



June 18, 2024

ROBERT HAWKINS  
MLA, YELLOWKNIFE CENTRE

**Oral Question 249-20(1): Clients' Medical Records Required for Medical Travel**

This letter is in follow-up to the Oral Question you raised on June 5, 2024, regarding clients' medical records required for medical travel. Specifically, it was requested to identify the various methods used by physicians and health professionals to coordinate provision of clients' medical information when doing referrals to other jurisdictions.

Referrals and associated documentation are sent by fax, or by email using secure file transfer. In rare cases, a client may be given a copy of their medical result, such as a disc containing a copy of a CT scan, to bring with them to their appointment. Further, a disc may also be sent by mail directly to a hospital or physician in another jurisdiction.

A client may also request a copy of their medical records to bring with them to a medical appointment out of the territory. In this situation, the client is required to sign a release of information document. Once the form is signed, they are provided with a physical copy of their medical records.

Thank you.

A handwritten signature in blue ink, appearing to read 'Lesa Semmler'.

Les Semmler  
Minister, Health and Social Services

- c. Principal Secretary  
Deputy Secretary, Premier's Office  
Clerk of the Legislative Assembly  
Director, Legislative Affairs and House Planning