellowknife and other communities. Schools in Yellowknife provided 41 students. The remaining students who worked as Pages represented the following constituencies:

- Nahendeh (Fort Liard (2))
- Mackenzie Delta (Fort McPherson (1), Aklavik (1))
- Sahtu (Decline (2))
- Inuvik Boot Lake and Twin Lakes (6)
- Hay River North (4)
- Hay River South (2)
- Dehcho (1)
- Monfwi (1)

#### Data Source

Not available

#### **GNWT RESULTS REPORT 2005-06**

#### Outcomes & Measures

The Great Hall is a familiar and respected gathering place for the public.

Residents hold respect for all cultures and traditions of the Northwest Territories.

Preservation of the Capital Area.

- Number of external events scheduled in the Great Hall (e.g. weddings, services, presentations and celebrations)
- Number of tours (formal & informal)
- Cultural events held and promoted
- Artifacts and artwork present in the Legislative Assembly Building
- Use of aboriginal languages in the House and Committees
- · Requests for services/documents in Official Languages other than English

#### Results & Discussion

The Legislative Assembly's tour program was very busy in 2005-2006. A total of 8,315 visitors and guests visited the Legislative Assembly to participate in the tour program.

1,618 tourists came to the Legislative Assembly during the summer tour program. The most popular tour time was 10:30 a.m. as 50% of the tourists participated in that tour. Only 225 or 14% of the total tourists came for the afternoon 3:30 pm tour.

- In addition to these tours special tours were provided to another 969 special guests/dignitaries visiting the Legislative Assembly.
- Japanese tourists coming for a tour of the Legislature totalled 3,090. The majority of these tourists came during the winter months (November through March).

83 events were held in the Great Hall during the year (16 weddings, including photograph opportunities, 10 awards/presentations (this includes 5 displays set up in the Great Hall), and 57 miscellaneous other events, including 10 Legislative Assembly Sponsored events.

This was the first year of operation for the Cultural Enhancement Commission, which was established to advise the Board of Management on matters including artifacts and artwork present in the Legislative Assembly building. In 2005-2006, the Commission focused on conservation projects to protect existing artifacts and artwork. This included the acquisition of display cases for two former Speakers' robes and a base for a whalebone carving of a caribou. The Commission also had concept drawings prepared for other projects to be considered in future years.

The Legislative Assembly continued to provide interpretation services in all of the Official Languages of the Northwest Territories in 2005-2006. During the sitting of the House in May/June 2005, the Assembly provided simultaneous interpreting services in all eleven languages on a rotational basis. Each sitting day, interpretation in two of the Official Languages was provided so that in each week, every language was made available in the House and for rebroadcast to the people of the NWT on Aboriginal Peoples Television Network. During

#### **GNWT RESULTS REPORT 2005-06**

the October 2005 sitting of the House, language services were provided in the French, Inuktitut, Inuinnaqtun, North Slavey and Tłıcho languages. Tłucho interpreting services were also provided during the February/March House sitting.

The standing committees of the Assembly also made the effort to promote the Assembly as the "Place of the People". During the Pre-Budget Consultation community tours, interpreting services were provided in the South Slavey, North Slavey, Chipewyan and Tłıcho languages. At other times throughout the year, committees ensured that the general public was able to participate in a language other than English by providing interpreting services in the Chipewyan, Tłıcho and South Slavey languages.

The Legislative Assembly received very few requests for services and documents in Official Languages other than English. The Assembly did not receive a single request for a translated document. French Language tours, however, were requested approximately once a month and these requests were accommodated in all instances.

#### Data Source

Not available

#### Core Business

Continual enhanced services provided by the Office of the Clerk enabling Members to fulfill their responsibilities.

#### Outcomes & Measures

Meaningful participation of all MLAs and meaningful consultation with stakeholders and the general public is a vital component in every law making process.

Legislative Assembly Members and staff seek innovative ways to leverage technology and enhance the involvement of all residents in the legislative process.

- Committee hearings throughout the NWT devoted to the consideration of Bills
- Public representations and submissions on Bills before a Standing Committee
- Participation at public hearings
- Amendments to Bills in Standing Committee and Committee of the Whole
- · Availability of plain language information on Bills

#### Results & Discussion

Twenty draft laws, or Bills, were introduced in the Legislative Assembly during 2005-2006. Fifteen of the twenty Bills were referred to standing committees after Second Reading and Committee hearings, open to the public and all interested stakeholders, were conducted throughout the territory. Nineteen public hearings on Bills were held on the following communities: Behchokò, Enterprise, Fort Providence, Fort Resolution, Fort Smith, Hay River, Kakisa and Yellowknife.

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In the course of their deliberations on Bills, the Committees were pleased to receive public representations from all corners of the territory. A total of 56 submissions were received that pertained directly to the draft Legislation before the various Committees. Well over half of the submissions came from residents outside of the Capital. Included in these numbers are the six written submissions provided to Committees in the course of their work.

Participation at public hearings continued to reflect a high level of interest by northerners in the law making process undertaken by the Legislative Assembly. A total of 175 people participated in the public hearings conducted by committees. It is important to note that this number reflects not only public participation, but also the involvement of the Ministers and departmental staff that sponsored the various pieces of legislation before committees.

The law making process in the Northwest Territories, particularly in our Consensus style of government, provides ample opportunity for MLAs to affect change on proposed laws, even after Bills are introduced in the House. Standing committees, with the concurrence of their Cabinet colleagues, were able to introduce and adopt four amendments to the draft laws being considered. Once the Bills were referred back to the Assembly, for consideration in Committee of the Whole, two additional amendments were adopted by the full membership of the House. Often times, amendments reflected the concerns and opinions expressed by members of the general public in the course of the aforementioned public hearings.

In 2005-2006, the Legislative Assembly continued its efforts at making the legislative review process more accessible in order to encourage more meaningful participation by stakeholders and the public. Advertisements of Standing Committee hearings now include plain language summaries of the Bills to be considered, and use open-ended questions to generate interest. Plain language summaries of Bills were available at all Standing Committee hearings on Bills where it was expected that members of the public and media might be in attendance.

#### Data Source

Not available

#### Outcome & Measures

Passage of Appropriation Bills following debate in which all Members have an opportunity to provide meaningful input and where appropriate to affect change

- Number of communities visited during the Pre-budget consultation process
- Public participation in the pre-budget consultation process
- Report on public submissions and representations made to Standing Committees on government spending priorities and proposals
- Number of session days spent considering appropriation and supplementary appropriation bills
- Volume of funding appropriated by Special Warrant
- Number of committee days spent considering government business plans, results reports and main estimates

- Changes made to government proposals as a result of Committee input
- Substance of the Annual Report of the Auditor General on Other Matters pertaining to the Review of the GNWT Public Accounts

#### Results & Discussion

The Legislative Assembly broke new ground in 2005-2006 with the advent of Pre-Budget Consultations. From the beginning of the 15th Assembly, MLAs had struggled to find a way to give members of the public a meaningful opportunity to influence the Government's business plans and budget. The Pre-Budget Consultations involved a series of public hearings in nine different communities including Fort Good Hope, Fort Simpson, Hay River, Inuvik, Lutsel K'e, Paulatuk, Trout Lake, Whati and Yellowknife. The public hearings were held between August 25 and September 2, 2005.

As these were the first Pre-Budget consultations, the MLAs were not sure what to expect, or if people would even be interested in talking to them. As is turned out, the response was very positive. Meetings were well attended, and many people expressed support for what the Assembly was doing. A total of 120 people, representing local governments, frontline workers, non-government organizations, business and private interests made submissions to the Members of the Accountability and Oversight Committee.

The Standing Committee on Accountability and Oversight was pleased to present its report on Pre-Budget Consultations to the House on October 17, 2005. The 37-page report identified 20 key issues that were brought to the Committees attention in the course of the public consultations. The majority of issues was in the social programs area and included items such as adequate, affordable housing, better prevention and treatment of addictions, and help to deal with the high cost of living.

During 2005-2006 Members spent twenty (20) session days debating the governments main estimates in Committee of the Whole. They spent an additional six (6) days debating supplementary appropriations.

Special warrants are instruments by which the Commissioner, on the advice of the Financial Management Board, may authorize expenditures without the previous approval of the Legislative Assembly. Special warrants are only permitted in limited circumstances, as they allow for Government spending without prior debate, and do not give all Members an opportunity to provide input until after the fact. In 2005-2006, \$11,002,000 in operations expenditures, and \$5,301,000 in capital investment expenditures were approved by special warrant. These amounts represent approximately 1.0% of the total operations appropriation for 2005-2006, and 3.7% of the total capital investment appropriation.

The Legislative Assembly's process for the review of government business plans, results reports and main estimates underwent substantive change with the introduction of the Pre-Budget Consultations. Committees no longer undertook an In Camera review of draft Main Estimates in January, as had been the practice in previous years. However, the committees did continue their practice of reviewing the Government's departmental business plans during a two-week period in September. The Committees also met for a week in mid-January to receive fiscal update briefings from the Minister of Finance and his officials. In addition to these "special purpose" review periods, committees considered government fiscal matters on an ongoing

#### **GNWT RESULTS REPORT 2005-06**

basis. Correspondence that was sent to Committees identified mid-year adjustments to GNWT expenditures and fiscal policies and was always considered in a timely fashion, as required. In total, committees spent 22 days considering government business plans, results reports and main estimates. An additional 30 days were spent, in part, considering the ongoing fiscal matters referred to above.

Standing Committees had the opportunity to contribute to the development of the 2006-2007-appropriation bill through their report on pre-budget consultations, review of the draft 2006-2009 Business Plans in September, and meetings with the Minister of Finance in January. At each stage, Committee recommendations resulted in changes to the Government's initial recommendations resulted in changes to the Government's initial proposals.

The Standing Committee on Accountability and Oversight also has an opportunity to provide input on supplementary appropriations bills before they are made public. Last minute changes are sometimes made as a result of Committee recommendations before a bill is introduced. In 2005-2006, one item was deleted from a supplementary appropriation Bill at the Committee of the Whole stage.

The Auditor General did not provide a report on other matters during the 2005-2006 fiscal year. A comprehensive audit of the workers' compensation system is expected early in the next fiscal year, and a comprehensive audit of the NWT Housing Corporation is underway.

#### Data Source

Not available

#### Outcomes & Measures

A responsive, representative and flexible workforce with a shared set of values and beliefs.

All staff have opportunities to enhance their careers through a variety of professional development initiatives.

- Affirmative Action statistics including recruitment interviews and new hires
- Number and type of transfer assignments, secondments and education leave
- Training events attended
- Performance evaluations completed annually
- Work plans are developed that complement the Assembly's mission and goals

#### Results & Discussion

During 2005-2006 one staff member was on education leave, working toward an MBA diploma. Also, the Legislative Assembly had one staff person who was on transfer assignment as part of the government Management Assignment Program.

The Legislative Assembly hired three summer students as part of the governments Progressive Experience Program. All three students were indigenous northerners with one being an indigenous aboriginal.

During the period the Legislative Assembly hired a graduate student under the government's Internship Program. The individual was an indigenous northerner.

One permanent position had to be staffed during 2005-2006. The position was a newly approved position, Deputy Sergeant-at-Arms. The successful candidate was an indigenous aboriginal.

Staff training continued to receive priority during 2005-2006. Seventeen (17) Legislative Staff attended either training courses or professional development seminars.

The list of training courses attended included:

- Verbal Judo
- Pre-retirement workshop
- Crystal Reports
- Excel I, II, and III
- Critical Thinking
- Speed Writing
- Writing Decision Papers and Briefing Notes
- Administrative Assistants: Maximizing your role
- Procurement Contracting
- Delegation Boot camp
- Taking it to the Next Level: The Five Essential Elements of Successful Records and Retention Management
- Compliance and Records Management: Taking It to the Next Level
- E-Records, E-Gad, E-Possible! The CIA's Successful Approach to ERM ARMA
- Emerging Technologies 2006

The list of professional development conferences attended included:

- Aboriginal Oil and Gas Conference
- Northwest Territories Association of Communities
- Commonwealth Parliamentary Association conference
- Canadian Regional Conference of the Commonwealth Parliamentary Association
- Commonwealth Parliamentary Association Presiding Offices Conference
- Canadian Association of Parliamentary Administrators Conference
- Hansard Association of Canada Conference
- Association of Parliamentary Librarians in Canada Business Meeting
- Parliamentary Visitor's Services Association Annual Conference
- Special Libraries Association Conference
- Unicorn Library Consortium Seminar

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100% of the performance appraisals that were required for staff were completed in 2005-2006.

The Speaker of the Legislative Assembly approved a work plan for the Office of the Clerk in January of 2004 in the run-up to the consideration of the 2005/06 Main Estimates review. This high-level work plan was communicated to senior managers with direction to use it to implement divisional work plans. Specific work plans were developed for large scale tasks including the Electoral Boundaries Commission, Independent Commission to Review Members' Compensation and Benefits, Operational Procedures Manual, Legislative Assembly and Executive Council Act Review, Pension Plan Governance Policy Development, Elections Act Review, Business Planning Process, Presiding Officers Conference, New Member Orientation and a Security Services Audit.

#### Data Source

Not available

#### Core Business

Provision of services to elected Members to enable them to represent their constituents.

#### Outcome & Measures

Members of the Legislative Assembly receive timely, efficient and quality support in fulfilling their responsibilities in the House, representing their constituents and sitting on standing committees.

- Direct feedback from Members
- Demand for Research Services
- Availability of staff in providing training and orientation sessions and assisting with the management of constituency budgets for members and their staff

#### Results & Discussion

The Board of Management met 11 times during the reporting year.

Members are advised of the times of these meetings in advance and are given opportunity to bring issues and concerns to the attention of the Board. In 2005/06, Members brought 26 items to the Board's attention. Each item was considered by the Board and communicated to the Member by way of Record of Decision.

A planning retreat of the Accountability and Oversight Committee was held at the beginning of the reporting year. This is an opportunity for committee members to discuss service levels with senior staff of the Clerk's office and review priorities and processes. This year's retreat resulted in significant changes to the Assembly's business planning process.

Decisions of the Board of Management are routinely placed on the agenda for full meetings of the Caucus. Examples in the reporting year included appointments to the Electoral Boundaries Commission, the Independent Commission to Review Members' Compensation and Allowances, the appointment of the ATIPP Commissioner, Conflict of Interest Commissioner, the Law Clerk and the identification of solutions to the Assembly's television broadcasting requirements.

Each Standing Committee has assigned research staff who are responsible for preparing and presenting briefings to the Committee, providing policy advice, facilitating Committee discussion, where appropriate, and drafting Committee correspondence and reports. Demand is largely driven by the volume of Government initiatives before the Committee, issues brought forward by communities and stakeholders, and Members' individual interests. Approaches to briefings and advice are regularly revisited and modified in an attempt to respond to Committees' changing needs.

Research staff are assigned to each in addition to the work on behalf of Standing Committees, 270 research projects for individual clients were requested during 2005-2006. Although this is lower than the 325 projects from in the previous fiscal year, the numbers continue to reflect a trend of generally higher demand for Members' projects since the beginning of the 15th Assembly.

Corporate Services staff provided one on one orientation and training to one new Member and four new constituency assistants during the 2005-2006.

#### Data Source

Not available

#### Outcomes & Measure

A transparent, simple system of government that is accessible and easily understood by the general public.

Clear lines of responsibility and accountability backed by sound policy.

Members' attendance, travel and expenditure reports tabled annually

#### Results & Discussion

The following reports were tabled, as required in the Legislative Assembly and Executive Council Act:

- Annual Report Respecting Members' Indemnities and Allowances for the Fiscal Year Ended March 31, 2005.
- TD 3-15(4) tabled on May 30, 2005.
- Annual Report Respecting Capital Accommodation Expenses for the Fiscal Year Ended March 31, 2005.
- TD 4-15(4) tabled on May 30, 2005.
- Annual Report Respecting Members' Constituency Expenses for the Fiscal Year Ended March 31, 2005.
- TD 5-15(4) tabled on May 30, 2005.
- Summary of Members' Absences for the Period: April, 2004 March 31, 2005
- TD 6-15(4) tabled on May 30, 2005

#### Data Source

Not available

#### **GNWT RESULTS REPORT 2005-06**

#### Outcome & Measure

A safe and secure environment for residents and elected officials.

Threats to the Security of the Legislative Assembly Building and grounds

#### Results & Discussion

Two demonstrations and two individual protesters were recorded during 2005-2006. There were no threats to persons or property received either by these groups/individuals or through the mail or over the phone.

#### Data Source

Not available

#### Core Business

Statutory Offices

#### Outcomes & Measure

Independent statutory offices that possess the resources necessary to complete their legislated responsibilities effectively.

Financially healthy statutory offices demonstrating sound financial practices.

Substance of the Annual Reports of the Statutory Offices, including audited financial statements

#### Results & Discussion

2005-2006 marked a number of firsts: both the Equal Pay Commissioner and Human Rights Commission submitted their first-ever annual reports. The Human Rights Commission report included two recommendations for specific amendments to the *Human Rights Act*. The Human Rights Commission had a surplus of \$251,575 in 2004-2005.

The Languages Commissioner also submitted her first annual report since the mandate of that office was changed to focus on ombudsman-like functions, and the role of preserving and promoting languages was transferred to other bodies. The Languages Commissioner had a surplus of \$196,990 in 2004-2005.

The Conflict of Interest Commissioner, Information and Privacy Commissioner also submitted annual reports on their activities. The Information and Privacy Commissioner's report included recommendations on eleven topics for both operational and legislative changes.

#### **Data Source**

Not available

# Message from the Minister

As Premier and Minister Responsible for the Executive Offices, I am pleased to present the following result report for the fiscal year 2005 – 2006. During 2005 – 2006, the Executive fulfilled its mandate of overall coordination of government-wide initiatives, including coordination of the implementation of the government's agenda.



I am very proud of the role that the Department has played in advancing the government's agenda, and credit all Department employees in the success that has been achieved in these areas.

Hon. Joseph Handley

Premier

#### Vision

Our vision is to contribute to governance within the Northwest Territories by providing superior service to Cabinet, sound advice to Departments and innovative, results-oriented leadership within the territorial public service.

The principles governing our actions and proposed changes are those set forth in the Government of the Northwest Territories' (GNWT) Business Plan, as well as the Department of the Executive's Cabinet-approved principles.

Our principles are:

- The interests, desires and aspirations of the residents of the Northwest Territories should be reflected in GNWT legislation, policies, strategic planning, programs and services;
- Advice provided to Cabinet and its committees should be objective and timely, with a government-wide perspective;
- NWT residents should be fully informed of the public business of government; and
- NWT residents deserve demonstrable accountability for the conduct of government.

#### Mission

The mission of the Executive Offices is to provide overall direction, management and coordination to the GNWT as a whole.

The key areas for which we are responsible for achieving results are:

- Coordination of the implementation of Cabinet direction across the NWT;
- Provision of objective and timely policy, strategic, legislative, communications and protocol advice to support Cabinet;
- The support and promotion of effective corporate communications and communication about government's agenda, activities and initiatives to government employees, the public and other governments;
- Developing, interpreting and disseminating economic, social and demographic statistics appropriate for department, agencies and the general public.
- Leading, coordinating and supporting government's activities related to negotiations and implementation planning for the transfer of provincial-type powers and responsibilities with respect to public lands and resources, and

Specialist support to departments in policy and legislation development, communications, and strategic planning.

# Goals

- An appropriate balance in furthering all government priorities.
- A stable territorial public service, representative of NWT society, that understands its role in meeting the government's agenda and has the support that enables it to do so.
- Residents of the NWT who have knowledge about, and who actively support, the government's
  agenda, activities and initiatives, and are able to access and contribute to the development of the
  programs and services of government.
- An informed Canadian public and governments that are cognizant of the interests, aspirations and needs of the NWT and its people and help advance the NWT's efforts to achieve them.

# Highlights & Challenges

During 2005-06, the Department coordinated the development of the government's strategic plan, *Self-Reliant People, Communities and Northwest Territories – A Shared Responsibility.* The Executive also coordinated consultations for the development a Northern Strategy in partnership with the two other territories and federal government.

The Department initiated a review of GNWT boards and agencies and prepared for Executive Council consideration and approval, in June of 2005, of a new Boards Policy that provides for a registry of all government boards and a governance framework for board operations. The resources required to fully implement this new Policy will be addressed through future business plans.

The Department updated the Visual Identity Program for the GNWT through finalizing GNWT advertisement formats for frequently used print ads to ensure consistency in content and presentation, thus reducing design and placement costs. In conjunction, Corporate Communications worked closely with PWS to complete a new SOA for advertising services resulting in improved reporting requirements, ease of use and advanced electronic record retention for all departments.

The department released the GNWT Response to the NWT Action Plan on Family Violence (2003-2004): A Framework for Action in 2004. In 2005/2006 two status reports were released, updating the public on the progress made to date on each of the seventy-two actions.

The Department supported the planning and transition to a new human resource service delivery model within the GNWT. Initially this involved the transfer of the Corporate Human Resources Division to the Financial Management Board Secretariat. This continued further in 2005 – 2006 when the department assisted the ADM Human Resources, FMBS, in preparing the Main Estimates in support of the establishment of the new Department of Human Resources.

The department coordinated the efforts to keep devolution and resource revenue sharing on the federal agenda, in spite of the lapse in formal negotiations of an Agreement-in-Principle due to the federal government's priority with pipeline issues and the federal election and subsequent change in government.

# Major Studies, Reviews, Reports & Evaluations

- GNWT Strategic Plan: Self-Reliant People, Communities and Northwest Territories A Shared Responsibility (October 2005 Progress Report)
- GNWT Strategic Plan: Self-Reliant People, Communities and Northwest Territories A Shared Responsibility (October 2005 Compendium of NWT-Wide Measures)
- Government of the Northwest Territories' Response to the NWT Action Plan on Family Violence (2003-2008) – A Framework for Action (Status Report -February 2005 and November 2005)
- Public Committees, Boards and Councils Handbook (June 2005)
- Guide to GNWT Grants & Contributions Program (April 2006)
- Proposed Energy Conservation Action Plan (October 2005)

#### Performance & Results

#### Core Business

This is the essential core business of the Executive Offices, in particular the Cabinet Secretariat and the Strategic Planning Division.

#### Outcome & Measures

Balanced and effective overall coordination of government strategies and priorities in areas of political, social and environmental development.

- Progress made on advancing all Cabinet approved priorities.
- Strategies to support each priority.

#### Results & Discussion

The Executive led the implementation of the GNWT's Strategic Plan. This required significant interdepartmental coordination to ensure the goals and priorities of this document were reflected in the work of all GNWT departments. The Executive is responsible for monitoring and follow-up reporting on the government's success in achieving the goals outlined in this plan.

#### For Further Information

The following publication is available on the GNWT main website (HYPERLINK "http://www.gov.nt.ca" www.gov.nt.ca):

- GNWT Strategic Plan: Self-Reliant People, Communities and Northwest Territories A Shared Responsibility (June 2004).
- GNWT Strategic Plan: Self-Reliant People, Communities and Northwest Territories A Shared Responsibility 2005 Progress Report (October 2005).

The Northern Strategy website is found at www.northernstrategy.ca or through the GNWT website.

#### Data Source

Not available

#### Core Business

Corporate Communications and Protocol produces the GNWT's employee newsletter, and builds communications capacity and expertise within the GNWT through direct advice and support to departments in staffing communications positions, providing orientation to new communications staff, and assisting in communications planning.

#### Outcome & Measure

A public service across the NWT that is knowledgeable about its role in advancing the government's agenda.

 Participation as chair on cross-departmental committees and working groups for the purpose of sharing information across government, between Headquarters and the regions.

#### Results & Discussion

Departments were closely involved in identifying actions supporting each of the goals in the Strategic Plan. Departments were also involved in developing appropriate measures to gauge progress. The Bureau of Statistics has taken the lead in developing measures in collaboration with departments.

#### Beaufort Delta Agenda Action Plan

A GNWT/Beaufort Delta Regional Council (BDRC) Joint Work Plan has been developed by BDRC and Executive Office, in consultation with all departments and based on the Beaufort-Delta Agenda. The Executive's Inuvik Regional Office continues to guide and coordinate the work related to the Beaufort Delta Agenda and action plan.

Inter-departmental collaboration and coordination of programs and services (including sharing of resources and expertise) has enabled the GNWT to present a more unified approach to program delivery in the region. Improved working relationships between GNWT departments have helped to improve team spirit, communication and information sharing. Successful interdepartmental initiatives include:

- Gwich'in Memorandum of Understanding on Contracting in the Gwich'in Settlement Area;
- Regional Training Partnership; and
- Inuvik Interagency Committee.

The Regional Office also provided experience and expertise to the successful coordination of several government and community events.

#### Committee of Chief Financial Officers

The Director of Corporate Services chairs the Committee of Chief Financial Officers – this committee includes representation from GNWT departments. The committee provided input into the GNWT-wide amalgamation of human resource services, and the development of options for a shared services model for financial services to GNWT departments, boards and agencies.

#### Improving GNWT Communications Capacity

Corporate Communications and Protocol chairs the Interdepartmental Communications Working Group comprised of communications staff from all GNWT departments. The primary purpose of this working group is to ensure consistency in corporate messages to the public and stakeholders, and use of effective communications techniques and planning by GNWT departments. A "best practices" discussion series was continued this year to build capacity and skills of GNWT communications staff, develop peer support and enhance the GNWT's communications with the public and stakeholders. As well, the division provided advice and support to senior management of other departments in their hiring of communications staff, and provided support and orientation to new communications staff. With additional summer student resources, significant progress was accomplished developing draft standards for all GNWT websites and templates for departmental usage.

#### Improving Communications to GNWT Employees - Bear Facts Newsletter

Corporate Communications and Protocol produces the GNWT employee newsletter – the Bear Facts – on a monthly basis. The Bear Facts highlights important initiatives of the GNWT to its workforce as well as provide a means to recognize the contributions that employees make to the GNWT and their communities. During2005-2006, several articles focused on our employee's health and wellness including information to make individual computer stations worker-friendly, ideas for mental health through the Northstar Program and promotion of staff education through the training and development unit of Corporate and Human Resources. Physical wellness as well as employee achievements were featured in the Stanton Breast Screening story and physical activity through the Physical Activity Challenge. GNWT Energy initiatives were promoted with "Energy Trap" ways to save energy in the workplace; Regional accomplishments were featured in the Sahtu Wildlife Monitoring Project. This year, an additional issue was created to highlight activities for National Aboriginal Day.

#### For Further Information

Additional information for the following publications are available on the GNWT main website www.gov.nt.ca:

- GNWT Strategic Plan: Self-Reliant People, Communities and Northwest Territories A Shared Responsibility (June 2004).
- Copies of Bear Facts are located at www.gov.nt.ca/utility/bearfacts/index.html

The Northern Strategy website is found at www.northernstrategy.ca or through the GNWT website.

The Beaufort Delta Agenda and Action Plan are available from the Beaufort Delta Regional Office.

#### Data Source

Not available

#### Core Business

Corporate Communications and Protocol oversees the development, review and/or coordination of GNWT communications plans and strategies, particularly for inter-departmental and inter-governmental initiatives.

Cabinet Secretariat produces a number of publications and information guides.

#### Outcomes & Measures

Responsive Government Programs.

Programming that is targeted to meet the needs of the public.

An engaged public.

- Level of public participation in the development of government initiatives.
- Government publications and reports provided to the public on government initiatives.

#### Results & Discussion

The Executive led the development, launch and implementation of the GNWT's Strategic Plan. This document represents the agenda of the 15th Legislative Assembly, and includes specific goals, principles, priorities and actions. The Department continues to coordinate and participate in inter-departmental initiatives that support and advance the GNWT's strategic plan.

To ensure access to information to both our public, stakeholders and our employees, Corporate Communications worked with Executive offices to develop and post new websites for all offices, including separate sites for both the Premier and Commissioner's offices. These three websites embodied the new proposed web standards to allow for maximum security, accessibility and ease of staff maintenance to serve as active demonstration pages.

Corporate Communications and Protocol coordinated and participated in communications planning for other inter-departmental initiatives. The division maintained the GNWT website to increase visibility and access to major inter-departmental initiatives and strategies – this included updating the Publications section and establishing links to strategy documents under this section, as well as highlighting major initiatives.

In October 2004, the *GNWT Response to the NWT Action Plan on Family Violence (2003-2004): A Framework for Action* was released. This document fulfilled the GNWT's commitment to respond to the NWT Action Plan prepared by the Coalition Against Family Violence. The Framework for Action identifies 72 actions to decrease the incidents of violence in the NWT. Working groups were established as a means to advance work in the following areas:

- Policy and legislation;
- Program funding;
- Standardized definitions; and
- Training for both GNWT and non-government frontline workers.

Many of the actions in the GNWT Response to the NWT Action Plan on Family Violence (2003-2008) – A Framework for Action have been completed. Some examples of this are:

- Standardized definitions on family violence terms have been developed;
- Tool-kits for shelters have been distributed;
- A draft integrated response protocol has been developed; and
- The Protection Against Family Violence legislation has been enacted; and

The Women's Advisory prepared two status reports on progress during October 2004 to January 2005 and February 2005 to November 2005.

The Women in Mining, Oil and Gas Initiative began as a pilot project in October 2004 and still continues today. An advisory committee with representation from the GNWT, the mining, oil and gas sector, educational institutions and women's organizations was established to work towards the goal of increasing women's participation in these areas. Specific interests are increased awareness of training and employment opportunities, and increased awareness of information, supports and referrals. To this end, a resource centre was established and is being well utilized by NWT communities.

The Women's Advisory has been directly or indirectly involved with the Women's Mining, Oil and Gas Initiative led by the Status of Women Council, and the Women's Voices in Leadership. The Women's Voices in Leadership continues to provide community workshops to grassroots women who are interested in increasing the roles of women as leaders and decision makers at all levels of governments. Activities included training for trainers, completion of training and promotional materials, and completion of a website.

The Women's Advisory provides the NWT perspective at the national table on issues pertaining to women's equality. This year the Women's Advisory co-chaired the Policy Forum on Aboriginal Women and Violence. The purpose of this forum was to raise the profile of aboriginal women and violence and share best practices across Canada.

Cabinet Secretariat publishes and distributes a number of public policies and information guides, including the *GNWT Policies Manual*, the *Guide to GNWT Grants and Contributions Programs*, and the *Public Committees, Boards and Councils Handbook*. The Secretariat also publishes and distributes reports and manuals concerned with the operations of Ministers' offices, including the *Ministerial Administrative Procedures Manual* and Ministerial travel reports.

#### For Further Information

Additional information for the following publications are available on the GNWT main website www.gov.nt.ca:

- GNWT Strategic Plan: Self-Reliant People, Communities and Northwest Territories A Shared Responsibility (June 2004).
- GNWT Response to the NWT Action Plan on Family Violence (2003-2004): A Framework for Action (October 2004) and status report (February 2005 and November 2005).
- GNWT Policies Manual.
- Guide to GNWT Grants and Contributions Programs (April 2005).
- Public Committees, Boards and Councils Handbook
- Ministerial travel reports.

The new websites may be viewed at www.executive.gov.nt.ca, www.premier.gov.nt.ca and www.commissioner.gov.nt.ca

The Northern Strategy website is found at www.northernstrategy.ca or through the GNWT website.

#### Data Source

Not available

#### Core Business

Corporate Communications and Protocol provides support to IGRASP in advancing goals and priorities of the GNWT through the development of communications plans and strategies for inter-governmental initiatives. The division also provides protocol expertise to the Office of the Premier and GNWT departments to support and enhance diplomatic relations and promote GNWT interests with other provinces, territories and countries.

#### Outcome & Measures

NWT is well positioned to take advantage of international relations that will benefit the people of the NWT.

- Level of awareness about the NWT and its interest amongst other governments and with Canadian residents.
- Greater international awareness of the opportunities that the NWT holds.

#### Results & Discussion

The NWT continues to be an active participant at First Ministers' meetings and is a signatory to the Council of the Federation Founding Agreement. Intergovernmental meetings such as the Council of the Federation meetings, Western Premiers meetings and First Ministers meetings are excellent opportunities to collaborate with fellow Premiers and the Prime Minister, and advance the NWT's interests nationally and regionally. The GNWT hosted the Northern Premiers Forum in Yellowknife in 2005.

Corporate Communications and Protocol provided coordination and liaison to visiting dignitaries from other regions of Canada and the world, including Consul Generals of France, Indonesia, Switzerland, Netherlands, Korea, Britain, United States and China. Additionally, services were provided for the Political Secretary of the Australian High Commission, the High Commissioner of Canada in the Republic of Ghana and six Canadian Ambassadors in conjunction with staff of DFAIT. These visits included orientations and meetings with representatives of GNWT political leadership and senior officials, providing an opportunity for the GNWT to enhance diplomatic and economic ties. Orientations and presentations were also coordinated for Foreign Service Officers and Military Attaches (representing Canada abroad), as well as Heads of Diplomatic Missions (representing other countries in Canada).

Corporate Communications and Protocol coordinated special events on behalf of the GNWT, including:

- Contribution to GNWT preparations for the government's involvement at 2006 World Expo in Aichi, Japan; and
- Coordination of GNWT activities to recognize the 2005 Year of the Veteran in partnership with groups and agencies.

The Women's Advisory provides the NWT perspective at the national table on issues pertaining to women's equality. This year the Women's Advisory co-chaired the Policy Forum on Aboriginal Women and Violence. The purpose of this forum was to raise the profile of aboriginal women and violence and share best practices across Canada.

#### For Further Information

Additional information for the following publication is available on the GNWT main website (www.gov.nt.ca):

 GNWT Strategic Plan: Self-Reliant People, Communities and Northwest Territories – A Shared Responsibility (June 2004).

The Northern Strategy website is found at www.northernstrategy.ca or through the GNWT website.

#### Data Source

Not available

# **GNWT RESULTS REPORT 2005-06**

# Message from the Chairman

I am pleased to provide the Financial Management Board Secretariat's report on performance and results for the period ending March 31, 2006.

Like those from the other departments, this report is an essential part of the government's overall commitment to transparency, public participation and accountability. It highlights the work we have accomplished through building and fostering relationships with our stakeholders and celebrates the accomplishments of the dedicated and professional individuals who work in the Financial Management Board Secretariat.

I am proud of the many results that have been achieved during this fiscal period.

Hon. Floyd K. Roland

Chairman of the Financial Management Board

#### **GNWT RESULTS REPORT 2005-06**

# Vision

The human, financial and information resources of the Government of the Northwest Territories are acquired and utilized efficiently, effectively and economically with integrity, and prudence, to achieve, communicate and report the government goals and results.

#### Mission

The Financial Management Board Secretariat, working together with departments, and under the direction of the Financial Management Board, is jointly responsible for the management and control of the financial, human, and information resources of the Government of the Northwest Territories, ensuring that these resources are managed in an efficient, effective and economical manner.

# Goals

- A strong sustainable financial position.
- A public service working in an environment of constructive labour/management relations with a compensation package that supports a northern workforce.
- Effective management of the government's assets and liabilities (human, information, financial, and goods and services).
- Public confidence in the prudence, integrity and accountability of the Government of the Northwest Territories.
- Effective, efficient and economic management information systems that support accountability by providing managers, decision-makers and the public with meaningful information.
- Financially open and accountable government.
- Government is organized for maximum efficiency.

#### Core Business

The Government of the Northwest Territories, pursuant to the Financial Administration Act, establishes a Financial Management Board responsible for all matters related to the financial management and financial administration of the Government. The Public Service Act assigns the responsibility for the management and direction of the public service to the responsible Minister who at this time is the Chairman of the Financial Management Board.

A Financial Management Board Secretariat is established under the direction of the Chairman of the Financial Management Board. The Financial Management Board Secretariat's core business is to attain a highly competent level of human, financial and information management throughout the Government of the Northwest Territories and its Boards and Agencies. The Secretariat does this by:

Providing a comprehensive and effective framework of policies, processes and systems that are
well understood and used by departments and agencies to achieve the effective, efficient and
economic acquisition, custody and use of human, financial, knowledge and physical resources.

- Providing a comprehensive and relevant accountability framework and reporting system that meets internal and external user needs for decision making and evaluation relative to government and agency operations, performance and financial position.
- Providing high quality and relevant advice to internal decision makers relative to the management of the government's human, financial, knowledge and physical resources.

Specifically, the Divisions of the Financial Management Board Secretariat support the core business as follows:

#### Government Accounting

- The provision of financial management information that is comprehensive, accurate, timely, and efficient that is relevant to and extensively used by management in planning and decision-making.
- The provision of accounts payable and receivable services and systems that are timely, accurate, relevant, courteous and helpful.
- A comprehensive and clear framework of financial policies and procedures that promote probity, prudence and efficiency, as well as economy and effectiveness in the acquisition, use and retirement of government resources. The financial policies and procedures are widely understood, relevant to and applied by Government of the Northwest Territories public servants.
- The provision of timely and accurate, public accounts.

### Budgeting and Evaluation

- An effective and comprehensive business and capital planning system that is understood and relevant for departments, Financial Management Board and legislative committees.
- A comprehensive performance measurement system, program planning, evaluation and accountability frameworks that meet the public's demand for effectiveness, transparency and accountability.
- The provision of quality advice and support to the Financial Management Board and departments.

#### Audit Bureau

- The provision of audit services and advice that address the achievement of value for money in government operations, compliance with authorities, adequate internal controls and risk management approaches, and computerized systems integrity and security.
- The provision of investigative services to detect, confirm and address internal occurrences of fraudulent acts.

#### **GNWT RESULTS REPORT 2005-06**

#### Office of the Chief Information Officer

- An effective, comprehensive and current strategy for the development, management and utilization of the Government of the Northwest Territories' information resources in a manner that supports both the Government of the Northwest Territories' strategic business goals and operational needs.
- An effective and comprehensive information management/information systems/information technology planning process that supports the strategy and is understood and relevant for departments, Financial Management Board and legislative committees.
- Coordination for information management/information systems/information technology initiatives that span multiple departments and the identification of opportunities for collaboration.
- Provision of quality advice and support to the Informatics Policy Committee and departments that is valued and considered.

#### **Employee Relations**

- A competitive and affordable Compensation Policy and Structure that reflects the values and goals
  of the Government of the Northwest Territories and makes a strong contribution to recruitment and
  retention success.
- A comprehensive and clear framework of terms and conditions of employment and human resource management policies and procedures that are broadly used and understood and promote harmonious labour management relations, fair and consistent treatment of staff, productive work environments and high service and ethical standards within the public service.

#### Client Services

- The provision of compensation and benefits services to the public service that is timely, accurate, relevant, courteous and helpful.
- The provision of recruitment services for all departments, boards and agencies.
- The provision of human resource management information that is comprehensive, accurate, timely, and efficient that is relevant to and extensively used by management in planning and decisionmaking.

#### Corporate Human Resources

- Provides corporate human resource strategies, policy and planning frameworks and strategic support services across government to allow departments and boards to more effectively manage their human resources.
- Is responsible for the coordination of government-wide human resource management planning, policies, guidelines and practices, particularly in the areas of recruitment, retention, workforce adjustment, employee recognition, management/leadership development and employee development.

# Highlights & Challenges

#### **Human Resource Amalgamation**

For the 2005-06 fiscal year, the GNWT moved to an amalgamated client-oriented system of human resource service delivery. The amalgamation affected all departments, Boards and Authorities with the exception of the NWT Power Corporation and the Workers' Compensation Board. The amalgamation was a major undertaking involving one hundred and eighty-eight staff that will now provide services through seven regional service centres and two corporate divisions. GNWT pay offices were also amalgamated into a single system that provides comprehensive information on human resources in the GNWT, including all boards and agencies. The changes impacted people and processes with an end goal of having a consistent application of human resource practices that are fair, equitable, and transparent for those within and outside the Government of the Northwest Territories.

#### Fiscal Management and Policy

The Fiscal Responsibility Policy was adopted on April 1, 2005 and incorporated into the multi-year fiscal planning framework to ensure the GNWT had the policy tools in place to provide guidance to the Financial Management Board as to the appropriate levels of fiscal investment (both operating and capital) balanced against projected revenue growth and infrastructure needs.

The application of the *Fiscal Responsibility Policy* was one of the major contributions to the GNWT successfully obtaining an investment level credit rating from Moody's Canada. The Policy will also be used in discussion with the federal government with respect to the GNWT's borrowing limit.

#### Ratification of Collective Agreements

Union of Northern Workers (UNW) - The collective agreement between the GNWT and the UNW expired on March 31, 2005 and a new agreement was ratified on August 2, 2005. Negotiations resulted in a four-year collective agreement effective April 1, 2005 to March 31, 2009 with an overall increase of 14.6% to total compensation for UNW members over the four years.

Northwest Territories Teachers' Association (NWTTA) - The collective agreement between the NWTTA and the GNWT expired on August 31, 2005 and a new agreement was ratified on May 18, 2005, prior to the end of the existing agreement. Negotiations resulted in a three-year collective agreement effective September 1, 2005 to August 31, 2007 with an overall increase of 11.8% to total compensation.

# Program Planning and Evaluation

The Third Party Accountability Framework and Program Planning Guidelines were finalized during the 2005-06 fiscal year. Program evaluation and program planning workshops and courses were provided during the year to GNWT departments and agencies, as well as, non-government organizations on these polices.

The development of these documents was recognized on the international stage, with several state governments acknowledging the policies and their use as a guide to developing similar policies for their organizations.

#### **GNWT RESULTS REPORT 2005-06**

#### Financial Information System

Maintaining the Financial Information System (FIS) continues to be a major challenge. No further modifications to FIS are planned unless the external environment or other significant events occur that adversely affect operations. Preliminary planning for second phase of the implementation of a new financial system was scheduled for the 2005-06 fiscal year. This phase (the system selection component of the project) was deferred until the 2006-07 fiscal year to allow for the development of a coordinated work plan for FIS replacement in conjunction with any organizational changes that may be considered.

# Major Studies, Reviews, Reports & Evaluations

#### Human Resource Review

A major review of the human resource transformation work was conducted from February to April 2006. This work examined the people, processes and technology used to provide human resource services. The project resulted in major recommendations to continue the transformation effort and address current service gap.

An in-depth review of the current Financial Administration Act (FAA) was undertaken in the 2005-06 fiscal year that focused on issues that have arisen over the years in applying the FAA to our current environment and best practice. Meetings were held to gather insight into department and Board/Agency concerns as well as an in-depth research on best practices. The results have been documented and are included in a Discussion Paper that has been developed which will be distributed for feedback prior to the development of a legislative proposal during the 2006-07 fiscal year.

# Geographic Tracking Report

The report on the geographic detail (e.g. by community) on the 2004-2005 expenditures of the Government of the Northwest Territories (GNWT) was completed during the 2005-06 fiscal year. This information is provided as a supplement to the GNWT Annual Public Accounts, which provide expenditure information by department and activity. Not all expenditure detail can be allocated to the community level in a meaningful manner, however, wherever it is possible to make a community level allocation, this report does so. The allocations are based on the geographic area that the expenditure most closely relates to or benefits.

The GNWT first undertook this geographic expenditure allocation using 1996-97 expenditure data. The gathering of geographic expenditure data from an expenditure benefit point of view was a major departure from the GNWT's existing way of tracking expenditures and thus involved the training of hundreds of staff responsible for the coding of over four million transactions annually.

It was recognized that the data provided useful insights and a different perspective on where the GNWT spends money. For that reason, and because of the interest generated by previous Geographic Expenditure Reports and recognizing the role the information can play in current and future Self Government negotiations, the GNWT made a commitment to continue tracking and reporting expenditures by geographic levels.

## Performance & Results

#### Core Business

Provision of a comprehensive and effective framework of policies, processes and systems that are well understood and used by departments and agencies to achieve the effective, efficient and economic acquisition, custody and use of human, financial, knowledge and physical resources.

#### Outcome & Measures

Current, clear and effective human resource, financial, knowledge and physical resource management policies, directives and procedures are in place, understood and used by departments and agencies, including:

- Compensation policy
- Human resource management policies and procedures
- Employee conduct and ethics
- Employee terms and conditions of employment
- Financial management and reporting policies and procedures
- Knowledge management policies and procedures
  - Physical evidence that such policies, directives and procedures are in place, readily accessible to users and regularly reviewed to keep current.
  - Evidence of adequate orientation and training sessions to demonstrate departments, agencies and employees are highly likely to be knowledgeable about the policies, directives and procedures.
  - Employee recruitment and retention statistics, which provide a partial indication of
    effectiveness of compensation and other human resource management policies, directives
    and procedures.
  - Periodic "best practices" reviews to assess whether GNWT policies, directives and procedures are among the most relevant and progressive among comparable jurisdictions.
  - Critiques by the Auditor General.

# **GNWT RESULTS REPORT 2005-06**

# Results & Discussion

# Employee Relations, Client Services, Corporate Human Resources

argets	Results and Discussion
Comprehensive review of the GNWT Compensation Policy and structure that was commenced in 2002-03 is completed in the 2005-06 fiscal year.	A review of the GNWT Compensation Policy and structure has been deferred to 2006-07 due to other pressures resulting from new collective agreements and increasing labour relations activity.
Employee turnover and vacancy rates do not worsen beyond 2004-05 fiscal year experiences.	GNWT turnover rates were down to 13.2% on December 31, 2005 from 14.0% or December 31, 2004.
Develop an employee Code of Ethics during the 2005-06 fiscal year to augment the Code of Conduct.	Work on developing an employee Code of Ethics has been deferred to 2006-07 due to other pressures resulting from the human resource amalgamation.
Undertake a comprehensive review of the Public Service Act and Regulations with a view to updating the Public Service Act and the Regulations.	A comprehensive review of the <i>Public Service Act</i> and Regulations has been deferred to 2006-07 due to other pressures resulting from the human resource amalgamation.
Complete a review and implement recommendation for the establishment of a Benefit Service Centre during the 2005-06 fiscal year.	A benefit service centre has been implemented as part of the human resource amalgamation.
Develop a policy for human resource/employee issues which relate to self-government during the 2005-06 fiscal year.	A policy document has been completed and is being used to frame a negotiating mandate with respect to self-government negotiations.

#### **Targets**

#### **Results and Discussion**

Training sessions on all significant policy and directive changes are provided where required, in all departments and regions within two months of the changes being made.

In conjunction with the human resource amalgamation, there was weekly or monthly training for all human resource staff to ensure consistent understanding and application of directions and policies.

#### Office of the Chief Information Officer

#### **Targets**

#### **Results and Discussion**

Complete the following individual tasks under each of the six key projects of the Knowledge Management Strategy by the end of the 2005-06 fiscal year.

Establish a technology cost management framework,

Work has been undertaken to evaluate industry best practices in the management of Information Technology related costs. A solution has been recommended and further stakeholder consultations are required before implementation. This work is scheduled for completion in the 2006-07 fiscal year.

Develop a web strategy.

Standards for GNWT web pages that cover the "look and feel", technical and security requirements have been developed and are under review. This work is scheduled for completion by the end of 2006.

Develop data and application architecture frameworks.

Work on this initiative has been delayed pending the staffing of a "Shared IS Services" unit in the Office of the Chief Information Officer, which is currently underway. Work on this initiative will commence in the Fall of 2006 and should be completed in 2007.

Targets	Results and Discussion
Identify cross-government knowledge management opportunities and prepare plans.	Further work on the development of Knowledge Management initiatives has been deferred pending the completion of an effective GNWT-wide Information Systems Management Framework.
Develop a technology architecture and standards.	Progress continues to be made in standardizing the desktop/laptop, server, and network infrastructure. There is a plan for a more complete review of the Information Technology architecture to identify future architectural directions. This is planned for the first half of 2007. This is now the responsibility of the Department of Public Works and Services.
Consolidate infrastructure.	The consolidation of the GNWT's Information Technology infrastructure was finalized with the amalgamation of both the Technology Service Centre and the Systems and Communications Division of Public Works and Services on April 1st 2005. The new amalgamated organization resides within the Department of Public Works and Services.
Implement new security policy.	Implementation of the new Security Policy became mandatory for departments on April 1st 2006. The Chief Security Officer, who will oversee IT security at the corporate level, will assist implementation. The position should be staffed by the Fall of 2006.

Targets	Results and Discussion
Determine the benefits realized (ongoing).	A methodology for the determination and reporting of benefits realized from IT investments will be included as part of the Cost Management Framework and will match that project's timeframes.
Review and update the Knowledge Management Strategy.	An update of the Knowledge Management Strategy is scheduled during the 2006-07 fiscal year. This project has been delayed due to competing priorities and difficulties in staffing key positions.
Develop client service agreements for use by the TSC/S&CS that outlines the level of services and standards to be provided to departments.	The initial Client Service Agreement (CSA) that was put in place when the Technology Service Centre was formed is the most current version. However, a service level requirements analysis has been started, with completion planned for the fall of 2006. One of the deliverables from it will be a new Service Level Agreement, which will replace the existing CSA. This is now the responsibility of the Department of Public Works and Services.
Update the existing chargeback directive to reflect the current environment of the GNWT.	A Chargeback Review process is currently underway and a draft Technology Service Centre Services Catalogue has been developed. Stakeholders are currently reviewing it and the revised chargeback structure should be in place for the 2007-08 fiscal year.

# Government Accounting

Targets	Results and Discussion
Develop a strategy and approach to quantify environmental liabilities.	A position has been established to act as the lead on environmental liabilities, including the creation of policies to guide departments in their assessment of the potential liability.
Establish competence testing for implementation for the payment officer's positions.	The certification of payment officers has been incorporated into a combination of projects that were undertaken to modernize the Financial Administration Act and the associated Financial Administration Manual. From the modernization of these two documents will come improved guidance upon which to base certification.
All directives to have been reviewed and updated, or confirmed, every three years.	The Financial Administration Manual has had significant preliminary work completed, which will move the GNWT towards an updated manual that is well grounded and incorporates best practice.
Training sessions on all significant policy and directive changes are provided where required, in all departments and regions within two months of the changes being made.	A fall conference is planned to provide training and update department staff on new or amended policies and directives.

#### **Budgeting and Evaluation**

#### **Targets**

# Review the community capital consultation process on infrastructure planning as completed during the 2003-04 fiscal year and recommend changes to the process in time for the development of the 2006-07 Infrastructure Acquisition Plan.

#### **Results and Discussion**

An important piece of the capital planning process is community consultation. For the 2005-06 capital planning process it was determined that there would be little added value to undertake extensive consultations every year. It was therefore recommended that full-scale consultations be undertaking every two years, starting with the 2006-07 capital planning process and in the intervening years, departments follow their normal stakeholder consultations.

Develop and implement guidelines associated with the Risk Management Framework that was approved during the 2004-05 fiscal year.

As a first step to developing a Risk Management Framework, a seminar was provided for GNWT departments on the tools and techniques of a modern risk management framework. As the GNWT moves to adopt the concepts of Modern Comptrollership, of which Risk Management is an important element, providing departments with an understanding of what these concepts are is necessary to help ensure successful implementation.

Implement changes resulting from approved recommendations of the Working Group on Infrastructure Policy and Practices.

The purpose of the Working Group on Infrastructure Policy and Practices was to review previous work developed during the Capital Review Task Team Project and conduct additional research on innovative approaches to financing large capital projects.

Due to time commitments and resources needed for other priorities within the Group, work on this project has not progressed as planned. In addition, as the "New Deal for Community Governments" is implemented over the next two years, the Working Group will be able to establish linkages between the two projects.

#### **Targets**

Complete the review and assessment of the ongoing resource requirements of, relative priority of, and the results achieved by all organizational units and government programs to identify efficiencies and align programs and activities with current priorities and strategic direction.

#### **Results and Discussion**

An approach to a zero-based budget review exercise was developed as part of the 2006-2009 business planning process. It was recognized that any zero-based approach adopted would require a great deal of effort and resources from within the government. Implementation of a zero-based budget review was deferred until such a time when a phased review with acceptable timelines and defined scope is developed and resources become available.

The Fiscal Responsibility Policy guidelines were implemented into the multi-year fiscal framework. The guidelines outlined by the policy provide the information necessary to make the appropriate level of operating and capital investment, which in turn, provides direction for the development of the three-year business plans and infrastructure acquisition plan.

The policy forms the basis of the ongoing government fiscal strategy as it requires the government, when assessing overall fiscal capacity, to ensure sufficient operating surpluses are achieved to investment in infrastructure, as well as, meet debt serving obligations.

Training sessions on all significant policy and directive changes are provided where required, in all departments and regions within two months of the changes being made. Ongoing support and training continues to be provided to GNWT departments and agencies and non-government organizations on program design and evaluation. To complement these sessions, the *Program Manager's Survival Guide to Performance Measurement* and the *Program Manager's Survival Guide to Program Evaluation* were developed in the 2005-06.

#### Directorate

#### **Targets**

# Finalize an Information System Plan for the department.

#### **Results and Discussion**

An Information System (IS) Plan was developed as an appendix to the FMBS 2005-06 Business Plan. The Plan defined an Information System Vision and Mission for the Secretariat and outlined the business and systems related principles that act to guide IS decisions within FMBS. Over the course of the next few years, the strategic direction outlined through FMBS' IS vision; mission and principles will guide the development of detailed plans for the selection and implementation of a replacement for the GNWT's financial information system.

Finalize a Human Resource Plan for the department.

The responsibility for the development of departmental human resource plans now resides with the organization created as a result of the human resource amalgamation. Due to other pressures resulting from the human resource amalgamation no progress has been made to finalize the Human Resource Plan for the FMB Secretariat.

In conjunction with other departments, develop models to forecast and quantify the financial impact of resource development on government programs.

Profiles around key social indicators and infrastructure profiles have also been developed and are available through the Bureau of Statistics. Preliminary work to review all major departmental programs has been undertaken and the development of forecast models has initiated.

#### **GNWT RESULTS REPORT 2005-06**

#### Audit Bureau

#### **Targets**

# Results and Discussion

Working with other jurisdictions, determine the appropriate role of the Internal Audit function within government programs and develop standards, service levels and resourcing requirements to deliver the pertinent audit programs.

Actively participate as member of the Government Internal Audits Council of Canada. Audit Bureau is leading the task group to determine performance measures for internal auditing.

#### For Further Information

Published documents are available electronically on the GNWT website at the following locations:

http://www.gov.nt.ca/FMBS/documents/documents.html

http://www.hr.gov.nt.ca/

#### Data Source

Directorate divisional files

Government Accounting divisional files

Budgeting and Evaluation divisional files

Audit Bureau divisional files

Employee Relations divisional files

Client Services divisional files

Corporate Human Resources divisional files

#### Outcome & Measures

A comprehensive and relevant multi-year capital and operational business planning process, inclusive of human resource and knowledge management plans, is in place and used effectively by decision makers.

- Documentation is in place detailing the process for multi-year capital and operational planning processes.
- Physical evidence of the process (Fiscal Strategy documents, Sectoral Strategic Plans, Multi-year Business Plans, 20 Years Capital Needs Assessments, Five Year Capital Plans, Multi-year Human Resource and Information Technology Plans, etc.)
- Critiques of planning processes from Legislative Standing Committees, public interest groups, Auditor General, etc.

#### Results & Discussion

#### **Budgeting and Evaluation**

#### **Targets**

# Infrastructure Acquisition Plan is completed in accordance with the approved capital planning process and FMB direction, including the

community consultation process.

#### **Results and Discussion**

The Capital Planning Process was scheduled and completed within the timeframe outlined by the Legislative Assembly. There was a significant level of community consultations that was undertaken by the Department of Municipal and Community Affairs for the "New deal for Community Governments".

Implement approved recommendations resulting from the capital Review Task Team project.

Terms of Reference for a Working Group on Infrastructure Policy and Practices were drafted. Due to other priorities and time constraints the work has been deferred.

Business Plans are developed in accordance with approved direction, provided to Standing Committees for review within the required timeframes, and finalized for tabling in conjunction with the Main Estimates.

The Business Planning Process was scheduled and completed within the timeframes outlined by the Legislative Assembly. The Business Planning Process was revised to include consideration of the Standing Committee on Accountability and Oversight's Pre-budget Consultations Report. The GNWT's responses to the Report were tabled during the spring budget Session.

Main Estimates are developed in accordance with approved direction, provided to Standing Committees for review within the required timeframes, and finalized for tabling in conjunction with the Budget Address.

The Main Estimates were scheduled and completed within the timeframes outlined by the Legislative Assembly. Committee review of the Main Estimates was reduced to a three-day session with the Minister of Finance only. The primary purpose of this session was to update Committee on the significant changes that have been incorporated into the Main Estimates since Committee review of the business plans in the fall.

# Financial Management Board Secretariat

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# **GNWT RESULTS REPORT 2005-06**

## For Further Information

Published documents are available electronically on the GNWT website at the following location:

http://www.gov.nt.ca/FMBS/documents/documents.html

#### Data Source

Budgeting and Evaluation divisional files

#### Core Business

Provision of a comprehensive and relevant accountability framework and reporting system that meets internal and external user needs for decision making and evaluation relative to government and agency operations, performance and financial position.

#### Outcome & Measures

An accountability framework for the government and its agencies is in place that is well understood by and relevant to users.

Annual results reports are prepared and published that meet internal decision maker needs and clearly communicate results to external audiences.

Annual public accounts are prepared and published that are comprehensive, accurate, and relevant to users.

Annual reports on the public service are prepared and published that are comprehensive, accurate and relevant to users.

Annual internal audit plans that provide significant value added to the management of the government are developed and implemented.

Enterprise human resource and financial management systems are in place, process transactions and meet managers' ongoing information needs effectively, economically.

- Physical evidence that an accountability framework and an audit plan are in place, that
  results reports, annual reports and the public accounts are published, and that functioning
  human resource and financial systems are operating.
- Audit reports and comments on the quality of the accountability framework, results reports and the public accounts, and the functionality, control of and security of the human resource and financial systems.
- Standing Committee observations and recommendations regarding the results reports, the public accounts and the public service annual report.
- Timeliness of publication of the Public Accounts and Results Report.
- Number of client complaints regarding payments (e.g. timeliness, accuracy, etc.) from the human resource (payroll) and financial systems.
- Number and range of audit reviews and reports completed each year and evidence of a comprehensive and systematic audit program.
- Evidence of management action on internal audit report recommendations.
- Corporate systems provide quality management information.

#### Results & Discussion

#### **Budgeting and Evaluation**

#### **Targets**

The government-wide results report for the 2004-05 fiscal year is available for tabling during the June 2005 Session of the Legislative Assembly.

#### **Results and Discussion**

The Performance and Accountability Report – 2004/05 was completed and tabled in the Legislative Assembly in October 2005. An evaluation on the effectiveness of the Results Report as an accountability tool was completed in March 2005. Based on the evaluation findings and recommendations, the Results Report is currently being restructured to enhance its effectiveness as a decision making tool for internal users and communication mechanism for external audiences.

#### Audit Bureau

#### **Targets**

Under the guidance of the GNWT Audit Committee, complete a comprehensive detailed audit work plan for 2005-06 based on risk assessments.

#### **Results and Discussion**

Audit Committee approved the 2005-2006 Audit Work plan that was prepared on an audit risk assessment basis. Nine operations (compliance and information technology) audits were completed and work was being done on another 14 operational audits. There were also 10 special investigations completed and work had started on another file. Work was on-going (with RCMP and Legal Division, Justice) on three other files.

#### **Targets**

#### **Results and Discussion**

Advise the Audit Committee on the effectiveness of the management's action plans to address audit recommendations contained in operational and compliance audit reports issued prior to March 31, 2004.

Regular reports were provided to Audit Committee on the implementation of audit recommendations contained in operational audit reports.

Conduct a quality assurance review to ensure that the Audit Bureau conforms to the Institute of Internal Auditing Standards. The Institute of Internal Auditors conducted the review in December 2005 and issued a report in February 2006. Management action plan to address the recommendations approved by the Audit Committee in March 2006.

#### Government Accounting

#### **Targets**

#### **Results and Discussion**

Public Accounts available by August 31st of the subsequent fiscal year.

Interim Public Accounts were tabled with the Legislative Assembly on June 2, 2005. The audited Public Accounts were presented to the Standing Committee on Oversight and Accountability on August 31, 2005.

# Employee Relations

#### **Targets**

#### **Results and Discussion**

Annual Report on the Public Service is available for tabling during the June 2005 Session of the Legislative Assembly.

The Annual Report on the Public Service was tabled during the June 2005 session of the Legislative Assembly.

Undertake an evaluation of the functionality of PeopleSoft and an assessment of user satisfaction with the upgrade of PeopleSoft to version 8.3.

An evaluation and user assessment of PeopleSoft Version 8.3 was completed in preparation for the upgrade to version 8.9.

#### Directorate

#### **Targets**

# If funding is approved complete the systems selection process phase of the Financial Information System replacement project.

#### **Results and Discussion**

The selection and preliminary implementation planning for a replacement of the GNWT's Financial Information System was deferred to the 2006/07 fiscal year. The FMBS' capital plan has secured funding for system selection in 2006/07 with implementation funding identified for fiscal years 2007-09.

#### For Further Information

Published documents are available electronically on the GNWT website at the following location:

http://www.gov.nt.ca/FMBS/documents/documents.html

http://www.hr.gov.nt.ca/

#### Data Source

Directorate divisional files

Government Accounting divisional files

Budgeting and Evaluation divisional files

Audit Bureau divisional files

Employee Relations divisional files

#### Core Business

Provision of high quality and relevant advice to internal decision makers relative to the management of the government's human, financial, knowledge and physical resources.

#### Outcome & Measure

Timely and sound advice to Ministers, departments, and agencies

Complete satisfaction surveys with Ministers, departments, and agencies.

#### Results & Discussion

# **Employee Relations**

largets experience of the second seco	Results and Discussion
Satisfaction survey with respect to labour relations service and advice conducted during 2005-06.	The satisfaction survey was not completed. However, a GNWT-wide employee engagement survey was conducted which will provide benchmark information for future surveys.

#### Data Source

Employee Relations divisional files

#### **GNWT RESULTS REPORT 2005-06**

#### Core Business

A stable territorial public service, representative of NWT society, that understands its role in meeting the government's agenda and has the support that enables it to do so.

#### Outcomes & Measures

A qualified public service representative of the people it serves.

A public service capable of promoting qualified candidates to increasingly responsible positions.

Staff who have the opportunity to enhance their skills on the job and who are more knowledgeable about government organization and processes.

- Recruitment and advancement of Affirmative Action candidates.
- Number of Management Assignment Program candidates from the department.
- Improved retention levels.

#### Results & Discussion

#### Corporate Human Resources

Targets	Results and Discussion
	Affirmative action statistics have held steady over the past year.
	FMBS had one additional MAP candidate (indigenous non-aboriginal) join the program in the reporting period.
	Turnover is slightly down from the previous year (13.2% versus 14.0%), suggesting slightly improved retention.

#### For Further Information

Published documents are available electronically on the GNWT website at the following location: http://www.hr.gov.nt.ca/

#### Data Source

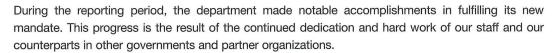
Corporate Human Resources divisional files

# Message from the Minister

I am pleased to report on the Department of Aboriginal Affairs and Intergovernmental Relations' results for the fiscal year 2005-2006.

The amalgamation of the intergovernmental relations function into one department provided an opportunity to formalize the Government of the Northwest Territories' intergovernmental relations with other governments. It also sharpened our focus with respect to building and maintaining mutually respectful

government-to-government relations between Aboriginal governments and the Government of the Northwest Territories.



The department was involved in eleven land, resource and self-government negotiations and substantive progress has been made at some of these negotiations. In fact, we hope to see the Deline self-government final agreement finalized in the near future.

The GNWT continues to do its part to build a strong northern voice and identity by advancing our interests at national tables.

With the implementation of finalized land, resource and self-government agreements, a new era of intergovernmental relations begins between the GNWT and Aboriginal governments. Ensuring the success of these government-to-government relations will require continued commitment from everyone and my department looks forward to meeting the challenges and realizing the opportunities ahead.

Thank you.

Hon. Joseph Handley

Minister, Aboriginal Affairs and Intergovernmental Relations

Premier

#### Vision

The Department of Aboriginal Affairs and Intergovernmental Relations (DAAIR) is responsible for achieving results in the following areas:

- Negotiation and implementation of lands, resources and self-government agreements expediently yet without compromising effectiveness and integrity;
- Managing and monitoring lands, resources and self-government agreements;
- Contributing to mutually beneficial, working relations with the Aboriginal governments and leadership, as well as with the provincial, territorial and federal governments;
- · Contributing to the political and constitutional development of the Northwest Territories; and
- Promotion of the interests of NWT residents to the Canadian public and other governments.

The mandate of the Department of Aboriginal Affairs and Intergovernmental Relations is to protect, develop and promote the interests of the territorial government and the residents of the Northwest Territories in the negotiation and implementation of land, resource and self-government agreements that address Aboriginal rights in the Northwest Territories; participate in the political and constitutional development of the Northwest Territories; and ensure that mutually respectful intergovernmental relations between the territorial government and Aboriginal, provincial, territorial, national and international governments are developed and maintained.

# Goals

The Department of Aboriginal Affairs and Intergovernmental Relations wants to achieve:

- The successful conclusion of outstanding Aboriginal rights agreements including lands, resources and self-government agreements, which will provide for continued improvement and stabilization of the political, social and economic environment;
- The implementation of lands, resources and self-government agreements in a manner that maintains an adequate level and quality of programs and services for all residents;
- A system of government which has wide support of its citizens in the Northwest Territories;
- The enhancement and the maintenance of mutually beneficial working relationships with Aboriginal governments and leadership;
- All governments in the Northwest Territories working together cooperatively through an ongoing process, such as the Intergovernmental Forum; and
- An informed Canadian public and governments in other jurisdictions that are cognizant of the interests, aspirations and needs of the NWT and its people.

# Highlights & Challenges

In November 2005, the Ministry of Aboriginal Affairs amalgamated with the Intergovernmental Relations Division of the Department of Executive to form the Department of Aboriginal Affairs and Intergovernmental Relations. As part of this reorganization, the Devolution Division became part of the Department of Executive.

Therefore, the Department of Aboriginal Affairs and Intergovernmental Relations' 2005-06 Results Report includes *Objectives and Measurables*, and *Results and Discussion* for Intergovernmental Relations. The *Objectives and Measurables* and *Results and Discussion* for Devolution can be found in the **Department of Executive's 2005-06 Results Report.** 

Major accomplishments achieved during 2005-2006 include:

- Substantive progress was made at several land, resource and self-government negotiations.
- A new self-government process was initiated with the Norman Wells Land Corporation. A draft Framework Agreement is currently being developed.
- Exploratory discussions began with the K'ahtlodeeche First Nation (Hay River Reserve) for a possible Treaty Land Entitlement Agreement.
- The text of the Final Déline Self-government Agreement is nearly complete.
- The parties accepted the Gwich'in's request for separate self-government negotiations for the Gwich'in and the Inuvaluit, and we are proceeding efficiently on developing separate Process and Schedule Agreements with the parties.
- A number of negotiating mandates were finalized to assist GNWT negotiators in maintaining consistent approaches while negotiating land, resource and self-government agreements.
- Discussions were initiated with the Tłicho Government on the Tłicho Contracting Guide and Intergovernmental Relations Protocol.
- DIAND was engaged in bilateral discussions regarding GNWT incremental costs associated with implementing self-government agreements.
- As part of the establishment of the \$40 million Northern Strategy Trust Fund, DAAIR established
  a \$35 million Community Capacity Building Fund to provide communities with flexible financial
  support to address their unique priorities. This included establishing the parameters for allocating
  the Community Capacity Building Fund.
- The NWT co-led the development of the Council of the Federation "National Transportation Strategy." DAAIR worked with the Department of Transportation in the development this strategy.
- The NWT co-led the development of the Western Premiers' Conference "Western Canadian Aboriginal Training Strategy." DAAIR worked with the Department of Education, Culture and Employment in the development this strategy.

An Establishment Policy for the Department of Aboriginal Affairs and Intergovernmental Relations was developed to describe the revised mandate of the department.

#### **GNWT RESULTS REPORT 2005-06**

# Major Studies, Reviews, Reports & Evaluations

The department participated in the following major reviews and reports:

- Annual Report on Implementation for the Inuvialuit Final Agreement;
- Annual Report on Implementation for the Gwich'in Final Agreement;
- Annual Report on Implementation for the Sahtu Final Agreement;
- Inuvialuit Section 16 Economic Measures Review (trilateral with Canada and the Inuvialuit Regional Corporation);
- Gwich'in Economic Measures Review (trilateral with Canada and Gwich'in Tribal Council); and
- Initiated Tłįcho Economic Measures Pilot Project (trilateral with Canada and Tłįcho Government).

# Performance & Results

#### Core Business

The core business that supports the outcomes listed below is as follows:

- Negotiations
- Implementation
- Policy
- Communications
- Intergovernmental Relations; and
- Corporate Management.

#### Outcome & Measures

Administration and control of the NWT's lands and resources by NWT governments, leading to increased self-sufficiency.

The following information includes target dates agreed to by the parties to negotiations and reported in the previous business plan:

- DEHCHO
   Agreement-in-Principle 2006
- BEAUFORT/DELTA
   Final Agreement 2005
   Implementation Plan 2005
   Financial Transfer Agreement by 2005
   Legislation Enacted 2006
- DELINE

   Final Agreement 2005
   Implementation Plan 2005
   Financial Transfer Agreement 2005
   Legislation Enacted 2006

- TULITA Agreement-in-Principle – 2006
- NORTHWEST TERRITORY METIS NATION Stage 1 Agreement-in-Principle – 2005
- AKAITCHO
   Agreement-in-Principle 2006
- SASKATCHEWAN ATHABASCA DENESULINE Agreement-in-Principle – 2005
- MANITOBA DENE
   Agreement-in-Principle 2005

#### Results & Discussion

The following results and discussion includes new target dates agreed to by the parties to negotiations:

- DEHCHO
  - Agreement-in-Principle Target 2008
- BEAUFORT/DELTA

Final Agreement negotiations discontinued in 2005. The Inuvialuit and Gwich'in established separate self-government processes in 2006.

- INUVIALUIT
  - Process and Schedule Agreement Target 2007
- GWICH'IN
  - Work Plan developed 2006
  - Process and Schedule Agreement Target 2007
- DELINE

Final Agreement – Target changed to 2006 as more time was needed to address the concerns of each Party.

Implementation Plan – Target 2007

Financial Transfer Agreement – Target 2007

Legislation Enacted – Target 2007

- TULITA
  - Framework Agreement 2005
  - Agreement-in-Principle Target 2007
- NORTHWEST TERRITORY MÉTIS NATION Agreement-in-Principle – Target 2007
- AKAITCHO:

Agreement-in-Principle – Target 2007 Interim Withdrawal Of Commissioners Land – Target 2007 Interim Withdrawal of Federal Land – Target 2007

- SASKATCHEWAN ATHABASCA DENESULINE
  - Agreement-in-Principle Target 2007
- MANITOBA DENESULINE
  - Agreement-in-Principle Target 2007
- NORMAN WELLS LAND CORPORATION
  - Framework Agreement Target 2006
- K'AHTLODEECHE FIRST NATION
  - Negotiation Protocol 2006

#### **GNWT RESULTS REPORT 2005-06**

#### Data Source

Signed agreements; projections from negotiating teams; monthly negotiation status reports.

#### Outcome & Measure

General consistency with GNWT's vision for governance in NWT after lands, resources, self-government, devolution and resource revenue sharing agreements are concluded.

• All agreements are compatible, affordable and workable.

#### Results & Discussion

The GNWT has been successful in ensuring at the negotiations tables that there are no significant differences in the division of authorities in the various self-government entities established by land, resource and self-government agreements negotiated to date. This accomplishment has been facilitated by the finalization of several negotiating mandates that provide GNWT negotiators with consistent instructions on specific subject matters.

The negotiation and implementation of land, resource and self-government agreements and political and constitutional development is coordinated with the negotiation of agreements respecting the transfer of provincial-type powers and the management and ownership of public lands and resources.

#### Data Source

Deputies' Committee on Aboriginal Rights Record of Recommendations; monthly negotiation reports.

#### Outcome & Measure

To meet all GNWT obligations set out in agreements.

 Reduction in number of issues brought before the Implementation Committees and issues referred to arbitration.

#### Results & Discussion

The ongoing monitoring and review processes for the Gwich'in, Sahtu and Tłıcho Implementation Plans and the Inuvialuit Final Agreement continues to assist the parties in resolving issues before those issues need to be brought for review to the Implementation Committees or possible arbitration.

The Inuvialuit have initiated arbitration with the GNWT disputing how the GNWT awards contracts in Aklavik pursuant to the Gwich'in contracting Memorandum of Understanding. Aklavik is deemed to be both a Gwich'in and Inuvialuit community.

The GNWT has initiated arbitration with the Inuvialuit respecting terms and conditions associated with government access to Inuvialuit lands.

The Tłįcho Government has requested mediation to resolve a winter road contracting dispute with the GNWT.

#### **GNWT RESULTS REPORT 2005-06**

#### For Further Information

Gwich'in Implementation Committee Annual Reports can be viewed at http://epe.lac-bac.gc.ca/100/201/301/ar\_gwichin/ , or www.daair.gov.nt.ca

Inuvialuit Implementation Committee Annual Reports can be viewed at http://epe.lac-bac.gc.ca/100/201/301/ar\_inuvialuit/, or www.daair.gov.nt.ca

Sahtu Implementation Committee Annual Reports can be viewed at: http://www.ainc-inac.gc.ca/pr/agr/sahtu/smar97\_e.html , orwww.daair.gov.nt.ca

#### Data Source

Minutes of the tripartite Gwich'in, Sahtu, Inuvialuit and Tłįchǫ Implementation Committee meetings; Annual Reports published by the Gwich'in, Sahtu and Inuvialuit Committees (the first Tłįchǫ annual report will be published for the period of August 3, 2005 to March 31, 2007).

#### Core Business

The core business that supports the outcome listed below is as follows:

- Negotiations
- Implementation
- Policy
- Communications; and
- Corporate Management.

#### Outcome & Measures

No reduction in quality and accessibility of programs and services.

- All lands, resources and self-government agreements will include Financial Transfer Agreements which will address allocation of resources and incremental costs to ensure no reduction.
- All Final Agreements, Implementation Plans and/or Financial Transfer Agreements will contain trigger clauses to reopen negotiations.
- All implementation plans will contain annual review provisions.

#### **GNWT RESULTS REPORT 2005-06**

#### Results & Discussion

Ongoing bilateral meetings are being held between senior GNWT/Canada officials regarding Fiscal Financing Principles. A Déline Financial Transfer Agreement is being negotiated between the Parties to ensure the continued quality and accessibility of programs and services.

DAAIR has initiated bilateral officials' meetings with Canada to resolve the issue of responsibility for financing self-government agreements.

Current Implementation Plans and Financial Transfer Agreements contain re-opener or "trigger" clauses. The GNWT will continue to promote such clauses in future plans and agreements to ensure that issues can be re-examined should the need arise.

Gwich'in, Sahtu and Tłıcho Implementation Plans contain annual review provisions pursuant to the Final Agreements. The GNWT will continue to promote annual review provisions for all final agreements and implementation plans to ensure that the parties remain abreast of all issues affecting their implementation.

#### Data Source

Financial Transfer Agreements with Canada and Aboriginal Governments for all self-government agreements; Terms of Reference for Financing Self-government Bilateral Working Group; Negotiated Implementation Plans and funding agreements between the parties to all Land, Resource and Self-government Agreements; Implementation and Financing Self-Government Briefing Notes; Minutes of Tripartite Implementation Committees.

#### **GNWT RESULTS REPORT 2005-06**

#### Core Business

The core business that supports the outcome listed below is as follows:

- Negotiations
- Implementation
- Policy
- Communications
- Corporate Management.

#### Outcome & Measures

The staff of the Government of the Northwest Territories and the public understand the negotiating processes and are aware of the various proposals for changing government.

- The Ministry will hold information sessions during negotiations held in the NWT each region, and attend at least one Regional Management Committee meeting in each region.
- Number of website hits increase.
- 100% response rate to website inquiries.
- Update website at least two times a year.
- See targets for Goal # 1.

#### Results & Discussion

The department provided numerous information sessions/presentations to:

- GNWT Staff:
- Management Assistance Program participants in Yellowknife;
- Departments of Industry, Tourism & Investment, Environment & Natural Resources, Justice,
   Municipal & Community Affairs, Health & Social Services, Finance and Transportation in Yellowknife;
- GNWT Implementation Committee with DAAIR departmental contacts;
- Regular briefings to Deputies' Committee on Aboriginal Rights;
- Monthly negotiation reports provided to all departmental contacts; and
- Quarterly negotiation reports provided to Members of the Legislative Assembly.
- General Public and other Organizations:
- Canada School of Public Services;
- Dehcho Land Use Planning Committee Regional Planning Forum in Hay River;
- Dehcho Land Use Plan Committee in Hay River;
- National Association of Professional Engineers, Geologists and Geophysicists of the NWT and Nunavut in Yellowknife; and
- Native Women's Association of the NWT on the Northern Strategy and the Community Capacity Building Fund.

#### **GNWT RESULTS REPORT 2005-06**

- Groups or Individuals Outside of the Northwest Territories:
- Members of Parliament of the Government of Canada;
- Council of the Federation Advisory Panel on Fiscal Imbalance;
- Privy Council Office;
- Foreign Service Officers; and
- NWT Day participants.
- Website
- In 2005-06, there were 674,286 website hits, a 19.9% increase from the 2004-05 fiscal year (562,328).
- 20 website inquiries were received and responded to.
- The website was updated regularly over the course of the year. Actual number of updates was eleven.
- See targets for outcome #1.

#### Data Source

Final Agreements; Implementation Plans; Financing Agreements; PowerPoint presentations; duty travel claims; DAAIR website; feedback from target audiences.

#### Core Business

The core business that supports the outcome listed below is as follows: 1) Negotiations; 2) Implementation; 3) Policy; 4) Communications; 5) Intergovernmental Relations; and, 6) Corporate Management.

#### Outcome & Measures

Mutually beneficial working relationships with Aboriginal governments and leadership.

Relationships are maintained by:

- A Cabinet member available at all annual assemblies and other important meetings at least one Cabinet member will attend each Assembly.
- Attendance at annual assemblies and other important meetings.
- Prompt (within 30 days) follow-up to concerns raised and resolutions passed.

#### Results & Discussion

The Minister of Aboriginal Affairs and Intergovernmental Relations, other Cabinet Ministers and senior departmental officials maintain relationships between the GNWT and Aboriginal governments/leadership by, among other things, attending annual and special assemblies. As required, Ministers and/or senior GNWT officials provide timely follow up to specific resolutions, concerns and issues identified by Aboriginal governments.

#### **GNWT RESULTS REPORT 2005-06**

The GNWT and the Tłıcho Government are promoting the need for an intergovernmental relations protocol between the two respective governments.

In addition, the department is developing a draft Intergovernmental Relations Policy that will guide GNWT intergovernmental relations with Aboriginal, international, federal, provincial, and territorial governments (see section 6.1 for further details).

The department developed a proposal to establish an Intergovernmental Relations Initiatives Fund, including a supporting payment directive. The establishment of such a fund will provide Aboriginal governments/ organizations with access to resources to enable them to more effectively engage in intergovernmental initiatives with the GNWT.

#### Data Source

Briefing notes; travel claims; Senior Management "Bring Forward" list.

#### Core Business

The core business that supports the outcomes listed below is as follows: 1) Intergovernmental Relations; 2) Corporate Management; and, 3) Negotiations.

#### Outcome & Measure

There is collaboration and partnership between NWT governments towards the successful resolution of panterritorial issues.

• One full meeting of the Intergovernmental Forum each year and with the Aboriginal Summit.

#### Results & Discussion

The Premier, Cabinet Ministers and senior GNWT officials continue to participate in all intergovernmental forums, including regional leadership meetings. The GNWT and regional Aboriginal leaders have agreed that there is an ongoing need for bilateral meetings between the GNWT and regional Aboriginal governments, as well as tri-lateral meetings involving the federal government. The GNWT and Aboriginal leaders have agreed on principles to guide such bilateral meetings.

As described in section 4.1, a proposal for the establishment of an Intergovernmental Relations Initiatives Fund has been developed to assist Aboriginal governments/organizations in the NWT to more effectively engage in intergovernmental initiatives with the GNWT.

#### Data Source

Briefing notes; duty travel claims.

### **GNWT RESULTS REPORT 2005-06**

#### Core Business

The core business that supports the outcomes listed below is as follows:

- 1. Intergovernmental Relations
- 2. Corporate Management
- 3. Communications.

#### Outcome & Measures

Success in advancing those key areas of interest that require support from other governments.

- Public support, through letters and communiqués, from the Prime Minister and provincial and territorial Premiers for the NWT's interests and aspirations.
- A Northern Strategy that guides relationships between the NWT and the federal Government.

#### Results & Discussion

The department coordinated the Premier's participation in a number of federal-provincial-territorial meetings, including the 2005 First Ministers' Meetings on Aboriginal Issues, the 2005 Western Premiers' Conference, and the 2005 Council of the Federation Summer Meeting. The department also coordinated the hosting of the 2005 Northern Premier's Forum in Yellowknife.

The department coordinated other special events on behalf of the GNWT, including:

- A Town Hall meeting in the Legislative Assembly on the Northern Strategy Framework discussions;
- A presentation of the GNWT's fiscal situation to the Council of the Federation Panel on Fiscal Imbalance in Yellowknife; and
- A bilateral meeting with Premier Danny Williams of Newfoundland and Labrador on a Council of the Federation Energy Strategy in Yellowknife.

As part of the establishment of the \$40 million Northern Strategy Trust Fund, the department coordinated the establishment of the \$35 million Community Capacity Building Fund. The purpose of this fund is to provide communities with flexible financial support to address their unique priorities. The Department of Municipal and Community Affairs administers the Community Capacity Building Fund.

The department is developing a draft Intergovernmental Relations Policy that is intended to guide GNWT intergovernmental relations activities. An important component of the draft Intergovernmental Relations Policy is the establishment of a Deputy Ministers' Intergovernmental Relations Coordinating Committee to consider and share information on intergovernmental relations issues and activities important to the GNWT.

The department provides advice and guidance to GNWT departments on intergovernmental activities supporting the interests of the GNWT. The department also works with other jurisdictions on issues of mutual interest and concern to ensure that they are aware of the interests of the NWT. A key component of these efforts is the development of national, regional and interdepartmental intergovernmental strategies.

#### **GNWT RESULTS REPORT 2005-06**

The NWT co-led (with British Columbia and Nova Scotia) the development of the Council of the Federation National Transportation Strategy. The department worked with the Department of Transportation in developing this national strategy. The National Transportation Strategy identifies more than \$2.5 billion in infrastructure investment needs in the three northern Territories.

The NWT led the development of the Western Premiers' Conference Western Canadian Aboriginal Training Strategy. The department worked with the Department of Education, Culture and Employment in consulting with Aboriginal groups, compiling information from the stakeholders and consolidating the feedback with that of the other six jurisdictions in developing this strategy.

The department also coordinated the participation of five NWT stakeholders, who represented NWT education and skills training programs, at a Council of the Federation Summit on Post-Secondary Education/Skills, titled "Competing for Tomorrow," held in Ottawa.

#### For Further Information

The Northern Strategy website is found at www.northernstrategy.ca or through the GNWT website.

For further information on any of the material contained in this Results Report, please contact the Senior Communications Advisor, Department of Aboriginal Affairs and Intergovernmental Relations at 920-6989 or visit DAAIR's website at www.daair.gov.nt.ca.

# Message from the Minister

I am pleased to present the Results Report for the Department of Finance for the year 2005-06. This document summarizes the key achievements of the Department of Finance over this time period.

During 2005-06, Finance made a number of detailed presentations to the both the Expert Panel on Equalization and Formula Financing, a task force set up by the federal government to make recommendations for revamping the financing of the three northern territories and ten provinces and to the Council of the Federation Advisory Panel on Fiscal Imbalance Both Panels reported in 2006.



The Department continues to play a key role in negotiations with Canada and Aboriginal governments on devolution and resource revenue sharing, with a view to securing a fair net fiscal benefit for northern governments from non-renewable resource development.

During the year, following a review of the central agency functions of government, the Bureau of Statistics was reassigned to the Department of the Executive. This report includes the results of the Bureau of Statistics from March to November 2005.

In 2005-06, the Department continued the project to rewrite the *Liquor Act*. The Department consulted with NWT residents in the summer and fall of 2005. It is expected that the revised *Liquor Act* will be introduced in the Legislative Assembly in early 2007.

In March 2006, Moody's Investors Service extended for another year the investment grade Aa3 credit rating of the GNWT. This represents continued confidence by Moody's Investors Service in the credit worthiness of the GNWT and the security of its financial affairs.

Hon. Floyd K. Roland

Minister, Department of Finance

# Vision

The Department of Finance will be the recognized leader in obtaining the financial resources necessary to establish and maintain a strong and unified Northwest Territories.

# Mission

The mission of the Department of Finance is to foster an environment for stable, effective and efficient government in the Northwest Territories and to manage the Government's fiscal, financial and regulatory programs by:

- Acquiring and managing the necessary financial resources to ensure delivery of programs and services to residents in an affordable and sustainable manner;
- Maintaining a stable, fair and equitable taxation environment, meeting the needs of individuals and businesses; and
- Regulating the insurance industry and liquor sales, distribution and consumption.

# Department's Values

*Integrity* – We will be fair and honest in our work, respect the confidentiality of privileged information, and maintain a high standard of personal and ethical conduct.

**Sensitivity and Tact** – We will be respectful, understanding and responsive when dealing with others.

**Professionalism** – We will work to the highest professional standard and level of excellence. Our work will be timely and accurate and will incorporate sound judgment.

Innovation - We will use creative new ideas and imaginative solutions in our work.

### Goals

- The fiscal regime of the Northwest Territories supports a stable political environment and a strong economy.
- The Government has the fiscal information and analysis necessary to support policy development and decision making, particularly for key social and economic initiatives.
- The Department of Finance is more responsive to client needs.

# Highlights & Challenges

### Directorate

The project to review the Northwest Territories *Liquor Act* began in 2005 with the hiring of a consultant to undertake an in depth review of literature and best practices across Canada. This was followed by consultation with NWT residents and stakeholders. The final report was submitted to the Department in late 2005.

Legislation is being developed to amend the *Act* in accordance with the recommendations made in the report. It is anticipated that a Bill to amend the Act could be tabled in the Legislature in early 2007.

### Fiscal Policy

Together with Yukon and Nunavut, the NWT made a joint submission to the Expert Panel on Equalization and Territorial Formula Financing in June 2005. The Panel's report, originally expected in the fall of 2005, was delayed to June 2006. As a result, the interim Territorial Formula Financing arrangements were extended to include the 2006-07 year.

The 2006-07 Budget Address announced that the NWT income tax rate for large corporations would be reduced from 14 per cent to 11.5 per cent effective July 1, 2006. The legislation to implement the change was enacted in March 2006.

#### Bureau of Statistics

During 2005-06, the Bureau of Statistics continued efforts to ensure that the Government had the statistical information and analysis necessary to support policy development and decision-making, particularly for key social and economic initiatives.

#### Highlights during the year included:

- The update of forecasts of overall impacts of resource development projects on employment, the economy and population. This information also furthered the efforts to assess the cost of development on government departments;
- Completion of a number of surveys for GNWT departments;
- Update of the NWT Community Profiles;
- Conclusion of a complete listing of every dwelling in the NWT. This information was collected, recorded in a database, and mapped for each community in the NWT. The information was gathered to support operations for the 2006 National Census; and
- Provision of direct support to 2006 census early enumeration activities in 11 northern NWT communities. The Bureau coordinated visits to the 11 communities during census enumeration to help ensure all dwellings were included.

### **GNWT RESULTS REPORT 2005-06**

# Treasury

In March 2006, Moody's Investors Service extended for another year the investment grade Aa3 credit rating of the GNWT. This high rating is supported by the GNWT's Fiscal Responsibility Policy and by the economic prospects of the NWT. The Department also worked with the Department of Public Works and Services to develop amendments to the *Financial Administration Act* and the *Revolving Funds Act* to allow the GNWT to use financial swaps to stabilize the price of fuel purchased by the Petroleum Products Division for sale in communities. The amendments were approved by the Legislative Assembly in November 2005.

The Department's efforts at controlling insurance costs and losses continued in 2005-06. The insurance market in general has stabilized for all lines of coverage and this has been reflected in premiums. The Loss Control program initiated by the Department in 2003-04 became fully operational. In 2004-05, 51 of the GNWT's buildings valued at over \$5 million were inspected and valued and in 2005-06 another 50 buildings under \$5 million were inspected to ensure correct replacement values appear in the property insurance policy. Safety inspections and loss control programs were designed for major GNWT assets. An anti-vandalism program is being developed for implementation in 2006-07.

Compliance with the NWT *Payroll Tax Act* improved by 5 per cent as the Department vigorously promoted and provided more information to collectors. Initial grants were calculated by Finance and paid to community governments by Municipal and Community Affairs under the Property Taxation Revenue Grant Program, part of the New Deal for Community Governments.

# Major Studies, Reviews, Reports & Evaluations

- 2006-07 Budget Address
- Joint Territorial Submission to Expert Panel on Equalization and Territorial Formula Financing
- Liquor Act Review: Improving Liquor Legislation in the NWT Discussion Guide
- Improving Liquor Legislation in the NWT: Final Report of the 2005 Liquor Act Review
- 51st Annual Report of the NWT Liquor Commission
- "Be Prepared to Talk to Your Children ABOUT ALCOHOL"
- Statistics Quarterly (on-line) Volume 27, No. 1-4
- 2005 Socio-Economic Scan
- 2005 Business Planning Assumptions
- 2005 [Strategic Plan] Compendium of NWT-Wide Measures
- GNWT Resource Impacts Report, January 2006
- 2005 NWT Labour Market Review
- 2002 NWT Multipliers report

## Performance & Results

### Core Business

Monitor and implement the Formula Financing Agreement with Canada.

#### Outcome & Measures

Resolution of outstanding issues related to formula financing.

· Signed agreement outlining resolution of outstanding issues

#### Results & Discussion

Together with Yukon and Nunavut, the NWT made a joint submission to the Expert Panel on Equalization and Territorial Formula Financing in June 2005. The Expert Panel on Equalization and Territorial Formula Financing delayed the release of its report from the fall of 2005 to June 2006. As a result the interim financing arrangements in place for 2004-05 and 2005-06 were extended to 2006-07. The NWT, together with the other territories, also made a joint presentation to the Council of the Federation (COF) Advisory Panel on Fiscal Imbalance during the Panel's visit to Yellowknife.

The Report of the Expert Panel confirmed the recommendations made by the territories in their Joint Submission of June 2005, as did the April 2006 report of the COF Advisory Panel.

### For Further Information

Joint Territorial Submission to the Panel on Equalization and Territorial Formula Financing

Reports of the Expert Panel on Equalization and Territorial Formula Financing

Both available at http://www.eqtff-pfft.ca/english/index.asp

Report of the COF Advisory Panel on Fiscal Imbalance

Available at http://www.councilofthefederation.ca/pdfs/Report\_Fiscalim\_Mar3106.pdf

#### Data Source

Department of Finance, Fiscal Policy

#### Core Business

Provide information, analysis and recommendations for changes to the NWT tax regime, including information for resource revenue sharing negotiations.

### **GNWT RESULTS REPORT 2005-06**

### Outcome & Measures

The NWT has an integrated tax regime that encourages economic growth and development, while providing necessary revenues to government for program and service delivery.

- Harmonized tax bases and rates across the NWT to the greatest extent possible
- Rates of taxation in the NWT are comparable to other jurisdictions
- Growth in underlying tax revenues (excluding one-time revenues) over three years and growth in the NWT economy

#### Results & Discussion

The NWT's tax rates are, on average, lower than in most of the rest of Canada. The NWT's payroll tax rate and tobacco tax rate are higher than in most of the rest of Canada, but there is no capital tax or sales tax.

Effective July 1, 2006, the NWT corporate income tax rate was lowered from 14 per cent to 11.5 per cent in order to maintain competitiveness of the NWT corporate income tax rate.

Discussions over devolution of resource responsibility from Canada were put on hold by Canada pending release of the Report of the Expert Panel on Equalization and Territorial Formula Financing. These discussions were delayed further when the report of the Panel was delayed.

2005-06 tax revenue growth has reflected growth in the underlying NWT economy. Tobacco tax revenues have fallen as a result of the decline in smoking rates. Corporate income tax revenues were lower in 2004-05 than in previous years due to the recognition of a significant loss by a company (in addition to the amount recognized in 2004-05) that was offset against a previous year's taxes.

### For Further Information

2006-07 Budget Address www.fin.gov.nt.ca

2005-06 Public Accounts http://www.gov.nt.ca/FMBS/documents/documents.html

### Data Source

Department of Finance, Fiscal Policy

#### Core Business

Provide analysis of fiscal and taxation issues for, and participate in, self-government negotiations.

#### Outcome & Measures

Self-government agreements are negotiated that are affordable, workable and capable of being implemented.

- No incremental costs associated with establishment of self-governments assumed by the GNWT
- Financial arrangements are negotiated that provide Aboriginal governments with adequate resources while ensuring that the GNWT has the ability to continue to be an effective territorial government

### Results & Discussion

The Department of Finance participated actively in self-government negotiations at the Déline, Tulita, Akaitcho and Northwest Territory Métis Nation negotiating tables. The GNWT has consistently reflected the government's position that no incremental costs should be assumed by the GNWT. Discussions continue among Canada, the GNWT and Aboriginal governments on determining the level of incremental costs and agreeing on who pays for those costs.

Finance officials continue to work with the Ministry of Aboriginal Affairs in developing financing and tax sharing agreements that will govern financing of self-governments and provide them with adequate resources to implement their agreements.

#### Data Source

Department of Finance, Directorate

#### Core Business

Protect government activities and assets from risk of loss.

#### Outcome & Measure

No loss occurs that has not been identified, quantified and controlled by either the purchase of insurance, other risk financing or risk management activities.

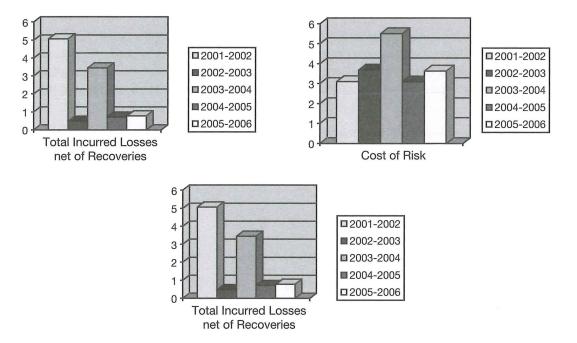
 The total cost of risk to the GNWT (total cost of the Risk Management program, including insurance premiums and losses) is minimized

#### Results & Discussion

Although the frequency of GNWT property losses has increased every year since 2001-02, this is primarily due to better reporting by departments. However, the total losses incurred, including reserves for known losses that have not been settled, were much lower in 2005-06 than in 2001-02. An increase in risk management awareness and the hiring of a Loss Control Specialist have contributed to the lower total incurred losses for 2004-05 and subsequent years. Improved reporting and loss control measures have resulted in a decrease in the deductible without a significant increase in premium. In the long term, continued attention to improving awareness of risk management and loss control should contribute to further improvements in the loss history and a lower cost of risk, calculated as total losses (including reserves) plus premiums plus administration minus recoveries (including anticipated).

Valuations were prepared for all GNWT sites valued at \$3 million or more and building inspections were completed on these properties as well. The years graphed below represent the period from July 1 to June 30, corresponding to the period covered by the GNWT's insurance policies.

### **GNWT RESULTS REPORT 2005-06**



#### Data Source

Risk Management Information System

#### Core Business

Administer claims by Government against others and by others against the Government.

### Outcome & Measure

Claims by and against the government are settled fairly and equitably.

• The total cost of claims (the total payments by both the insurers and the GNWT) is minimized

#### Results & Discussion

The chart below shows that the cost of claims was below \$1 million in all years except 2003-04. In that year, two large (over \$1 million each) property losses that were below the government's deductible increased the cost of claims significantly for that year.

#### Data Source

Department of Finance, Risk Management Information System

### Core Business

The Bureau of Statistics develops, interprets and disseminates economic, social and demographic statistics, ensuring that the statistics the Government uses are current, consistent and accurate.

### Outcome & Measure

Minimize banking, investing and borrowing costs while maximizing investing and banking revenues.

• Total banking, investing and borrowing costs are minimized and revenues re maximized.

### Results & Discussion

In February 2005, the GNWT obtained an investment grade (Aa3) credit rating from Moody's Investors Service. In May 2006 this rating was confirmed for 2006. This rating allows the government to borrow in the public debt market, the least expensive source of long-term debt funding.

The GNWT did not have to borrow in 2005-06, and so incurred only minor overdraft interest costs.

To maintain the competitive position of the Investment Pool, the management fee was reduced. The Investment Pool attracted one new participant, while all existing members continued to participate.

The GNWT generated \$9.3 million in interest revenues from short-term investments held during 2005-06.

### Core Business

Ensure compliance with tax statutes.

#### Outcome & Measures

Tax revenues are consistent with the level of activities to be taxed

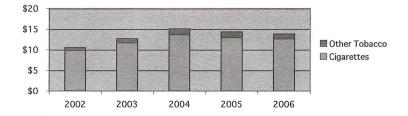
Total tax revenues relative to the level of activities to be taxed

#### Results & Discussion

2005-06 tax revenue growth has reflected the growth in the NWT economy. However, tobacco tax revenues have fallen as a result of the decline in smoking. Corporate income tax revenues were lower in 2004-05 than in previous years due to the recognition of a significant loss by a company (in addition to the amount recognized in 2004-05) that was offset against a previous year's taxes.

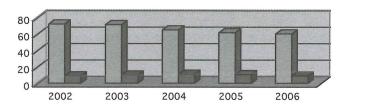
In 2005-06, net tobacco tax revenue decreased by \$477,842, or 3.3 per cent of 2004-05 revenues. This was primarily due to a 2 per cent decrease in the sale of cigarettes and a 17.2 per cent decrease in the sale of grams of other (i.e. loose) tobacco products.

#### Tobacco Tax Revenue (Millions)



### **GNWT RESULTS REPORT 2005-06**

#### **Tobacco Units Taxed (Millions**



☐ Cigarettes☐ Other Tobacco

Fuel tax revenue increased marginally by 0.1 per cent. The smaller than expected increase was due to the reduced operating period (42 days versus 75 days in 2004-05) of the winter roads.

Property tax revenues increased by \$354,492, or 2.5 per cent, due to new properties being added to the assessment base.

Payroll tax revenues increased by \$11,640,629 to \$28,332,918 between 2004-05 and 2005-06. Most of the increase (94 per cent) was due to the increase in payroll tax from 1 per cent to 2 per cent on January 1, 2005, while the remainder was due to an increase in the amount of payroll assessed.

### For Further Information

2005-06 Public Accounts

http://www.gov.nt.ca/FMBS/documents/documents.html

### Data Source

Department of Finance Fiscal Policy and Treasury Divisions

Year End Reconciliations, Department of Finance

FIS Year End Reports

#### Core Business

Required information for planning, policy and program development is available for the Northwest Territories

#### Outcome & Measures

Increased information is available, including:

- Updated information on cumulative impacts of resource development, including impacts on population, employment, income and investment;
- Updated base-line community information to support planning and monitoring of demographic, social and economic conditions in NWT communities;
- Occupation demand forecasts for the period 2004-2014 for, and input to, the NWT Job Futures project, in partnership with the Department of Education, Culture and Employment;

- Economic forecasts for government planning including forecasts for Budget reporting, and GNWT Business Planning;
- NWT Socio-Economic Scan; and,
- An updated listing and mapping of all dwellings in the NWT to support operations for the 2006 National census.

### Results & Discussion

A significant volume of information was developed and made available during 2005-06.

The major research project on the estimation of cumulative impacts of non-renewable resource development, and the effect of these impacts on territorial government programs and services was continued. Project information, departmental financial information, and assumptions were updated, and a report was produced (GNWT Resource Impacts Report) and submitted to the Joint Review Panel as evidence.

The Bureau continued to support GNWT departments in their efforts to develop and prepare information to support their activities related to the review of the proposed Mackenzie Gas Project. Specific areas of focus included forecasts of population; resident and non-resident employment; income; housing demand; and crime.

Occupation demand forecasts for the period 2004-14 were derived as input to the Job Futures project, in which the Bureau was partnered with the Department of Education, Culture and Employment. In concert with the occupation forecasts, a methodology was developed and documented, and narrative descriptions were produced, to characterize the nature of occupational demand over the ten-year period.

Five surveys were undertaken on behalf of other GNWT departments during 2005-06:

- The GNWT Employee Satisfaction and Engagement Survey; and the GNWT Training Survey on behalf of the Department of Human Resources. Both surveys were internet-based surveys.
- A client survey of community government clients on behalf of the Department of Municipal and Community Affairs.
- An evaluation survey on behalf of the Department of Industry, Trade and Investment that followedup on applicants and recipients of various Business Development Fund (BDF) and Business Credit Corporation (BCC) programs.
- A survey of NWT physicians on behalf of the Department of Heath and Social Services, and the NWT Medical Association.

A complete listing of every dwelling in the NWT was undertaken in 2005-06. This information was collected, recorded in a database, and mapped for each community in the NWT. The information was gathered and provided to Statistics Canada to support operations for the 2006 National Census to ensure coverage is as complete as possible for the NWT.

In concert with the listing and mapping project, the Bureau of Statistics provided direct support to 2006 census early enumeration activities in 11 northern NWT communities. The Bureau coordinated visits to the 11 communities during census enumeration to help ensure all dwellings were included. The Bureau also planned and started development of an awareness campaign that would coincide with regular census enumeration for May 2006. The awareness campaign consisted of:

- A mail-out to NWT households containing a message from the Premier urging participation in the census;
- Posters and cards, which would be distributed to all communities, highlighting the importance of the census to the NWT;
- A newspaper and advertising campaign to create awareness and urge participation in the census;
   and
- Installation of a toll-free number 1-888-782-8768 (1-888-STATSNT) to ensure residents could obtain census information.

The Bureau continued to effectively represent the statistical interests of the Northwest Territories within the National Statistical System.

### For Further Information

NWT Bureau of Statistics website: www.stats.gov.nt.ca

### Data Source

**NWT Bureau of Statistics** 

#### Core Business

Regularly forecast Government tax and transfer revenues.

### Outcome & Measure

The Government is able to forecast its long-term fiscal position.

Accurate and regular forecasts of resource revenues and expenditures and tax and grant revenues

### Results & Discussion

Revenue forecasts were provided as part of the Business Planning and Main Estimates process.

#### Core Business

The Bureau of Statistics develops, interprets and disseminates economic, social and demographic statistics, ensuring that the statistics the Government uses are current, consistent and accurate.

### Outcome & Measure

Government departments and the general public have access to current, consistent and accurate information about demographic, social and economic conditions in the Northwest Territories.

 Statistical information about the NWT is readily available on the Bureau of Statistics' website, and via monthly and periodic Newstats email information releases.

### Results & Discussion

The Bureau website offers:

- A wide variety of economic, social and demographic statistics
- Community profiles
- Publications such as the Statistics Quarterly, Socio-Economic Scan, and ... By the Numbers;...
- Statistical time series available via the Time Series Retrieval (TSR) System accessible by GNWT employees

Regular Newstats releases include:

#### Monthly:

- Consumer Price Index
- Labour Force Survey

### Quarterly:

NWT Population estimates

#### Annual:

- Provincial-Territorial Economic Accounts
- Public and Private Investment (PPI)

A significant amount of information was developed and made available on the Bureau website, and disseminated through email Newstats, during 2005-06.

The Bureau undertook the development and delivery of a series of five presentations on the NWT labour market on behalf of the Department of Education, Culture and Employment. The presentations were delivered over lunch-hours, and were open to GNWT employees and the general public.

As well, Bureau staff continued to respond to a considerable volume of information requests from other GNWT departments, community governments, federal government departments, private and not-for-profit organizations, and the general public.

### For Further Information

NWT Bureau of Statistics website: www.stats.gov.nt.ca

#### Data Source

**NWT Bureau of Statistics** 

#### Core Business

Purchase, warehouse, distribute and sell alcoholic beverages in the NWT.

### **GNWT RESULTS REPORT 2005-06**

### Outcome & Measures

The Liquor Commission is managed efficiently and in a socially responsible manner.

- Compliance by liquor store/warehouse operators with operational and contractual obligations
- Communications with licensed premises and store operators
- Revenues transferred to the consolidated revenue fund
- Income and costs as a percentage of sales
- Public awareness programs promoting responsible use of alcohol

### Results & Discussion

Compliance of operational and contractual requirements by Liquor store/warehouse operators is high. All liquor outlets were visited at least once in 2005-06 and no violations were found. No complaints were received from the public. The Fort Smith Liquor Store was sold during the year and the contract was transferred to the new owners.

Store management and Liquor Commission staff meet monthly to facilitate planning and to resolve issues that arise from time to time and that have a common impact across the system.

Revenues were paid to the Consolidated Revenue fund in the amount of \$21,192,000 over the course of the 2005-06 fiscal year and were on budget.

Health warning labels are attached to all liquor products, and special bags are provided at check out with responsible use messages. This program is ongoing.

The Liquor Commission participates in the Canadian Association of Liquor Jurisdiction national "By-Ways" poster and radio campaign program targeting alcohol related injuries with off-road and marine activities. The program was run last summer and is scheduled again for this summer.

In conjunction with Educ' alcool, the Liquor Commission provided a booklet titled "Be prepared to talk to your children ABOUT ALCOHOL". This booklet was distributed through the liquor stores and sent to medical clinics, schools, and drug and alcohol committees through the NWT.

Also in conjunction with MADD Canada all liquor stores participated in their Project Red Ribbon program "It's Time to Change the meaning of "TIE ONE ON" Drive Safe, Drive Sober".

### For Further Information

Liquor Commission Annual Report. This report can be obtained through the NWT Liquor Commission at 867-874-2100.

#### Data Source

Department of Finance, NWT Liquor Commission

#### Core Business

License, regulate and monitor all liquor licensed premises and permits in the NWT.

### Outcome & Measures

License and Permit holders are regularly informed of their responsibilities under the *Liquor Act* and Regulations through education strategies and enforcement actions.

- 30 per cent of medium to high-risk licensees received a server-training seminar once per year
- All licensees are provided with a quarterly newsletter
- The current inspection rate to high-risk premises of eight inspection a month in larger centers with two a month on average in smaller centers by liquor inspectors will be maintained

#### Results & Discussion

Thirty-five per cent of the medium to high-risk licensed premises received server-training, exceeding the goal set.

Only two newsletters were provided, however six information letters on specific legislation and policies were sent to all licensees.

An average of eight inspections by inspectors per month were carried out in high risk premises in Yellowknife while some of the smaller centers exceeded the goal and carried out an average of two to four inspections per month due to a higher level of activity in some communities.

### For Further Information

Liquor Commission Annual Report. This report can be obtained through the Liquor Commission at 867-874-2100.

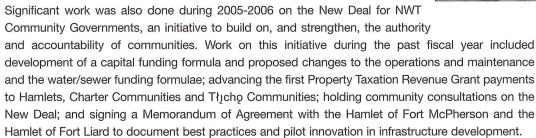
#### Data Source

Department of Finance, Licensing and Enforcement

# Message from the Minister

This report highlights some of the Department of Municipal and Community Affairs' (MACA) major accomplishments during the past year.

In 2005-2006, MACA continued to support independent Northwest Territories (NWT) community governments, promote active living and volunteerism, strive to ensure fire safety, and provide enhanced opportunities for NWT youth.



MACA conducted a client survey in 2005-2006, the results of which show a 75 percent satisfaction rate with MACA programs and services. These results will be used by MACA to continue to provide relevant and meaningful support to meet the needs of our major stakeholders – community governments.

Many of the initiatives MACA completed in 2005-2006 were undertaken with the input, advice and assistance of the Northwest Territories Association of Communities and the Local Government Administrators of the Northwest Territories. In consultation with our partners, MACA will continue to work towards the development of healthy, accountable and self-directed communities.

Hon. Michael McLeod Minister, Municipal and Community Affairs



### **GNWT RESULTS REPORT 2005-06**

## Vision

Capable, accountable, and self-directed community governments providing a safe, sustainable, and healthy environment for community residents.

# Mission

The Minister and the Department are responsible for the development and maintenance of community governments, responsive and responsible to the residents, with sufficient legal authority and resources to carry out community responsibilities, to provide their public programs and services essential to good community life and to deal effectively with other governments and organizations.

### Goals

- Increase community government authority and responsibility through changes to legislation and funding arrangements.
- Enhance knowledge, skills, and abilities of community staff, officials, and other partners to better manage community affairs.
- Contribute to the development of effective, accountable and democratic community governance structures, including self-government arrangements.
- Support communities in their efforts to provide a safe and healthy environment for residents.

# Highlights & Challenges

During 2005–2006, the Department of Municipal and Community Affairs (MACA) undertook and accomplished a number of significant achievements, as follows:

### Land Administration

- Completed a comprehensive land verification project that documented the ownership and tenure status of each parcel of land within the municipal boundaries of communities in the Northwest Territories (NWT).
  - Data compiled from the land verification project was used to populate a database that supports the Administration of the Territorial Lands Acts System (ATLAS), a Geographic Information System.
  - ATLAS is now available to the public through MACA's website, and provides mapping and textual information on each parcel of land within community boundaries.
- Completed a lengthy process to acquire approval to transfer certain parcels of Commissioner's
  Land to the City of Yellowknife, in fee simple title. The 600 hectares approved for transfer will help
  address Yellowknife's immediate and short-term requirements for land.

- Completed the verification of ownership and tenure status on 16 parcels of Commissioner's Land in Fort Smith, and a large parcel of Commissioner's Land in the Tulita Block Land Transfer Area. These transfers will allow Canada to fulfill their obligations resulting from the creation of the Salt River First Nation Reserve and the Sahtu Dene/Métis Comprehensive Land Claim Agreement.
- Successfully completed the negotiation of a Land Administration Agreement between Indian and Northern Affairs Canada and MACA for the delivery of land administration services on federal Crown land within community boundaries. The agreement establishes a "one window" approach for the public when submitting applications for federal Crown land.
- Began the process of converting over 300 existing Commissioner's Land leases held by the Northwest Territories Housing Corporation (NWTHC) in the Beaufort/Delta and Sahtu regions to fully paid equity leases. The conversion will lessen the work required to administer the leases and will reduce the overall costs to the NWTHC of providing public housing in these regions.
- Formed a task team in partnership with the NWTHC to implement the Affordable Housing Strategy, an initiative to address the shortage of adequate, suitable and affordable housing in the near term.
- Performed an aerial survey of the Yellowknife Watershed Development Area and the Yellowknife Block Land Transfer Area to identify instances of trespass on Commissioner's Land.
- Completed the General Assessment of all land and improvements in the municipality of Fort Smith.

### Resource Development Impacts

- Established the Impact Assessment and Mitigation Fund, the Pipeline Readiness Services Fund and provided grant funding to communities that may be affected by the development of the Mackenzie Gas Project.
- Through the provision of these Funds and the grant assistance, communities undertook a variety of projects:
  - Planning and zoning workshops;
  - Assessment of community infrastructure;
  - Determined appropriate rates for cost recovery for access to municipal services such as water, sewage treatment, and solid waste;
  - Developed templates for fee-for-service agreements to be used in negotiations with resource developers;
  - Developed and updated by-laws to assist with regulating development within municipal boundaries;
  - Established Resource Development Impact Advisory groups and prepared community resource development position papers through consultation with community residents; and
  - Participated in and made presentations at the Joint Review Panel hearings on the Mackenzie Gas Project.

### **GNWT RESULTS REPORT 2005-06**

### New Deal For Community Governments

- Participated in the New Deal Working Group in partnership with the Northwest Territories
  Association of Communities (NWTAC), as a means for political leaders to collaborate on the GNWT
  and federal New Deals.
- Conducted community consultations on the New Deal starting with a detailed overview and status
  report at the NWTAC annual general meeting in Tuktoyaktuk in June 2005. Presentations were made
  to 30 community councils and 15 stakeholder groups, including other GNWT departments.
- Provided the first Property Taxation Revenue Grant payments to Hamlets, Charter Communities and Tłıcho Communities, as an interim measure towards designating these communities as Municipal Taxation Authorities.
- Developed a capital funding formula and proposed changes to the operations and maintenance and the water/sewer funding formulae in partnership with a working group of the Local Government Administrators of the Northwest Territories (LGANT).
- Signed a Memorandum of Agreement with the Hamlet of Fort McPherson and the Hamlet of Fort Liard to document best practices and pilot the New Deal approach.
- Completed the development and began delivery of new and revised curriculums in the areas of community capital planning and project/contract management.
- Delivered seven governance training events to 287 participants including council members and staff from 30 community governments.
- Hosted a series of staff workshops in all regions to explore the changing roles of MACA staff and the Department respecting the New Deal; 105 regional and headquarters staff participated.
- All MACA staff (headquarters and regions) participated in a two-day workshop on customer service
  with the purpose of addressing the department's changing relationship with communities as a result
  of the New Deal.
- Initiated a baseline assessment of community government infrastructure, which will result in an
  integral planning tool for community governments in preparation of capital plans and
  investment plans.

#### Volunteerism

- Completed and published the GNWT's Declaration on Volunteering and the Volunteer Support Initiative that will improve the quality and quantity of volunteers in the NWT.
- Coordinated the 2005 NWT Outstanding Volunteer Awards at the Circle of Northern Leaders in Inuvik to honour outstanding volunteers from across the NWT.

#### Sport and Recreation

 Partnered with Education, Culture and Employment and Health and Social Services in administering the inaugural Get Active NWT campaign, which resulted in 15 percent (6,400 people) participation from the population of the NWT.

- Supported the inaugural NWT Summer Games in Inuvik from July 8-10, 2005. In attendance were a
  total of 272 youth and coaches from 28 communities. Youth were exposed to 16 different activities
  including sports, traditional games and cultural activities.
- Partnered with the NWT Recreation and Parks Association to implement the NWT Trail Building Fund. The \$660,000 program will support development of new community recreational trails in the NWT over a five-year period starting in 2005-2006.
- In partnership with the Sport North Federation, launched the NWT High Performance Athlete Grant Program, which is aimed at developing Northwest Territories athletes.
- Supported the delivery of selection trials for the 2008 Arctic Winter Games with a 30 percent increase in regional trials over the previous Arctic Winter Games selection process.
- Established the NWT Council of Sport and Recreation Partners, designed to streamline the NWT sport and recreation system and provide a forum for community and stakeholder input into decision-making.
- Launched the GNWT Healthy Choices Initiative, a joint effort between MACA, Health and Social Services and Education, Culture and Employment. In 2005-2006, the initiative focused on the development and implementation of an integrated physical activity and healthy eating social marketing campaign.

### Youth Programs

- Supported thirteen Youth Corps initiatives, designed to provide opportunities for youth at risk to increase skills and contribute to their communities, including sponsoring the new Northern Youth Abroad program.
- Hosted a Northern Strategy Youth Workshop involving 17 youth ages 15 to 19 to gain their views and input on the development of the Northern Strategy.
- Contributed to 55 projects through the Youth Contribution Program that enabled individual youth to take part in cultural and educational opportunities.

## School of Community Government

- Administered a pilot project to train community facilitators to conduct both human resource and organizational assessments in the Beaufort Delta communities of Aklavik, Tsiigehtchic, Ulukhaktok, Paulatuk and Tuktoyaktuk.
- Revised the Human Resource Development Assessment System to better respond to the human resource needs of community governments. The system includes a practical "how to" manual on five components of human resource planning and 90 job descriptions and copies of assessment profiles.
- Established the Policy Framework for the Community Capacity Building Fund designed to flow \$35
  million in Northern Strategy funding directly to community governments. The Fund was established
  to assist communities in their efforts to advance their unique priorities respecting community
  capacity building.

### **Emergency Measures**

- Developed the NWT Ground Search and Rescue Training Standards to ensure that all responders
  are trained to the same standard, and that individuals who volunteer are safely employed during
  any search operation. The NWT is the first jurisdiction in Canada to have developed formal Ground
  Search and Rescue Training Standards.
- Developed the NWT Youth Search and Rescue Prevention Program to provide children with information on basic survival skills they will need to survive should they become lost while out on the land.

### Legislation

- Assisted in the implementation of the Tłįcho Final Agreement by supporting the Tłįcho Community
   Governments during transition. The implementation plan included the following activities:
  - Conducted the first elections for four community governments;
  - Supported the development of a job description for the Tłıcho Community Government Senior Administrative Officer (SAO) positions;
  - Held orientation workshops for the newly elected Tłįcho Community Government Chiefs and Councillors;
  - Supported legal review by the Tłįchǫ Community Governments of existing obligations that need to be carried over from the previous local governments;
  - Produced duplicate records of all lands files for the four community governments;
  - Supported the final audits of the Hamlet of Rae-Edzo and the Charter Community of Whati; and
  - · Conducted follow up (post effective date) orientations for each Community Government.
- Approved new prerequisite education requirements for real estate agents and salespersons under the Real Estate Agent's Licensing Act after consulting with the real estate industry.
- Responded to a governance crisis in Fort Simpson by providing a Public Administrator who
  continued the sound management and operation of the Village Corporation; stabilized and secured
  ongoing operational requirements; and ensured the ongoing operation of the Volunteer Fire
  Department under a permanent Fire Chief.
- Strengthened efforts to increase training opportunities available to community governments through
  the School of Community Government. Training packages related to community governance,
  management, administration, finances, water and waste systems, airports, fire protection,
  emergency measures, bylaw enforcement, land administration and works and works management
  were delivered to 897 community government participants representing all 33 NWT communities.
- Consulted with stakeholders and initiated a review of the *Planning Act* and the *Local Authorities Elections Act*.

### Community Operations

- Facilitated discussions with representatives from five communities in the South Slave, North Slave and Dehcho regions about ways that communities can work together to develop regional waste management solutions.
- Completed an analysis on dust control alternatives and worked with four communities to identify effective dust control options for individual community conditions based on the report's recommendations. The results of the pilot test were shared with all communities.
- Partnered with Public Works and Services and Health and Social Services to develop the GNWT's
   Preventative Framework and Strategy: Managing Drinking Water Quality in the Northwest Territories
   and Action Plan, which establishes priority actions to ensure that NWT drinking water is safe
   for residents.
- The signing of the gas tax sharing agreement with Canada that will result in a total of \$37.5 million
  in gas tax funding provided to NWT communities over five years, for environmentally sustainable
  municipal infrastructure. MACA worked in consultation with the NWTAC to determine how the
  funding would be rolled out to communities.
- Joint funding of over \$27 million for 12 community infrastructure projects in tax-based and non-tax-based communities under the Canada-Northwest Territories Municipal Rural Infrastructure Fund.
   With matching investments by tax-based communities, there is expected to be at least \$39 million in total infrastructure investments made through this program over five years.

# Major Studies, Reviews, Reports & Evaluations

The following lists key documents produced by the Department, in support and development of the major initiatives undertaken in the past fiscal year:

- Discussion Paper: Community Planning, Community Decisions: Options For Changing The Planning Act
- Community Initiatives Program 2004-2005 Report
- Traditional Coaching Resource for Snowshoeing
- GNWT Declaration on Volunteering
- Northern Youth Strategy Workshop Report
- Course Manuals: Aboriginal Human and Fiscal Issues; Strategy and Decision; and Aboriginal History and Development
- School of Community Government Annual Report to Community Governments and Partners
- Discussion Paper: Proposed Educational Standards for Real Estate Agents and Salespersons in the Northwest Territories
- Dust Control Alternatives: Cost Benefit Analysis

### **GNWT RESULTS REPORT 2005-06**

### Performance & Results

#### Core Business

Contributing funding to community governments

#### Outcome & Measures

Financially healthy community governments are demonstrating sound financial practices

- Unqualified audit opinions
- Financial indicators
- Trends monitoring
- Number of times co-management agreements or administrators put into place

#### Results & Discussion

For the fiscal year ending Dec 31, 2004 (tax-based) or March 31, 2005 (non-tax based), a total of 23 communities had unqualified audit opinions, five communities had qualified audit opinions and three communities had denied audit opinions. Two communities have yet to provide MACA with their financial statements.

A total of 27 communities had an accumulated surplus and four communities were in a deficit position. This is a slight decline from the previous audit results where 29 communities had an accumulated surplus. In 2005, 15 communities had a current year surplus, thus increasing their accumulated surplus. This is an improvement over the eight communities in 2004.

In 2005-2006, one co-management agreement was in effect with the Deninu Community Council, and one administrator was put in place in Fort Simpson. Since then, the Deninu Community Council has gone from a deficit to a surplus position, and a new council and SAO are in place in Fort Simpson.

Approximately five communities received financial assistance and/or professional support to assist in improving their bookkeeping, financial reporting and/or administrative support to cope with difficulties or short-term capacity issues. The financial health of the community and the requirement for additional support from the Department is often reliant on the stability of staff at the community level.

Through the School of Community Government, 21 communities received finance training from MACA. Eight community finance training courses were offered with 85 community staff attending overall. Three community finance staff achieved program certification and/or occupational certification in 2005-2006.

#### For Further Information

2005 Financial Indicators Report http://www.maca.gov.nt.ca/operations/index.html

#### Data Source

MACA Regional Offices; Community Operations Division, MACA Headquarters. http://www.maca.gov.nt.ca/operations/index.html

#### Core Business

Supporting community governments to assume increased responsibility for issues including land administration, property assessment and community infrastructure.

#### Outcome & Measures

Communities are taking ownership and authority over lands

- Transfers of public lands to community governments
- Number of communities with land administration agreements in place
- Number of properties assessed and values of these properties

### Results & Discussion

In February 2006, MACA announced that it would transfer approximately 600 hectares of Commissioner's Land, in fee simple title, to the City of Yellowknife, for residential, commercial and industrial development. MACA also imposed a two-year freeze on lands within the City that the Akaitcho Dene First Nation has expressed an interest in.

The Town of Hay River and the Town of Inuvik have land administration agreements in place. MACA has held discussions with the Town of Norman Wells about entering into a land administration agreement. The discussions have been deferred until October 2006, to allow the Norman Wells Land Corporation time to assess the impacts, if any, a land administration agreement between MACA and the Town will have on its self-government negotiations.

MACA is responsible for assessing 13,193 parcels of land and the improvements upon the land. The assessed value of the land and improvements in the 2005 assessment year was \$1,738,853,000. The City of Yellowknife is its own assessment authority. In 2005 the City assessed 5,387 parcels of land and the improvements on the land. The assessed value of the land and improvements within the City for the 2005 assessment year was \$1,668,657,140.

The New Deal for Community Governments includes providing taxation authority to Hamlets, Charter Communities and Tłıcho Communities. Along with this authority comes responsibility for establishing property classes and for creating a Municipal Board of Revision that hears appeals from the public respecting the assessed value of their properties. These responsibilities flow from the property assessment function. MACA has been exploring options to assist communities in taking on these responsibilities.

The New Deal is also a conduit for the transfer of land that community public infrastructure is located on, to community governments. In 2005-2006 significant progress was made to identify the location of community public infrastructure, and research was conducted to verify the status of the land that the infrastructure is on. When the status of the land has been verified, the land and the infrastructure will be transferred to the community governments.

Six land management-training courses were offered with 11 community governments attending. Ninety-four percent of students attending were satisfied or better with course content, instruction and coordination.

### **GNWT RESULTS REPORT 2005-06**

#### For Further Information

Lands Administration Division, Municipal and Community Affairs, Headquarters. http://www.maca.gov.nt.ca/lands/

### Data Source

Certified Assessment Rolls - 2nd Revision; Municipal Lands Policy.

#### Outcome & Measures

Communities are taking ownership and responsibility for their infrastructure and service delivery.

- Number of communities with Infrastructure Plans and Needs Assessments
- Number of communities with preventative maintenance schedules for infrastructure

#### Results & Discussion

All tax-based communities have a Community Infrastructure plan. Infrastructure plans and needs assessments for non-tax-based communities will be developed in 2006-2007 and completed for implementation of the New Deal for Community Governments prior to April 1, 2007. MACA also provided support and assistance for the implementation of a preventative maintenance system in two communities and developed a general maintenance management course covering key maintenance management concepts and an introduction to program software.

As part of the Gas Tax Agreement, which was negotiated and signed on November 10, 2005 all communities will be required to develop an Integrated Community Sustainability Plan, which will include a Capital Plan. MACA has initiated work to develop an Integrated Community Sustainability Plan template.

Three new courses were developed to support communities in understanding the needs and methods to improve a buildings life cycle; these include:

- Capital Planning
- Project/Contract Management
- Maintenance Management

Nine community works foremen attended maintenance management and preventative maintenance training.

### Data Source

Community Operations Division - MACA Headquarters http://www.maca.gov.nt.ca/operations/index.html

#### Core Business

Enhancing skills and abilities of community government council and employees through capacity building and training.

### **GNWT RESULTS REPORT 2005-06**

#### Outcome & Measures

Community government staff, officials, and others have enhanced knowledge, skills and abilities.

- Number and type of training programs in communities and regions
- Training success/completion rates/Certification rates
- Number of community government staff receiving training
- Staff retention and recruitment levels in communities and regions

### Results & Discussion

Community Financial Services offers communities workshops in a variety of financial topics. These workshops assist communities in producing financial documents in a timely manner and provide the skills required to monitor their financial position throughout the year. Community Governance has provided several on-site workshops for councils dealing with bylaws changes to municipal status, roles and responsibilities, and conflict of interest. For the Tłլchǫ elections, election staffs from the four Tłլchǫ communities were provided with training.

The Department, through the School of Community Government, delivered 96 training courses to 897 community government participants representing all 33 NWT communities.

Training was delivered in community priority areas of governance, management, finance, infrastructure, lands and public safety (fire protection, emergency measures, bylaw officer training, search and rescue, and water and waste).

The Department worked with community governments to achieve a 79 percent rate of communities with appropriately certified water treatment plant operators.

Eleven training courses were offered in fire protection, bylaw enforcement and emergency measures, providing training to 87 community residents from 20 NWT communities.

The School of Community Government offered a Bylaw Enforcement Officer Level II training course.

Eight community government employees received Occupational Certification as SAOs, recreation coordinators, works foremen and finance officers as awarded by the Minister of Education, Culture and Employment.

Thirty-five community government employees completed required course work to graduate from their occupational programs.

Human Resource Assessments were completed in partnership with the Beaufort Delta Self-Government Office, the Deninu K'ue First Nation and the Akaitcho Territorial Government.

Financial assistance was provided to community governments through the Community Development Fund to assist community staff with training courses.

New curricula to support community governments were developed in:

- Building Operations;
- Capital Planning;
- Waste Water Treatment Class 1; and
- Housing Essentials.

### **GNWT RESULTS REPORT 2005-06**

### For Further Information

School of Community Government, http://www.maca.gov.nt.ca/school/index.html

### Data Source

School of Community Government, MACA Headquarters

#### Core Business

Providing the legislative and financial framework for community governments to carry out their responsibilities and to exercise their authorities.

#### Outcome & Measure

Seamless implementation of the community government components of self-government agreements

Implementation Plan/Action plans completed

#### Results & Discussion

On August 4, 2005, the Tłıcho Agreement came into full force and created four new community governments: Behchokò, Gamètì, Wekweètì and Whatì. In advance of this effective date, the Department was tasked with several critical projects such as the election of the new councils, the protection of government interests by way of 99-year leases, the transfer of assets to the new governments, and the transfer of Commissioner's lands to the new community governments.

Following the effective date, the Department continued to work with these new community governments on questions of governance (new bylaws), land administration (interim agreements and other support), and general operational issues.

The Tłįchǫ Government received three customized deliveries in computer foundations with 32 participants in attendance.

Good governance training was provided to 32 participants of the Tłycho Government.

### For Further Information

Tłįcho Land Claim and Self Government Agreement; Tłįcho Implementation Plan, *Tł*įcho Community Government Act, http://www.maca.gov.nt.ca/operations/index.html

### Data Source

Community Operations Division, North Slave Regional Office, Lands Administration Division.

### Outcome & Measure

Elections are well run and conform to legal requirements of the democratic process

Number of elections without irregularities

#### Results & Discussion

Community Governments and District Education Authorities manage their own elections, except for first elections of newly established corporations. The Council appoints the Returning Officer and Registrar, if required by the Returning Officer.

In 2005-2006, the following electoral events, involving 308 candidates were held:

- First Election of four Tłycho Community Governments four Chiefs, 24 council seats;
- Charter Community of Tsiigehtchic Chief, six council seats;
- K'asho Got'ine Community Council Chief, eight council seats;
- Fort Good Hope District Education Authority five positions;
- Hamlet and Settlements/District Education Authority General 11 communities, five Mayor/50 Council seats;
- Fort Simpson By-election –one Council seat;
- Tsiigehtchic District Education Authority By-election –five District Education Authority positions;
- Norman Wells By-election two vacancies;
- Fort Simpson General Election one Mayor/eight Council seats, after Council resignation; and
- One Plebiscite General Question Change of community name from Holman to Ulukhaktok - approved by voters.

There were no legal issues or irregularities in any of the elections held in 2005-2006.

### For Further Information

Local Authorities Elections Act, Tłįchǫ Community Government Act, http://www.maca.gov.nt.ca/governments/index.asp

#### Data Source

Community Operations Division

### Core Business

Providing financial management and technical support to community governments.

#### Outcome & Measures

Effective community and territorial fire protection and prevention systems.

- Number of fires reported
- Number of fire fatalities
- Number of fire injuries
- OFM investigations
- Number of communities with good Community Fire Protection Assessments

### Results & Discussion

Sahtu		Dehcho	
Fires reported	1	Fires reported	3
Fatalities	0	Fatalities	0
Injuries	0	Injuries	0
South Slave		Inuvik	
Fires Reported	10	Fires reported	27
Fatalities	0	Fatalities	0
Injuries	0	Injuries	2
North Slave		Total	
Fires Reported	19	Fires Reported	60
Fatalities	2	Fatalities	2
Injuries	1	Injuries	3

Fourteen fire investigations were conducted in 2005-2006, one involving the fatality of two fire fighters. During this period, three community fire protection assessments were conducted.

MACA has developed a customized program to educate community councils and residents of the importance of a well-trained, equipped, and motivated fire department and it has led to the development of a northern community-based fire training program that deals with fire fighting skills, pumping apparatus, fire apparatus maintenance, and training for positions of fire service instructor and fire officer.

### Data Source

Office of the Fire Marshal, MACA Headquarters

### Outcome & Measures

Through education and enhanced search and rescue response, the number of people lost is reduced.

- Number of people reported lost
- Percentage of successful searches
- Number of community teams established

### Results & Discussion

The number of missing persons' reports filed with the RCMP in 2005-2006 remained consistent with prior years, in that there are usually over 40 searches for missing persons on land and inland waters in the NWT in an average year.

In 2005-2006 there were 41 incidents involving 70 individuals where the RCMP or other civil authorities activated search operations on land or inland waters. These incidents in this reporting period involved one fatality; in addition there were three fatalities associated with the marine search in coastal waters launched in the same reporting period by the Canadian Forces. Marine searches are a federal responsibility.

In 2005-2006 there were 58 incidents involving 133 individuals that were responded to by the RCMP or other civil authorities on land or inland waters. These incidents involved four fatalities. This translated into a 95 percent successful search rate.

### Data Source

Community Operations Division, MACA Headquarters.

#### Outcome & Measures

Capacity to minimize damage and risk to people and property, and the disruption of essential services in the event of a civil emergency

- Community Hazard Identification and Vulnerability Assessment Workbook completed
- Critical infrastructure plans developed
- Community planning guide completed

### Results & Discussion

Some Community Emergency Response Plans developed in 2005-2006 did not address all the potential threats that face their community. The development of the Community Hazard Identification and Vulnerability Assessment workbook addresses this issue by articulating the process to identify potential hazards and vulnerabilities.

The identification of what critical infrastructure is at the disposal of a designated emergency organization is essential for maintaining its ability to respond effectively to emergencies and to fulfill emergency responsibilities. MACA, in partnership with federal/territorial/private sector partner agencies, developed a Critical Infrastructure Protection Planning Guide to assist territorial emergency agencies in developing their own specific critical infrastructure plans. In addition, MACA staff participated in a national workshop to review a Pilot Training Course on critical infrastructure awareness in 2005-2006. This training course, when finalized, will be made available to provincial/territorial emergency management officials to support their agency work in completing critical infrastructure protection plans.

Eight of the 20 member agencies of the Territorial Emergency Response Committee now have critical infrastructure protection plans.

### **GNWT RESULTS REPORT 2005-06**

### For Further Information

Community Operations Division, http://www.maca.gov.nt.ca/operations/index.html

#### Data Source

Community Operations Division, MACA Headquarters.

### Outcome & Measure

All communities implement community-planning documents

Number of communities with current land use plans

### Results & Discussion

Of the 33 communities in the NWT, 26 have some form of community planning documents in place. The documents range from full General Plans, to Land Use Plans, to Zoning By-laws. Most of the planning documents are classified as "current". However, the planning documents in 12 communities are due for review in accordance with the *Planning Act*.

The communities in which there are no planning documents in place include Dèline, Kakisa, Paulatuk, Sachs Harbour, Trout Lake, Tsiigehtchic, and Whatì.

In 2005-2006 a number of communities were in the process of reviewing their General Plans, Land Use Plans, and Zoning By-laws. The Town of Inuvik, Town of Norman Wells, Hamlet of Fort McPherson, Hamlet of Fort Liard, the Charter Community of Fort Good Hope, and the Settlement of Enterprise all engaged in the review process. Most produced draft General/Land Use Plans and have circulated the drafts for community and stakeholder feedback. The Settlement of Enterprise is incorporating the review of its Land Use Plan into a broader Strategic Plan for the community.

### For Further Information

Lands Administration Division, http://www.maca.gov.nt.ca/lands/

### Data Source

Lands Administration Division, Headquarters

#### Core Business

Developing and promoting a variety of active living, youth, and sport and recreation programs in partnership with community and territorial organizations.

### Outcome & Measure

Increased awareness of the benefits of active living

Rates of physical activity

### **GNWT RESULTS REPORT 2005-06**

### Results & Discussion

While the trend in physical activity rates is positive, at least 50 percent of NWT residents are physically inactive. Seven training courses were offered in recreation facility operations. The Apprenticeship, Trades and Occupational Certification board has approved the occupational standards for Recreation Facility Operators.

### For Further Information

Sport, Recreation and Youth Division http://www.maca.gov.nt.ca/sport/index.html

### Data Source

Sport, Recreation and Youth Division http://www.maca.gov.nt.ca/sport/index.html

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# Message from the Minister

I am pleased to provide the Results Report for the Department of Public Works and Services for the fiscal year ending March 31, 2006. As the report indicates, it was a challenging year for many areas of the department. I am pleased that the department rose to the challenge, and I look forward to continuing progress towards achieving our goals.



Hon. Floyd K. Roland

Minister, Public Works and Services

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### **GNWT RESULTS REPORT 2005-06**

# Vision

The Department of Public Works and Services is an essential partner in the achievement of government goals through the provision of high quality services, expert support and innovative leadership in:

- Asset management
- Computer systems and telecommunications
- Procurement
- Records management
- Community water supply
- Community fuel provision
- Telecommunications regulation
- Electrical and mechanical safety

## Mission

The Department of Public Works and Services mission is to deliver quality services to satisfy the needs of its clients, while achieving the best value for government, communities, business and residents.

## Goals

- Protection of life and property is achieved through the enforcement of the provisions of electrical, gas, boiler and pressure vessel legislation.
- Protection of life is achieved through the provision of core expertise in water treatment to support the delivery of community water services.
- Basic community needs for heating and transportation fuels are met through the safe and reliable provision of fuel services.
- Effective leadership and support are provided for the management of government facilities.
- Effective and efficient information and communication technology services are provided to support delivery of government programs and services.
- Territorial interests are effectively promoted during telecommunications regulatory proceedings.
- Effective leadership and support are provided for management of government records.

# Highlights & Challenges

The Department of Public Works and Services has the responsibility for providing a broad range of services to support the delivery of government programs to the public. Services such as asset construction and maintenance, computer services and communication systems, and records management are provided to government departments, boards and agencies. Services such as community fuel deliveries and boiler, electrical and gas inspections are provided directly to NWT residents.

The department operates in a professional and technical environment that is ever changing. Advances in computer and data communication technology provide opportunities to improve the way that government carries out its business. Similarly, the development of new building materials and products has resulted in the construction of community and program facilities that far surpass those built only a decade earlier. Recruiting staff with the skills to take advantage of these new and developing technologies continues to be a challenge.

## Activities during 2005/06:

- Completed École Boréale, the French Language School in Hay River.
- Completed the expansion of the Colville Lake Fuel Storage Facility.
- Successfully demonstrated opportunity to reduce community fuel costs in the future through new, more cost-effective delivery route in partnership with Northern Transportation Company Ltd.
- In partnership with the Financial Management Board Secretariat and the Department of Finance,
   PWS initiated legislative changes necessary to revise the Financial Administration Act and
   Petroleum Products Revolving Fund Act to allow price stabilization through the use of hedging and fuel swaps.
- Entered into a ten-year Fuel Services Agreement with the Northwest Territories Power Corporation.
- Began work on a three-year pile remediation program on GNWT buildings.
- Completed planning and project brief for the joint Sir Alexander Mackenzie and Samuel Hearne Secondary Schools in Inuvik.
- Completed assessment on the site for the new Law Courts facility in Yellowknife.
- To identify opportunities for energy conservation, completed infrared thermal scanning of 174 buildings, and inspected electrical and mechanical systems in 145 buildings.
- Implemented a new Digital Communications Network, the wide-area network used by GNWT departments and agencies.
- Completed preliminary planning work for the replacement of the two e-mail systems used within the GNWT.
- Emergency relocation of staff from the Perry Building in Inuvik following a structural review of the facility.

## **GNWT RESULTS REPORT 2005-06**

# Major Studies, Reviews, Reports & Evaluations

- Fort Smith Electrical Heating Feasibility Study
- NWT Law Courts Facility Study
- Sir Alexander Mackenzie and Samuel Hearne Secondary Schools Study

## Performance & Results

#### Core Business

Electrical and Mechanical Safety Services

#### Outcome & Measures

Safe installation and operation of electrical, elevator, boiler, and gas equipment.

- Number of reported incidents.
- Number of life safety deficiencies reported by inspectors

#### Results & Discussion

Electrical and Mechanical Safety Services carries out inspections of and issues permits for electrical, elevator, boiler, pressure vessel and gas facilities and installations.

A reported incident is an occurrence where life or property has been seriously jeopardized. The target was less than 20 reports for the year. In 2005/06, two incidents were reported.

Life safety deficiencies include defective boiler or electrical devices or installations, elevator safety code violations, and reports of high levels of carbon monoxide. The target was less than 20 reported safety deficiencies for the year. In 2005/06, three deficiencies were reported – all were related to elevators.

#### For Further Information

More information about Electrical/Mechanical Safety can be found at: http://www.pws.gov.nt.ca/elec-mech/index.htm

## Data Source

Managers and staff of the Electrical/Mechanical Safety section of Asset Management

#### Core Business

Community Water Services

#### Outcome & Measures

Quality technical advice to clients on public water supply and sanitation.

- Number of boil-water orders.
- Number of certified water treatment plant operators.
- Client/user satisfaction rating.

#### Results & Discussion

Boil-water orders are issued by Health and Social Services, generally as a result of failed water quality tests. The target for boil-water orders is fewer than 5 annually. During 2005/06 there was 1 boil-water order – in Colville Lake, which has no water treatment facilities and is therefore subject to an on-going boil-water order.

Public Works and Services participates in the training of community water system operators. The target of 5% annual increase in the number of certified operators was exceeded in 2005/06. There was a 22% increase in certified operators.

Nine clients were surveyed to obtain information about satisfaction with the timeliness and quality of technical advice on public water supply and sanitation systems. The average level of client satisfaction was 95%.

### For Further Information

More information about the Water and Sanitation section may be found at: http://www.pws.gov.nt.ca/WaterAndSanitation/Index.htm

#### Data Source

Managers and staff of the Water and Sanitation section of Asset Management

#### Core Business

Community Fuel Services

#### Outcome & Measures

Reliable and secure supply of fuel to communities.

- Number of incidents of fuel rationing
- Number of unplanned or emergency community fuel deliveries

#### Results & Discussion

The Petroleum Products Division (PPD) purchases, transports, and stores the annual requirements for petroleum products in NWT communities not served by the private sector.

Community tank farms carry on average between 12-15 months of product. PPD management's challenge is to minimize the cost of capital infrastructure plus inventory carrying costs, while also ensuring that communities do not run short of fuel products. In 2005/06, no incidents of fuel rationing occurred.

In 2005/06, no unplanned deliveries were required.

### **GNWT RESULTS REPORT 2005-06**

#### Outcome & Measure

Affordable fuel prices.

• Components of costs within the control of PWS would be minimized.

#### Results & Discussion

Two expenditure components – the purchase price and transport of fuel, and commissions paid to local delivery contractors – have historically accounted for at least 75% of PPD's annual budget. The remaining administration and overhead expenditures are within the control of PWS. The aim is to keep these expenditures under 25% of the total budget. They amounted to 13% in 2005/06.

#### Data Source

Petroleum Products Revolving Fund 2005/06 Financial Statements

#### Outcome & Measures

Effective environmental management of facilities.

- Number of communities where site remediation begins.
- Number and volume of fuel spills.

#### Results & Discussion

In 2002 PPD started its site remediation program. In 2005/06, remediation was done on part 3 of the Sachs Harbour beach site, at the Paulatuk Airport Aviation facility, and in Trout Lake at the land farm area.

In 2005, PPD had 2 spills in Ulukhaktok, with a total of 900 litres spilled. All NWT organizations must report fuel spills to the *Hazardous Materials Spill Database* on a calendar-year basis. The Petroleum Products Division undertakes several initiatives aimed at preventing spills, including ongoing training of the local fuel delivery contractors.

## For Further Information

You can find more information about Petroleum Products and the environment at: http://www.pws.gov.nt.ca/ppd/index.htm

#### **Data Source**

Managers and staff of the Petroleum Products Division

## Core Business

Asset Management Services

## Outcome & Measure

Timely and cost-effective delivery of projects.

Satisfaction of client departments and facility users.

## **GNWT RESULTS REPORT 2005-06**

#### Results & Discussion

Client satisfaction surveys were conducted for all projects with a 2005/06 budget over \$500,000. Large, multiyear projects are evaluated every year that their budget exceeds \$500,000. Depending on the stage of the project, the clients or the user contacts are surveyed. Four components are rated: the schedule, cost, and quality of facility and project management services. The survey revealed that customers were 75% satisfied.

## For Further Information

To see some of our past projects, go to http://www.pws.gov.nt.ca/projects/index.htm.

## Data Source

Client Satisfaction Survey

## Outcome & Measure

Effective delivery of asset maintenance services.

• User satisfaction, determined by a survey of users of the assets.

#### Results & Discussion

Maintenance work is carried out by a combination of contracted and own force trades people under the direction of the department's facility managers.

Regional facilities managers, who manage the asset maintenance program, conducted surveys with regional client contacts to obtain information about the client or user's satisfaction with the timeliness and quality of maintenance services, work planning and reporting, and communication. The average level of client satisfaction was 88%.

#### For Further Information

More information about the Asset Management Division is found at: http://www.pws.gov.nt.ca/asset/index.htm

#### Data Source

Client Satisfaction Survey

#### Outcome & Measures

Effective administration of general office accommodations and leases.

- Satisfaction of client departments
- Cost of leases.

## **GNWT RESULTS REPORT 2005-06**

#### Results & Discussion

Facility management involves coordinating the physical workplace with the people and work of an organization. The office lease portfolio is valued at over \$13.5 million, for about 54 expense leases and 13 revenue leases. A client satisfaction survey was conducted with client managers. The survey revealed that clients were 82% satisfied in 2005/06.

In communities where commercial leasing markets are established, the building owners were surveyed to determine current market rental rates for office space. In communities where the GNWT is the only tenant or the largest tenant, and thus its rental rates are in actuality the market rates; internal lease cost data was used to establish market rental rates. Current rental rates paid by PWS for various types of leases and classes of buildings were then compared to the market rental rates. In 2005/06, the percentage of the total leased area with rental rates less than or equal to the current average market rental rate was 97%. The percentage of leases with rental rates less than or equal to the current average market rental rate is 94%.

#### Data Source

Managers of the Asset Management Division

Client Satisfaction Survey

#### Outcome & Measure

Quality technical support and advice to clients.

Satisfaction of client departments and facility users

#### Results & Discussion

Technical advice consists of 3 programs – facility technical evaluations, design reviews and trouble-shooting evaluations. Services are provided internally to PWS groups and to external customers. The client survey showed that clients were 97% satisfied.

#### For Further Information

To find out more about Technical Services, please visit our website at: http://www.pws.gov.nt.ca/TechSupp/technicalsupportservices.htm and read the brochure Technical Evaluations of Northern Facilities, found at: http://www.pws.gov.nt.ca/pdf/TechEval.pdf

#### Data Source

Client Satisfaction Survey

#### Outcome & Measure

Quality facility planning services to clients.

Satisfaction of client departments and facility users

#### Results & Discussion

Facility planning provides services internally to PWS groups and to external customers. The department has streamlined the planning and design process on major projects by having the facility planner take the lead role. The client survey revealed that clients were 95% satisfied.

#### For Further Information

You can find more information about facility planning, go to our website: http://www.pws.gov.nt.ca/asset/property\_management.htm

## Data Source

Client Satisfaction Survey

## Core Business

**Technology Service Centre** 

#### Outcome & Measures

Reliable computing and data communication services.

- Availability of mainframes and servers for processing.
- Availability of wide area network links to departments.
- Response to routine requests for service.
- Response to non-routine requests for service.
- Client satisfaction.

## Results & Discussion

A variety of mainframe computers and servers provide centralized GNWT computer processing for departmental and corporate business systems. These computers host corporate applications such as the Financial Information System, PeopleSoft and OpenMail. The computers are scheduled to be available an average of 20 hours per day for 365 days a year. Scheduled downtime provides an opportunity to perform regular backups, and for repairs and enhancements to the mainframes and servers. In 2005/06 the mainframe computers and servers were available more than 99% of the time.

PWS is responsible for the GNWT's wide area network (WAN), which interconnects over 120 departmental local area networks in government offices, schools and health care facilities in all 32 communities. The WAN was available about 99% of the scheduled time in 2005/06.

Since the consolidation of the TSC and Systems and Communications, the nature of 'routine service requests' has changed greatly. The target established for S&C previously (within one business day) is not appropriate because of the variety of requests now handled through the central service desk. Some problems can be solved with a few sentences over the phone, while others may require special expertise and on-site visits. However, overall about 80% of routine requests were processed within one business day.

## **GNWT RESULTS REPORT 2005-06**

Non-routine service requests from clients include emergencies as well as longer consultations and development projects. In 2005/06, non-routine requests were completed in the agreed timeframe about 70% of the time.

An interim client satisfaction survey was conducted during this first year of consolidation. The client survey showed that clients were 71.4% satisfied.

#### Data Source

Managers and staff of the Technology Service Centre

Equipment monitoring systems

#### Outcome & Measures

A secure government data centre and wide area network.

- Number of reported security incidents
- Number of major security incidents.

#### Results & Discussion

In 2005/06, no minor or major security incidents were reported

#### Data Source

Managers and staff of the Technology Service Centre

#### Outcome & Measures

Reliable and effective service desk, desktop and network support.

- Age and compliancy of hardware and software
- Consolidation of application and file/print servers
- Biannual consultation with clients
- Documentation of desktop, server and helpdesk procedures and processes

#### Results & Discussion

The periodic and routine (managed) replacement of microcomputers and other computing equipment is essential to ensure a reliable and highly supportable technical infrastructure. Further, the use of standardized software also helps to reduce complexity in the environment and allows for greater specialization in key software such as the microcomputer Operating System. All desktop hardware and software has a four-year evergreening schedule. We currently meet this four-year standard.

Where possible, all GNWT departmental servers are being consolidated into the GNWT's main data centre. Approximately 80% of application servers have been consolidated. The remaining servers have not been consolidated primarily due to restrictions within the applications themselves. Some small offices still house their own servers because network connectivity is not available.

A clear understanding of the business requirements of GNWT departments and agencies is key to ensuring that the TSC continues to meet the current and future needs for IT infrastructure. This is best accomplished though the regular review and assessment of those needs with the full engagement of the client. Originally intended as a twice-yearly activity, in practice the TSC routinely receives requests for new services, or for increased levels of service. The TSC now has three Business Relationship Managers whose role is to liaise between the clients and the other sections within the TSC to identify the needs and facilitate solutions.

The TSC is setting up a library that includes software manuals, process procedures, and configuration items for all the services supported by the TSC. The objective is to implement IT best practices, to enhance the predictability and responsiveness of TSC services and support for TSC clients. These best practices flow from the Information Technology Infrastructure Library (ITIL), a collection of procedures and processes that are widely used in private and public organizations. Due to other priorities, the TSC did not complete the work plan for ITIL implementation during 2005-6.

#### Data Source

Managers and staff of the Technology Service Centre

## Core Business

Telecommunications Regulatory Services

#### Outcome & Measure

Effective interventions result in decisions that are generally favourable for the NWT.

CRTC decisions that reflect territorial interest.

#### Results & Discussion

During 2005/06, the GNWT monitored CRTC issues and prepared for future proceedings concerning NWT telecommunications and regulation.

#### For Further Information

For more information about the CRTC: http://www.crtc.gc

#### Data Source

Managers of the Technology Service Centre

#### Core Business

Records Management Services

### Outcome & Measures

Effective government records management support.

- Client satisfaction.
- Percentage of training requests by government staff met.

## **GNWT RESULTS REPORT 2005-06**

#### Results & Discussion

Records Management conducted a client satisfaction survey with 8 departments. The average score for the 8 surveys was 97%.

Records Management provides a variety of training, including formal group training courses (½-day to 3-day), one-on-one training sessions, and individual assistance. All requests for training were met. More than 280 staff members took records training.

#### For Further Information

To find out more about the GNWT Records Management program, visit our website at: http://www.pws.gov.nt.ca/records/index/htm

#### Data Source

Managers of Corporate Services division

Client Satisfaction Survey

#### Outcome & Measures

Timely and reliable services to departments.

- Response to routine record retrieval requests.
- Response to urgent record retrieval requests.

## Results & Discussion

A dedicated e-mail account and computer are set up at the headquarters records centre to receive all retrieval requests. All routine retrieval requests were met within 24 hours.

Client departments are responsible for determining which requests are defined as 'urgent' – those required within 2 hours. All urgent retrieval requests were met within 2 hours.

#### Data Source

Records Management monitoring system

# Message from the Minister

I am pleased to present the 2005/06 Results Report for the Department of Health and Social Services.

This report highlights some of our accomplishments in 2005/06, and includes a selection of outcomes and measures of progress toward the achievement of our goals. Additional measures of progress toward health and well being in the NWT can be found in the 2005 NWT Health Status Report, available on the Department's website.



In presenting this report I would like to acknowledge the tireless efforts of the front line staff who provide health and social services to the people of the NWT, and to thank our Health and Social Service Authorities and the many non-government organizations who form the foundation of the NWT health and social services system.

Hon. J. Michael Miltenberger

Minister, Health and Social Services

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## **GNWT RESULTS REPORT 2005-06**

## Vision

Our children will be born healthy and raised in a safe family and community environment which supports them in leading long, productive and happy lives.

## Mission

To promote, protect and provide for the health and well-being of the people of the Northwest Territories.

## Goals

- Improved health status of the people of the Northwest Territories
- Improved social and environmental conditions
- Improved access to and responsiveness of services
- Improved quality and effectiveness of services

# Highlights & Challenges

Recruiting and retaining front line staff are among the most prominent challenges facing the Health and Social Services System (HSS system). The Graduate Placement Program provides new nursing and social work graduates with an opportunity to practice in the NWT by guaranteeing employment upon the successful completion of studies. Five nursing graduates and four social work graduates were placed in 2005-06. Newly introduced this year, the Community Health Nurse Development Program will address the critical need for front line community nurses by encouraging registered nurses to develop the required skills and competencies for community nursing.

The Department initiated a review of hospital utilization and of southern placements to ensure optimal and efficient use of expensive resources. This examination of both acute and long-term care needs looks at options for alternative delivery mechanisms and more efficient services to meet both current and future needs. Over the course of this past year, the department and Authorities implemented new control mechanisms to ensure that patient care was directed to the most appropriate point of delivery.

With support in the form of additional funding flowing from the recent Health Accords (2003, 2004) with the federal government, expanding rehabilitation services is one of the top three priorities in implementing the Integrated Service Delivery Model. Planning for the establishment of new rehabilitation teams occurred in 2005-06 and implementation is proposed for 2006-07. These teams will be stationed in the larger centers but will travel regularly to the smaller communities to ensure that rehabilitation services are accessible to residents throughout the Northwest Territories.

Strengthening public health services is a priority of the Integrated Service Delivery Model, which is supported by additional funding flowing from the federal Health Accords. Beginning in 2005-06, new public health units have been funded in the DehCho, Tłįchǫ and Sahtu regions to increase the capacity to provide preventive public health services and to better respond to public health concerns.

As part of Social Programs Planning Framework initiatives, the HSS System has taken the lead role in developing an intersectoral *NWT Disabilities Framework and Action Plan* to better coordinate and deliver services to people with disabilities. Long-term care centers are struggling with increasing numbers of clients with dementia intermixed with those who are cognitively intact. A review of long-term care facilities recommended the development of specialized programs for seniors with dementia; this will be included in work looking at all existing, and proposed, long-term care facilities.

Addictions continue to be a major challenge for our communities, impacting not only individuals and families, but also community programs and territorial facilities. Over the past year we have established a strong network of community staff in this area, and next year we intend to build on treatment options. Clients continue to be referred south for addictions treatment, while the Natsejee K'eh treatment center in Hay River operates at less than maximum capacity. By directing that all but exceptional treatment needs be met in the North, the Department will undertake to reduce southern treatment costs, redirecting some of the savings to Natsejee K'eh to support a wider range of programming.

Regional workshops on the social impacts of the proposed Mackenzie Gas Project were held in Fort Simpson, Inuvik, and Norman Wells. Participants included community leaders, grass roots service providers and concerned community members. The turnout was excellent, and the feedback on the workshops was generally very positive. People are concerned about the potential for negative social impacts, especially alcohol and drug abuse, and communities are anxious to get on with the task of planning to manage those impacts. The \$500 million Socio-Economic Impact Fund announced by the federal government forms an important first step in bringing governments and communities together to manage the impacts of the Mackenzie Gas project.

Four important pieces of legislation were enacted in 2005-06: the *Tobacco Control Act*; the *Nursing Professions Act*; the *Midwifery Act*; and the *Personal Directives Act*. Preliminary work on revisions to the *Pharmacy Act*, the *Public Health Act*, the *Family and Children's Services Act* and the *Change of Name Act* will set the stage for these Acts to be amended in 2006-07.

# Major Studies, Reviews, Reports & Evaluations

# Health and Social Services Annual Report

#### March 2006

This report provides an overview of the Northwest Territories health and social services system and highlights some of the major accomplishments in 2004-2005. The health status and social well being of northerners is good in some areas but less than the national average in others. Many improvements to the delivery of services described in the report are expected to have a positive impact on population health and social conditions.

# Social Agenda Community Demonstration Projects – Evaluation Report March 2006

The purpose of this evaluation report was to determine the extent to which the SACD projects were able to remove barriers to working together that would better address health and wellness issues in the eight communities funded by the Initiative. A willingness to work together, and effective coordination were noted to be essential ingredients.

## **GNWT RESULTS REPORT 2005-06**

# Review to Strengthen Tuberculosis Management and Control in the NWT February 2006

In 2001, the Department initiated a review of its TB control program due to an unexpected death in the NWT from tuberculosis. That review, conducted by a leading expert on TB yielded a number of recommendations for strengthening management and control of TB. The present review assesses the impact of change in response to the 2001 review and makes additional recommendations.

## Follow-up Report on Ground Ambulance Services January 2006

This report summarizes the concerns and input expressed by healthcare professionals and ambulance providers in interviews with departmental representatives. The report also identifies some initial recommendations about on ground ambulance services in the NWT.

## **NWT Addiction Survey**

## January 2006

Before public health problems such as heavy alcohol consumption and illicit drug use can be addressed it is important to know how big the problem is and whom it affects. The purpose of this report is to present findings from the 2004 Northwest Territories Addiction Survey. This survey represents an important part of ongoing efforts to monitor alcohol and drug use in the Northwest Territories.

# Comprehensive Five Year Human Resource Strategy Implementation Plan December 2005

The competition to hire and retain health and social services professionals in the Northwest Territories is intense and requires a focused and determined effort. The Department of Health and Social Services and the eight Health and Social Services Authorities have worked together with employees, the unions and professional organizations to identify, develop and implement initiatives that will support the retention and recruitment of health and social services professionals in the NWT. The Comprehensive 5-Year Human Resource Strategy Implementation Plan addresses these initiatives.

## NWT Health Status Report 2005

## December 2005

The NWT Health Status Report 2005 provides information on the health status of the residents of the Northwest Territories along with information on some factors known to influence health status. The report is divided into two major sections. The first presents a series of indicators that measure aspects of the population's health status. The second examines a number of health determinants including social and economic factors, the physical environment, as well as personal behaviours and early childhood development.

# "Stay the Course ... and Together We Can Secure the Foundation that Has Been Built"

#### December 2005

This report is an interim review of the progress being made towards the recommendations from the "State of Emergency ...A Report on the Delivery of Addictions Services in the NWT" (Chalmers, 2002). The report concludes that the Department needs to "Stay the course..." and continue to work together with communities, Authorities and non-governmental organizations to secure the foundation for a reshaped mental health and addictions service.

## Access to Health Care and Addressing Wait Times in the NWT

## December 2005

This report documents work underway by the Government of the Northwest Territories to address access to primary health care and wait times for surgical and diagnostic imaging procedures in the Territories. It outlines what areas of action the GNWT has taken already, and the work plan to continue efforts to improve access to health care services for all our residents.

## **GNWT Pandemic Influenza Contingency Plan**

#### November 2005

The GNWT maintains an ongoing hazard and risk analyses to enable it to be adequately prepared to respond to any threat to persons or property. Pandemic influenza is deemed to be a potentially serious threat to personal health and may pose a significant disruption to northerners' way of life. The GNWT Pandemic Influenza Contingency Plan is intended to provide coordinated emergency operations to ensure the most effective response to any pandemic influenza outbreak in the NWT.

# Homelessness in the NWT: Recommendations to Improve the GNWT Response October 2005/March 2006

This report identifies the gaps, overlaps and challenges in the system of existing programs and supports that contribute to homelessness, and makes recommendations that will improve the Social Programs Departments' response. The information upon which this report is based was gathered through interviews and workshops with NGOs, municipal government and the GNWT representatives.

# Mass Media Tobacco Strategy Evaluation October 2005

A Mass Media Tobacco Strategy Evaluation was undertaken to identify the success of the *Don't Be a Butthead – Be Smoke-Free campaign*. Evaluation findings indicated that the campaign exceeded its primary objectives of school participation and smoke-free commitments obtained from youth. An evaluation at a later date will be required to determine the degree to which the rate of smoking among children in the NWT aged 11 to 17 has decreased in the first three years following the campaign's launch.

## **GNWT RESULTS REPORT 2005-06**

## Workshops on the Social Impacts of the Mackenzie Gas Project September 2005

These workshops were intended to provide a forum for communities and governments to examine the anticipated social impacts of the Mackenzie Gas Project and to initiate collaborative planning to monitor and manage those impacts over the next twenty years.

# 2004-05 Community Client Feedback: Minister's Report to the Public

## September 2005

This report summarizes the results of client feedback that was gathered from community health centers throughout the NWT in the fall of 2004. Overall results indicated that almost 90% of clients who completed the feedback forms were satisfied or very satisfied with both quality of services received and the friendliness of staff providing those services.

## Performance & Results

#### Core Business

#### Diagnostic and Curative Services

Diagnostic services are those required to diagnose disease and illness and provide treatment. Curative services include all the services provided by physicians, nurses, and allied health professionals in hospitals, health centers and clinics to treat illness and disease. Diagnostic imaging (e.g. X-rays), laboratory services and some pharmacy services are included in this core service. Medical travel services are also included to ensure that all people have access to medically necessary services regardless of where they live.

#### Outcome & Measures

Increased access to health care advice

Number of Tele-Care calls per 1,000 population

#### **Number of Calls**

2005/06	119
2004/05	94

#### Results & Discussion

Tele-Care NWT (1-888-255-1010), the family health and support line of the North, is a toll free telephone service that provides callers with access to registered nurses providing family health information and support.

Tele-Care has had an increasing amount of success since its inception in May 2004. The number of callers accessing the line has gone from 4019 to 5109, including significant increases from all regions.

The table below shows the number of calls placed to the Tele-Care line from each region in 2005-06 and 2004-05:

Tele-Care Calls Per Region	2005-2006	2004-2005
Beaufort-Delta	297	163
Sahtu	204	108
DehCho	182	88
Tlı'cho	138	56
Yellowknife	3621	3157
Hay River	459	344
Fort Smith	186	90
None Specified	22	13
Total	5109	4019

## Data Source

#### Clinidata

Department of Health and Social Services, Primary Community Services Unit.

## Outcome & Measure

High level of client satisfaction with health and social services

 Percentage of respondents who are satisfied or very satisfied with the overall quality of services in hospitals and health centers

% of Respondents	2005	2003
Hospitals	82%	82%
Health Centers	80%	85%

#### Results & Discussion

The level of satisfaction with hospitals remained at the same high rate in 2005 as it had been in 2003. Although there was a slight drop in the level of satisfaction with health centers in 2005, this result could have been due to sampling variability rather than any real change in satisfaction levels.

#### Data Source

Statistics Canada: Canadian Community Health Survey: http://www.statcan.ca/bsolc/english/bsolc?catno=82-621-X

#### Core Business

#### Rehabilitation Services

These services are intended to help to improve and maintain the functional independence of clients with impairment from injury, chronic disorder, or disability. Rehabilitation services include physiotherapy, occupational therapy, speech and language therapy and audiology. These services are provided in a range of settings, such as the home, clinics, health services agencies and hospitals, and include assessment, treatment, intervention, and education.

## **GNWT RESULTS REPORT 2005-06**

#### Outcome & Measure

Increased capacity to deliver rehabilitation services

Reduction in wait times to access rehabilitation services

Wait Times (Weeks)	March 31/06	July – August/05
Preschool Occupational Therapy	4	5
School-age Occupational Therapy	38	28
Adult Occupational Therapy	12	12
Speech/Language Assessment	4	4
Speech/Language Therapy	5	24
Physiotherapy	9	4
Audiology	5	2.5

## Results & Discussion

Access times were first measured in July and August of 2005, and then measured again at March 31, 2006. The March 31 wait times will be used a baseline measures for reports in future years. Wait times ranged from 4 weeks for preschoolers accessing occupational (developmental) therapy to 38 weeks for school age children to access similar services. The principal drivers for wait times are the numbers of staffed positions, and the number of clients requiring services.

#### Data Source

Stanton Territorial Hospital Administrative Data.

## Core Business

#### **Protection Services**

Services which aim to safeguard the health and well being of individuals and families, and include child protection services, disease surveillance, public health programs, and environmental health services. Statutory services of the Chief Medical Health Officer, the Public Guardian and the Director of Child and Family Services are within this core service.

## Outcome & Measure

Fewer people at risk of vaccine preventable illness

• Percentage of children fully immunized by their 2nd birthday.

## Number of Children

2004	71%	
2002	70%	

## **GNWT RESULTS REPORT 2005-06**

## Results & Discussion

Immunization rates for vaccine-preventable childhood diseases (e.g. measles, mumps, diphtheria) for two-year-olds did not change significantly between 2002 and 2004. Immunization rates are only reported every two years; the next cohort (children born in 2004) will be reported on in 2006.

## Data Source

Department of Health and Social Services, Population Health Division.

#### Core Business

## Continuing Care Services

Continuing care refers to those services that maintain or improve the physical, social, and psychological health of individuals who, for a variety of reasons, may not be able to fully care for themselves. The goal of continuing care is to improve independence and quality of life for these individuals and their families.

#### Outcome & Measure

Reduction in the use of hospital beds for non-acute care clients

• Number of acute post-hospital care patients receiving home care

#### **Number of Patients**

2005/06	277
2004/05	. N/A

#### Results & Discussion

The provision of home support services decreases the pressure on more expensive services such as hospital beds and other residential programs. Home support also allows patients to remain at home with their families, providing greater personal support. Home support service hours increased by 18% between 2004/05 and 2005/06.

#### Data Source

Department of Health and Social Services, Integrated Community Services Division.

## Core Business

#### **Promotion and Prevention Programs**

Programs and services intended to promote health and well-being by providing education and awareness about healthy lifestyles (e.g. diet, exercise) and risk behaviours (e.g. smoking, excessive alcohol consumption). Prevention programs include activities such as childhood immunization, flu vaccinations, cancer screening, early childhood intervention, and diabetes education.

<sup>&</sup>lt;sup>1</sup>A new way of counting home care clients was introduced in 2005/06 to reduce duplicate counts, therefore, 2005/06 figures are not comparable to 2004/05 figures.

## **GNWT RESULTS REPORT 2005-06**

### Outcome & Measure

Fewer people at risk of serious illness

Proportion of youth who smoke

% Youth Smokers	2005	2003
% Smokers age 12 – 14	n/a	17%
% Smokers age 15 – 19	29%	48%

#### Results & Discussion

The NWT School Tobacco Survey, on which the results for 12-14 year old smokers are based, will be undertaken again in 2006/07, with results available in the fall of 2007. An NWT addictions survey with a significant tobacco component will also be undertaken with residents 15 years and over in the fall of 2006. A report will be available in the fall of 2007. Based on the results of the Canadian Community Health Survey, it appears that smoking rates for 15 – 19 year olds may have started to decline in the NWT, but it is too early to confirm any trends.

#### Data Source

Department of Health and Social Services, Administrative Data and Statistics Canada, Canadian Community Health Survey.

## Core Business

#### Mental Health and Addictions Services

These services respond to mental health issues, addictions and family violence problems through education, prevention, treatment and aftercare and are delivered as an integrated program. These services assist those with a mental illness, mental health issues, addiction, or concurrent disorders to receive the care and support they need to live in optimal health. Mental health and addiction services include education and awareness, assessment and referral, residential treatment, community counselling and family violence prevention.

#### Outcomes & Measures

Increased capacity to deliver treatment services

Increased community capacity to deliver services

- Number of community counselling positions created and filled
- Number of Community Wellness Worker positions

Positions Filled	2005/06	2004/05
Number of Mental Health/Addiction Counsellors filled	18	17
Number of Community Wellness Workers positions filled	45	38

#### Results & Discussion

By the end of 2005/06, all 45 of the Community Wellness Worker (CWW) positions had been filled, and 18 of the 24 front-line mental health/addiction counselor positions had been filled. Fifteen CWWs completed the Keyano College Community Wellness Worker certificate program in 2005/06.

Also in 2005/06, the Nats'ejee K'eh treatment center was funded for two additional counselor positions to develop a more holistic treatment program, including treatment of individuals with concurrent psychiatric disorders.

## Data Source

Department of Health and Social Services, Territorial Integrated Community Services Division.

#### Core Business

#### **Human Resources**

(Note: As of April 1, 2006, responsibility for human resources was transferred to the Department of Human Resources.)

## Outcome & Measure

Fully staffed frontline positions

Three-year rolling average turnover rates for physicians, nurses and social workers

Average Turnover Rates	2005	2004	2003	2002
Physicians	36%	17%	8%	14%
Nurses	27%	8%	10%	29%
Social Workers	20%	24%	27%	10%
GNWT overall	13%	15%	14%	11%

#### Results & Discussion

Turnover rates for physicians and nurses have increased over the past three years, and remain higher that the average turnover rate for GNWT staff. Turnover rates for social workers have decreased over the past three years. The turnover rates observed for nurses may reflect cyclical trends, which might also become evident for physicians and social workers as this measure is tracked over a longer time span.

#### Data Source

Department of Human Resources Administrative Data.

## **GNWT RESULTS REPORT 2005-06**

#### Outcome & Measure

Increased capacity to deliver services

• Number of Nurse Practitioner (NP) students and number of NP in the field

#### **Number of Students and**

Nurse Practitioners	2004/05	2003/04	2002/03
NP Students	13	6	2
Nurse Practitioners	5	3	3

#### Results & Discussion

As of March 2005, there were 13 students enrolled in the Nurse Practitioner program at Aurora College, and five Nurse Practitioners delivering front line services.

#### Data Source

Department of Human Resources Administrative Data.

### Outcome & Measure

Increased capacity to deliver services

• Number of interested graduate nurses hired to work in the NWT

#### Number (Percentage) Hired

2005/06	5 (100%)
2004/05	18 (100%)
2003/04	13 (100%)

Note: The number in 2005/06 is lower than in previous years as a result of the transition from a diploma to degree program.

#### Results & Discussion

100% of the nursing students who have graduated in each of the past three years and have expressed an interest in working in the NWT have been hired.

#### Data Source

Department of Human Resources Administrative Data.

## Outcome & Measure

Increased capacity to deliver diagnostic and consultative services at a distance

• Number of patients/clients served by telehealth sessions

Number of People	2005/06	2003/04
Health Patients	489	207
Social Service Clients	96	157

## Results & Discussion

The number of health patients served by telehealth more than doubled between 2003 and 2005, while the number of social service clients declined.

## Data Source

Department of Human Resources Administrative Data.

# Message from the Minister

I am pleased to present the 2005-2006 Results Report of the Department of Justice.

The Department of Justice continues to strive to ensure the Justice system reflects the goals and values of communities and residents in the NWT. The Department is encouraged to report that it has been able to meet or make progress on most targeted measures for 2005-2006.



The 2005-2006 year marked the first full reporting period since the implementation of the *Protection Against Family Violence Act*. The level of protection and intervention for victims of family violence provided by this legislation has exceeded initial expectations. This legislation has provided an effective option for intervention and protection for victims of family violence.

The Corrections Service has continued to shift towards an emphasis on rehabilitation of offenders and continues to focus on the strengthening of programming and human resource plans to enhance services. Since late 2004, the Department has made significant progress and achieved positive results through implementing the recommendations set in "An Action Plan for Human Resources in the Corrections Service."

The Legal Services Board provides legal services to family law clients and has met its target despite continued challenges to recruit staff lawyers and to deal with a significant reduction in the number of private counsel providing family law services.

Community Justice Committees continue to play an important role in our communities, working with the police as well as victims and offenders. In 2005-2006, there was an increase in the number of diversions and the number of clients served. This increase reflects the participation of communities with the support of part-time Community Justice Coordinators.

For the fourth consecutive year, Victims Services has shown an increase in the number of people who were provided services in the NWT. A recent victims services survey indicates that crime victims are mostly satisfied with the services they received.

Providing safe communities in the Northwest Territories is of utmost importance and through successful partnerships with police, communities and the Department of Justice, we have been able to achieve the targeted goals discussed in this report.

Hon, Brendan Bell

Minister, Department of Justice

## **GNWT RESULTS REPORT 2005-06**

## Vision

Our vision is a Northwest Territories (NWT) where residents have a justice system that meets their needs, protects their rights and reflects their cultures and values. Communities are safe, levels of crime are reduced and residents play a meaningful role in the administration of justice. Offenders receive the support that they need to change their behaviour and where victims of crime play a meaningful role in both community initiatives and the criminal justice system.

## Mission

Our Mission is to serve the residents of the NWT by:

- Working with community members so that communities are safe and secure;
- Ensuring that all residents have access to the courts, alternatives to the courts and other justice related services;
- Providing quality legal services to the GNWT and its agencies;
- Protecting the rights and freedoms of individuals and groups; and
- Promoting respect for the law and the Constitution of Canada.

## Goals

- To increase the capacity and role of communities to address justice issues.
- To provide programs, safe and secure custody, and community supervision that supports the rehabilitation of offenders.
- To support victims of crime so that they have a meaningful role in the justice system.
- To ensure access to justice for all residents.
- To promote safe communities.

# Highlights & Challenges

In 2005-2006, the Department of Justice continued to work hard to ensure that programming and legislation reflects the interests of NWT people and communities.

Highlighting 2005-2006 was the first full year following implementation of the *Protection Against Family Violence Act*. This legislation has offered protection to individuals in many NWT communities and has exceeded expectations to date. During the year, 99 emergency protection orders were granted as a result of 116 applications filed. The legislation came into effect April 1, 2005 and gives people who experience family violence or who are threatened by violence an opportunity to access emergency protection orders, 24 hours a day, 7 days a week. The Department worked with numerous volunteer organizations, police and government partners to successfully implement this initiative and promote it in NWT communities.

The Corrections Service continues to implement programs that provide the greatest opportunity for successful reintegration of offenders. The Corrections Service Human Resources Action Plan recommendations are in the implementation stages and continue to enhance service delivery and create operational efficiencies. A successful on-the-land elders program in the Sahtu is evidence of the alternative justice mechanisms that can be beneficial to the rehabilitation of offenders in the NWT. The Department will continue to explore initiatives to transition offenders back into their home communities.

Community Justice continues to work with communities to provide support for alternative justice measures. 2005-2006 saw a further increase in the number of diversion cases handled by 30 community justice committees across the NWT. Funding has been made available to all 32 NWT communities to partake in Community Justice activities and hire coordinators. In 2005/2006, 31 of 32 communities participated in a community justice activity and 29 communities accessed funding to hire a community justice coordinator. The Department continues to work with communities to strengthen community-based justice alternatives.

In serving 597 clients in 2005-2006, Victims Services realized a 22.8% increase over the same period a year ago. Victims Services was able to exceed their target by working with Justice Canada's NWT Regional Office to coordinate services to crime victims and working closely with the RCMP to increase referrals.

The Department of Justice has played an active role within government to prepare for the impact of increased resource development in the NWT. Preparations are being made within the Department to deal with increased demands associated with pipeline activities. The Department is working closely with the RCMP and other partners to monitor trends and ensure a safe environment for workers, families and communities who are impacted by resource development. It is anticipated that, if approved, this project will present new challenges for the Department in the future.

The Department is continuing to develop legislative amendments to both the *Condominium Act* and the *Residential Tenancies Act*. During 2005-2006, the public consultation period for the review of both *Acts* concluded and information received has been beneficial to the legislative process in both incidences. It is anticipated that legislative amendments resulting from these processes will be ready for introduction in the Legislative Assembly in 2006-2007.

In February 2006, the Department contracted with a company that provides immediate simultaneous interpretation in over 100 languages. This has significantly improved the Department's ability to provide service to the public in the language of their choice.

# Major Studies, Reviews, Reports & Evaluations

- Amendments to the Residential Tenancies Act consultation document www.justice.gov.nt.ca/consultation/RTAcons.htm)
- Amendments to the Condominium Act consultation document: http://www.justice.gov.nt.ca/Consultation/CondoAct.htm)
- Community Justice Strategic Plan
- Northwest Territories Coroner's Service 2004 Annual Report http://www.justice.gov.nt.ca/pdf/Coroners/2004%20Annual%20Report.pdf)

## **GNWT RESULTS REPORT 2005-06**

- Corrections Human Resources Action Plan Status Reports October 2005, February 2006
- Protection Against Family Violence Act Six Month Review
- Rental Office Annual Report 2005
- Sixteenth Annual Report of the Victims Assistance Committee of the Northwest Territories April 1, 2004 March 31, 2005:
  - http://www.justice.gov.nt.ca/VictimServices/VictimServices\_Docs&Forms.htm7

## Performance & Results

#### Core Business

Community Justice: Supporting community and restorative approaches to justice in all communities.

#### Outcome & Measures

Communities are able to make decisions and participate in Community Justice (CJ) activities in their community.

- Percentage of communities active in CJ activities.
- Number of people that were dealt with by a community-based process rather than a court process (diversion).

## **Targets**

- Increase from 54% in 2001/02 to 100% in 2005 and maintain at that level.
- Increase number of diversions by 10%, from 183 in 2001/02 to 201 in 2005.

#### Results & Discussion

During 2005-2006, 31 communities, 97%, participated in community justice activities. Funding was made available to 32 communities; only one community did not participate in any community justice activities last year. A total of 29 communities accessed additional support to hire a part-time justice co-ordinator. These Community Justice Coordinators play an important role in organizing committees and training volunteers.

During 2005-2006 there were 214 diversions. The target was an increase of 10% in diversions by 2005, from 183 in 2001-2002 to 201 in 2005. From 2001-2002 to 2005-2006 the number of diversions per year have increased by 17% exceeding the target by 7%.

#### Data Source

The activity and diversion data are collected by community justice committees and provided to the Department. A new computerized data collection system was in place by late 2004 and provides information on community justice activities including diversion.

#### Core Business

Police Services: Preserving public order and safety.

#### Outcome & Measures

The public and police support community justice initiatives in their communities.

- Number of community justice activities taking place in communities.
- Number of people who were dealt with by a community-based process rather than a court process (diversion).

## **Targets**

- Increase number of activities by 5% annually, from 505 in 2003/04 to 550 in 2005/06.
- Increase number of diversions by 10%, from 183 in 2001/02 to 201 in 2005.

## Results & Discussion

In 2005-2006 there were 1767 reported community justice activities by communities, this exceeds our target for 2005-2006 of 550 activities by 221%. This is an increase of 47% over the 2004-2005 high of 1200 activities. Community Justice Coordinators play an important role in organizing committees and training volunteers. The increase in local coordinators has contributed to the dramatic increase in activities.

During 2005-2006 there were 214 diversions. The target was an increase of 10% in diversions by 2005, from 183 in 2001-2002 to 201 in 2005. From 2001-2002 to 2005-2006 the number of diversions per year have increased by 17% exceeding the target by 7%.

#### Data Source

Both the activity and diversion data are collected by community justice committees and provided to the Department. A new computerized data collection system was in place by late 2004 and provides information on community justice activities including diversion.

\*The reporting measures for the Corrections Division were revised in the 2006-2009 Business Planning process. It is these revised measures that will be reported for 2005-2006.

#### Core Business

Corrections: Providing correctional facilities, community-based supervision of offenders and offender treatment programs for adults and youth

## Outcome & Measure

Offenders in custody are safe, secure and control is maintained.

• Maintain a violence-free rate of 99%. Baseline: out of a total of 802, two offenders were involved in a violence incident for a violence-free rate of 99.75%.)

## Results & Discussion

In 2005-2006, there were a total of 768 offenders admitted into custody. Only one was involved in a serious violent incident. The violence-free rate for the period was 99.86% and meets the target set for the year.

## **GNWT RESULTS REPORT 2005-06**

#### Data Source

This information is collected and entered into the Corrections Offender Management System (COMS) by staff of the Corrections Service Division.

#### Outcome & Measure

Offenders have an opportunity to participate in programs that meet their needs.

Percentage of offender population who participated in core programs.

#### Results & Discussion

In 2005-2006, 34% of offenders participated in core programs. The Corrections Service continues to work with offenders to offer programming that will assist with rehabilitation and successful reintegration into communities. All provinces and territories are working to adapt services to deal with the growing number of remand clients that are housed in facilities.

### Data Source

Corrections Services Division

#### Outcome & Measure

Offenders leave custody less likely to re-offend.

Percentage of offender population who completed core programs.

#### Results & Discussion

In 2005-2006, 95% of offenders who participated in core programs followed them to completion. This is a positive result and indicates to the Corrections Service that a greater focus should be placed on encouraging offenders to participate in programs.

#### Data Source

Corrections Offenders Management System. Corrections Service.

#### Outcome & Measure

The percentage of territorial offenders serving less than two years in correctional facilities is reduced.

 Percentage of offenders serving their sentence in the community (probation or conditional sentences).

#### Target

Maintain percentage of offenders serving their sentences in the community (probation) at 66%.

#### Results & Discussion

A total of 62% of offenders served their sentences in the community in 2005-2006. This 4% decrease in probation-only sentences may reflect the response of the justice system to repeat offenders and a changing profile for both youth and adult offenders. Community Corrections continues to work with offenders in the communities to promote successful reintegration.

#### Data Source

Corrections Offenders Management System, Corrections Service.

## Core Business

Victims Services: Supporting victims of crime.

#### Outcome & Measures

Victims of crime are supported through the formal or community justice system.

- Number of victims of crime that received services.
- Number of victim impact statements.

## **Targets**

- Increase number of victims of crime receiving support through community victim services by 5% annually from 293 in 2003/04 to 322 in 2005/06.
- Increase number of Victim Impact Statements filed (as a percentage of total cases with a victim), from 8% to 16% by 2006.

#### Results & Discussion

These measures and targets reflect both supports for victims in the communities and participation by victims of crime in the justice system.

There was a 22.8% increase from 486 in 2004-2005 number of victims of crime receiving support through community victim services to 597 in 2005-2006. This number far exceeds the initial target of a 5% increase per year from 293 in 2003-2004 to 322 in 2005-2006 by 17.8%. Despite a changeover in staff in three programs, the number of crime victims served by victim services increased by this wide margin. A proactive referral policy adopted between Yellowknife Victims Services and the Yellowknife RCMP Detachment has proven successful and will be considered for implementation at the national level.

We are 3% below target on the number of Victim Impact Statements filed in 2005-2006. Out of a total number of 1525 cases in which there was a victim, there were 139 victim impact statements filed for a total of 9%.

A 2006 Survey of Judicial Experiences and Perceptions of Victim Input at Sentencing from four jurisdictions indicates that judges, on average, report seeing victim impact statements in approximately 11% of cases. In order to address this decrease in the number of statements filed, the Department is continuing to promote the victim impact statement program and is working with the RCMP to refer more victims to victim services for help with the statements. It is the choice of a victim of crime to complete a statement or not.

## **GNWT RESULTS REPORT 2005-06**

Many crime victims of family violence choose not to complete victim impact statements, fearing that such action would either result in a harsher sentence for their loved one or reprisal from the offender. There is often incredible community and family pressure on victims / witnesses to not fully participate in the criminal justice process.

#### Data Source

Courts information system (FACTS) and Victim Services Program Coordinators (Victim Services Program and Statistical Summary Sheets), Community Justice Division, Department of Justice.

#### Outcome & Measure

Victims of crime participate in the community justice system.

Number of victims that are participating in the community justice system.

### Target

Increase by 25%, from 48 in 2001-2002 to 60 in 2005-2006.

## Results & Discussion

In 2005-2006, 30 victims participated in community justice diversion hearings. Out of a total of 120 hearings, this is a 25% victim participation rate. While still down from the 2001-2002 benchmark, the 2005-2006 period shows an improvement of 6% in the victim participation rate over 2004-2005. An additional 35 victims were invited to participate but refused.

To further enhance the participation rate, the Department of Justice is continuing to work with community justice committees through joint training with Victim Services to increase their awareness of issues of victims and to encourage victim involvement in the community justice system.

#### **Data Source**

Community Justice Committees (Client Records), Community Justice Division, Department of Justice.

\*The reporting measure for the Maintenance Enforcement Program (MEP) was revised in the 2006-2009 Business Planning process. It is these revised measures that will be reported for 2005-2006.

#### Core Business

Services to the Public: Services such as legal registries, legal aid, maintenance orders enforcement, public trustee services, residential tenancies dispute resolution and coroners services.

### Outcome & Measure

Residents have access to quality services.

 Percentage of family support collected. Amount collected as a percentage of the total amount of spousal and child support owed by debtors in the NWT.

## Results & Discussion

In the 2005/2006 fiscal year, \$4.6 million in charges accrued on files registered with the NWT Maintenance Enforcement Program. During that same time period, the MEP office was able to collect 77% of this total. \$762,493.76 of the charges that accrued in 05/06 was arrears from new registrations and represents money owing from previous months and/or years. This is money that staff were previously unable to collect and doesn't fairly represent the collection efforts of MEP staff. Removing this amount from the total charges increases the collection rate in 2005/2006 to 92%.

When national data was collected and compared to the past, the NWT MEP has been able to meet or exceed national averages on an annual basis.

## Data Source

Maintenance Enforcement Client Management Program.

### Outcome & Measure

Residents have access to quality services.

Waiting times for family law clients.

## Target

Waiting time reduced from 8 months to less than 3 months by 2006.

#### Results & Discussion

Reducing the time for assignment of counsel assists in ensuring the public's right to access to justice. The backlog in family law cases has been an ongoing problem for the Legal Services Board. The Board and the Department have worked hard to achieve this target and the backlog of files was reduced in 2005-2006, resulting in an average waiting time of less than three months.

Recruitment and retention of lawyers is an ongoing problem in the NWT and a shortage of family law lawyers has been especially problematic. There has also been a significant reduction in the number of private counsel providing family law services to the Legal Services Board, and the Board has become increasingly reliant upon staff lawyers to meet the demand. Despite these challenges, the Board has been able to achieve the target for the provision of services to family law clients.

#### Data Source

Legal Aid Information System (LAIS) and Legal Services Board administrative records.

#### Core Business

Community Justice: Supporting community and restorative approaches to justice in all communities.

#### Outcome & Measure

Residents have access to quality services.

Percentage of communities participating in community justice activities.

## **GNWT RESULTS REPORT 2005-06**

## Target

 All of the communities in the NWT participate in community justice activities, from 54% in 2001-2002 to 100% by 2005 and maintain at that level.

#### Results & Discussion

During 2005-2006, 31 communities, 97%, participated in community justice activities. Funding was made available to all 32 communities and just one community did not participate in any community justice activity last year. A total of 29 communities accessed support to hire a part-time justice co-ordinator, an increase of 2 over the previous year. These Community Justice Coordinators play an important role in organizing committees and training volunteers.

#### Data Source

The activity and diversion data are collected by Community Justice Committees and provided to the Department. A new computerized data collection system was in place by late 2004 and provides information on Community justice activities.

## Core Business

Victims Services: Supporting victims of crime.

## Outcome & Measure

Residents have access to quality services.

Number of community organizations providing victim services.

#### Target

 Increase number of community organizations providing victims services from 5 in 2004/05 to 7 by 2007/08.

## Results & Discussion

In 2005-2006, there were still 5 community organizations providing victim services in the NWT. As a result of a pilot project, victim services were available in two additional communities. With the addition of services in Fort McPherson and Fort Providence, the total number of communities with victim services increased from 5 to 7.

In Fort McPherson, a victim services volunteer provided services and a fee-for-service victim services support worker not associated with any organization provided services in Fort Providence. Despite the loss of the victim services support worker in Behchokö in 2004-2005, an increase in the number of victims served in that community was made possible through victim outreach services provided by Yellowknife Victim Services.

#### Data Source

Community Justice Division.

## **GNWT RESULTS REPORT 2005-06**

## Core Business

Police Services: Preserving public order and safety.

#### Outcome & Measure

Communities are involved in crime prevention initiatives.

Number of communities involved in crime prevention activities.

## Target

From 25 (or approximately 78% of all communities) in 2002-2003 to 100% by 2006.

## Results & Discussion

In 2005-2006 31 of 32 communities participated in crime prevention activities. This is 97% participation. The Department works with the National Crime Prevention Centre, which includes assisting in reviewing projects for community mobilization. The Department directly funds the 31 communities that participate in crime prevention activities and funding is available to all 32 communities in the NWT.

#### Data Source

Community Justice Coordinators, and data system.

## Message from the Minister

I am pleased to provide the NWT Housing Corporation's report on key results achieved for the period April 1, 2005 to March 31, 2006.

During this time, the Housing Corporation focused on nine strategic areas:

- Affordable Housing Initiative
- Incentives for Housing Developers
- Seniors' Housing
- New Partnerships and Joint Projects with Community and Aboriginal Development Corporations
- Mortgage Collection
- Market Housing Development
- Universal Partnership Agreements
- Renewing the Housing Corporation Mandate

The Housing Corporation also continued its emphasis on community partnerships, and these joint ventures along with the universal partnership agreement will go a long way toward giving communities and aboriginal groups the tools they need to help solve their housing problems.

The Housing Corporation also worked closely with the Department of Education, Culture and Employment following the transfer of public housing subsidies on April 1, 2005. During 2005-06, the Housing Corporation and ECE prepared for the transfer of administration of the public housing subsidy on April 1, 2006.

Most significantly, the Housing Corporation was able to secure \$50 million in new funding from the Federal government for affordable housing. This funding, to be matched by the Government of the Northwest Territories, will see 530 affordable housing units developed in the NWT over the next 3 years. Though we continue to work towards our goal of improving housing conditions in the NWT, this new investment coupled with opportunities that will present themselves from the Mackenzie Gas project will bring us closer to the day when all residents of the NWT reside in a adequate and suitable home that they can afford.

Hon. Michael McLeod

Minister, Northwest Territories Housing Corporation





## **GNWT RESULTS REPORT 2005-06**

## Vision

The Northwest Territories Housing Corporation is committed to working in partnership with communities and Aboriginal groups to assist them to become responsible for their own choices in housing. By working together, all community residents are provided with opportunities for homes that support a healthy, secure, independent and dignified lifestyle.

## Mission

The Northwest Territories Housing Corporation, in partnership with all NWT residents and community organizations, is responsible for the provision of adequate, suitable and affordable housing. Through the fulfillment of this responsibility, the Northwest Territories Housing Corporation contributes to the development of a healthy NWT housing industry, which has a positive impact upon territorial, regional and local economies.

The mandate of the Northwest Territories Housing Corporation is to assist communities to assume the role of providing housing to their residents and to contribute to Northern economic development. This is achieved by providing mentorship and support to communities in the areas of technical research and services, financial support, information sharing, training, and economic development.

## Goals

- Adequate, affordable and suitable housing for all northerners.
- Affordable housing for elders and persons with disabilities to allow them to lead an independent lifestyle.
- An improved delivery system of the NWT Housing Corporation's programs
- Community-based public training and support promotes resident's personal responsibility for their own housing.
- The supply of unsubsidized housing across the NWT and support to the housing section is increased.

# Highlights & Challenges

The Northwest Territories Housing Corporation had a number of successes and challenges in the past year. Corporation construction activities included 8 seniors' and 36 singles homes, and 93 new homeownership units. Funding was provided to complete 387 home repairs across the NWT. As well, 139 major and 301 minor Modernization and Improvement (M & I) projects to upgrade or renovate existing rental housing stock were funded.

In addition, the Corporation continued its loan guarantee program to support private market developers and assist with the development of additional market rental and homeownership units. Over \$11 million in corporate loan guarantees were on the books as of March 31, 2006. The guarantees on interim financing assist private sector companies to build or upgrade single or multi-unit residential housing for rental accommodation or for the homeownership market.

## **GNWT RESULTS REPORT 2005-06**

These strategies are working to provide the much-needed support to increase housing capacity and keep pace with the current cycle of economic expansion. The Corporation continues to work with the private sector in the development of specific goals and strategies to assist with the expansion of private housing and to establish an environment that encourages new construction of private housing.

During 2005-2006, the Corporation successfully lobbied the Federal government to provide additional funding for affordable housing. Through the Northern Housing Trust, the Federal government will provide \$50 million for the construction of new affordable housing in the NWT. Every community in the Northwest Territories will see new units constructed using this funding. Housing will be delivered under the Corporation's new Affordable Housing Plan that will utilize new Federal funding along with matching funds from the GNWT to construct 530 new housing units over three years beginning in 2006-2007.

Despite the continued success of the Housing Corporation's program delivery and the future delivery under the Affordable Housing Initiative, there remain serious challenges that impact on the ability of the Corporation to deliver housing. A primary challenge is the availability of developed land on which to build units. The Corporation currently has a limited number of suitable developed building lots with land tenure. Securing sufficient and suitable building lots to meet delivery targets will be a major challenge in the future delivery of new units. In recognition of this the Corporation has joined with the Department of Municipal and Community Affairs to ensure that suitable land is available for housing construction in every community in the Northwest Territories.

The Corporation continues to see a substantial lack of Northern skilled trades and labour. As the economy goes into a phase of aggressive expansion, due in large part from the increased activity in mining and oil and gas, costs of construction continues to escalate.

The 2004 Housing Needs Survey shows that there were 2,260 NWT households in need of some form of housing assistance, a decrease of 467 from the 2000 Housing Needs Survey. This represents about 16 percent of all households in the territory, close to the national rate. If Yellowknife is removed from the calculations, the remaining NWT communities have approximately 22 percent of families in need, which continues to exceed the national rate. The next Housing Needs Survey will be conducted in winter 2008. Results from this survey will allow the Corporation to re-assess its allocation of resources, develop housing programs, and plan new initiatives and strategies.

The total withdrawal of federal funding for new social housing has put a severe strain on the Government of the Northwest Territories' ability to meet the housing needs of our residents. As reported in last year's annual report, federal funding for the Operations and Maintenance (O&M) of the existing public housing portfolio will decline over a 34 year period - until 2038 when funding will equal 0 funding allocation. This reduced financial assistance began in fiscal year 2003/04 and continues on a yearly basis.

# Major Studies, Reviews, Reports & Evaluations

- 2004-2005 NWT Housing Corporation Annual Report
- The Housing Corporation completed its 2004-2005 Annual Report, From the Ground Up in this
  reporting period. The report was tabled in the Legislative Assembly.

#### **GNWT RESULTS REPORT 2005-06**

## Performance & Results

#### Core Business

Adequate, affordable and suitable housing for all northerners.

#### Outcome & Measures

- Improved housing conditions in communities with greatest need
- Increase personal responsibility and accountability for housing decisions
- Residents are better able to obtain mainstream financing and private rental accommodation

## **Targets**

- Decrease percentage of core need in non-market communities to 25%
- Improve rental collection rate to 91%
- Improve mortgage collection rate by 5%
- Number of community training sessions completed 9.

#### Results & Discussion

The 2004 NWT Community Survey considered Yellowknife, Hay River, Fort Smith and Inuvik to be market communities. According to the results of this survey, 30% of households outside these four communities were in core need, down from 38% in the 2000 survey. The actual number of households in core need in non-market communities was 1316, down from 1600 in 2000. New information on core need will not be available until 2009, at which time it is anticipated that new construction and improvements to existing units will allow the Housing Corporation to meet its target of reducing core need to 25% in non-market communities.

Responsibility for the administration of the public housing subsidy has been transferred to the Department of Education, Culture and Employment. The Housing Corporation no longer assesses public housing rent based on income. Residents of public housing are now expected to apply to ECE for a subsidy to enable them to pay their rent.

As of March 31, 2006, the Corporation's mortgage collection rate stood at 36%. A request to add new collections officers at the regional level to improve collection rates was turned down by the Legislative Assembly.

The Housing Corporation is nearing completion of a homeownership education program to be implemented in 2006-07. Once introduced, it is hoped that educating clients about the importance of making mortgage payments will result in an increase in mortgage payments.

#### Data Source

2004 NWT Community Survey;

NWTHC Mortgage and Rent Collection Reports.

## **GNWT RESULTS REPORT 2005-06**

#### Core Business

Affordable housing for elders and persons with disabilities to allow them to lead an independent lifestyle.

#### Outcome & Measures

- Program options recognize special needs of seniors and persons with disabilities
- Improved housing conditions for seniors and persons with disabilities

## **Targets**

- Decrease percentage of core need in households with seniors from 26% to 25%
- Decrease percentage of core need in households with persons with disabilities from 23% to 22%
- Redesign of programs targeted toward seniors and persons with disabilities

#### Results & Discussion

The 2004 NWT Community Survey showed 26% of seniors in core need. The Housing Corporation continues to pursue strategies to improve the housing conditions faced by senior citizens. 8 new seniors units were constructed in 2005-06 and further investments in seniors housing are anticipated through the Affordable Housing Strategy. The Housing Corporation meets regularly with community groups who advocate for the interests of seniors and will continue to partner with these groups to develop new housing.

23% of households with a person with a disability remain in core need. In recognition of this, the Housing Corporation is continuing with its efforts to allow persons with disabilities to lead more independent lives. In 2005, The Corporation began construction of an 8-plex in the City of Yellowknife specifically for persons with disabilities, and it continues to meet regularly with groups advocating for persons with disabilities to identify areas for future partnership opportunities.

New information on core need will not be available until 2009, at which time it is anticipated that new construction and improvements to existing units will allow the Housing Corporation to meet its target of 25% core need in non-market communities.

Programs for seniors and persons with disabilities will be incorporated into the new program foundations to be introduced by the Housing Corporation in 2006-07. A further explanation of the consolidation of programs is found under goal 3 of this report.

#### Data Source

2004 NWT Community Survey

#### Core Business

An improved delivery system of the NWT Housing Corporation's programs

## **GNWT RESULTS REPORT 2005-06**

#### Outcome & Measures

- Communities are more responsible for housing choices
- Programs are more accessible and flexible
- Program administration is more efficient.

## **Targets**

Achieve the following annual target over a 5-year implementation:

- Promotion of community liaison positions in six communities
- Redesign of housing programs to 5 or fewer programs

#### Results & Discussion

During 2005-06, the Housing Corporation strongly promoted the creation of community liaison positions in communities across the NWT. In 2006-07, it is expected that as many as 10 communities will receive funding for community liaison officers to promote Housing Corporation homeownership programs in those communities without district offices.

The Housing Corporation has completed the redesign of homeownership programs. The consolidation has a simple structure (4 programs), flexible delivery options, is more accessible to NWT residents and continues to recognize special interest groups. The programs will also use education and counselling to help residents not only become more independent, but also to make them homeowners.

Direction for future implementation includes piloting the consolidated programs in two communities; a regional centre and a smaller remote community. Completion of the Pilot Project is expected in 2006 with review and analysis of the information to follow. Policies and Procedures will be developed concurrently.

It is expected that the Programs will be fully operational by October 2006. This ensures that all districts will be using the consolidated programs for the 2007/2008 delivery year.

#### Data Source

Internal Corporation tracking.

#### Core Business

Community-based public training and support promotes resident's personal responsibility for their own housing.

#### Outcome

Residents are more financially sophisticated, self-reliant, and responsible for housing decisions

#### Target

Development of training materials in consultation with stakeholders

## **GNWT RESULTS REPORT 2005-06**

#### Results & Discussion

The Corporation is completing the development of a comprehensive homeowner education program for its homeownership clients. Solutions to Educate People(STEP) aims to increase homeownership clients' financial skills, as well as their knowledge of the home purchase process and of basic home maintenance/repair.

Course materials will be pilot-tested in two communities in 2006, along with a "train-the-trainer" session to be held in Yellowknife. It is expected that the final course materials for modules one to three will be completed by the end of June, 2006. Module four remains under development.

#### Data Source

Internal Corporation tracking.

#### Core Business

The supply of unsubsidized housing across the NWT and support to the housing section is increased.

#### Outcome & Measures

- More non-subsidized housing available in non-market communities
- Increased access to available land
- Increased support for private sector
- Increased responsiveness to community needs

### **Targets**

- Increase of 60 non-subsidized units in selected communities
- New loan guarantees of \$5,000,000
- Identification of available lots by community
- Development of housing forecasting model

#### Results & Discussion

The Housing Corporation completed Phase II of the Market Housing Initiative during this reporting period. A total of 42 units were purchased by the Housing Corporation during the Market Housing Initiative. In addition, the Housing Corporation owns or leases 43 units that are utilized as non-subsidized rental accommodations in communities across the NWT.

The Housing Corporation's loan guarantee program supports private market developers and assists with the development of additional market rental and homeownership homes. Over \$11 million in corporate loan guarantees were on the books as of March 31, 2006. The guarantees on interim financing assist private sector companies to build or upgrade single or multi-unit residential housing for rental accommodation or for the homeownership market.

# Northwest Territories Housing Corporation

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## **GNWT RESULTS REPORT 2005-06**

The Corporation currently has a limited number of suitable developed building lots with land tenure. Securing sufficient and suitable building lots to meet delivery targets will be a major challenge in the future delivery of new units. In recognition of this the Corporation has joined with the Department of Municipal and Community Affairs to ensure that suitable land is available for housing construction in every community in the Northwest Territories. In 2006-07, the Corporation will be adding new positions at the regional level to assist with the identification of suitable lots on which to build new units.

The Housing Corporation has yet to develop a housing forecasting model. Under its new organizational structure, the Corporation hopes to improve its forecasting ability. The Corporation continues to meet community needs through allocations based on housing needs data collected through the NWT Community Survey, and project demands due to growth tabulated by the Bureau of Statistics.

### Data Source

NWTHC Internal Tracking.

# Message from the Minister

I am pleased to present the 2005-2006 Results Report for the Department of Education, Culture and Employment (ECE). It shows the Department has made significant achievements toward short and long-term objectives that contribute to GNWT-wide goals.

In the Northwest Territories school system, there was continued work on developing curriculum and teacher resources, measuring student success, and providing support services for students, teachers and education authorities. The

Department also focused on developing alternate pathways through secondary school to training and employment.

In the area of energy resource development, the Department and Aurora College worked closely with Aboriginal governments and Industry to increase training opportunities to prepare northerners for employment.

Culture, Heritage and Languages continued to be a priority in the Department with the training of Culture and Language instructors, renovations to the Prince of Wales Northern Heritage Centre, financial support for Aboriginal language nests, and support of French language programs and services.

A significant area of change occurred in the Income Security Division with the Income Security Review and the transfer of the public housing subsidy to the Department from the NWT Housing Corporation.

In closing, I would like to recognize the employees, volunteers and partners who deliver the programs and services of the Department. Without their support and the joint efforts of individuals, families and communities we could not have achieved the results in this report.

Hon. Charles Dent

Minister, Education, Culture and Employment





## **GNWT RESULTS REPORT 2005-06**

## Vision

Northern people leading fulfilled lives and contributing to a strong and prosperous society.

## Mission

Our mission is to invest in and provide for the development of the people of the Northwest Territories, enabling them to reach their full potential, to lead fulfilled lives and to contribute to a strong and prosperous society.

## Goals

- Communities reflecting the culture, language and heritage of Northern people.
- An integrated system supporting better beginnings for children.
- An integrated Income Security system supporting responsible personal choices.
- Life-long learning opportunities available to residents of every NWT community.
- A comprehensive system of programs and services maximizing northerners' participation in their communities and the Northern economy.

# Highlights & Challenges

The Department of Education, Culture and Employment has made progress in a number of areas.

#### **Setting New Directions**

There was unprecedented growth and development in the Department in 2005-06. The Strategic Plan was updated for the period of 2005-2015. It set priorities and identified actions for fifteen objectives, as well as establishing five major cross-department goals.

Two major programs were transferred to the Department. Labour Services and the accompanying Labour Standards Board were transferred from the Department of Justice. The administration of the Public Housing Rental Subsidy Program was transferred from the Northwest Territories Housing Corporation.

The Income Support Programs Division was reorganized and its name changed to the Income Security Division. All existing job descriptions were revised and job descriptions for new positions were created. The Income Security Review is a multi-year initiative. In 2005-06, extensive research, consultations and program development were conducted and the Income Security Framework was approved by Cabinet.

#### Securing Outside Sources of Funding

In support of the GNWT Strategic Plan goal 1, action 11 to "optimize federal contributions to economic and social development," the Department was successful in securing a significant amount of funding from outside sources.

The Culture and Heritage Division received federal funding through the Museums Assistance Program (MAP) to develop a major exhibit at the Prince of Wales Northern Heritage Centre (PWNHC) featuring 19th century Dene ethnographic artifacts from the National Museums of Scotland. Additional MAP funding was secured to develop a web catalogue including photographs of artifacts in the collections of the PWNHC. The Culture and Heritage Division also received continued federal funding through the Historic Places Initiative to assist communities to document heritage sites in the NWT.

The Department successfully negotiated with the federal government the bilateral agreement for Official Languages in Education. Although the Department has been successful in the past in negotiating federal funding through Canada-NWT Cooperation Agreement for French and Aboriginal Languages in the NWT, the recent change in the federal government and its priorities means we must establish a new relationship in the negotiation of a new multi year language agreement.

#### **Updating Policy**

In 2005-06, there were a number of initiatives to update legislation, policy, directives and standards. The *Public College Act* was revised and is now titled the *Aurora College Act*.

In the area of schools, the *Inclusive Schooling Directive* was reviewed and revised. The reporting process and template for the *Aboriginal Languages and Culture Based Education Directive* were reviewed and revised.

The College and Careers Division launched the *Environmental Monitoring Occupational Standards* and certification process.

#### Improving Accountability

The Results-based Management and Accountability Framework (RMAF) for Official Languages was implemented in 2005-06. This work was important for increased accountability of programming and expenditures.

In June 2005, for the first time, students in grades 3, 6, and 9 in all schools across the NWT wrote Alberta Achievement Tests (AAT) in Language Arts and Mathematics. Additionally, the Functional Grade Level (FGL) was collected for all students in grades 1, 2, and 3 in Language Arts and Mathematics. Collection of FGL in Language Arts and Mathematics will be extended to grades 4, 5, and 6 in June 2006, and 7, 8, and 9 in 2007. These initiatives will allow the measuring of improvement in student progress many years before the graduation rate and diploma exam results, which, previously, were the primary measures for student success.

The first Annual Report on Official Languages for 2004-2005 was released in 2005-06 as per the new legislative requirement to report annually on the status of official languages, an evaluation of programs and services and the activities of the two language boards.

#### Partnering

The 2005-2015 Strategic Plan includes a cross-goal strategy for creating strong and effective partnerships. In 2005-06, the Department worked through various partnerships with other governments, aboriginal organizations and community organizations.

## **GNWT RESULTS REPORT 2005-06**

The Northern Heritage Centre worked with community organizations to develop and implement local heritage resource inventory programs. The Northern Heritage Centre was also engaged in partnerships with the Inuvialuit Regional Council, Gwich'in Tribal Council, and the TłĮcho Government to document traditional knowledge, collect artifacts and archives, and develop storylines for exhibits. The agreements include the joint development of exhibits for the Northern Heritage Centre and exhibits that will be circulated to, and/or become permanently based in, these Aboriginal territories. Substantial improvements were made in the development and delivery of heritage education programs in French.

The Schools Division was involved in various health-related activities in partnership with the Department of Health and Social Services and the Department of Municipal and Community Affairs. *Get Active NWT* was carried out in spring 2005. The *Healthy Choices Framework* was drafted.

The College and Careers Division worked with the Mine Training Society, Aboriginal Futures and Pipeline Operations Training Committee to prepare NWT residents for opportunities in the resource development industry.

Regional offices continued their partnerships for planning and program delivery related to Career Quest 2006, South Slave Trades Awareness Program, Waking Opportunities Within Conference, Territorial Skills Competition and Career Expo.

The Income Security Division worked closely with the Northwest Territories Housing Corporation and the local housing organizations to prepare for the transfer of administrative responsibilities for the public housing subsidy program.

### **Upgrading Facilities**

An extensive three-year renovation program for the Prince of Wales Northern Heritage Centre to upgrade systems and meet code requirements, costing nearly \$10 million, was initiated in 2004. In 2005-06, improvements were made to the NWT Archives and public reading room. This posed challenges in relocating staff and archival collections to accommodate the renovations, while ensuring uninterrupted service to the public during this period. The renovations are scheduled for completion in 2006-07.

On September 6, 2005, the Samuel Hearne Secondary School in Inuvik was deemed unsafe to occupy due to lateral bracing issues with the existing timber pile foundation. The school was closed and temporary classrooms were established at Sir Alexander Mackenzie School, Aurora College and the Midnight Sun Recreation Complex. After examining the piles for both schools, estimating remediation costs and examining the lifespan of the building, it was decided that both schools should be replaced. Pile remediation work was completed to allow for building occupancy, and planning for new construction was initiated for both the Samuel Hearne Secondary School and the Sir Alexander Mackenzie School. The schools are being planned, designed and constructed in concert with some shared facilities and services. Construction completion is estimated for 2011.

# Major Studies, Reviews, Reports & Evaluations

#### **Evaluation of the Teacher Induction Program**

In an effort to mitigate the high teacher turnover, especially in remote communities, the Teacher Induction Strategy was developed. A review of this program, which includes Teacher Mentorship, was conducted in 2005-06. The elements studied were the timing of the introduction of the program, the degree to which the mentorship as a positive experience and the effects of training mentors on the mentorship experience. Findings of the evaluation were used for program planning for 2006-07.

#### Annual Report of Labour Standards Board of the Northwest Territories, 2005-2006

This annual report describes the role of the Labour Standards Board and provides key statistics including the number of decisions made, the number of certificates issued against an employer for unpaid wages.

### Review of Aboriginal Language and Cultural Instructors Program

In 2005-2006, ALCIP was revised and updated by a committee composed of Aboriginal language teachers, Teaching and Learning Centre (TLC) Coordinators, DEC and ECE staff. As a result, the program was expanded from the current ten-course certificate to a twenty-course diploma. Findings from the review were used to develop a new program outline.

#### Aurora College Annual Report 2004-2005

Aurora College published its annual report detailing the services it provided, the activities of the Aurora Research Institute, student enrolment statistics and their financial statements.

#### Annual Report on Official Languages 2004-05

This report outlines the progress achieved in 2004-05. This annual review of activities is required by the *Official Languages Act*. It describes the activities of the GNWT in responding to the recommendations of the Special Committee on the Review of the *Official Languages Act*. It also describes the activities of the two newly established boards, the *Official Languages Board* and the Aboriginal Languages Revitalization Board. The achievements toward official languages in education and government services in the official languages are also detailed.

### Towards Excellence: A Report on Education in the NWT

The Department issued the sixth edition of this performance report for the 2003-04 and 2004-05 school years. It reports on key indicators in the areas of context, input, process, output and outcome.

#### Income Security Review

Research, consultations and program development formed the basis of an Income Security Framework that was approved by Executive Council in September 2005. Based on the Framework, consultations were conducted from January to March 2006. Brochures and survey guides published online and in News North, mailed to all Band, Hamlet and Métis offices and distributed through community organizations. The final report will be released in the next fiscal year.

#### **GNWT RESULTS REPORT 2005-06**

#### Analytical Series of the NWT Labour Market

This series included special studies of the following:

- Forecasted Impacts of Resource Development on the NWT Labour Market
- Employment Characteristics in the NWT Diamond Industry
- Aboriginal Employment Patterns in Larger NWT Communities
- Labour Market Profile of Small NWT Communities
- Changing Youth Labour Market Activity
- Gender Comparisons in the NWT Labour Market

## Performance & Results

#### Core Business

Culture, Heritage and Culture

#### Outcome & Measure

Community-based programs are implemented that preserve, revitalize and enhance Aboriginal languages.

 Maintain the participation of the Aboriginal Language community in the implementation of longrange language plans.

#### Results & Discussion

Up until the 1990s the GNWT held primary responsibility for Aboriginal languages programming and services in the NWT. ECE's long-term strategy for education and cultural development committed the Department to "transfer existing research and development resources to language communities to improve language planning for each language." As a result, the regions convened language planning workshops and all information generated from these workshops was integrated into regional language plans. Since 2000, language funding to regional Aboriginal organizations has been based on the development, review and implementation of their strategic language plans. In 2005-06 all of the regional Aboriginal organizations provided an updated annual language plan to the Department.

#### For Further Information

- Annual Report on Official Languages (2004-05)
- Revitalizing, Enhancing and Promoting Aboriginal Languages Strategy (2000)
- Final Report: Special Committee on the Review of the Official Languages Act (2003)
- GNWT Response to the Final Report Special Committee on the Review of the Official Languages
   Act (2003)

#### Data Source

Regional and community language activity reports,

Official Languages Division program files.

#### Outcome & Measure

Historical sites are recognized and preserved.

 In 2005-06, eight organizations are implementing community-based historical sites documentation projects

#### Results & Discussion

In response to a Request for Proposals issued in 2005-06, five community-based projects were awarded funding to undertake historical sites documentation projects (City of Yellowknife, Dene Nation, Saamba K'e (Trout Lake) Dene Band, Gwich'in Social and Cultural Institute (projects in Fort McPherson and Tsiigehtchic). Three projects were successfully completed. The two projects proposed by the Gwich'in Social and Cultural Institute were deferred to 2006-07. The funding for the community-based projects originated with the national Historic Places Initiative and is administered in the NWT by the Department of Education, Culture and Employment.

#### For Further Information

www.pwnhc.ca

## Data Source

Historic Places Initiatives Program files

#### Outcome & Measures

The public has access to information relating to the culture, heritage and history of the NWT in a range of formats.

- Number of visitors to the PWNHC.
- Number of new exhibits produced annually at the PWNHC covering four areas: temporary, permanent, traveling, and web-based exhibits.

#### Results & Discussion

There were 38,320 visitors to the PWNHC in 2005-06, a slight (5%) decline over the previous year. The most likely explanation for the decline is that exhibits and related programming were curtailed due to facility renovations.

The number of new exhibits produced in 2005-06 at the PWNHC were as follows:

Temporary: 2
Permanent: 0
Traveling:

Web-based:

## **GNWT RESULTS REPORT 2005-06**

No permanent exhibits were fabricated/installed in the fiscal year due to facility renovations at the PWNHC that required the closure of the two major galleries. A long-range plan to develop new exhibits was completed and preliminary work on new exhibits was initiated.

#### For Further Information

www.pwnhc.ca

#### Data Source

Culture and Heritage Division files

#### Outcome & Measure

Artists and arts organizations have opportunities to develop and showcase NWT talent.

 Number of projects funded by the NWT Arts Council and through the Support to Northern Performers Program – respectively 59 and 9 in 2003-04.

#### Results & Discussion

In 2005-06, the NWT Arts Council funded 84 projects while eleven events were funded through Support to Northern Performers. The number of projects funded depends in part on the budget approved for the program. Another significant factor is the nature of each approved project. NWT Arts Council funding increased from \$280k in 2003-04 (59 projects funded) to \$319k (63 projects funded) in 2004-05. Funding increased again to \$355k in 2005-06 (84 projects funded).

#### For Further Information

www.artscouncil.ca

NWT Arts Strategy Progress Report (as of March 31, 2006)

#### Data Source

NWT Arts Council program files

Outcome & Measures

Certified Aboriginal Language Interpreter/Translators are available.

- Establish testing materials and competency standards for one official language every two years.
- Implement certification process

#### Results & Discussion

ECE provided funding to Aboriginal language communities for the development of these standards. In March 2005 the Akaitcho Territory Government finalized the first language standards and testing materials for the Chipewyan language. The Chipewyan standards will be offered to other language communities as a model.

## **GNWT RESULTS REPORT 2005-06**

Previously, funding was not allocated for this project, and in 2005-06 ECE met with the Occupational Certification staff to discuss a plan to move this project foreword. The review of the Chipewyan materials for the Aboriginal Interpreter/Translator Occupational Standards and Certification will be undertaken in 2006/07.

#### For Further Information

- Aboriginal Language Interpreter/Translator: Certification Process (ECE)
- Aboriginal Language Interpreter/Translator: Occupational Standards (ECE)

#### Data Source

Official Languages Division program files.

#### Outcome & Measure

Northern culture, language and heritage are reflected in school programs.

• Number of curricula with Dene Kede and Inuuqatigiit outcomes integrated – two in 2003-04.

#### Results & Discussion

Two curricula have been developed for *Dene Kede* and *Inuuqatigiit* and their outcomes were integrated in 2005-06.

#### For More Information

www.wncp.ca/languages/abor.pdf

www.ece.gov.nt.ca/Divisions/kindergarten\_g12/indexK12.htm

#### Data Source

Early Childhood and School Services Division program files

#### Outcome & Measures

Learning experiences are available in Aboriginal languages.

- Increase the number of hours of Aboriginal language instruction available.
- Number of schools that offer instruction in Aboriginal languages.
- Number of language nests funded by ECE.
- Number of Aboriginal language teachers, including language specialists meets or exceeds current levels – increase from baseline being established in 2004-05.

## **GNWT RESULTS REPORT 2005-06**

## Results & Discussion

The Aboriginal Languages and Culture Based Education Directive was implemented in September 2004. This directive required that, where an Aboriginal Language is taught as the second language, 90 hours per school year of instruction be provided to students from grades one through nine. Thirty-three schools offered an Aboriginal language instruction program of some type in 2004-05. The number of hours offered by schools is as follows:

Education Authority	Number of Schools Providing 90 hours Language Instruction				
	2004-05		2005-06		
	# Schools	# Schools providing 90 hrs Language Instruction	# Schools	# Schools providing 90 hrs Language Instruction	
Beaufort Delta	9	5 @ 90 4 @ 75-90	9	7 (2 schools not able to hire language instructors)	
Commission scolarie	2	2 @ 25-40	2	*	
Dehcho	9	2 @ 90	9	8@ 90	
Tłįchǫ	5	5 @ 90	5	5 @ 90	
Sahtu	5	4@ 120 1@ 75	5	4@ 90+ 1 with 3 grades @90 hours 6 grades @ 75 hours	
South Slave	8	6 @ 90 1 @ 42	8	8	
YCS	3	1 @ 80 hours	3	1 @ 80 hours 1@ *	
YK1	7		7	1 @ 75	

<sup>\*</sup> Data not available at time of reporting.

## **GNWT RESULTS REPORT 2005-06**

In 2005-06, ECE funded 18 Language Nest projects in early childhood programs. There was at least one project in each of the Aboriginal languages of the Northwest Territories.

The change from 2004-05 to 2005-06 in the number of Aboriginal Language Instructor and Assistant positions filled is as follows:

Education Authority/ Council	Aboriginal Language Instructors and Assistants		
	2004-05	2005-06	
Beaufort Delta	10	13	
Dehcho	5.5	6.5	
Tłįchǫ	11	8	
Sahtu	8	10	
South Slave	10	18.5	
YCS	1	2	
YK1	2	4	

<sup>\*</sup> Data not available at time of reporting.

Note: Commission scolaire is not reflected in this chart, as they are required by legislation to offer English as the second language.

In support of language instruction in Language Nests and schools, a training workshop was held for Language Nest personnel in conjunction with Aboriginal Language Instructors on Accelerated Second Language Acquisition (ASLA) at the Hay River Reserve in July. Approximately 50 people from across the Northwest Territories attended the training.

#### Data Source

Divisional Education Council Annual Reports

#### Outcome & Measure

French language communities are supported in revitalizing, utilizing, enhancing and promoting the French language.

 Number of francisation programs that are funded annually meets or exceeds current levels – seven in 2003-04.

## Results & Discussion

Seven francisation programs were funded in 2005-06. These reflect programs for various age levels in Hay River, Fort Smith and Yellowknife.

# Education, Culture and Employment

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## **GNWT RESULTS REPORT 2005-06**

## Data Source

Official Languages Division Files

#### Core Business

Early Childhood

#### Outcome & Measures

Children and their families have access to licensed childcare facilities.

- Number of licensed early childhood spaces available meet or exceed the current levels.
- Number of communities with licensed early childcare spaces available meet or exceed the current levels.

#### Results and Discussion

As of March 31, 2006 there were 103 licensed Early Childhood Programs in the Northwest Territories providing 1525 early childhood spaces.

In 2005-06, five communities did not have licensed Early Childhood Programs. They were Jean Marie River, Detah spelt with only 1 t now, Nahanni Butte, Trout Lake and Kakisa.

#### Data Source

Early Childhood Program files

#### Outcome & Measure

Licensed child care programs in the NWT are improving in quality

 Licensed childcare programs are in compliance with the revised Child Day Care regulations by 2006-7.

#### Results and Discussion

Throughout 2005-06, the regulations were reviewed. The review has identified areas where the regulations should be amended and proposed changes are in the drafting stage.

#### For Further Information

www.justice.gov.nt.ca/Legislation

#### Data Source

Director, Early Childhood and School Services Division

## Core Business

School Services

#### Outcome & Measures

Students successfully complete secondary school

- A 2% increase in the three-year average graduation rate from the period 2002-2003 to the period 2005-2006. In 2005-06, the Department will determine the baseline three-year figure.
- Gradually establish baseline data for functional grade levels in language arts and mathematics for all students as follows:
  - In 2005-06 for grades 1-6
  - In 2006-07 for grades 7-9
  - In 2007-08 set goals for improvement in functional grade level for subsequent years

## Results & Discussion

The graduation rate was 36% in 2002, 45% in 2003, and 45% in 2004, results in a three-year average of 42%. To exceed this average by 2% as per the target, the average graduation rate for 2005-06 would have to be 44% or more. The graduation rate for 2005 was 51%.

The rolling three-year average for graduation over the last ten years is as follows:

Three-year Period	Graduate Rate
1994-96	35 %
1995-97	36 %
1996-98	37 %
1997-99	39 %
1998-2000	40 %
1999-2001	42 %
2000-02	40 %
2001-03	42 %
2002-04	42 %
2003-05	47 %

Functional grade levels for grades 1-6 in language arts and math are currently being collected for the 2005-06 school year that ends June 2006.

#### For Further Information

Towards Excellence: A Report on Education in the NWT, 2003 version is available. The 2005 version will be available in June 2006.

## **GNWT RESULTS REPORT 2005-06**

#### Data Source

Education Operations and Development Division

Case Management Administration System (CMAS)

#### Outcome & Measure

Students in the NWT can access the support they need to be successful in School.

 Number of education districts using the process and templates for Individual Education Program (IEP) and the Modified Education Program (MEP) – increase annually from a baseline to be established in 2005-06.

#### Results & Discussion

Draft Individual Education Plan (IEP) process, template and handbook, as well as Student Support Plan (SSP) (previously referred to as Modified Education Program) process, template and handbook were piloted. In 2005-06, they were voluntarily used in 7 of 8 jurisdictions. These will be finalized in the fall of 2006 and translated into French.

#### Data Source

Education Operations and Development Division Files

#### Outcome & Measure

Students in the NWT are equipped to develop healthy relationships and a healthy lifestyle.

Updated Skills for Healthy Relationships and general health curricula are published by 2007-08

#### Results & Discussion

Work on the revision of the two above documents did not commence in 2005-06, however, much work was done with respect to health of school students. The Department collaborated with Health and Social Services (HSS) in the *Don't be a Butthead* smoking cessation and prevention campaign. ECE and HSS jointly participated in the national *Joint Consortium on School Health*. ECE, HSS and Municipal and Community Affairs launched the *Get Active Campaign* through the *Healthy Choices Initiative*.

#### Data Source

Early Childhood and School Services Division Inclusive Schooling Program Files

#### Outcome & Measure

A sustainable Induction Program for new and beginning teachers is in place to ensure that NWT teachers choose to remain in the teaching profession and in the NWT.

 In 2005-06, the Teacher Induction and Mentorship Program is evaluated and goals are set for the future.

#### Results & Discussion

In 2005-06 an evaluation of the Teacher Induction and Mentorship Program was conducted. Key findings included:

- 75% of the new NWT teachers had mentors in 2005-06;
- 93% found the program provided valuable support primarily with day-to-day teaching and secondly
  with expectations of the teaching assignment. The program was less effective in supporting
  teachers' adjustment to Northern community life;
- 93% considered the mentorship training workshops an important factor in the success of the program; and
- The majority found that the induction materials were most useful when received before the start of the school year.

Goals for the future of the Induction and Mentorship Program

- Offer mentorship training workshops to all regions and carry out workshops in all regions that accept the offer;
- Monitor when induction materials are sent out by the DECs and when mentorships are established.
   Discuss the results of the induction survey with DECs; and
- Develop two cross-cultural workshops for new teachers, one to be delivered by ECE (general topics) and one to be delivered by the DEAs (community-based topics).

#### For Further Information

- NWT Teacher Induction: A Program for Beginning Teachers, 2005 revision
- New teachers' website: www.newteachersnwt.ca
- Training for Mentorship Pairs, ECE 2002

#### Data Source

Mentorship Program - An Evaluation, 2005

#### Outcome & Measure

Certified professionals in education leadership positions.

• Increase the number of principals in NWT schools who have completed their certification requirements from 55.1 percent in 2003-04 to 70 percent in 2005-06.

#### Results & Discussion

In 2005/06, 63% of principals completed certification of their requirements. This represents 7% below the target of 70%. However, 31% of principals have completed part of the program. Only 6% of principals have not started the program.

Principal turnover is a key factor that adversely affects the completion of certification. For the 2005-06 school year there were nine new principals, representing 18% of all principals in the NWT. This was the main reason that the target 70% was not achieved.

## **GNWT RESULTS REPORT 2005-06**

#### For Further Information

Towards Excellence: A Report on Education in the NWT. The 2003 version is available. The 2005 version will be available in June 2006.

## Data Source

Education Operations and Development Division

Client Management Administration System (CMAS)

#### Core Business

Income Security Programs

#### Outcome & Measure

Employable NWT youths are able to make the transition from school to the workforce.

 Two percent decrease annually in the number of single NWT residents between the ages of 19 and 30 who are on income assistance.

#### Results & Discussion

The table below is a three-year snapshot of applicants, aged 19 to 29, for month of March. In comparing March 2006 to March 2005, there is a decrease of 6.5% in the number of applicants accessing income assistance.

Although the decrease is significant, the reasons for the decrease may be a result of a number of factors. The current economic growth allowed applicants to find employment. Some applicants may have chosen to attend postsecondary or apprenticeship programs. Others may have moved out of the Northwest Territories.

Applicant	March 2004	March 2005	March 2006
19	36	44	46
20 to 24	179	178	162
25 to 29	116	133	124
Total	331	355	332
Increase / Decrease	N/A	+ 2%	- 6.5%

#### For Further Information

Additional, general statistics on the income assistance program can be obtained from these websites:

- Northwest Territories: http://www.stats.gov.nt.ca/
- Canada: http://www.sdc.gc.ca/en/cs/sp/sdc/socpol/page00.shtml

## **GNWT RESULTS REPORT 2005-06**

#### Data Source

Client Management Administrative System (CMAS), Department of Education, Culture and Employment.

#### Outcome & Measure

NWT students have access to post-secondary education.

 A two percent increase in the three-year average of the number of students accessing Student Financial Assistance (SFA) from the period of representing an academic year (approximately August 15 to August 14.)

#### Results & Discussion

For the 2004-05 academic year, the table below both illustrates an increase in the overall number of Aboriginal students accessing postsecondary education through the Student Financial Assistance program. It also provides the total number of students. This increase may be a result of one, or a combination of the following: promotion of the Student Financial Assistance program; the growing economy of the Northwest Territories where people see employment on the horizon and wish to train for it; the number of secondary school graduates; or the increase in the Territories' population.

Ethnicity	2001-02	2002-03	2003-04	2004-05
Dene	378	412	391	430
Inuit	125	115	146	136
Métis	115	118	112	121
Other	758	826	783	777
Total	1,376	1,471	1,432	1,464
Three Year Average	1,436			

## For Further Information

For more information on the Income Security Division's Student Financial Assistance Program, contact the toll free number at 1-800-661-0793.

#### Data Source

Client Management Administrative System (CMAS), Department of Education, Culture and Employment.

#### Outcome & Measure

Northerners can increasingly access support programs through one-stop shops.

 Financial supports for those living in public housing have been successfully transferred from the NWT Housing Corporation to ECE by 2005-06.

## **GNWT RESULTS REPORT 2005-06**

#### Results & Discussion

On March 31, 2006, the transfer of the Public Housing Rental Subsidy from the Northwest Territories Housing Corporation to the Department of Education, Culture and Employment was completed. On April 1, 2006, the Department of Education, Culture and Employment began delivering the 2,300-unit rental subsidy program to the residents of the Northwest Territories. The transfer was successful.

#### For Further Information

For more information on the Public Housing Rental Subsidy Program, contact the Income Security Division's toll free number at 1-866-973-7252 or the local Education, Culture and Employment office in your region.

#### Data Source

No data has been provided.

#### Core Business

College Services

#### Outcomes & Measure

Higher literacy rate among the Aboriginal population.

The baseline data from the 2005 International Adult Literacy and Skills Survey (IALSS), as well
as from the NWT and other special samples from Canadian jurisdictions are used to guide and
enhance NWT literacy programs.

## Results & Discussion

Statistics Canada postponed release dates for data from the 2003 IALSS by almost a year. IALSS national comparative data was released in November 2005. The national IALSS report contained minimal information on NWT adult literacy levels, only aggregate prose literacy scores and comparison of NWT adult literacy levels with other Canadian jurisdictions.

The NWT IALSS report has not been officially released; ECE College Services received a draft of the report from Statistics Canada in April 2006. IALSS data from the Canadian and NWT reports will be analyzed, cross-referenced with the NWT Literacy Strategy goals, objectives and activities and compiled into a comprehensive report in July – August 2006. IALSS data will be used to inform and direct the renewal of the NWT Literacy Strategy. The *04/05 Towards Postsecondary Excellence* report, scheduled for release in fall 2006, will also include IALSS indicators.

#### Data Source

Statistics Canada and Human Resources and Skills Development Canada. (2005). *Building Our Competencies:* Canadian Results of the International Adult Literacy and Skills Survey 2003.

Statistics Canada. (2006). Building Our Competencies: The Northwest Territories Results of the International Adult Literacy and Skills Survey 2003.

## **GNWT RESULTS REPORT 2005-06**

#### Outcome & Measures

Programs are in place to meet the needs of adults across their lifespan.

- Community-based literacy programs are delivered in all communities annually;
- By the end of 2005-06, a tracking system is in place to measure student progress through the ALBE curriculum levels, and student outcomes are reported as baseline data.

#### Results & Discussion

Community literacy programs are delivered through two means: the Aurora College Adult Literacy and Basic Education (ALBE) program and the Community Literacy Development Fund, administered through the ECE career development centres.

In 2004-2005, Aurora College delivered ALBE programming in all NWT communities, although in some communities, the programming was less than one week. The 2005-2006 ALBE reports will not be available until July 2006.

In 2005-2006, community literacy programming was delivered in 17 NWT communities through the Community Literacy Development Fund. The Community Literacy Development Fund can only support literacy programs in communities that submit proposals.

Student progress through ALBE curriculum levels is tracked through the Aurora College student records system. Standardized implementation of the curriculum remains a work in progress so a mechanism exists to track the achievement of specific ALBE curriculum outcomes is not yet in place. Revisions of the ALBE curriculum started in 2005-2006. ECE is working with Aurora College to standardize ALBE instructional resources and exit exams.

#### Data Source

2004 – 2005 Aurora College Developmental Studies final reports.

Client Management Administration System (CMAS).

Literacy Contracts: Contracts in all regions during 2005 – 2006.

#### Outcome & Measures

- Quality post-secondary education is provided through Aurora College.
- The percentage of Aurora College students completing program requirements annually is comparable to the Canadian average.
- The Aurora College Corporate Plan 2006-2010 is finalized by 2006.
- A development plan for Aurora College Yellowknife Campus is in place by the end of 2005-06.
- A student housing development plan for the three college campuses is in place by the end of 2005-06.

#### **GNWT RESULTS REPORT 2005-06**

#### Results & Discussion

The overall completion rate for Aurora College students in Certificate, Diploma and Trades programs was 48.7% in 2003/04 and 47.6% in 2004/05. The Canadian national completion average as listed in the 2005 Pan-Canadian Education Indicators Program was 27.7%, therefore Aurora College surpassed the national average by 21% in 2003/04 and 19.9% in 2004/05.

The Aurora College Corporate Plan, renamed the *Strategic Plan 2006-2015* will be finalized by July 2006. The draft Plan outlines eight major goals to guide College activities over the next 10 years.

In October 2005, FSC Architects and Engineers completed a *Ten Year Education Facility Plan – Yellowknife 2005-2015*. This document provided Aurora College with four options for review as Aurora College presently has only 57% of its required space in Yellowknife:

- Option 1 Retain the present campus location in Northern United Place and build "satellite" accommodations;
- Option 2 Build a new Aurora College building on the Akaitcho Hall site;
- Option 3 Renovate existing facility for use by Aurora College;
- Option 4 Build a new Aurora College building on the Taylor Road site.

A schools facility plan committee meets regularly to address both school and post-secondary space requirements in Yellowknife.

A student housing development plan for the three college campuses was not completed by the end of 2005-06; however, student housing projects have been identified in the Needs Assessment based on discussions with the College. A project for a student residence in Inuvik was approved in 2005. Construction of 18 new student housing units in Fort Smith occurred in 2005 and will be completed in July 2006.

#### Data Source

Aurora College Annual Report.

A Ten-Year Education Facility Plan for Yellowknife 2005-2015 has been developed by FSC Architects and Engineers and completed in October 2005.

#### Core Business

Library Services

#### Outcome & Measure

The public has access to public library services and programs.

 A minimum of five libraries annually gain access to the combined database of the new NWT Library Network.

## **GNWT RESULTS REPORT 2005-06**

#### Results & Discussion

The NWT Public Library Services maintains a territory-wide information system through libraries. In 2005-06, six new community libraries were funded bringing the total number of communities with libraries to fifteen. The communities with libraries are:

Aklavik;

Hay River;

Dèline;

• Hay River Dene Reserve;

Fort Good Hope

Inuvik;

Fort McPherson;

Norman Wells;

Fort Providence;

Tulita;

Fort Resolution;

Ulukhaktok; and

• Fort Simpson;

Yellowknife.

• Fort Smith;

All public libraries have access to the NWT Library Network.

#### For Further Information

www.nwtpls.gov.nt.ca

#### Data Source

Territorial Library Services program files

#### Core Business

Career and Employment Development

#### Outcome & Measure

The participation of northerners in resource development sector training activities is maximized.

Training programs are delivered annually that meet regional and territorial labour market demand.

#### Results & Discussion

The Aboriginal Skills Employment Partnership (ASEP) initiative will create over 2,500 training opportunities and lead to 880 jobs for Aboriginal people in the Northwest Territories in the mining and oil and gas industries. The Department provides financial and in-kind support to both the Mine Training Society and Aboriginal Futures.

In 2005-06, some 709 northerners participated in oil and gas training programs funded by ECE. Although some of the training programs are industry specific, much of the training equips participants with skills that are transferable to other industries.

## **GNWT RESULTS REPORT 2005-06**

As a partner in the NWT Mine Training Society, ECE has supported in 2005-06, 126 Aboriginal persons to obtain training in mining industry occupations. These include such occupations as heavy-duty mechanics, underground miners, and GPS surface surveyors.

In addition to financial contributions, ECE works in partnership with industry, Aboriginal organizations, federal and other GNWT departments, often taking the leadership role, to address training requirements for the oil and gas sector.

Occupational standards, developed in consultation with industry, form the basis of two new programs designed for the resource sector: Environmental Monitoring and Mineral Processing.

#### Data Source

Client Management Administration System (CMAS), Department of Education, Culture and Employment

#### Outcome & Measure

Certified northerners with the skills and abilities necessary to participate in the NWT labour market.

 All apprentices eligible to attend technical school on a yearly basis are provided with access to training.

#### Results & Discussion

In 2005-2006, 218 apprentices attending technical training: 76 at Thebacha Campus, Aurora College and a further 142 at training institutions in Alberta. Furthermore, 130 individuals received trade certifications, 39 individuals obtained their inter-provincial Red Seal and 41 individuals were awarded occupational certifications.

#### Data Source

Apprenticeship and Occupational Certification Program files.

### Outcome & Measure

Maximum participation of northerners in the labour force.

• Employment Insurance eligible participants annually returning to employment or self-employment after having been referred to GNWT programs and services.

#### Results & Discussion

It is expected that the annual targets for Employment Insurance eligible clients returning to work have been met, but data will not be available until July 2006.

In 2005-2006, 376 employers accessed wage subsidies to assist northerners in participating in the labour force. The overriding goal of the wage subsidy programming is to develop a skilled northern workforce through supported training. Wage subsidies are designed to help job seekers and employers. Subsidies ultimately ensure participants in the NWT labour market are better trained.

There were 984 new employment opportunities posted on the Jobsnorth website. Jobsnorth is an electronic employment posting service that allows workers to connect with potential employers regarding employment opportunities. Job seekers are able to advertise their skills profiles through an easy-to-use online system. Employers can easily match their job requirements to people with the skills, education and experience they are looking for. The number of job postings on Jobsnorth increased by 29% from 2004-05 to 2005-06 (762 in 2004-05 and 984 in 2005-06).

#### Data Source

**CMAS Employment Development Reports** 

Regional program files

#### Outcome & Measure

Healthy self-reliant citizens with the career management skills required to make successful transitions.

Clients receiving program services from ECE

#### Results & Discussion

In 2005-2006, 862 clients received program services offered by ECE. This includes support for participation in training-on-the job, skills training and self-employment assistance programs, as well as the assistance provided in completing apprenticeship training.

These programs are designed to foster good career management. Career management is the ability of individuals to independently plan for changes in the workplace, to know where to gain needed skills and be able to successfully gain skills, and to move from one job to another. A "transition" can be from being unemployed to employed, from school to work, or from one type or level of job to a different type or higher-level job.

Additional services were provided by Career Development Officers, including individual and group counseling, workshops, and labour market information. Special events were also coordinated. These include career fairs, trade shows, and skills competitions to assist individuals in making career transitions.

#### Data Source

**CMAS Career Development Reports** 

Regional program files

#### Outcome & Measures

Consolidated labour and employment services are offered to northerners.

- Labour services have been successfully transferred from the Department of Justice to ECE by April 1, 2005.
- A plan outlining the long-term development of labour responsibilities is available by March 2006.

# Education, Culture and Employment

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## **GNWT RESULTS REPORT 2005-06**

## Results & Discussion

Responsibility for Labour Services and the Labour Standards Board was transferred to ECE on April 1, 2005.

A comprehensive review of labour legislation and the role of the GNWT in labour relations matters has been completed. This review will provide background information in considering the potential role the GNWT can assume for labour responsibilities currently held by the federal government.

## Data Source

No data was provided.

# Message from the Minister

I am pleased to present the 2005-2006 Results Report for the Department of Transportation.

The Results Report summarizes the key results achieved by the Department of Transportation to keep the territorial system of public transportation infrastructure in good, safe working condition for the people of the Northwest Territories.

Over and above day-to-day operations and maintenance of the transportation system, the Department also attends to the incremental improvement of the transportation system to meet the increasing demands of an expanding resource-based economy and an ever-greater volume of traffic that is generated by resource development.

A number of notable achievements were accomplished in 2005–2006:

- The Public Airports Act came into effect
- Two funding proposals, Corridors for Canada II: Building on Our Success and Connecting Canada Coast to Coast to Coast, were released
- Projects under the ongoing Canada Strategic Infrastructure Fund (CSIF) agreement were
- The Yellowknife Passenger Terminal Building project neared completion
- The second phase of the Strategy to Reduce Impaired Driving was successfully introduced
- Highway winter maintenance operations move to an 84 hour per week schedule

Hon. Michael McLeod

Minister, Department of Transportation





## **GNWT RESULTS REPORT 2005-06**

## Vision

The Department of Transportation envisions an integrated transportation system in the Northwest Territories that meets the needs and aspirations of Northern residents by providing:

- Safe, secure, affordable, reliable and accessible personal mobility;
- A higher standard of living for the territory and its communities through the more efficient and lower cost movement of freight; and
- Sustainable economic growth and prosperity through better development access to the territory's renewable and non-renewable natural resources.

## Mission

The Department's mandate is to plan, design, construct or reconstruct, acquire, operate and maintain public transportation infrastructure in the NWT, including community airports, docks and the highways system, and to regulate and license individuals and vehicles operating in the NWT.

Our Mission is to provide for the safe, secure, accessible and reliable movement of people and goods to serve the social, economic and political needs and aspirations of the people of the Northwest Territories.

## Goals

The Government of the Northwest Territories recognizes the need for a well-developed and effective transportation. To support the GNWT priorities, the Department has complementary goals:

- Improved territorial transportation system;
- Increased Northern business and employment opportunities in the public and private transportation sectors;
- Safer and more secure territorial transportation system in all modes;
- Improved organizational effectiveness; and
- Improved environmental sustainability.

## **GNWT RESULTS REPORT 2005-06**

# Highlights & Challenges

The Northwest Territories has experienced tremendous growth in resource development activities related to diamonds, oil and gas. This positive and welcome economic development has generated a significant increase in traffic on our transportation system. Over the past decade, the traffic on the highway system has increased at an average annual rate of 3.3 percent. Last year alone, commercial traffic passing through the Enterprise weigh scale increased by 23 percent. Air traffic has also been increasing. At our six largest airports, traffic has increased at an average annual rate of seven percent for the past two years. To maintain a safe and reliable transportation system, the Department has had to increase maintenance and reconstruction efforts required on our aging airport and highway infrastructure. In addition to coping with increasing resource development traffic on our underdeveloped system, the Department has also been faced with the increasing prices of construction materials and fuel, shortened winter road seasons due to warmer weather and an increasingly demanding regulatory environment. Despite these challenges, the Department made significant improvements to the physical infrastructure and operational structure of the territorial transportation system in the 2005/06 fiscal year.

In 2005/06 the Department made investments in the territorial highway system in response to the pressures of existing resource development and facilitate the development of future development, such as the Mackenzie Gas Project. Under the Canada Strategic Infrastructure Fund (CSIF) program, the geometric and surface conditions on the Liard, Mackenzie, Dempster, Yellowknife and Ingraham Trail highways have been improved. The construction of permanent bridges and grade improvements on the Mackenzie Valley Winter Road have helped to extend and stabilize the winter road season as well as increase the road's capacity. Mackenzie Valley Winter Road improvements also included the beginning of the construction of the Tulita bypass, improved signage and Bear River Bridge construction preparations. These infrastructure improvements have supported and improved the logistical requirements of the diamond and oil and gas industries and have also enhanced intercommunity travel for Northern residents. These improvements help support the Mackenzie Gas Project.

Improvements were also made to address infrastructure needs on the Airport System. Work was well underway in 2005/06, with \$7 million funding from Transport Canada, under the Airports Capital Assistance Program (ACAP), on runway rehabilitation and apron expansion in Norman Wells. The Department also obtained \$310,000 under ACAP for drainage ditch improvements at the Yellowknife Airport. Significant progress has been made on the Yellowknife Passenger Terminal Building Project, which included the installation of an Explosive Detection Hold Baggage Screening System for CATSA.

These strategic investments have made our transportation system safer, more reliable and have increased its overall capacity. While we have made important progress, additional investment is needed. To address these outstanding needs two proposals were released in 2005. Corridors for Canada II: Building on Our Success seeks additional funding for investment in the existing transportation system in response to the pressures of resource development. Connecting Canada Coast to Coast to Coast seeks funding for construction of a Mackenzie Valley highway to the Arctic coast.

Improvements were also made to departmental operations. The *Public Airports Act*, was drafted, approved and came into effect on April 1, 2006. The Department initiated the second phase of the Strategy to Reduce Impaired Driving (STRID) by introducing the Graduated Drivers Licensing (GDL) program. Significant progress was made on the development of a new secure driver's licence and General Identification Card. The operational contracts of the Mackenzie Valley Winter Road were revised to facilitate greater industry involvement. Through an agreement with Transport Canada under the Intelligent Transportation Systems (ITS) program a new website, a new flight information display system at the Yellowknife Airport, and the purchase of variable message signs on the highways were initiated. The Department also repatriated ferry workers at Liard River and Fort Providence to make these "own-force" operations.

# Major Studies, Reviews, Reports and Evaluations

The Department of Transportation annually releases three publications of transportation statistics based on data compiled from the previous calendar year.

- **NWT Highway Traffic Report** records traffic counts, volumes and vehicle classifications at selected points across the territorial highway system.
- The NWT Traffic Accident Facts details the statistical characteristics of the reported highway accidents that occur every year in the NWT.
- The **Airport Statistics Report** highlights air traffic and passenger movements at our six largest airports.
- Transportation of Dangerous Goods Act 2005 Annual Report was tabled in the Legislative Assembly on March 1, 2006.
- Corridors for Canada II: Building on Our Success
- Connecting Canada Coast to Coast These explanations are already provided in your highlights and challenges section.
- The Logistics Opportunities and Transportation Impacts in the NWT during the Mackenzie Gas Project report was commissioned in partnership with Transport Canada to assess the direct, indirect and induced transportation impacts of the Mackenzie Gas Project as well as other projects scheduled for development between 2005 and 2010.
- In February 2006, the Department commissioned a study that reviewed the structure of departmental marine operations. The Organizational Review of the Marine Services Division will be completed in 2006/07 by the Mariport Group Ltd. The report will make recommendations to improve the operational efficiency of marine services.
- The Department focused efforts on options to improve surface transportation in the Tłįchǫ region. In February 2006, the Department commissioned Nichols Applied Management to prepare an economic analysis of proposed new winter road and all-weather road alignment options. When completed in June 2006 this study will feed into the Tłįchǫ Corridor Options Study that the Department has been preparing throughout the 2005/06 fiscal year.
- An Airports Capital Assistance Program application in the amount of \$6 million for the rehabilitation of the Yellowknife Airport Primary Runway 15-33 was prepared and submitted to Transport Canada. A decision on this application is expected in fall of 2006.

# Performance & Results

### Core Business

The Department has the mandate to plan, design, construct, operate and maintain transportation infrastructure in the Northwest Territories.

### Outcome & Measures

Funding is available from third parties each year to support infrastructure expansion and improvement.

- Federal Government approves one project per year under the Airports Capital Assistance Program.
- Canadian Strategic Infrastructure Fund provides funding to complete highway improvements in support of resource development.
- Progress is made on infrastructure development to support the Mackenzie Valley Pipeline with funding support from industry.
- Private sector funding is obtained for winter roads.

# Results & Discussion

The Department was successful in obtaining \$7 million funding from Transport Canada, under the Airports Capital Assistance Program (ACAP), for runway rehabilitation and apron expansion in Norman Wells. This two-year project will be completed in 2006.

The Department also obtained \$310,000 under ACAP for drainage ditch improvements at the Yellowknife Airport.

Under the Canada Strategic Infrastructure Fund, \$33.2 million, 50/50 federal/GNWT dollars were invested in Liard, Mackenzie, Dempster, Yellowknife and Ingraham Trail highways and the Mackenzie Valley Winter Road.

The Mackenzie Gas Project will place an enormous strain on all modes of transportation in the NWT. The Department has been very proactive in bringing forward recommendations on transportation through the GNWT's submission to the Joint Review Panel. The Department has been working with the proponents to identify infrastructure improvements required to facilitate the transportation of materials and movement of personnel. The Department will continue discussions with the proponents to ensure that the necessary capital improvements are in place and that agreements are drafted to address additional operation and maintenance requirements.

The Department has redesigned the Mackenzie Valley Winter Road contracts to allow for more direct participation by industry and to increase the base construction standard in response to increased commercial vehicle activity and public expectations. These contracts were well received by industry and the public. The Department arranged a financial agreement with Husky Energy for an enhanced construction and maintenance program, with an estimated value of \$610,000, to meet the company's 2005/06 winter road usage requirements.

# **GNWT RESULTS REPORT 2005-06**

The Department was successful in negotiating an agreement with the federal government to manage the contract for the construction of the Colomac Winter Supply Route on their behalf. This enabled the Department to influence the construction schedule to extend the operating season of the resupply route into Wekweètì. The Department has formed contribution partnerships with the main users of the road, Northland Utilities and the Department of Public Works and Services, to assist with the construction and maintenance costs for the Wekweètì portion of the winter road. Under the most challenging weather conditions in recent history, the Department was able to provide a winter road to all Tłįchǫ communities, allowing the required community and Colomac Remediation Project resupply to take place.

#### For Further Information

http://www.gov.nt.ca/Transportation/documents/index.html

### Data Source

Formal agreements with the federal government

#### Outcome & Measures

Expanded and Improved transportation infrastructure and services are in place.

- Additional bridges are installed and grade improvements completed on the Mackenzie Valley Winter Road.
- Progress is made on infrastructure development to support the Mackenzie Valley Pipeline with funding support from industry.
- The Yellowknife Passenger Terminal Building expansion is completed by December 2006 with a federal contribution.
- Deh Cho Bridge is open to traffic by November 2006.

#### Results & Discussion

In 2005/06 a number improvements were made to the Mackenzie Valley Winter Road with investment of over \$6.3 million. Under Canada Strategic Infrastructure Fund (CSIF) funding, 7 bridges were completed in 2005/06 and preparations for construction of the Bear River Bridge got underway. Designs were finalized, components are currently being tendered, all required permits are being obtained and a number of community consultations have taken place. Engineering and construction work was also done on the Big Smith, Little Smith Creek, Strawberry Creek, Bob's Canyon and Blackwater River bridges. Since 2001, the Department has completed 32 of 40 bridges. The 2005/06 Mackenzie Valley Winter Road improvement program also included grade improvements. In recognition of the changing traffic on the Mackenzie Valley Winter Road and to increase public safety, the Department also started construction of a bypass around Tulita (year one of a two-year project) and increased roadway signage (year two of a three-year project).

The Yellowknife Passenger Terminal Building Project neared completion in 2005/06 with investment exceeding \$10 million for the fiscal year. The first component, the Annex, was completed and operational in May 2005. The north apron expansion began in November 2004 and the paving, edge light and floodlight installation was completed in October 2005. The third component, expansion of the public parking lot, was completed in March 2006. Additional road and parking lot signs and terminal pedestrian sidewalks and curbs were also completed. Finally, construction of the new baggage facility and conveyor system was completed in the fall of 2005. The Canadian Air Transport Security Authority security screening equipment and outbound baggage system were installed and operational prior to the January 1, 2006 deadline. Construction of the air carrier offices, ticket counters and second inbound baggage claim area were approximately 50% complete at the end of the fiscal year. The expansion of the departure lounge, including washrooms and food services, will be completed in the summer of 2006.

The first year of a two-year project to resurface the runway and expand the apron in Norman Wells was completed in 2005/06. Project investment exceeded \$3 million and included crushing aggregate and preparatory work including the installation of a security fence.

In 2005/06, the Deh Cho Bridge Corporation (DCBC) and the GNWT successfully concluded negotiations on the Concession Agreement. The Department of Transportation approved the conceptual design and proceeded with the detailed design. All land use permits and licences were issued, including the Navigable Waters Licence. The invitational tender process to construct the bridge failed to produce a bid that fits within the financial limitations of the project. Factors contributing to the high cost are increased material and labour costs and a booming construction industry. The DCBC continued to pursue alternative options to make the project viable. The scheduled opening of the bridge has been pushed back to November 2008.

The reconstruction of Highway 3, km 244-339, between Rae-Edzo and Yellowknife was completed with investment of almost \$15 million. Due to inclement weather, the final section of pavement will be applied in the summer of 2006. Highway 4, km 0-69, was reconstructed with an investment of \$2.5 million and Highway 8, km 0-257, was reconstructed with a total investment of \$4.3 million. A total of \$2.9 million was also invested into various improvements on Highway 7, km 0-253. On Highway 1, km 187-471, \$2.3 million was invested in upgrades.

The Department commenced construction of the new taxiway, apron, groundside and access road at the Colville Lake Airport. Brush clearing, winter haul and placement of the pit run material were completed in 05/06. Final grading, drainage improvements and preparation for crushing granular material are scheduled for 2006/07 and 2007/08.

Other airport improvements included:

- Minor improvements to the Inuvik Airport Passenger Terminal;
- At the Fort Simpson Airport, airside pavement repairs were completed;
- A second application of EK35 (dust suppressant) was applied at Ft. Good Hope and Tulita, to stabilize the runway surface.

# **GNWT RESULTS REPORT 2005-06**

### For Further Information

Contact the Airports Division at (867) 873-7725.

#### Data Source

Contracts for planning, design and construction

Financial Information System

## Outcome & Measure

Long-range strategic plans for the development of airport and highways infrastructure are in place

An Airport Investment Strategy is developed and the Highways Strategy is updated.

### Results & Discussion

The Department made significant progress in the area of strategic planning in the 2005/06 fiscal year. The Department currently initiated the development or update of six strategy documents, covering the areas of highways, airports, information systems, human resources, safety and environmental. Each of these strategies, in various stages of development, will be finalized in the 2006/07 fiscal year.

The Department was successful in securing additional land at the Yellowknife Airport. This land will meet the projected land requirements for the next 50 years.

The Department was one of three lead jurisdictions that directed the development of the **National Transportation Strategy**, prepared for the Council of the Federation.

#### For Further Information

Please contact the Planning and Policy Division at (867) 873-7666

#### Data Source

http://www.gov.nt.ca/Transportation/documents/index.html

### Outcome & Measures

Contribute funding for community based access road and marine infrastructure services

- Contribution agreements are awarded in support of Community Local Access Roads.
- Contribution agreements are in place to complete Community Marine projects, including funding from the Canadian Coast Guard.

# Results & Discussion

The Community Access Roads Program contributed \$387,000 to communities to construct community trails and access roads to points of interest and traditional use areas. Ongoing projects were funded in the communities of Whatì, Fort Resolution, Fort Providence, Paulatuk, Fort McPherson and Aklavik.

Under the Community Marine Road Program, \$20,000 was allocated to construct a floating dock in Yellowknife (\$15,000) and expanded parking facilities at the community marine facility in Fort McPherson (\$5,000).

In 2005/06, with funding provided by Canadian Coast Guard, \$380,000 was invested in marine facilities across the Northwest Territories. Significant improvements were made to barge landing and marshalling facilities in Aklavik and Tsiigehtchic.

# For Further Information

Please contact the Planning and Policy Division at (867) 873-7666

### Data Source

Financial Information System

### Core Business

The Department has the mandate to plan, design, construct, operate and maintain transportation infrastructure and operate transportation programs in a manner that builds human resource capacity in the Northwest Territories.

# Outcome & Measures

High level of participation by northern businesses occurring in transportation contracts.

- Sustained percentage of contracts by number and value, awarded to northern firms.
- A sustained high level of long-term, full time seasonal jobs for Northerners.
- Number of people successfully progressing through apprenticeships and other career development programs.

#### Results & Discussion

In the fiscal year 2005/2006, the Department Contract Information System shows 303 contracts awarded with a total value of \$67 million. Of these, 86%, in terms of both number of contracts and value, were awarded to northern and local businesses.

Contractors submit employment reports on the total number of days worked and the number of days worked by NWT residents. In 2005/06, those contractors who reported indicated that NWT residents accounted for 78% of person-days worked. This compares with 87% in the previous year.

# **GNWT RESULTS REPORT 2005-06**

In 2001 the Department of Transportation, in partnership with Canadian North and the Northern Air Transport Association, established the Aviation Career Development Program (ACDP) to provide financial support to eligible students enrolled in studies related to the aviation field. In 2005/06 there were 8 bursaries awarded to northern students amounting to a total of \$40,000 through this program.

In 2005/06 the Department's workforce was made up of 38% Aboriginal people and a further 20% Indigenous Non-Aboriginal people. The turnover rate was 10%. These percentages were in keeping with the previous reporting period.

The Department and NavCanada worked together to prepare an implementation plan to make an orderly transfer of the Community Aerodrome Radio Station (CARS) program to a private sector contractor, ATS Services Ltd. The CARS service was transferred on April 1, 2005 without disruption to the air carriers or the communities they serve marking the successful delivery of a federal government program by private industry.

### For Further Information

Department of Transportation Affirmative Action Statistics available from the Department of Human Resources

### **Data Source**

Department of Transportation Contract Information System

Human Resource Information System

Financial Information System

#### Core Business

Design, implement and maintain motor vehicle and airport programs in a manner that promotes safety and minimizes injuries and fatalities

### Outcome & Measures

Safer movement of people and goods on the highway system.

- Strategy to Reduce Impaired Driving amendments in place
- Reduced number of alcohol related offences and other traffic accidents.

#### Results & Discussion

The Department successfully introduced the second phase of the Strategy to Reduce Impaired Driving (STRID), with the implementation of the Graduated Drivers Licensing (GDL) program. The GDL program introduced "New Rules for New Drivers", under which new drivers earn more driving privileges as they gain knowledge, skill and experience. This program brings the NWT novice driver requirements in line with the rest of Canada. An awareness campaign for "New Rules for New Drivers" was undertaken, consisting of brochures, posters, and advertising messages to promote awareness about the changes.

There were fewer motor vehicle collisions reported in 2005 than 2004; down from 798 in 2004 to 774 in 2005. The number of persons killed in motor vehicle collisions was 2 in 2005 compared with 3 in 2004. The number of injuries resulting from motor vehicle collisions increased from 151 in 2004 to 186 in 2005.

There was no significant change in the number of motor vehicle collisions involving alcohol; 51 in 2005 compared to 50 in 2004. No persons were killed in alcohol related collisions in 2004 and 2005. Alcohol related injuries were up from 21 in 2004 to 25 in 2005.

There were 148 impaired driving convictions under the Criminal Code in 2005/2006 compared with 166 in 2004/2005.

Based on surveys conducted by Transport Canada, seat belt usage rates in the Northwest Territories increased from 64.8% in 2004 to 79.1% in 2005. However, this is still significantly below the national rate of 91.1%.

In response to safety issues related to increased traffic on highways, approval was obtained to move to an 84-hour per week highway winter maintenance operation. This initiative should greatly increase the response to climatic events and improve safety for all road users.

Following a three-year plan developed in the 2004/05 fiscal year, the Department continued with its Mackenzie Valley Winter Road Signage Plan during the 2005/06 season. The main area of focus was between Tulita and Norman Wells. Commercial vehicle enforcement was also increased.

To increase public awareness regarding snowmobile safety a public advertising campaign was undertaken with a theme of "When will you get it through your head?" Posters were created and distributed, newspaper ads were printed, and a radio message was broadcast. A snowmobile safety task force was also established with proposed representatives from DOT, MACA, RCMP, Municipal Enforcement, the Coroner's Office, NWT Chief Medical Officer, and snowmobile associations. The group will identify additional, strategies that may be undertaken and work to improve public awareness.

A Bison Awareness Campaign was conducted to alert motorists to the dangers posed by these large animals when they are on or near the highway; the message was delivered through radio advertisements, posters, newspaper ads and media interviews. New road signs were erected on Highway 3 warning drivers of bison hazards along that highway.

Automated External Defibrillators were installed at Yellowknife, Norman Wells, Inuvik, Fort Simpson, Fort Smith and Hay River Airports. Training was also provided to airports and air carriers staff and other interested airport tenants.

#### For Further Information

Please contact the Road Licensing and Safety Division at (867) 873-7406 and the Airports Divisions at (867) 873-7725

# **GNWT RESULTS REPORT 2005-06**

### Data Source

Hansard

Motor Vehicle Information System

Transport Canada Data

Traffic Accident Data

- Traffic Accident Records
- RCMP/Municipal Enforcement Data

### Outcome & Measure

Secure Driver's License.

New secure driver's licence in place that is not easily forged.

#### Results & Discussion

Significant progress was made in the development of a new Driver's License in 2005/06. Canada Bank Note was selected to provide these cards for the Department. The cards and revised issuing process were finalized and will meet new, stricter North American standards. Issuing of new cards will begin in summer 2006.

### For Further Information

Please contact the Road Licensing and Safety Division at (867) 873-7406

#### Data Source

Motor Vehicle Information System

#### Outcome & Measures

Safe operation of airports, with greater emphasis on security.

- CATSA explosive baggage detection screening system in place at the Yellowknife Airport by January 2006.
- A reduction in the number of incidents and accidents on GNWT operated airports.

#### Results & Discussion

The Canadian Air Transport Security Authority (CATSA) required a security screening system at the Yellowknife Airport (YZF) that will screen all passengers and baggage for explosive devices by January 1, 2006. This requirement for enhanced screening measures was also implemented at 89 other airports in Canada.

In 2005, there were 515 accidents and incidents reported at GNWT airports, compared with 337 in 2004. This increase may be attributed to a combination of improved reporting requirements and increased traffic. Of the 515 incidents, there were 5 aircraft accidents, 11 motor vehicle accidents, 414 safety incidents, 58 emergency response and 27 security incidents. Of the 414 safety incidents, 178 were wildlife and other strikes, 193 of which occurred at the Yellowknife Airport. No fatalities occurred.

The Department also lobbied to create a better national understanding and recognition of polar over flight issues. This resulted of the inclusion of Polar and High Latitude Flight issues as a national policy priority in the National Transportation Strategy.

## For Further Discussion

Please contact the Airports Division at (867) 873-7406

### Data Source

CATSA website

#### Core Business

Plan, implement and monitor programs and services of the Department to provide efficient, high quality service to all clients and stakeholders.

#### Outcome & Measures

Clients have easy access to the people, programs and services of the department.

- A central call in service for issuing commercial vehicles permits is operational.
- Carrier & Inspection Programs is re-organized, and increased numbers of commercial vehicle inspections are done.
- Intelligent Transportation Systems and Website projects with federal funding are being implemented.

# Results & Discussion

Due to operational and funding obstacles and the need to meet changing commercial vehicle patterns as a result of oil and gas development, the Carrier & Inspection Programs reorganization and central permit issuing initiatives are being re-evaluated.

To improve the level of information available to clients using the transportation system, an agreement was signed with Transport Canada for funding under an Intelligent Transportation Systems (ITS) program. The agreement includes up to \$350,000 in federal funding and been directed to three ITS Projects underway:

- Flight Information and Baggage Information Display System (FIDS/BIDS) at the Yellowknife Airport (\$200,000). Project is nearing completion. This also included installation of information displays at the air carrier ticket counters.
- DOT Website (\$50,000) is underway and expected to be complete by July 2006.
- Variable Message Signs (\$60,000). A Proposal was sent to the ITS Office for two variable message signs to be placed on the highway system for various information purposes.

# **GNWT RESULTS REPORT 2005-06**

#### For Further Information

Please contact the Planning and Policy Division at (867) 920-7666

#### Data Source

Department operational records

### Outcome & Measures

The Department structure is better designed to provide programs and services to clients.

- Public Airports Act is enacted.
- A sustained number of staff who are better prepared for promotion through the Career Development Program.
- Continued participation by staff in the Management Assignment Program.

#### Results & Discussion

The *Public Airports Act*, was drafted and came into effect on April 1, 2006. The purpose of the Public Airports Act is to establish the Minister of Transportation's legislative authority to administer, control, plan, construct, maintain, operate, and close the public airports comprising the territorial airports system. The Public Airports Act will improve the Minister's ability to effectively operate NWT airports.

In response to safety issues related to increased traffic on highways, approval was obtained to move to an 84-hour per week highway winter maintenance operation. This 12-hour per day maintenance schedule should greatly increase the response to climatic events and will improve safety for all road users.

Following a strike by contracted ferry workers at Liard River and the unionization of contracted ferry workers at Fort Providence, the Department repatriated the workers to make these "own-force" operations. The initiative resolved a disruption in ferry service at Fort Simpson and mitigated a potential disruption in service at Fort Providence. The Department continues with a process to redesign the delivery of the ferry program (currently underway) and will work with the other three ferry contractors to ensure there is no disruption in service.

The Department continues to be a good place to work. There is ongoing support for the Management Assignment Program (MAP) and the Department continues to operate its own employee development program called the Career Development Program (CDP).

The Career Development Program was developed by DOT to assist current employees in attaining their career objectives within the Department. Since its inception in 1999, a total of 44 employees have entered the program. As of March 31, 2006, 9 employees have fully completed the program, 15 continue to be active participants and others have either moved on to other positions within GNWT or elsewhere or have chosen to defer their studies. Each participant has a designated mentor who continues to work very closely with each participant to help ensure their success in the program.

## For Further Information

Please contact the Corporate Services Division at (867) 920-3459

### Data Source

Department operational records

### Core Business

Design, construct and operate transportation programs and infrastructure in a manner that contributes to a healthy and sustainable environment.

# Outcome & Measures

Planned approach to managing the environmental aspects of the Department's operation.

- A reduction in number of environmental/contamination issues on transportation sites.
- Work is progressing on environmental contaminated sites with federal funding.

#### Results & Discussion

A bi-monthly sampling and analysis program was conducted at Yellowknife Airport to monitor the migration of glycol (de-icing fluid) and septic waste from airport property to adjacent water bodies. In accordance with the Yellowknife Airport Water Licence, modifications were made to the North Apron and winter maintenance practices to prevent glycol from entering runoff.

The Department continued its program to sample rivers lakes and streams along Highway 3 during the spring summer and fall of 2005. Water analyses indicated that watercourses were not impacted by construction activities.

Environmental Affairs staff continued to collect data on bison counts and collisions involving bison. In 2005, there were 14 bison collisions along Highway 3, compared with 8 in 2004, based on collision reports completed by the RCMP. A driver awareness campaign and improved signage were implemented to reduce these figures.

During the summer and fall of 2005, scientists from the National Water Research Institute (NWRI) conducted groundwater studies at Wrigley Airport. The objectives of this research were to study the mechanism of subsurface migration of petroleum hydrocarbons in permafrost soils.

Environmental site assessments were carried out at a number of airports and highway maintenance camps in 2005/06, including Yellowknife Beat Highway Maintenance Camp, Edzo Beat Highway Maintenance Camp, Wrigley Beat Highway Maintenance Camp, Hay River Airport, Fort Resolution Airport, Norman Wells Airport, Fort Liard Airport and Nahanni Butte Airport.

# **GNWT RESULTS REPORT 2005-06**

Based on concerns from the Sahtu Land and Water Board and the Department of Fisheries and Oceans with respect to water withdrawal protocols along the Mackenzie Valley Winter Road (MVWR) system, a series of studies were completed in 2005 and 2006 to assess water sources conditions. Golder Environmental was contracted to assess flow regimes, estimate water shed volumes and determine dissolved oxygen levels in creeks, streams and lakes along the MVWR.

In the fall of 2005, the clean up of waste took place at the Fort Providence Airport. The clean up involved the removal of material, including auto bodies, tires, batteries, scrap wood and metal, and household waste. Waste material was moved to a temporary storage area. The material will be removed from the site in the summer of 2006 for proper disposal or recycling.

To address the problem of the storage of empty drums at various airports, a drum crusher was purchased by the Department in early 2006. The drum crusher will be relocated to Hay River where it will crush drums shipped from airports by truck or barge.

Asbestos abatement work was completed on two buildings at Inuvik Airport. These buildings have since been decommissioned. Asbestos encapsulation and abatement began at the Maintenance Garage of the Fort Smith Airport in 2005/06 and will continue into the summer of 2006.

Spill contingency planning is ongoing for all airports and highway maintenance camps. Spill contingency plans have been completed for the Edzo and Yellowknife highway maintenance camps and spill response training has been provided to staff at these camps. Spill contingency plans have also been developed for the Yellowknife, Hay River, Fort Smith, Fort Simpson, Fort Liard, Norman Wells, Inuvik, Tuktoyaktuk and Wrigley airports.

A Salt Management Plan was developed in 2005. This plan identifies action for using road salt more wisely on the highway system without compromising road safety, while recognizing the harmful effects of salt on the environment. Results from 2005 show that environmental impacts arising from road salt is due to storage and handling as opposed to its application on highways.

In addition, a number of energy conservation measures were implemented during the 2005/06 fiscal year including:

#### Vehicle Use Initiatives

Environmental Affairs worked with the Department of Environment and Natural Resources, Environmental Protection Division, and Arctic Energy Alliance to produce a brochure entitled "Six Hot Winter Driving Tips" for distribution to the general public. The brochure offers information on driving techniques to reduce fuel consumption and harmful emissions. The brochure also aims to reduce engine idling in cold weather.

Environmental Affairs is presently working with FMBS and the Department of Public Works and Services to develop energy conservation and vehicle use guidelines for any vehicles used by the GNWT.

# Purchase and Test Two Energy Efficient Vehicles

The Department advanced plans to purchase one hybrid vehicle that uses electricity and gasoline and one "Smart Car", one of the most fuel-efficient, gas-powered cars on the market.

### Test Auxiliary Vehicle Heaters in Maintenance Vehicles

Heavy equipment is often left at remote locations. To prevent freeze-up during the winter months, the equipment is left to idle for extended periods of time. The Department advanced plans to install approximately 20 auxiliary vehicle heaters, which will preheat the engine prior to use. The initial purchase will help to determine the dependability, functionality and economics of this technology in northern operations.

### Review Ferry Fuel Efficiency

The Department hired a consultant (naval architect) to review the GNWT's ferries. The consultant provided a cost-benefit analysis for optimizing each of the five NWT vessels, and determined the feasibility of using modern and computerized engines to reduce fuel consumption.

### **Smart Driving Program**

The Department, in partnership with FMBS, continued to develop a smart driving program for distribution to GNWT employees and the public that will provide energy conservation tips and best practices.

### Reduced Energy Consumption Initiatives

In the past, the Department has implemented energy efficient systems and components in its buildings. The Department continues to research ways to reduce its energy consumption. Other energy conservation initiatives include:

- Energy conservation audits
  - Fort Liard Airport maintenance garage
  - Wekweètì
  - Airport passenger terminal building
- Buildings infrared thermal scanning and inspection of electrical and mechanical systems by Public Work and Services
- Inclusion of energy efficiency upgrades to the new Fort Providence maintenance garage.
   The final design will incorporate energy efficient concepts to take advantage of natural light for interior lighting and alternate interior heating system.

In addition, the Department made progress on the development of an updated Environmental Strategy titled The Green Light: Signaling an Environmental Strategy.

### For Further Information

Please contact the Planning and Policy Division at (867) 920-7666

#### Data Source

Department operational records

# **GNWT RESULTS REPORT 2005-06**

# Outcome & Measure

Better understanding of the impact of climate change on transportation infrastructure and operations.

A report on the Impact of Climate Change with recommendations will be published in 2006/07.

### Results & Discussion

The Government of Canada and the Government of the Northwest Territories have undertaken a joint study of the effects of climate change on transportation in the Northwest Territories. The project, which began in early 2004 and will continue until December 2006, is the result of a partnership among Natural Resources Canada (NRCan), the Department of Transportation, Transport Canada and Environment Canada.

# For Further Information

Please contact the Planning and Policy Division at (867) 920-7666

# Data Source

NRCAN Climate Change Impacts and Adaptation Program

# Message from the Minister

The Northwest Territories (NWT) is a land of vast natural resources. It is also a land of delicate ecosystems that must be conserved and protected.

The Department of Environment and Natural Resources (ENR) is responsible for maintaining healthy and productive forests and wildlife populations, supporting the sustainable use of these resources, and protecting, conserving and enhancing the environment and biodiversity of the NWT for the social and economic benefit of all residents.



A healthy environment is vitally important to the long-term economic and social stability of the NWT. In partnership with industry, other governments and Aboriginal organizations, ENR is working to ensure the development of natural resources occurs in a manner that provides for economic, social and cultural needs of NWT residents and future generations while maintaining ecosystem integrity and biological diversity.

I invite you to read on to discover the significant progress ENR has made during its first year of operation in conserving and protecting our natural environment for the future of our children.

J. Michael Miltenberger

JM. M. Henbergen

Minister, Environment and Natural Resources

# **GNWT RESULTS REPORT 2005-06**

# Forward

The Departments of Environment and Natural Resources (ENR) and Industry, Tourism and Investment (ITI) were established on April 1, 2005 following the restructuring of the Department of Resources, Wildlife and Economic Development (RWED).

This Results Report is based on the final RWED business plan (2005–2008) for continuity. However, outcomes and measures have been divided to reflect ENR and ITI mandates, and the visions and goals are newly created by each respective Department.

# Vision

Our children will inherit a secure future that relies on a healthy environment capable of supporting traditional lifestyles within a modern economy built on the strengths of our people and the wise use and protection of our natural resources providing communities with opportunities to be productive and self-reliant.

# Mission

ENR works with other government departments, Aboriginal governments, co-management boards, non-government organizations, industry and the public to protect our environment. The environment is protected by ensuring the responsible management and sustainable use of natural resources, fostering acceptance of individual responsibility for the condition of the environment and providing efficient, effective programs and services for residents of the Northwest Territories.

In its pursuit of this mission, and under the areas covered by its mandate, the Department is responsible for achieving acceptable results in the following areas:

- Quality of advice, assistance and information to the Minister (legislation, regulations, enforcement, etc.);
- Quality of advice, assistance and information to clients in environmental and natural resource management;
- Effective, timely, fair and transparent administration of grants, contributions and loans;
- Client satisfaction with the Department and its services;
- Aboriginal satisfaction that traditional knowledge and values are respected in Departmental decisions;
- Influence on decisions of governments, departments and agencies in areas affecting the environment;
- Costs and cost effectiveness;
- Condition of Departmental finances and assets; and
- Compliance with laws and legal agreements.

Knowledge of the natural environment and its abundance must inform the promotion and development of NWT industries and economies. The Department, in pursuit of its mission and within its mandate, will routinely communicate and collaborate with the Department of Industry, Tourism and Investment, especially with respect to the:

- Environmental assessment and associated agreements for proposed development;
- Resource base for the traditional economy;
- Resource inventories such as forests, wildlife and other natural resources;
- Specific need for the creation of parks as a means towards Protected Areas; and
- Wise use of energy and alternative energy opportunities.

# Goals

- To ensure the healthy and abundant natural environment of the Northwest Territories is maintained through sound environmental and resource management decisions and practices.
- To encourage collaborative opportunities to manage the environment, including its wildlife, habitat and forest resources.
- To ensure that the conservation and protection of the environment allows for the sustainable development of natural resources for present and future generations of NWT residents.
- To structure and manage operations within the Department to maximize efficiency and effectiveness in responding to client needs as close as practical to the people being served.
- To ensure that NWT residents gain control over their natural resources and are the primary beneficiaries of development in the Northwest Territories.

# Highlights & Challenges

The 2005/2006 fiscal year represented the Department of Environment and Natural Resources first year of establishment following the restructuring of the former Department of Resources, Wildlife and Economic Development. The restructuring was done in order to take advantage of the opportunities economic growth presents, to overcome the challenges it creates and to prepare for the devolution of responsibilities currently held by the Federal government.

In recent years, natural resource development has been a key driver in economic growth in the NWT. It is important to identify potential impacts, both costs and benefits, on the environment, society and NWT cultures so that appropriate planning and mitigation measures can be put in place. Throughout the NWT, except for in the Inuvialuit Settlement Region, the *Mackenzie Valley Resource Management Act* (MVRMA) is a primary tool to integrate land and resource management. Under the MVRMA, ENR coordinates the Government of the Northwest Territories (GNWT) in its roles as Territorial and Responsible Ministers. As well, ENR serves as a technical advisor under the MVRMA, *Inuvialuit Final Agreement* (IFA) and *Canadian Environmental Assessment Act* (CEAA) environmental assessment processes. ENR manages forest resources, wildlife and environmental protection through GNWT legislation including the *Forest Management and Forest Protection Acts*, the *Wildlife Act* and the *Environmental Protection Act*. It ensures comprehensive consideration is given to these management authorities under the MVRMA. ENR also coordinates all of the GNWT's participation in environmental assessment to ensure effective representation of NWT communities and residents.

# **GNWT RESULTS REPORT 2005-06**

ENR has a leadership role in promoting sustainable resource development and environmental stewardship. Inter-agency relationships and planning considerations must be undertaken in this complex working environment, to ensure that the environment and its natural resources are sustained. Existing resources limit the ability of the GNWT to effectively represent the interests of the NWT public government and communities. This primary concern is compounded given the highly technical skills required to do so and the limited financial resources available.

ENR is coordinating GNWT presentations and submissions to the Joint Review Panel (JRP) for the Mackenzie Gas Project. These submissions and presentations are intended to result in JRP recommendations that strengthen the GNWT's position on a variety of core-mandated areas.

The NWT's Beverage Container Recovery Program has proven successful. Over 6.7 million beverage containers were returned to NWT depots in the first five months of operation. Twenty-six privately owned depots operating in 26 communities, serving 98 percent of the NWT population have been licensed. Residents of the 5 communities where a local depot operator has yet to be licensed, can return empty beverage containers to local depots operated under contract by ENR. Recycling markets have been identified for 84 percent of the materials collected.

ENR continues to work with the four land claim organizations to review and improve draft Species at Risk legislation for the NWT. The draft legislation will protect species at risk and provide a model to govern the assessment and listing of species at risk in the NWT. It will also address the unique challenges that exist in the NWT.

Climate change remains a very serious issue in the NWT. ENR is revising the NWT Greenhouse Gas Strategy. The revised strategy will emphasize the need to coordinate climate change impact and adaptation activities, together with controlling greenhouses gas emissions.

The recent federal government announcement of funding cuts for their climate change programs is affecting how climate change programs are being delivered in the NWT.

Progress in fulfilling the Department's mandate and the GNWT's strategic plan has been achieved through a variety of new and ongoing initiatives in the following areas:

#### Corporate Management

- Coordinated the GNWT's participation in a range of activities (such as Information Requests
  to developers, responses to Information Requests from Review Boards, and written evidence
  and presentations at hearings) for five major environmental assessments, including a General
  Submission, containing 75 preliminary recommendations, to the Joint Review Panel for the
  Mackenzie Gas Project.
- Reviewed and commented on applications for land use permits, water licences and leases.
- Reviewed numerous reports pertaining to environmental management plans.
- Coordinated GNWT reviews of the June and November 2005 drafts of the Dehcho Land Use
   Plan and provided technical expertise in the areas of forest, wildlife and its habitat, environmental protection, protected areas, and policy and legislative means.
- Represented GNWT interests in the continued development of a national strategy on municipal wastewater effluent including coordinating technical support to represent northern interests.

- Contributed to management and technical initiatives of the Mackenzie River Basin Board.
- Completed preliminary mapping as identified in Managing Drinking Water in the NWT: A
  Preventative Framework and Strategy to enable communities to define potential risks to community
  drinking water supplies.

## Forest Management

- Developed an Ecological Land Classification process for the NWT. Collaborative work within ENR (Forest Management and Wildlife Divisions) includes federal experts and has been recognized at an international level.
- Developed standard operating procedures to link strategic planning and the sustainability benchmark with forest practices and proof of sustainability.
- Developed future focussed spatial and relational database management systems.
- Held the first Forest Industry Workshop and Conference in Fort Providence.
- Developed a wildfire threat assessment and plan at the landscape level for an area around Fort Smith.
- Completed negotiations with Transport Canada for the transfer of ownership of four Canadair CL-215 fire suppression aircraft to the GNWT.
- Negotiated seven new contracts with First Nations businesses for the provision of forest fire management personnel services.
- Developed a Three-Year Program Plan and started an Information Systems Plan.
- Implemented an automated inventory management system for aircraft parts.

#### Wildlife

- Established a working group with the four land claim organizations to complete the new NWT Species At Risk Act.
- Released the NWT Barren-ground Caribou Management Strategy.
- Released several reports summarizing progress and research completed by the Division (see reports section).
- Revised Ecological Land Classification for the Taiga Plains Ecozone of the Mackenzie Valley.
- Species at risk important to communities and major diamond and oil and gas resource development projects continue to be the focus of the wildlife management and protected areas programs.

### **Environmental Protection**

- Implemented the NWT's first territory-wide waste recovery and recycling program, the Beverage Container Program.
- Implemented the federal-territorial Cooperation Agreement respecting remediation of Giant Mine, including work towards development of a draft remediation plan.
- Miramar Con Mine's closure and abandonment plan is under review through the Mackenzie Valley Land and Water Board's technical working committee.

# **GNWT RESULTS REPORT 2005-06**

- Developed and implemented a web-based information system to provide residents with real-time access to air quality information collected through the NWT's air quality monitoring network.
- With Industry, Tourism and Investment developed the "Energy for the Future" discussion paper.
- Partnered with the Arctic Energy Alliance to expand public services related to energy awareness, conservation and efficiency.
- The Energy Conservation Program contributed \$628,000 of \$1.297 million partnered funding to assist in 38 energy conservation projects. These projects will result in cost savings of \$316,000 and avoidance of 340 tonnes of carbon dioxide emissions annually.

#### Informatics

- Carried out all of the activities around Departmental restructuring in order to maintain services to Departmental clients.
- Completed the Geomatics Centre of the GNWT Spatial Data Warehouse, including addition of some early data.

# Major Studies, Reviews, Reports and Evaluations

## **Environmental Impact Assessment**

Mackenzie Gas Project General Submission

#### Forest Management

- Standard Operating Procedures for Commercial Timber Harvesting in the Northwest Territories.
- Ecological Land Classification Mapping completed for the Taiga Plains Ecozone (Mackenzie Valley)
- 1:40,000 digital forest vegetation inventory and base map for 520,000 hectares south of Jean Marie River.
- Timber Supply analysis to assess sustainability of forest harvesting operations conducted for various timber supply units.
- S-100 Crew Member Training Course Student Workbook and Study Guide.
- Forest Management Division Information System Plan.
- Community Forest Fire Risk Mitigation Pilot Project: A Proposal to Create a FireSmart Model for the NWT.

#### Wildlife

- Northwest Territories Biodiversity Action Plan Report Two: Gap and Overlap Analysis and Recommendations for Future Actions.
- 2004/2005 Annual Report of the Western NWT Biophysical Study.
- Progress Report Dehcho Boreal Caribou Program 04–05
- Progress Report Dehcho Moose Program 04–05.
- Ecology of Grizzly Bears (*Ursus arctos*) in the Mackenzie Delta Oil and Gas Development Area, 2005
   Annual Report.

- Ecology of Boreal Woodland Caribou in the Lower Mackenzie Valley.
- Modeling seasonal habitats of boreal woodland caribou at the northern limits of their range: a preliminary assessment of the Lower Mackenzie River Valley.
- Seasonal Ranges of the Cape Bathurst, Bluenose-West and Bluenose-east Barren-ground Caribou Herds.
- 2004 NWT Forest Ecosystem Classification Pilot Project Final Report.
- Seasonal Ranges of the Cape Bathurst, Bluenose-West, and Bluenose-East Barren-ground Caribou Herds.
- Sheep surveys of the Liard Range, Nahanni Range and Ram Plateau in the Mackenzie Mountains, August 2003.
- Mackenzie Mountain Non-resident and Non-resident Alien Hunter Harvest Summary 2004.
- An Estimate of Breeding Females in the Bathurst Herd of Barren-Ground Caribou, June 2003.
- Calf Survival and Adult Sex Ratio in the Bathurst Herd of Barren-ground Caribou 2001–2004.
- Analysis of the Elemental Composition of Tissues and Faecal Ash in a Moose (Alces alces) Exposed to Tailings at the Abandoned Colomac Gold Mines, NWT.
- Age and Sex Composition Survey of Banks Island Muskoxen, July-August, 1986.
- Cumulative Effects of Human Developments on Arctic Wildlife-Wildlife Monographs No. 160.
- 2004–2005 Protected Areas Strategy Annual Report.

#### **Environmental Protection**

- Environmental Guidelines for the Management of Biomedical Wastes were adopted under the Environmental Protection Act.
- Completed air emissions testing of biomedical waste incinerators at the Stanton, Fort Smith and Inuvik hospitals.

Released the following reports and inventories:

- Spills Reported in the NWT 2005 Summary Report.
- NWT Air Quality Report 2005 report and plain language summary.
- A guide for the remediation of arsenic soils on residential property.

### Informatics

- The ENR Informatics Strategic Plan, in Executive Summary format, was completed, based on the RWED Informatics Strategic Plan developed 2004–2005.
- The Wildlife Information Management System had full System Development Life Cycle documentation completed, as per instructions for all GNWT departments.

# **GNWT RESULTS REPORT 2005-06**

# Performance & Results

### Goal

To ensure the healthy and abundant natural environment of the Northwest Territories is maintained through sound environmental and resource management decisions and practices.

# Core Business

- Environmental Impact Assessment
- Environmental Protection
- Forest Management
- Wildlife

#### Outcome & Measure

NWT Greenhouse Gas Strategy reviewed and implemented.

- Reportable actions taken with partners to revise and implement strategy
- Increased participants in strategy implementation

# Results & Discussion

The NWT Greenhouse Gas Strategy was reviewed in March 2005. Stakeholders agreed that the 34 actions undertaken by various partners represented a good start to controlling greenhouse gas emissions.

In the fall of 2005, many of the actions were enhanced and new actions initiated through the GNWT Energy Conservation Action Plan. These government-wide actions continue and although they are primarily focussed on cost-saving measures, the resulting reductions in consumption of fossil fuels also reduce greenhouse gas emissions.

ENR worked with ITI to develop the Energy Plan Discussion Paper. A revised NWT Greenhouse Gas Strategy linked with actions under the Energy Plan will be released in the summer of 2006.

## For Further Information

Further information and reports are available at: http://www.enr.gov.nt.ca/eps/climate.htm

#### Data Source

Environmental Protection Division, Energy Management Program.

# Outcome & Measures

Impacts on the environment from community and industrial development are minimized.

- Number and volume of hydrocarbon spills reported to the 24-hour Spill Report Line over a 5-year period
- Number of contaminated sites on Commissioners' Land registered and remediated over a 5-year period
- Trends in air quality over a 5-year period

### Results & Discussion

Petroleum liquids represented the majority of spills in the NWT. A new protocol for the oil and gas and mining industries has resulted in spills less than 100 litres being reported on a monthly basis to the appropriate regulatory agency instead of the 24-Hour Spill Line. The protocol is consistent with GNWT spill reporting regulations. Consequently the number of spills reported in 2005, 294, has decreased compared to the previous 5-year average of 345. The total volume of petroleum spilled during 2005, 163,320 litres, was higher than the previous 5-year annual average of 118,764 litres. As a result the average volume of each spill was higher than the preceding 5-year average.

Eighty-three contaminated sites were registered on Commissioner's Land between 2001 and 2005. Of these, 29 have since been remediated. The remaining sites are either undergoing long-term remediation or monitoring. The number of sites registered has decreased substantially since 2002 when 32 files were opened. In 2005, only one site was registered.

The Department is taking steps to ensure its own operations are environmentally sustainable. The Forest Management Division completed remediation work at the Fort Resolution Helibase in compliance with recommendations associated with an environmental site assessment for the area completed by ENR.

Air quality in the NWT remains excellent. The majority of readings from the monitoring stations in Yellowknife, Inuvik, Norman Wells and Ft. Liard show contaminants at background levels or slightly higher. Notable exceptions include spring and summer dust events and smoke from forest fires. An air quality website was developed during 2005-2006.

### For Further Information

The 2005 Spill Summary Report and the 2005 Air Quality Report are available at: http://www.enr.gov.nt.ca/eps/environ.htm.

The Spills Database is available at: www.e-engine.ca/eps\_spillreport, or contact Environmental Protection at 867-873-7654.

#### Data Source

Environmental Protection Division, Hazardous Substance Program and Air Quality Program.

# **GNWT RESULTS REPORT 2005-06**

## Outcome & Measure

Improved administrative and regulatory tools to preserve, protect and enhance the quality of the environment.

 Number of, and reportable actions taken towards, established Agreements, guidelines, standards and regulations

### Results & Discussion

#### **Environmental Protection**

A framework for developing an Air Quality and Emissions Management Code for the Oil and Gas Sector in the NWT was initiated in 2004. Work is proceeding and the Code will be completed in 2006.

The Minister adopted guidelines for the Management of Biomedical Wastes under the *Environmental Protection Act* in April 2005.

The Beverage Container Regulations were approved in July 2005, and the Beverage Container Program was implemented in November 2005.

A draft Closure and Reclamation Plan has been completed for Giant Mine and is being considered by federal and territorial governments for approval. Once approvals are obtained, Indian and Northern Affairs Canada (INAC) and ENR will coordinate the environmental assessment and regulatory applications to establish a final approved remediation plan.

The Closure Plan for Con Mine is composed of eight sections, each dealing with closure of different components of the mine such as building and infrastructure demolition, contaminated soil remediation and tailings pond reclamation. Three sections have been approved, two are pending approval and the remaining three are undergoing revisions by the company.

#### Forest Management

A project was initiated on changes to regulations under the *Forest Management Act* for addressing the loss of forest vegetation associated with resource sector development such as oil and gas. The project began in 2005 and is to be completed in 2006.

Standard Operating Procedures for Commercial Timber Harvesting was completed and implemented.

The Forest Management Division assisted with forest management planning in the Gwich'in Settlement Area. A draft Gwich'in Forest Management Plan was a joint effort between the Gwich'in Tribal Council, Gwich'in Renewable Resource Board and the GNWT. The draft plan is currently being reviewed by a consultant.

A Growth and Yield Strategy that planned the establishment of 133 permanent growth and yield plots is almost complete. Only 28 plots remain to be established in 2006. Permanent Forest Growth and Yield Plots were established in the Sahtu and Inuvik Regions. These are the farthest northerly permanent growth plots in Canada's boreal forest. The NWT Forest Resources involvement is within a national forest monitoring structure and is part of a larger collaborative project.

#### Wildlife

The NWT Barren-ground Caribou Management Strategy was released in February 2006 and immediate actions have been implemented. It identifies 16 strategies and immediate actions to help recover declining barrenground caribou herds and address hardships resulting from low caribou numbers. Progress on implementing immediate actions included:

- Meetings with harvesters in all Inuvialuit, Gwich'in and Sahtu communities;
- Hosting a Bathurst Caribou Management Workshop in February 2006, with North and South Slave regional harvesters, industry representatives and public interest groups;
- Deploying collars on the Cape Bathurst, Bluenose-West and Bluenose-East caribou herds to assist in locating animals during the July photo-census,
- Completing winter distribution and composition counts;
- Deploying collars on the Beverly caribou herd to assist with a photo-census in June 2007;
- Operating check stations on North Slave winter roads;
- Preparing a communications strategy and providing information to harvesters on new regulations;
- · Amending regulations based on recommendations from wildlife co-management boards; and
- Investigating alternative sources of country foods for the Inuvialuit Settlement Region.

A Canadian Wildlife Directors Sub Committee was established to address bison disease under the National Wildlife Disease Strategy.

The Hook Lake Wood Bison Recovery Project was completed. The presence of bovine tuberculosis was confirmed in May 2005, in the Hook Lake Wood Bison Recovery Project. An epidemiological investigation was completed and all bison in the herd were killed. Site remediation is underway. Discussions were also held with Alberta, Environment Canada and the Parks Canada Agency to use the National Wildlife Disease Strategy as a framework to develop a Bison Disease Strategy.

A draft interjurisdictional polar bear management agreement was completed and sent to the Government of Nunavut to review.

The second report of the NWT Biodiversity Action Plan was published in May 2006. The report identifies gaps and overlaps between our biodiversity commitments and actions, and makes recommendations for future actions.

#### **Environmental Impact Assessment**

ENR coordinated the GNWT's participation in conducting a comprehensive review of the Environmental Impact Statement and Supplementary Reports filed by Imperial Oil Resource Ventures for the Mackenzie Gas Project (MGP). In order to better understand the project on areas of its mandate, the GNWT prepared and filed approximately 150 questions in the first two round of information requests and prepared responses to requests for mandate and program information from the Joint Review Panel as well as approximately 30 questions from other parties.

# **GNWT RESULTS REPORT 2005-06**

- ENR, as a co-chair for the Joint Coordinating Committee, coordinated a series of workshops with the project proponents and select GNWT/Federal departments.
- ENR staff participated in all significant Technical and Topic Specific General Hearings and GNWT departments have delivered three presentations to date. Hearings are anticipated to end in late 2006.
- ENR coordinated the development of material to comply with the Regulators Agreement. As part
  of these, Departments anticipating issuing authorizations to the proponents of the MGP have
  developed "authorization roadmaps" for the Northern Gas Project Secretariat.
- ENR divisions have been engaged in discussions with the proponents in anticipation of the submission of approximately 5,000 applications for land use permits, water licenses and other key authorizations to construct the project.
- ENR reviewed and commented on approximately 250 applications for land use permits, water licences and leases. Presentations were made for the renewal of the Diavik water licence.
- ENR reviewed numerous reports pertaining to environmental management plans and programs prepared under Environmental Agreements and Water Licences for Ekati, Diavik, and Snap Lake Diamond Mines.
- ENR is standardizing its participation, guidance and information sharing procedures with respect
  to the Diavik, BHP Ekati, DeBeers Snap Lake, and environmental monitoring agencies to ensure
  consistent and collaborative advice is given to all companies. A team approach is being developed.
- ENR participated in a multi-party steering committee to develop a terms of reference for a Multi-Project Environmental Monitoring Agency that could replace some of the existing environmental monitoring agencies.

#### Other

ENR coordinated GNWT input into the development of the draft Dehcho Land Use Plan, making substantial submissions in September 2005 and February 2006.

Significant progress on mapping community water intakes within watersheds has been made. Information will be web-accessible in early 2007. This forms the basis for ongoing risk assessment and protocol development under the GNWT Managing Drinking Water in the NWT: A Preventative Framework and Strategy.

The Development Committee for the Canada-wide Strategy for Municipal Wastewater Effluent (CWS for MWWE) has completed a draft strategy highlighting management of this sector through risk assessment and management. NWT consultation occurred in spring 2005, when concepts were under development. Further consultation on the strategy will be undertaken later in 2006-2007. ENR has coordinated a northern working group composed of the three territorial governments, Canada and its agencies.

### For Further Information

The Biomedical Waste guidelines and *Beverage Container Regulations* are available on ENR's website at http://www.enr.gov.nt.ca/eps/leg.htm, or contact Environmental Protection at 867-873-7654.

Biodiversity Action Plan webpage:

http://www.nwtwildlife.com/Biodiversity%20web%20version%202005/index.htm. Contact: Dr. Suzanne Carrière, Ecosystem Management Biologist, Wildlife Division: Suzzane\_Carriere@gov.nt.ca

NWT Barren-ground Caribou Management Strategy on www.nwtwildlife.com Contact: Ray Case, Manager, Technical Support: Ray\_Case@gov.nt.ca

Further information related to work with the monitoring agencies can be found at:

BHP Ekati: http://www.monitoringagency.net/

Diavik: http://www.emab.ca/

The federal government's Giant Mine remediation program is available at: www.giant.gc.ca

Working Group meeting minutes and related documents on the Con Mine Closure are available at the Mackenzie Valley Land and Water Board – Public Registry: www.mvlwb.com/scr/search.php?landid=%203009

Dehcho Land Use plan can be found at: www.dehcholands.org

Further information on the drinking water strategy is available at: http://www.pws.gov.nt.ca/WaterAndSanitation/Index.htm

More information on CWS for MWWE can be found at HYPERLINK "http://www.ccme.ca/initiatives/water. html?category\_id=81" http://www.ccme.ca/initiatives/water.html?category\_id=81.

Information on monitoring agencies and land use planning is available from the Policy, Legislation and Communications Division.

#### Data Source

**Environmental Protection Division** 

Forest Management Division

Wildlife Division

Policy, Legislation and Communications Division

#### Outcome & Measures

The promotion and encouragement of wise use of energy resources.

- NWT Energy Policy
- NWT Energy Plan

# **GNWT RESULTS REPORT 2005-06**

### Results & Discussion

ENR worked with the Department of Industry, Tourism and Investment to develop a discussion paper titled Energy for the Future. This document was prepared for tabling in the Legislative Assembly and is to be released to the public for consultation in June 2006.

### For Further Information

Further information and a copy of the discussion paper are available at: http://www.nwtenergyplanning.ca/

### Data Source

Environmental Protection Division, Energy Management Program.

### Outcome & Measure

Bilateral Mackenzie River Basin Transboundary waters agreements.

Number of agreements and reportable actions taken, to negotiate and implement agreements.

### Results & Discussion

#### Agreements - Water

Progress has been made on the NWT-Alberta bilateral agreement under the Mackenzie River Basin Board. Technical information is being reviewed and a memorandum of understanding for the agreement is nearing finalization.

A second update meeting regarding the NWT-Yukon bilateral was held June 12-13, 2006, in Dawson City. Gwich'in Tribal Council and the Inuvialuit Game Council attended for the NWT, with representatives from ENR.

### For Further Information

Further information related to agreements under the Mackenzie River Basin transboundary waters master agreement can be found at: http://www.mrbb.ca/

#### Data Source

Information on water management is available through the Policy, Legislation and Communications Division.

### Outcome & Measures

NWT communities are protected from forest fire.

- · Wildfire management Memorandum of Understanding (MOU) for Fort Smith is completed
- Wildfire management MOU for Fort Liard is completed
- FireSmart MOU is updated

# **GNWT RESULTS REPORT 2005-06**

# Results & Discussion

The Border Agreement between Alberta and the Northwest Territories was updated to address cross-border concerns. In addition, new interagency operational procedures were established. ENR has also begun the process of implementing landscape level FireSmart planning for forested areas surrounding Fort Smith that includes the interface and areas beyond. The plan includes a wildfire threat assessment and development of a plan at the landscape level that includes the identification of potential hazard reduction approaches.

Discussions with the Yukon to revise the current Border Agreement between the NWT and the Yukon are ongoing. Several meetings have been held, however no agreement has been reached.

Meetings have been held with Municipal and Community Affairs to update the existing MOU between the agencies. A draft updated MOU was developed.

A framework for an improved decision making process for wildfire response was developed.

### For Further Information

Contact: Susan Corey, Director, Forest Management: Susan\_Corey@gov.nt.ca

### Data Source

Forest Management Division

#### Goal

To encourage collaborative opportunities to manage the environment, including its wildlife, habitat and forest resources.

### Core Business

- Wildlife
- Forest Management

### Outcome & Measures

NWT Species at Risk Legislation is in place.

- Agreement on collaborative approach achieved
- Bilateral Cooperation Agreement signed

#### Results & Discussion

A collaborative approach between land claim organizations and ENR is being used to complete drafting of species at risk legislation. A Species at Risk working group was established and a management model that incorporates the wildlife management provisions of the land claim agreements is being developed. The management model will guide the completion of the *Species at Risk Act*.

A draft agreement with the federal government has been developed and is undergoing review.

# **GNWT RESULTS REPORT 2005-06**

## For Further Information

Contact: Lynda Yonge, Manager, Wildlife Management Support Services, Wildlife Division: Lynda\_Yonge@gov.nt.ca

### Data Source

Wildlife Division.

### Outcome & Measure

A New Wildlife Act, consistent with land claim agreements, in place.

Agreement on collaborative approach achieved

#### Results & Discussion

A Species at Risk working group has been established to develop species at risk legislation. If successful, the same group and process will be used to develop a new *Wildlife Act*.

### For Further Information

Contact: Lynda Yonge, Manager, Wildlife Management Support Services, Wildlife Division: Lynda\_Yonge@gov.nt.ca

#### Data Source

Wildlife Division

#### Outcome & Measure

Protected Area Strategy (PAS) partner participation increased.

 Communities have made significant progress towards meeting the goal of establishing a network of protected areas

#### Results & Discussion

Tulita, Déline and Kakisa have identified new areas of interest. Renewable resource assessments are complete for Ehdezhie (Horn Plateau) and Sahoyue-Ehdacho (Grizzly Bear Mountain/Scented Grass Hills) candidate areas. The GNWT provided support in principle for an interim land withdrawal for Ts'udel'hliline-Tuyetah (Ramparts River and Wetland) candidate area.

### For Further Information

Website: www.nwtwildlife.com

Email: nwt\_pas@gov.nt.ca

Contact: Coordinator, Protected Areas Strategy, Wildlife Division.

# **GNWT RESULTS REPORT 2005-06**

### Data Source

Wildlife Division

Forest Management

Also refer to Forest Management results

#### Goal

To ensure that the conservation and protection of the environment allows for the sustainable development of natural resources for present and future generations of NWT residents.

### Core Business

- Environmental Protection
- Forest Management
- Wildlife

### Outcome & Measures

Recover and re-use recyclable resources

- Implement the Waste Reduction and Recovery Act
- Implement a beverage container recovery program with depots in at least six major territorial communities.
- Increase the number of communities with depots to include at least 75% of territorial communities, representing 90% of the population.

#### Results & Discussion

The Beverage Container Regulations were approved in July 2005. The Beverage Container Program was implemented on November 1, 2005 across the Northwest Territories. The Program currently has three processing centres located in Yellowknife, Hay River, and Inuvik, and locally operated depots in 26 communities throughout the NWT. The 26 depots represent 84% of the communities and serve 98% of the population.

In the remaining five communities that do not have locally operated depots (Kakisa, Jean Marie River, Wrigley, Tulita, and Colville Lake), residents can return their empty beverage containers once a month to mobile depots contracted by ENR. Work towards establishing locally operated depots in these communities continues.

#### For Further Information

The Beverage Container Program website is available at: http://www.enr.gov.nt.ca/eps/beverage.htm and the *Act* and regulations are available at: www.enr.gov.nt.ca/eps/leg.htm, or contact Environmental Protection at 867-873-7654.

# **GNWT RESULTS REPORT 2005-06**

### Data Source

Environmental Protection Division, Beverage Container Programs.

### Outcome & Measure

Forest Resources are used in a sustainable manner.

Reportable actions taken towards development and use of forest resources

### Results & Discussion

Timber Supply Plans were used to assist the Dehcho Land Use Planning Committee and internal decision making around forest sustainability with regards to timber supply. Timber Supply Reports are available for Buffalo River and the Slave River Lowlands (North) areas. Sustainability assessments were done for other permit and licence requests.

#### For Further Information

Internal report - Buffalo River Area: Sustainable Harvest Level Determination

Internal Report – Slave River Lowlands Phase I: Sustainable Harvest Level Determination North of 60 Degrees, 30 Minutes

#### Data Source

Lisa Smith, Inventory Forester, Forest Management Division: Lisa\_Smith@gov.nt.ca

#### Outcome & Measure

Key economic sectors developed in sustainable manner.

Action plans developed for wildlife, forests and fisheries

### Results & Discussion

A Forestry Industry Workshop and Conference was held in Fort Providence. Leaders and interested entrepreneurs from most forested NWT communities learned important elements of resource assessment, business planning, and the opportunities inherent in building a local sustainable forest economy.

#### For Further Information

Forestry Industry Workshop: contact Beatrice Lepine, Extension Forester, Forest Management Division: Beatrice\_Lepine@gov.nt.ca

#### Data Source

Forest Management Division

Also refer to Wildlife results

### Goal

To structure and manage headquarters and regional operations within the Department to maximize efficiency and effectiveness in responding to client needs as close as practical to the people being served.

## Core Business

- Forest Management
- Informatics
- Wildlife

### Outcome & Measures

Increased data communications infrastructure within the GNWT, and the public where feasible, through partnerships amongst federal government, industry and Aboriginal organizations.

- Wildlife Information Management System in partnership with the Government of Alberta in place
- Forest Information Management System in partnership with other governments in place
- GNWT spatial data warehouse in partnership with territorial departments in place
- Number of baseline data sets for the Mackenzie Delta and Valley in place

#### Results & Discussion

Several departments identified the need for geomatics systems to support their programs. Following the development of an action plan that included input and support from a number of departments, a data warehouse for geospatial data was created. The immediate benefits of the geomatics data warehouse are the elimination of duplication between departments, particularly in the acquisition of costly geomatics data and the development of similar storage architectures. Also of benefit are the potential synergies obtained by having geomatics data available from a common source to assist departments to consider factors normally outside their program's scope.

Once we are able to add more data, much of it will be made available to the public in a consistent format through a single website, thus simplifying access and encouraging the utilization of this data for the greater public benefit (within confidentiality constraints).

Several departments have been interested in the aerial photography for the Mackenzie delta and valley, including the Department of Transportation for road and bridge planning purposes. The standard topographic maps and the satellite imagery have been used on an ongoing basis. By the end of March 2006, the data warehouse had 96 vector and classified raster layers, 9794 unclassified raster layers and 5 metadata layers available to users.

The Wildlife Management Information System (WMIS) was completed and placed on the GNWT network. This system was completed in cooperation with the Alberta government, who paid for the development of this major system.

# **GNWT RESULTS REPORT 2005-06**

Funding resources were shared between the new wildlife system and the GNWT Spatial Data Warehouse in making major purchases of hardware and software. The warehouse was completed late in the 2005-2006 fiscal year and is now operational. Data continues to be added to both new systems. Both systems will allow for the sharing of data within the GNWT, as well as other governments and the public.

The Forest Management Information System Phase 3 Implementation was substantially completed. In addition a Preliminary Analysis was carried on for replacement of the existing tracking system used for fire management operations. Development of baseline data for the Mackenzie Valley included the establishment of forest monitoring plots.

The Spatial Data Warehouse is a successful partnership between the Wildlife Division of ENR, the Department of Indian and Northern Affairs, and the NWT Centre for Geomatics. The data within the data warehouse comes from a variety of sources such as Natural Resources Canada, purchased data from private industry, and analysed data done by Centre staff.

WMIS is a successful partnership between the Wildlife Division and the NWT Centre for Geomatics. It is in its initial phase of data entry and contains data from Wildlife Division headquarters and the regions.

For the Mackenzie Gas Project there are 7 data sets provided by the proponent available to all government departments. There are also 4500 aerial photographs available, covering the delta and a 16 km wide strip along the valley. In addition the standard 1:50,000 and 1:250,000 NTS map sheets are also available. Landsat 7 satellite data has been made available to departments and the public.

#### For Further Information

www.gnwtgeomatics.nt.ca

www.ntwildlife.com

Manager, NWT Centre for Geomatics: helmut\_epp@gov.nt.ca

WMIS contact: Doug Hartt, Data Coordinator, Wildlife Division: Doug\_Hartt@gov.nt.ca

FMIS contact: Susan Corey, Director, Forest Management Division: Susan\_Corey@gov.nt.ca

### Data Source

Informatics

Forest Management Division

Wildlife Division

## Outcome & Measure

Efficient departmental information technology operations.

Number of responses met as set out in legislation and policy

# Results & Discussion

There have been several items resulting from an effort to improve the efficiency of information management operations. The Centre also organized another geomatics workshop that was attended by numerous GNWT departments, other levels of government and private industry.

The web-based enforcement database is fully operational. The Department completed transition to the web-based database on a citrix server on the intranet site in August 2005. Subsequent training has occurred with the regions where and when required. Further revisions to the database have been identified and are being completed.

## For Further Information

Information for the Department is on the intranet site: http://enritiportal/default.aspx

Announcements on Geomatics workshops and conferences can be found at the following web site: www.gnwtgeomatics.nt.ca

### Data Source

Shared Services - Informatics

### Outcome & Measures

Timely management decisions are made using information as a critical resource.

- Number of, and reportable actions towards, data standards, policies and guidelines developed and implemented
- Department-wide data model. Data architecture and data dictionary completed

#### Results & Discussion

The Centre for Geomatics has had one GNWT Standard approved over the last year, the projection standard, and has some others in the process of development. Informatics staff members participate on the GNWT Informatics Standards Committee. The Division also completed the revision of a process that theoretically follows the GNWT System Development Life Cycle model but is used within the department for the development of smaller systems.

The planned development of a Department-wide data model, data dictionary and data architecture have all been delayed as we try to fill staff vacancies.

Forest Management Division completed development of a data model for forest resource and fire management programs at the divisional/regional/departmental level.

#### For Further Information

Contact:

Manager, NWT Centre for Geomatics: Helmut\_Epp@gov.nt.ca Director, Forest Management Division:Susan\_Corey@gov.nt.ca

# **GNWT RESULTS REPORT 2005-06**

#### Data Source

Forest Management Division

Shared Services - Informatics

### Outcome & Measure

Essential information available to all clients through efficient, effective and economical information technologies.

ENR's overall enterprise architecture fully developed.

#### Results & Discussion

The planned development of the Department-wide enterprise architecture to bring all ENR information systems operating together under the same framework was delayed due to position vacancies.

An ENR communications strategy was developed in September 2005. The strategy, now being implemented, provides a strategic approach to ENR communications to position the department as a credible and leading source for clear, concise and relevant information on the sustainable use and development of natural resources in the NWT; and, to establish the Department as a leader in promoting environmental stewardship and comanagement of natural resources in the NWT.

The Forest Management Division has developed an enterprise level architecture and completed an Information Systems Plan (ISP) for the Division. The plan also includes regions as related to forest resource and forest fire management programs.

### For Further Information

Contact:

Manager, NWT Centre for Geomatics: Helmut\_Epp@gov.nt.ca Director Forest Management Division: Susan\_Corey@gov.nt.ca

#### Data Source

Shared Services - Informatics

Forest Management Division

#### Goal

To ensure that NWT residents gain control over their natural resources and are the primary beneficiaries of development in the Northwest Territories.

## **GNWT RESULTS REPORT 2005-06**

### Core Business

- Compliance
- Energy
- Environmental Impact Assessment
- Environmental Protection
- Forest Management
- Informatics
- Integrated Resource Management Planning
- Wildlife

#### Outcome & Measure

A fair deal on devolution and resource revenue sharing that reflects a strong and unified northern voice negotiated with federal government and Aboriginal partners.

Reportable actions towards devolution negotiations

### Results & Discussion

Devolution negotiations were put on hold in 2005-2006. Negotiations are expected to resume once the new federal government announces its intentions on devolution.

### For Further Information

Doris Eggers, Director, Policy, Legislation and Communications: Doris\_Eggers@gov.nt.ca

#### **Data Source**

Policy, Legislation and Communications

# Message from the Minister

The rich energy potential of our Territory is providing a strong foundation for our emerging economy. In fact, the Northwest Territories (NWT) enjoys one of the fastest growing economies in Canada.

With rapid growth, opportunities for new business and increased resource development continue to rise - as does the need for economic stewardship and services, and support for NWT business and industry.



Since its creation more than one year ago, the Department of Industry Tourism and Investment has fostered the Government of the Northwest Territories' (GNWT) commitment to provide program support for economic development.

ITI is committed to creating a prosperous, diverse and sustainable economy that benefits all NWT residents. Over the past year, the Department has focussed on developing the framework, partnerships and strategic alliances on which to build this goal.

Our accomplishments in 2005-06 to this end included: the development of Tourism 2010, a tourism plan for the NWT; the establishment of the Mackenzie Valley Pipeline Office (MVPO) in Hay River; and the opening of the new Business Development and Investment Corporation (BDIC). We also laid the groundwork for a new energy planning division, launched the Rare in Nature diamond marketing campaign, and secured a partnership with the Federal Government for \$2 million for our geoscience office.

I am pleased to present this 2005-2006 Results Report for the Department of Industry, Tourism and Investment.

Hon. Brendan Bell

Minister, Industry, Tourism and Investment

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## **GNWT RESULTS REPORT 2005-06**

The Departments of Environment and Natural Resources (ENR) and Industry, Tourism and Investment (ITI) were established on April 1, 2005 following the restructuring of the Department of Resources, Wildlife and Economic Development (RWED).

This Results Report is based on the final RWED business plan (2005-2008) for continuity. However, outcomes and measures have been divided to reflect ENR and ITI mandates, and the visions and goals are newly created by each respective Department.

## Vision

The Department of Industry, Tourism and Investment will be recognized as a client focused organization contributing to a vibrant, diverse and sustainable economy for the NWT.

## Mission

The Department of Industry, Tourism and Investment, in partnership with others, will provide quality programs and services to promote and support Northwest Territories (NWT) economic prosperity and community self-reliance.

## Goals

The Department of Industry, Tourism and Investment business planning goals for 2005-2006 are as follows:

- To promote and support a diversified economy that provides opportunities for NWT residents.
- To promote and support the development of business opportunities, including agriculture, commercial fishing, the traditional economy, tourism, trade, investment, manufacturing, and secondary industries.
- To promote the sustainable development of natural resources that respects the conservation and protection of the environment for our future generations.
- To secure economic and employment opportunities from responsible resource development for NWT residents.
- To develop partnerships with individuals, businesses, communities, Aboriginal organizations and other governments to foster prosperity and community self-reliance.

# Highlights & Challenges

The 2005-2006 fiscal year was the first for the Department of Industry, Tourism and Investment (ITI) - one of two departments created by the restructuring of the Department of Resources, Wildlife and Economic Development (RWED).

Our mission is to promote and support Northwest Territories (NWT) economic prosperity and community self-reliance, and the new Department design was created to target this direction.

The blueprint for the new Department of Industry, Tourism and Investment was in place and this fiscal year saw the structure completed. The work of the Department focuses on nine sectors, each specializing in specific economic development areas. An important first step was to build partnerships with stakeholders and clients in each of the defined sectors. Part of the Department's role is to provide direct service to clients in each region at the grass roots level – help business develop and grow from the ground up.

The following is a breakdown of some of the significant achievements made in each of our key sectors.

The rich resource base of the Northwest Territories supports Canada's fastest going economy. In **Mines and Minerals** our focus was to promote and support mineral exploration and sustainable mineral development for a diverse commodity base. This year we were successful in securing two million dollars in Federal funding for geoscience programs.

In **Oil and Gas**, the goal was to promote and support oil and gas exploration and sustainable development. The Mackenzie Gas Project (MGP) was the primary focus in this area, ultimately resulting in the commencement of the public hearings phases of the environmental and regulatory review processes of the National Energy Board (NEB) and the Joint Review Panel.

The Mackenzie Valley Pipeline Office was established in Hay River. Its ongoing function is to act as the coordinator for the Government of the Northwest Territories (GNWT) policy development, interdepartmental planning and the external and internal communication of the government's activities and issues associated with the MGP. In addition, ITI was the lead department in preparing the GNWT's intervention in the NEB process and in the negotiation of the socio-economic agreement with the MGP proponents.

The sheer magnitude, scope and potential opportunities of this proposed development are unprecedented in the history of the NWT, and will continue to require focused planning and attention, to ensure the NWT is in a position to benefit from development while mitigating negative impacts to the land, wildlife and people.

In **Energy Planning**, research and development began on the creation of a GNWT Energy Policy. Working with the Department of the Environment and Natural Resource, the goal of this project is to create an integrated, coordinated approach to energy planning for the GNWT.

The focus of the **Tourism** sector was to develop **Tourism 2010**, a far-reaching tourism plan. This initiative will guide GNWT decisions and investment in the tourism industry for the next five years. This plan will be administered through our industry partnership, NWT Tourism, and has broad reach across all regions of the NWT.

The **Parks** sector began the development of a Territorial Parks Plan that will improve the parks, system, infrastructure and ultimately enhance the experience for visitors to NWT parks.

In the **Traditional Economy, Agriculture and Fisheries** sector partnerships and support for the traditional way of life in the NWT were targeted. One of these partnership programs - the Genuine Mackenzie Valley Furs program - reached record harvest and sales levels.

**Economic Diversification** focused on promoting and supporting activities that add value to products and services. These include products that expand the knowledge, skills and creativity of NWT residents. ITI staff worked with diamond industry and tourism partners to contribute to the development of the **Rare in Nature** campaign – a marketing strategy for diamonds mined, cut and polished in the NWT. This initiative served to promote not only NWT diamonds, but also the NWT tourism experience.

The **Business Information and Intelligence** sector provides economic data, market intelligence, sectoral information and opportunities studies. This data is made available to all ventures across the NWT to help our clients make informed decisions.

In the Access to Capital sector, ITI, in conjunction with the newly created Business Development Investment Corporation, facilitated access to capital for clients to take advantage of business development opportunities as they occur across the NWT. It also promotes investment opportunities to national and international audiences.

These initiatives have certainly advanced ITI's mission - but this is just the beginning. Our focus will remain to work with our partners toward the development of a diverse and sustainable economy for the NWT.

# Major Studies, Reviews, Reports & Evaluations

- "Communities and Diamonds" detailing socio-economic impacts in various NWT communities. The 2005 Annual Report of the Government of the NWT under the BHP Billiton, Diavik and De Beers Socio-economic Agreements.
- "Aurora Visitors Survey" for 2003/2004 and 2004/2005
- "Campground Report" for 2004/2005
- "Fishers' Report" from the 2002 Exit Survey
- "Fishing Outfitters Survey" for 2004/2005
- "Tourism Infrastructure Report"
- The NWT Geoscience Office released a number of geoscience publications in cooperation with Indian and Northern Affairs partners
- "Mining Exploration Overview" the 2005 magazine and "Guide To Mineral Deposits"
- "Community Futures Review" in conjunction with the Business Development and Investment Corporation
- "Business Program Review" in conjunction with the Business Development and Investment Corporation
- "Community Gasification Study"
- A feasibility study for establishing a Fishermen's Cooperative on Great Slave Lake
- "Innovation Centre Study" Phase I

## **GNWT RESULTS REPORT 2005-06**

- "Cost Benefit Analysis" of the Secondary Diamond Industry
- "Quarterly Economic Newsletters"
- "Quarterly Arts Newsletters"
- "Quarterly Genuine Mackenzie Valley Fur Trappers Newsletters"
- "Sectoral Reviews" of Transportation, Trade And Manufacturing
- "Contracts Over \$5,000" Report
- "How To Start Selling Online" in cooperation with the Business Development and Investment Corporation and the Canada/Northwest Territories Business Service Centre.
- **"Preparing to Prosper"** in cooperation with Aboriginal, industry, and community partners in preparation for opportunities associated with the Mackenzie Gas Project.

## **GNWT RESULTS REPORT 2005-06**

## Performance & Results

### Goal

To promote and support a diversified economy that provides opportunities for NWT residents.

### Core Business

Diamond Projects

Industrial Initiatives

Investment and Economic Analysis

Mackenzie Valley Pipeline Office

Tourism and Parks

Traditional Economy

#### Outcome & Measures

A sustained professional public service at all levels

- ITI employment levels
- ITI employee training participation

#### Results & Discussion

For the positions affected, staff received training for a research database that is used to calculate tourism visitor numbers to the NWT, as well as a Japanese Service Expectations hospitality-training program.

Training for the newly created Mackenzie Valley Pipeline Office that was established in Hay River in 2005/06 was completed.

Various staff received intensive orientation to essential position requirements, as well as professional training in: plain language writing; media and public relations; project management; issues management; and decision instruments, as well as training in the use of relevant tools such as: Microsoft Project, Excel, and PeopleSoft. Staff were given acting assignments to further enhance their work experience.

In ITI there are a total of 203 positions; 167 of which are filled and 36 positions that were vacant as of March 31, 2006.

ITI	ACTIVE	FILLED	VACANT
Headquarters	141	121	20*
Fort Smith/Hay River	17	14	3
Inuvik/Norman Wells	33	32	1
Fort Simpson	12	10	2
Totals	203	167	36

<sup>\*</sup> Vacant positions include those for the BDIC.

## **GNWT RESULTS REPORT 2005-06**

#### For Further Information

http://www.iti.gov.nt.ca/pipeline/index.htm and the Department of Human Resources.

### Data Source

Provided by the ITI Divisions of: Tourism and Parks, Mackenzie Valley Pipeline Office and Industrial Initiatives, as well as the administrative training and development tracking spreadsheets. Employment numbers provided by the Department of Human Resources.

#### Outcome & Measure

Sector specific economic diversification strategies implemented

Reportable actions taken towards implementation

#### Results & Discussion

The 2005/2006 Consumer Show Strategy enabled the regional tourism staff to attend various consumer shows to promote the NWT as a vacation destination. Based on survey results of participants who attended the consumer shows, the cost benefit ratio was approximately 2.15, which means each dollar spent on the consumer shows generated \$2.15 in net benefit to the NWT economy.

2005/2006 NWT Tourism Marketing Strategy – to enable NWT Tourism to promote the NWT at various markets worldwide.

The Mackenzie Valley Pipeline Office successfully delivered contributions programs to help communities and aboriginal organizations participate in the regulatory and environmental assessment processes for the Mackenzie Gas Project.

Additionally, the Mackenzie Valley Pipeline Office contributed to the operations of the Aboriginal Pipeline Group, which will own up to 1/3 of the Mackenzie Gas Project when in operation. This consortium will provide economic diversification and skills development for Aboriginal organizations in the Mackenzie Valley.

The Department continued to provide support for the diamond manufacturing facilities in the NWT and continued to support the GNWT Diamond Certification Program.

The Department coordinated NWT week at Expo 2005 in Japan to promote NWT tourism, diamonds, northern arts and crafts, and investment. The event provided an opportunity to attract key Japanese industry representatives to interact with NWT political and business leaders.

The NWT Opportunities Fund continues to grow, ending the fiscal year with a balance of just over \$57 million. The Department received support from Citizenship and Immigration Canada for development of an investment strategy.

The Rare in Nature marketing initiative resulted in diamond promotions at several high-profile events such as: the launch of the Diana Krall album with a promotion of a GNWT Certified diamond; a Media Launch during L'Oreal Fashion Week in Toronto with a New York Media Preview; and the Golden Globe Award Presenter Official Gift Bag Opportunity.

### **GNWT RESULTS REPORT 2005-06**

A draft for the Support to Traditional Economy Policy was circulated for stakeholder input in 2005/2006.

The Genuine Mackenzie Valley Fur program was over-solicited, in light of a successful harvest and strong market for furs.

An NWT Artists database was developed and implemented this year. The database will serve to identify and highlight NWT artists and their products to local, national, and international audiences.

Phase I of the arts branding initiative was completed, resulting in a logo design that was developed in consultation with the arts community. The Logo and program will be rolled out as Phase II in 2006/07. Funding for traditional materials for artists was a new program this year. The \$125,000 budget was fully subscribed.

Phase I of a comprehensive business program review was completed. Consolidation of recommendations and the implementation process is scheduled to begin in 2006/07. The recommendations will be targeted to improving business programs for clients.

The Department signed a Memorandum of Understanding with its Alberta counterpart regarding trade and investment promotion efforts.

The Department delivered Traditional Lifeskills/Take a Kid Trapping programs in all NWT regions through collaborative efforts and investments with the Department of Environment and Natural Resources.

### For Further Information

http://www.iti.gov.nt.ca/pipeline/index.htm

#### Data Source

Information supplied by the Divisions of: Industrial Initiatives; Investment and Economic Analysis; Mackenzie Valley Pipeline Office; Minerals, Oil and Gas; Tourism and Parks; Traditional Economy; and the Business Development Investment Corporation.

### Outcome & Measure

A National Diamond Strategy in place that reflects NWT interests

Reportable participation in the National Diamond Strategy

#### Results and Discussion

In 2005/2006, the GNWT withdrew from the National Diamond Strategy in order to focus on fostering the development of the secondary industries in the NWT.

#### For Further Information

Please contact ITI, Minerals, Oil and Gas Division at 920-3048

#### Data Source

Minerals, Oil and Gas Division.

#### Outcome & Measure

Increased investments and partnerships amongst Aboriginal business leaders, business associations and the Federal Government.

• Number of Aboriginal Business partnerships

### Results & Discussion

ITI provided \$25,000 to assist in funding a Dehcho business conference that promoted partnerships between Aboriginal businesses and joint ventures with other businesses, The total funding committed was in excess of \$50,000. There are no specific mechanisms to track the third party partnerships created as a result.

### For Further Information

Please contact ITI, Investment and Economic Analysis Division at 873-7361.

### Data Source

Investment and Economic Analysis Division.

### Outcome & Measure

Increased growth in value-added natural resource and related industries.

NWT retail and wholesale trade above a 5-year average.

### Results & Discussion

#### **Retail Sales**

Retail Trade		
(\$ thousands)		5 yr Avg
2001	426,671	N/A
2002	504,960	N/A
2003	529,930	444,040
2004	532,127	477,000
2005	578,876	514,513

Retail sales growth has been robust from 2001 to 2005. Growth for the period was 35.7%; from \$426.7 million in 2001 to \$578.9 million in 2005. Sales in 2005 alone were 12.5% higher then the five-year average of \$514,513,000.

## **GNWT RESULTS REPORT 2005-06**

#### Wholesale Sales

Wholesale Trade		
(\$ thousands)		5 yr Avg
2001	207,042	N/A
2002	301,443	N/A
2003	198,774	187,860
2004	192,702	198,080
2005	207,583	221,509

Wholesale sales in 2005 were \$207.6 million, representing a stagnant growth rate of 0.3%.

### For Further Information

Please contact ITI, Investment and Economic Analysis Division at 873-7361.

#### Data Source

**NWT Bureau of Statistics** 

Investment and Economic Analysis Division, ITI

### Outcome & Measure

Increased export of natural resource-based products

Volume and dollar value of primary exports

### Results & Discussion

#### **Mineral Exports**

Mineral Shipments (\$ thousands)		
2001	1,323,776	
2002	1,349,575	
2003	2,181,759	
2004	2,630,295	
2005	2,242,004	

In the last 5 years mineral exports grew 69.3% from \$1.3 billion in 2001 to \$2.2 billion in 2005. This dramatic increase in mineral shipments is a result of Diavik Diamond Mine going into full production.

### For Further Information

Please contact ITI, Investment and Economic Analysis Division at 873-7361.

### Data Source

**NWT Bureau of Statistics** 

Investment and Economic Analysis Division, ITI

### Outcome & Measure

Growth in natural resource and related sectors

• GDP across all sectors combined above a 5 year average threshold

### Results & Discussion

**GDP** across All Sectors

GDP (All Industries, Millions)		5 yr Avg
2001	2,972	N/A
2002	3,037	N/A
2003	3,680	N/A
2004	4,174	3,276
2005	4,083	3,589

Gross domestic product increased 37.4% from 2.9 billion in 2001 to 4.1 billion in 2005. Growth in GDP is directly related to developments in mining and oil and gas industries.

### For Further Information

Please contact ITI, Investment and Economic Analysis Division at 873-7361.

#### Data Source

**NWT Bureau of Statistics** 

Investment and Economic Analysis Division, ITI

### Goal

To promote and support the development of business opportunities, including agriculture, commercial fishing, the traditional economy, tourism, trade, investment, manufacturing, and secondary industries.

## **GNWT RESULTS REPORT 2005-06**

#### Core Business

Industrial Initiatives

Investment and Economic Analysis

Tourism and Parks

Traditional Economy

### Outcome & Measure

Agreements are in place with industry to promote new business opportunities for northerners

Number of business opportunities arising from agreements

#### Results & Discussion

Company-reported results under the Socio-economic Agreements indicate:

BHP has purchased more than \$2.2 billion dollars of goods and services, from NWT sources. Almost \$1 billion, or 26%, has been from NWT Aboriginal businesses.

Diavik has purchased nearly \$1.5 billion dollars in goods and services, from NWT businesses. 42% of Diavik's purchases have been from NWT Aboriginal businesses.

Entrepreneurial opportunities have been realized by existing businesses and by newly created joint ventures. These opportunities have included: flight services; catering, housekeeping and camp services; construction and major civil works; expediting, freight; explosives; mining operations; security; vehicle maintenance; and winter road operation.

#### For Further Information

Under their Socio-economic Agreement commitments, companies are required to report their procurement results. Further information can be found at the following websites:

http://www.diavik.ca/socenv.htm

http://ekati.bhpbilliton.com/repository/peopleEmployment/peopleEmployment.asp

#### Data Source

Industrial Initiatives Division

### Outcome & Measure

Programs that support harvesters evaluated

Number of reviews conducted or in review

# **GNWT RESULTS REPORT 2005-06**

### Results & Discussion

The Genuine Mackenzie Valley Fur Program is scheduled for review in the summer of 2006.

The Great Slave Lake Fishing Industry Support Program is scheduled for review in the fall of 2006.

### For Further Information

Please contact ITI, Investment and Economic Analysis Division (Traditional Economy) at 867-873-7361.

## Data Source

Investment and Economic Analysis Division

### Outcome &Measure

Increased NWT tourism

• GDP in the tourism sector above a 5 year average

### Results & Discussion

Spending estimates for 2005/2006 show that tourism revenues were up 10% from the previous year for a total of \$110 million.

A survey of community organizations to identify public tourism infrastructure opportunities in four NWT regions was completed. Four of these opportunities are expected to qualify for substantial funding support, and to result in increased tourism visitors and spending.

### For Further Information

Please contact ITI, Tourism and Parks Division at 873-7903.

#### Data Source

Tourism and Parks Division

### Outcome & Measure

Increased infrastructure as a result of private/public partnerships

Private capital investment across all sectors combined above a 5 year average

## **GNWT RESULTS REPORT 2005-06**

### Results & Discussion

**Private Capital Investment across all Sectors** 

Private Capital Investment (\$ Millions)		5 yr Avg
2001	1,276	N/A
2002	1,163	N/A
2003	674	N/A
2004	1,094	988
2005	1,354	1,112

In 2001, private capital investment was \$1.28 billion. In 2005, capital investment was \$1.35 billion representing a moderate growth rate of 5.5%.

Private capital investment in the NWT is heavily influenced by the resource industries. The decline in investment after 2001 and increase in 2004 and 2005, are a result of the completion of construction at one diamond mine and the commencement of construction at another.

### For Further Information

Please contact ITI, Investment and Economic Analysis Division at 873-7361.

### Data Source

**NWT Bureau of Statistics** 

Investment and Economic Analysis Division, ITI

### Outcome & Measure

Creation of the Business Development and Investment Corporation

Date established for opening

### Results & Discussion

The Business Development and Investment Corporation was officially established and in operation on April 1, 2005.

#### For Further Information

Please contact the Business Development and Investment Corporation at 920-3352.

### Data Source

Business Development and Investment Corporation

## **GNWT RESULTS REPORT 2005-06**

#### Goal

To promote the sustainable development of natural resources that respects the conservation and protection of the environment for our future generations.

### Core Business

Industrial Initiatives

Investment and Economic Analysis Division

### Outcome & Measure

Improved information to, and participation by, regions and communities on socio-economic conditions in their respective areas with respect to major developments

 Number of annual socio-economic monitoring reports, and semi-annual commitment reports pursuant to existing socio-economic agreements

#### Results & Discussion

Industrial Initiatives coordinates the preparation of the following GNWT reports pursuant to its Socio-economic Agreements:

- "Communities and Diamonds" Socio-economic Impacts in the Communities of Behchokò,
   Gamètì, Whatì, Wekweètì, Detah N'dilo, Łutselk'e, and Yellowknife. 2005 GNWT Annual Report under the BHP Billiton, Diavik and De Beers Socio-economic Agreements;
- January to June semi-annual implementation report under the Diavik Socio-economic Agreement;
- July to December semi-annual implementation report under the Diavik socio-economic agreement; and
- Implementation report under the De Beers Socio-economic Agreement.
- The Department supported or coordinated: \$180,000 in support of the Diavik Communities Advisory Board (DCAB); regular implementation activities and review of progress; plain language community documents describing the Diavik Socio-economic Agreement; GNWT responses to DCAB issues, and distribution of supporting material for community members; participation in and support for regular meetings of the Diavik Communities Advisory Board, and community meetings.

#### For Further Information

All required reports have been published. Annual reports are posted at: http://www.iti.gov.nt.ca/industrial\_benefit/reports.htm

Further information is also available at www.dcab.ca, or at www.diavik.ca

#### Data Source

Industrial Initiatives Division

### **GNWT RESULTS REPORT 2005-06**

### Outcome & Measure

Increased growth in diamond value-added industries

 Volume and dollar value of export of diamond value-added and manufactured products above a 5 year average threshold

#### Results & Discussion

Canadian Certified Diamonds Marketing and Promotion Program was implemented as the "Rare in Nature" campaign.

Diamond value-added exports in the NWT averaged \$31.4 million in value from 2001 through 2005. Diamond value export by value peaked in 2004 at \$54.0 million but experienced a significant decline in 2005 while Diavik was in the process of switching to underground operations.

### For Further Information

Please contact ITI, Investment and Economic Analysis Division at 873-7361.

#### Data Source

Industry Canada

Investment and Economic Analysis Division, ITI

### Outcome & Measure

Increased export of non-renewable resource-based products

Volume and dollar value of primary exports of non-renewable resource-based products above a
 5 year average threshold

### Results & Discussion

Volume of Primary Exports of Non-renewable Resource-Based Products

Volume	2005	5 yr Avg
Diamonds (Carats, 000's)	12,300	985
Gold (Kilograms)	N/A	N/A
Natural Gas (Cubic Metres, millions)	409	797
Crude Petroleum (Cubic Metres, 000's)	1,171	1,354
Sand and Gravel (Metric Tonnes, 000's)	793	666
Stone (Metric Tonnes, 000's)	1,506	985

### **GNWT RESULTS REPORT 2005-06**

The volume of exports of diamonds, stone, sand and gravel all increased. There has been a dramatic increase in exploration for gold due to higher gold prices. The volume of both natural gas and crude petroleum declined.

#### Value of Primary Exports of Non-renewable Resource-Based Products

Value (000's \$'s)	2005	5 yr Avg
Diamonds	1,683,578	1,377,457
Gold	N/A	N/A
Natural Gas	99,309	153,978
Crude Petroleum	425,032	359,888
Sand and Gravel	3,077	3,237
Stone	9,648	5,153

Diamonds are the most important non-renewable resource based product by value for the NWT. The value of diamonds exported in 2005 was 22.2% larger than the five-year average.

The decrease in the value of natural gas exported in 2005 is a result of a decrease in production. The increase in the value of crude oil is a result of higher prices.

### For Further Information

Please contact ITI, Investment and Economic Analysis Division at 873-7361.

### Data Source

**NWT Bureau of Statistics** 

Investment and Economic Analysis Division, ITI

### Outcome & Measure

Increased growth in non-renewable resource, trade and goods producing sectors

 GDP in the non-renewable resource, trade and other goods producing sectors above a 5 year average threshold

## **GNWT RESULTS REPORT 2005-06**

### Results & Discussion

## \* Chained 1997 Dollars (In millions of \$'s)

GDP	2001	2002	2003	2004	2005	5-yr avg
Construction	459.5	377.9	250.5	323.2	391.7	360.6
Manufacturing	8.6	12.5	7.9	7.5	X	N/A
Mining, oil and gas extraction	957.8	1149.9	1828.9	1994.4	1873.9	1561.0
Utilities	35.3	37.6	38.2	39.2	39.7	38.0

<sup>\* &</sup>quot;Chained" is a Statistics Canada term used for smoothing out fluctuations in dollar values and is based on a 3-year average.

#### **Percent Annual Growth**

GDP	01/02	02/03	03/04	04/05
Construction	-0.18	-0.34	0.29	0.21
Manufacturing	0.45	-0.37	-0.05	Χ
Mining, oil and gas extraction	0.20	0.59	0.09	-0.06
Utilities	0.07	0.02	0.03	0.01

For the five-year period the construction industry contributed \$360.0 million to territorial GDP. The mining, oil and gas extraction industry contributed \$1.56 billion to territorial GDP. The utilities industry contributed \$38 million.

## For Further Information

Please contact ITI, Investment and Economic Analysis Division at 873-7361.

### Data Source

**NWT Bureau of Statistics** 

Investment and Economic Analysis Division, ITI

### Outcome & Measure

Key economic sectors developed in sustainable manner

 Action plans developed for: oil and natural gas; minerals; tourism; commercial renewable resource development (i.e. traditional economy); and value-added production/ manufacturing

#### Results & Discussion

The Mackenzie Valley Pipeline Office (MVPO) developed and delivered a wide array of communications material to ensure stakeholders were aware of the Mackenzie Gas Project and issues surrounding it. This allowed NWT residents to make informed decisions about the Project and the economic opportunities that it offers.

Additionally, MVPO published a number of electronic and paper based information products, which contributed to the development of strategies to take advantage of economic opportunities associated with the project and sustainable spin-off activities.

MVPO managed and provided a technical specialist for a contract to update information and considerations of the options for community gasification.

The Department continued to represent the GNWT in the National Energy Board proceedings with respect to the MGP. ITI is an intervener to insure that the MGP is a "basin-opening" project that will foster development of additional oil and gas resources in the Mackenzie Delta and Valley.

The Traditional Lifeskills/Take a Kid Trapping program aimed at orienting and training youth in traditional lifeskills to encourage new entrants into sector.

The traditional economy accounts for approximately \$40 million in benefits fur sales are approaching \$1 million.

#### For Further Information

Investment and Economic Analysis

Mackenzie Valley Pipeline Office

Minerals, Oil and Gas

Traditional Economy

http://www.iti.gov.nt.ca/pipeline/index.htm

#### Data Source

Investment and Economic Analysis

Mackenzie Valley Pipeline Office

Minerals, Oil and Gas

Traditional Economy

#### Outcome & Measure

Increased participation in natural resource development and the traditional economy

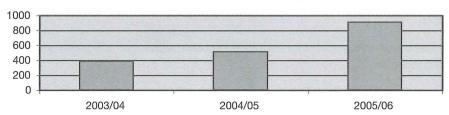
Population participation rates in traditional economy activities increased over present by
 5 per cent annually.

## **GNWT RESULTS REPORT 2005-06**

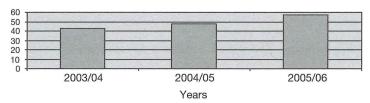
### Results & Discussion

Traditional Lifeskills programs promote and encourage conservation and management practices. The programs are aimed at youth to promote participation, especially in the smaller communities. Participation by youth in traditional economy programs creates new sources of cash in smaller communities.

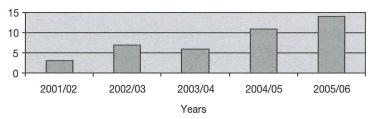




#### Youth Trappers Ages 11-25



Trappers under the age of 18



### For Further Information

Please contact ITI, Investment and Economic Analysis Division (Traditional Economy) at 873-7361.

### Data Source

Traditional Economy unit of the Investment and Economic Analysis Division

### Outcome and Measure

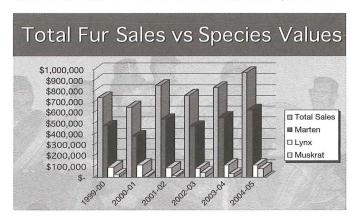
Increase fur exports within sustainable levels

Volume and value of annual fur exports monitored and reported

## **GNWT RESULTS REPORT 2005-06**

### Results & Discussion

Sales of fur in the NWT for 2005/06 is in excess of \$1.3 million



### For Further Information

Please contact ITI, Investment and Economic Analysis Division (Traditional Economy) at 873-7361.

#### Data Source

Traditional Economy unit of the Investment and Economic Analysis Division

#### Outcome & Measures

Monitor and report on energy policy developments/issues in western provinces/states, as well as in the continental and global context

- NWT Energy Policy
- NWT Energy Plan

## Results & Discussion

The Energy Planning unit has been established, with the Director of Energy Planning hired in October 2005. A draft NWT Energy Policy Framework and Energy Plan discussion paper was completed and is currently out for public consultation. Future initiatives include an Energy Trends Newsletter, Energy Fact Sheets, and an annual NWT Energy Report.

### For Further Information

Additional detail can be found on www.nwtenergyplanning.ca

### Data Source

Energy Planning Unit, Natural Resources Canada, Statistics Canada, United States Department of Energy, Energy Information Administration, Office of Petroleum Price Information.

### **GNWT RESULTS REPORT 2005-06**

### Outcome & Measures

Promotion and encouragement of wise use of energy resources

- NWT Energy Policy
- NWT Energy Plan

#### Results & Discussion

Working through the inter-departmental energy coordinating committee, the energy planning division supported the rollout of the \$1.7 million Energy Conservation Action Plan (ECAP). The ECAP was designed to assist residents in dealing with rising energy costs through marketing and awareness programs, enhanced support for residents to make energy efficiency investments, enhanced energy auditing capacity, and support to communities through community energy planning.

#### For Further Information

Additional detail can be found on www.nwtenergyplanning.ca

#### Data Source

All GNWT departments, through the Energy Coordinating Committee.

#### Goal

To secure economic and employment opportunities from responsible resource development for NWT residents.

#### Core Business

Industrial Initiatives

Minerals, Oil and Gas

### Outcome & Measure

National diamond strategy developed with governments and stakeholders to nurture value-added industries

Reportable actions taken towards National Diamond Strategy.

### Results & Discussion

The GNWT withdrew from the National Diamond Strategy to focus on fostering the development of diamond value-added industry in NWT. The Department also implemented the Rare In Nature marketing initiative, which promotes NWT diamonds supports the certified diamonds initiative. The Diamond Project Division was restructured. ITI also secured \$2 million in Strategic Investment in Northern Economic Development Funding for Geoscience for 2005/2006.

### For Further Information

Please contact, ITI Industrial Initiatives at 920-8935 or Minerals, Oil and Gas Division at 867-920-3222.

#### Data Source

Business program data was collected from regional and headquarter business development staff, and published in the semi-annual implementation reports. Industrial Initiatives and Minerals, Oil and Gas Divisions

### Outcome & Measure

Federal/NWT Economic Development Agreement

• Federal Economic Development Agreement for the NWT secured

### Results & Discussion

The Strategic Investments in Northern Economic Development (SINED) program and funding was approved. The Department accessed funding in 2005/06 for geoscience and other projects promoting economic diversity. Approximately \$22.8 million is available in the NWT over the next three years.

#### For Further Information

Please contact ITI, Investment and Economic Analysis Division at 867-873-7361.

#### Data Source

Investment and Economic Analysis Division

#### Outcome & Measures

Socio-economic agreements implemented in conjunction with communities and industry, to promote benefits from development (e.g. training, employment, building community capacity, infrastructure development, etc.).

- Reportable actions taken to implement socio-economic agreements for the BHP, Diavik and De Beers diamond mines
- Socio-economic and related agreements for the Mackenzie Gas Project negotiated

### Results & Discussion

Reportable actions in the business program envelope in 2005 include:

- 5 clients from impacted communities received a total of more than \$2 million in business support funding,
- Representatives from the North Slave region met with Deton'Cho Corporation about a potential manufacturing opportunity using diamonds as raw material inputs,
- In coordination with the Akaitcho Business Development Corporation, two days were spent at a diamond mine site providing workshop sessions on "How to Start a Business in the NWT", and
- A socio-economic agreement for the Mackenzie Gas Project is under negotiation.

## **GNWT RESULTS REPORT 2005-06**

### For Further Information

Please contact ITI, Industrial Initiatives Division at 867-920-8935.

### Data Source

Industrial Initiatives Division

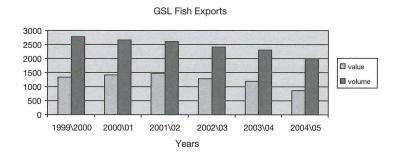
## Outcome & Measure

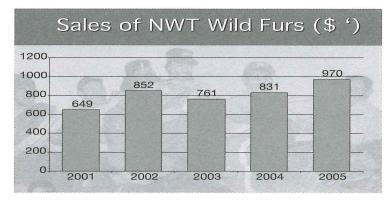
Increased export of renewable resource-based products

 Volume and dollar value of primary exports of renewable resource-based products above a 5 year average threshold

### Results & Discussion

Exports of fish from Great Slave Lake have declined.





### For Further Information

Please contact ITI, Investment and Economic Analysis Division (Traditional Economy) at 867-873-7361.

### Data Source

Freshwater Fish Marketing Corporation Quarterly Financial Reports/Genuine Mackenzie Valley Fur Database

## Outcome & Measure

Increase benefits to NWT fur harvesters

Monitor and report financial returns to NWT harvesters through ITI fur marketing service

## Results & Discussion

#### Sales

2002/03	2003/04	2004/05	2005/06
\$751,000	\$812,000	\$970,000	\$1,400,000

### **Program Payments**

0   \$596.000	650,000
	0 \$596,000

### For Further Information

Please contact ITI, Investment and Economic Analysis Division (Traditional Economy) at 867-873-7361.

#### Data Source

Genuine Mackenzie Valley Fur Database and Main Estimates

#### Outcome & Measure

Marketing agreements negotiated with industry and territorial governments to increase benefits to NWT fur harvesters and industry monitored

 MOU agreements with Nunavut, Yukon and Fur Harvesters Auction Inc. in place and actions taken to implement

#### Results & Discussion

The Feasibility Study carried out by the Fishermen's Federation on the establishment of a cooperative discusses alternate marketing systems for processed fish from Great Slave Lake. Discussions continue.

## For Further Information

Please contact ITI, Investment and Economic Analysis Division (Traditional Economy at 873-7361.

### Data Source

Traditional Economy unit and Investment and Economic Analysis Division

### Goal

To develop partnerships with individuals, businesses, communities, Aboriginal organizations and other governments to foster prosperity and community self-reliance.

## **GNWT RESULTS REPORT 2005-06**

#### Core Business

Informatics

Investment and Economic Analysis

Industrial Initiatives

#### Outcome & Measures

Increased data communications infrastructure within the GNWT through partnerships with the Federal Government, industry and Aboriginal organizations

- GNWT geo-spatial data warehouse in partnership with Territorial departments in place
- Number of baseline data sets developed for the Mackenzie Delta and Valley in place.

#### Results & Discussion

Several departments identified the need for geomatics systems to support their programs. Following the development of an action plan that included input and support from a number of departments, a data warehouse for geospatial data was created.

For the Mackenzie Gas Project, there were 7 data sets provided by the proponent that are available to all government departments. Also available are 4500 aerial photographs covering the Mackenzie delta and a 16 km wide strip along the Mackenzie Valley.

The standard 1:50,000 and 1:250,000 NTS map sheets are available. Landsat 7 satellite data has been made available to departments and the public. The data warehouse has 96 vector and classified raster layers, 9794 unclassified raster layers and 5 metadata layers available to users.

#### For Further Information

Information on the Data Warehouse can be obtained at: www.gnwtgeomatics.nt.ca

Manager, NWT Centre for Geomatics

(867) 920-3329, helmut\_epp@gov.nt.ca

#### Data Source

The Spatial Data Warehouse is a successful partnership between the Wildlife Division of ENR, the Department of Indian and Northern Affairs, and the NWT Centre for Geomatics. The data within the Data Warehouse comes from a variety of sources such as the Department of Natural Resources, purchased data from private industry and analysed data done by Centre staff.

#### Outcome & Measure

Efficient departmental IT operations

• Number of responses met as set out in legislation and policy

## **GNWT RESULTS REPORT 2005-06**

#### Results & Discussion

There have been several items resulting from an effort to improve the efficiency of information management operations such as the NWT Centre for Geomatics had the GNWT projection standard approved last year; and has other standards in the process of development.

The Centre organized a geomatics workshop that was attended by numerous GNWT departments as well as other levels of government, Aboriginal groups and by private industry.

The Department of ITI developed a fully operational staff Intranet site that is used by many staff for many different processes, communication and management of team documents. Occasionally staff members from other departments have been given access when they are participating on projects with ITI staff members.

### For Further Information

Manager

**NWT Centre for Geomatics** 

(867) 920-3329 HYPERLINK "mailto:helmut\_epp@gov.nt.ca" helmut\_epp@gov.nt.ca

### Data Source

**NWT Centre for Geomatics** 

#### Outcome & Measures

The NWT is promoted as a prime location to live, raise a family, visit and do business, and build on initiatives that promote and distinguish the NWT's unique northern identity

- Number of, and where possible dollar value of, marketing partnerships with NWT Arctic Tourism and Canadian Tourism Commission
- Number of, and where possible dollar value of, marketing projects and partnerships under diamond promotion and marketing initiatives
- Level of interest in the opportunities fund
- Number of trade missions hosted and participation rates

#### Results & Discussion

NWT Tourism partnered with the Canadian Tourism Commission and other partners to bring the value of partnership marketing dollars to \$968,286.

NWT Tourism increased their marketing opportunities and leveraged extra partnership funds to double the funds they invested in tourism marketing.

## **GNWT RESULTS REPORT 2005-06**

### For Further Information

Please contact ITI, Tourism and Parks Division at 873-7903.

#### Data Source

NWT Tourism 4th Quarter Financial Report for 2005-2006

### Outcome & Measure

A fair deal on devolution and resource revenue sharing that reflects a strong and unified northern voice negotiated with Federal Government and Aboriginal partners

Reportable actions towards devolution negotiations

### Results & Discussion

No devolution discussions took place in 2005/2006.

### Outcome & Measures

Expanded partnerships that optimize federal contributions to economic and social development

- Economic development agreement for the NWT secured
- Number of actions towards partnerships

### Results & Discussion

MVPO participated in cost sharing programs, which levered federal and industry resources to prepare individuals and companies for the economic opportunities associated with the MGP.

Additionally, MVPO staff participated in direct community meetings and workshops to ensure that these institutions were prepared for the regulatory process and the challenges that the project will bring.

Joint fact-finding and coordination took place with Indian and Northern Affairs Canada with regard to: technical submissions to the MGP Environmental Impact Review; technology transfer; and long-term monitoring programs.

More than 50% of Traditional Lifeskills Initiatives are now being delivered by third party agencies.

# **GNWT RESULTS REPORT 2005-06**

## For Further Information

http://www.iti.gov.nt.ca/pipeline/index.htm

Investment and Economic Analysis

Industrial Initiatives

Mackenzie Valley Pipeline Office

Tourism and Parks

## Data Source

Investment and Economic Analysis

Industrial Initiatives

Mackenzie Valley Pipeline Office

Tourism and Parks

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