# Airport Governance Review

Prepared for GNWT's Department of Transportation March, 2014





## **Executive Summary**

Governance models for five airports in two countries were reviewed to determine both similarities and differences.

The pervasive similarity across all models was the attempt to provide some level of operational and financial autonomy to the airport, and to isolate airport operational liability with the operating entity. Although this occurred to varying degrees and through various mechanisms across the surveyed airports, each owner substantially achieved this objective at arm's length from public sector stakeholders. The greatest degrees of differences were observed on financial aspects related to tax policy and ownership remuneration through rent and operating surpluses.

The five airports reviewed were:

Duluth Airport, Minnesota John C. Munro Hamilton Airport, Ontario

Kamloops Airport, British Columbia Kelowna Airport, British Columbia

Thunder Bay Airport, Ontario

In four of the five airports reviewed (Kelowna being the exception), a separate legal entity has been created to operate the airport on behalf of the owner. In each of these cases, ownership was retained by either a municipal or federal level of government. The operators of those 4 airports vary from private for-profit companies to not-for-profit airport authorities, but the delegation of operational responsibility offers several similarities.

In all cases, the operator is wholly liable for all aspects of the airport operation. Airport liability insurance is purchased by the operator and saves the owner harmless from liabilities arising from the airport operation.

Government regulations require the designation of a single person as "Accountable Executive" for all aspects of aviation safety regulatory compliance. In each case where ownership and operations are separated, the Accountable Executive is the senior executive employed by the operator at the airport.

In all cases, steps have been taken to isolate financial risk. Airport operating and capital programs are funded through operating revenue sources. This delineation is very clear where the ownership and operations have been separated, but even Kelowna has taken this step by designating the airport a utility and requiring it to be self-financing. The US example provided by Duluth is significantly different as the federal and state levels of government play a much bigger role in capital program funding.

Land ownership is clearly retained by the ownership entity. Any land acquisitions made by either the owner or the operator vests into the airport property. There is ambiguity on this point in Hamilton which has the potential to reduce growth opportunities.

Property taxes are paid in one form or another by all airports except Duluth and Kelowna. Hamilton has developed a property tax regime which includes reduced operator tax liability in return for airport growth.

Airport operators in Hamilton, Kamloops and Thunder Bay also contribute financially to their respective owners through rent payments. There is considerable industry debate on the effect of rent on Canadian airport competitiveness discussed in more detail below.

All airports surveyed enjoy full rate setting autonomy save for Kelowna. With the exception of the US airport in Duluth, airport capital programs are largely funded by airport specific revenue sources. Each airport, with the exception of Thunder Bay, collects an airport improvement fee (AIF). Thunder Bay generates operating surpluses sufficient to fund capital over the longer term. The AIF is a major source of capital funding at the other Canadian airports. The US version (passenger facilities charge, PFC) is collected by the federal government and becomes the financial ceiling for capital funding applications to the Federal Aviation Administration.

The report also offers a discussion on Safety Management Systems (SMS) with particular emphasis on the practices adopted at Thunder Bay. Airports have predominantly hired external resources for design, implementation and ongoing SMS audits. Thunder Bay has opted to hire internal resources to implement and audit. A detailed assessment of the strengths and weaknesses of the two approaches is provided.

Finally, a short description of the Thunder Bay Airport's subsidiary interests is provided along with their contribution to the consolidated financial performance of the company.

#### **Creating Value**

The five airports reviewed herein are all successful in terms of the key metrics of financial performance, customer service, safety and longer term viability. Each is creating value for its owner.

In general, if an airport operator is a for-profit business entity, maximizing financial value for shareholders will undoubtedly and quite correctly be the objective. Maximizing value for the "community" is often the return objective of government or not-for-profit airport owners. Value expressed in community terms includes reasonable financial returns, but with "economic returns" identified as value added.

It is generally believed that for-profit entities are better able to find efficiencies including extracting the maximum capacity from facilities and infrastructure. Eventually however, to increase capacity requires cash, and perhaps more critically, a will to invest for the long term (10+ years). Capital from private sources will generally be more easily found for larger airports, simply because the pure business case makes the investment decision much more definitive. Significant capital investments at smaller airports, including airports in the comparable group in

this paper, will at some point need capital investment justified by direct and indirect economic and socio-economic returns.

The right to set rates and charges allows airport operators to raise the moneys needed to replace, rebuild and expand needed airport facilities and infrastructure. Some contend, and it is an accepted economic principle, that the unfettered ability to raise prices lessens the need to find efficiencies, and can stifle innovation.

As part of the 1994 National Airports Policy, the Government of Canada established a "no worse off" philosophy. As Canadian airports became more financially viable, the philosophy morphed into the Government of Canada should be "better off." In Canada, the proliferation of add-on fees and compounding tax costs (Federal Rent and other fees) is the unintended consequence of the "better off" taxation policy combined with the charging freedom of airports. This coupled with increases in the value of the Canadian Dollar has resulted in a Canadian air transportation sector that has difficulty competing with our neighbours to the south and with other countries whose governments either invest directly in the sector, or do not actively extract revenue from it.

It has been argued that the Federal Government could realize more value, in terms of overall economic impact, by reducing or eliminating its input charges on the industry, a very difficult strategic investment decision for the Government of Canada, not unlike the scope of the small airport operator decision of whether or not to invest in significant capital upgrades.

#### **Balance**

We believe the key to any successful airport governance model is to establish the right balance between profit-taking (by the "owners"), efficiency motivation, and economic impact objectives.

The five airports reviewed in this report, along with the other relevant airport examples discussed, all share one pervasive common denominator—the maximization of stakeholder returns (in financial, social, and economic terms) is impaired when the governance structure does not establish a clear partnership arrangement. Investments may be bypassed in favour of short term profits. Market growth may be stifled through monopolistic pricing. Either way, the airport and its stakeholder community suffer.

Where investment responsibilities and profit taking have been shared, the subject airport clearly functions as an economic catalyst and a vital connection to global markets and services. A balance between the airport as a profit or cost centre needs to be struck and is worthy of considerable strategic discussion prior to finalizing a governance model. No two airports are alike, and similarly, no two communities have identical objectives for their airport assets. A clear vision for the role of an airport in a vibrant economy improving returns to all stakeholders is the foundation of good governance.

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#### Introduction

The Government of Northwest Territories (GNWT) has undertaken a comprehensive program review of the Yellowknife Airport. Within that broad mandate, GNWT has contracted TBAS, Inc. to review airport governance models at various airports.

Following discussion with the Client, the following airports were agreed to be included in the review:



- Thunder Bay Airport
- Hamilton Airport (TradePort International Corporation with airport management expertise provided by Vantage Airport Group)
- Kelowna Airport
- Kamloops Airport (Vantage Airport Group)
- Duluth (Minnesota) Airport

These airports were selected because they offer a good cross section of governance models, and enjoy passenger traffic numbers considered relevant.

Both Thunder Bay and Kelowna are part of the National Airport System (NAS) although the former is operated by an airport authority, and the latter is owned by the City of Kelowna (the only municipally held NAS airport).

Information on each airport was compiled through internet searches and interviews with airport executives.

## **Organization of Findings**

In order to provide a snapshot of findings, a quick reference master chart was devised. This chart encapsulates the key factors defining the scope of operations, financial performance, governance structure and other notable characteristics for each subject airport.

In addition to the master chart, narrative is provided. This text is organized into Common Denominators and Noteworthy Differences.

Organization charts and financial information have also been provided if they were shared by the subject airport.

## **Background on Selected Airports**

All airports reviewed service a mix of scheduled passenger, charter and cargo air service with mature airfields that offer at least one precision approach. Given this mix of services and clients, all sample airports offer a scope of services similar to Yellowknife Airport (YZF).

Land ownership for all airports remains with a government body. Four airports are owned by their host municipalities, while one (Thunder Bay) is owned by the Government of Canada. In all cases, efforts have been made to distance airport operations from political considerations and to insulate the land owner from both financial and operational risk.

Kelowna Airport (YLW) is the notable exception. YLW is operated as a Department within City Administration and constituted as a utility to ensure municipal tax revenues are not diverted to the airport. Despite this close tie to Council, YLW operations have been insulated from political interference in key decisions. Local management attributes this to an open and transparent governance structure and the continuous education of Council on the merits of a disciplined approach to airport operations.

## **Noteworthy Differences**

Although all airports compete for passenger patronage to some degree, Kamloops and Hamilton suffer the highest degree of competitive pressure. Kamloops suffers passenger leakage to Kelowna, Vancouver and Bellingham, Washington. Hamilton sees passengers within their catchment area drive to catch flights from Toronto's Pearson Airport and to Buffalo, New York.

Hamilton has a significant cargo operation that represents the majority of its revenues. This impacts capital and investment decisions and obviously provides revenue diversification.

## **Identification of Risks and Opportunities**

## **Operator Liabilities**

Operator liabilities define who carries Airport Operators Insurance and who is ultimately responsible for damages occurring through negligence.

#### **Common Denominators**

In all cases except Kelowna, operational risk has been shifted to an operating entity. Insurance certificates are held by the operating entity with clear language including the land owner as additionally insured.

#### **Noteworthy Differences**

In Kelowna, the City purchases all insurance and assumes all liability. "Accountable Executive" responsibility, for the purposes of the regulated Safety Management System, is delegated to Airport management.

#### **Financial Risk**

Financial risks are defined as:

- Risk associated with ongoing financial sustainability.
- The ability to raise capital funding and set capital priorities.
- Servicing on long-term debt.

#### **Common Denominators**

Each of the subject airports except Thunder Bay has a passenger fee.

Duluth, as the only US airport in the group, participates in the Federal Aviation Administration (FAA) Passenger Facility Charge (PFC) Program which allows the collection of PFC fees up to \$4.50 and requires FAA approval on associated capital expenditures.

#### **Noteworthy Differences**

Generally, each airport funds its capital program through the revenues it generates from passenger fees and/or operations. Duluth however recently benefited from significant Federal and State funding as well as access to government sponsored debt financing. It is estimated that 90% of the recently completed \$77.5 Million terminal redevelopment project was from Federal and State sources.

#### **Land Issues**

Ownership following any new land acquisitions reverts to the Owner of the Airport in all examples. The Owner is clearly responsible for acquisition costs of any land in Kelowna, Kamloops and Duluth.

In Thunder Bay, the Ground Lease stipulates that any land purchased by the Airport Authority to support the Airport Undertaking reverts to the Government of Canada at lease expiry. Although the Ground Lease does not contemplate a circumstance where the Government of Canada would purchase additional land, this has occurred in one instance and the property was added to the Leased Premises.

Responsibility for purchasing additional land in Hamilton is ambiguous in the current business arrangement and could hamper future growth.

## **Financial Sustainability**

All airports surveyed are financially isolated from other revenue or expense sources, necessitating financial sustainability from operating funds. Each model had found one mechanism or another to separate operating finances:

- Duluth and Kamloops have established separate governing bodies with full operating authority and responsibility for operating funds.
- Hamilton has delegated full financial sustainability to its private operator TradePort International Corporation.
- Thunder Bay is a separate private entity with full financial responsibility delineated through the Ground Lease.
- Kelowna constitutes its airport as a utility requiring it to raise its own operating funds from internal revenue sources.

#### Tax and Land Rent Considerations

Tax and land rent considerations have been combined as they both represent potential sources of revenue back to various levels of government.

#### **Income Tax Liability**

#### **Common Denominators**

Only the two private companies operating in Kamloops and Hamilton are corporate income tax liable. Kelowna and Duluth are both considered municipal entities and are exempt.

#### **Noteworthy Differences**

Thunder Bay is a noteworthy exception. TBIAA was federally incorporated as a not-for-profit corporation, as are all airport authorities in the National Airport System. TBIAA is corporate income tax exempt for income earned under a strict definition of airport operations. In order to protect this tax preferential status, other extraordinary undertakings are managed through separate incorporated, tax liable subsidiary companies.



## **Property Tax Liability**

#### **Common Denominators**

Kelowna and Duluth are exempt from property tax liability.

#### **Noteworthy Differences**

More than any other area reviewed across the five sample airports, property taxes were the subject of the greatest differences in approaches.

All National Airport System (NAS) airports except Kelowna, Whitehorse, Yellowknife and Iqaluit were transferred with standard Ground Leases stipulating that Payments in Lieu of (Property) Taxes (PILT) were to be paid by the Airport Authority at a rate equivalent to what the Government of Canada would have paid had it maintained operation. This wording resulted in negotiations in numerous provincial and municipal jurisdictions to establish a long-term tax regime.

In Ontario, negotiations resulted in a throughput tax formula based on passenger volumes. The PILT value at time of transfer was taken as the baseline tax liability for each NAS airport in the Province (Toronto, Ottawa, Thunder Bay and London). As passenger volumes rise, PILT would increase proportionately. Tenants of the airport are separately property tax liable to the host jurisdiction.

In Kamloops, Kamloops Airport Limited (KAL) is considered the sole Tenant and is charged all taxes assessed on the Airport. KAL, in turn, adds a tax charge as part of the rent calculation for tenants.

The management of property taxes is used as an incentive in Hamilton. Property taxes due from Tradeport (private operator) are forgiven if specific airport growth targets are achieved.

#### Rent

#### **Common Denominators**

Rent is not paid at Kelowna or Duluth.

#### **Noteworthy Differences**

Rent is paid at the three other airports. Terms of the rent calculation were not disclosed at Hamilton.

Kamloops rents are calculated based on a sharing of net income. In this circumstance, both the owner and the operator share risk on the returns earned by the airport operation as the calculation is subject to fluctuations in revenues and expenses.

In Thunder Bay, rent is calculated based on gross revenues. This calculation sees the Owner assume no risk associated with increased expenses. Rents are calculated on a sliding scale, seeing the Government of Canada receive five percent of every dollar of gross revenue over \$10million. Inflationary expense growth adds an additional burden to the Operator with no impact on the Owner.

## **Setting of Rates and Charges**



Kelowna is the only jurisdiction requiring Council approval for changes in rates and charges. Authority to establish and implement changes is left with management at Thunder Bay, Hamilton and Kamloops.

Duluth recommends rate changes to its Board, and Kelowna proposes a rate setting by-law to Council. Neither entity has seen a proposal defeated.

## **Method of Determining Capital Needs**

Only in the case of Kelowna, did an airport require capital plan approval from outside of its own boardroom.

#### **Common Denominators**

Duluth and Thunder Bay both require Board of Directors approval. The two private operators determine the capital plan and inform their Client of their decisions.

#### **Noteworthy Differences**

Kelowna establishes a capital plan funded by airport retained operating surpluses that are approved by Council. Council has never rejected airport management's capital plan.

## **Capital Funding Opportunities**

#### **Sources of Government Funding**

All airports reported capital funding and priority setting autonomy from non-airport considerations save for Duluth. Capital planning is dependent on sound supporting business cases and availability of capital.



All airports except for Kelowna have capital budgets approved without direct Council/political involvement.

#### **Common Denominators**

The Canadian capital funding opportunities are determined by ownership and the size of the airport operation. As a result, in the group only Kamloops is eligible for Transport Canada's ACAP funding.

All Canadian airports are eligible for various federal or provincial infrastructure funding programs, but these are largely political determinations and are not sufficiently reliable for infrastructure planning. Whereas Kelowna has received funds from federal gas tax revenue transfers to municipalities as a municipally owned and operated airport, this funding source has not been available to the others.

Intermittent federal and provincial funding (<\$3 Million) has been secured by Thunder Bay (2003) and 2013) for infrastructure construction in support of regional economic development.

#### **Noteworthy Differences**

The US example from Duluth is much different. In the US, the Federal Aviation Administration provides significant funding through its Airport Improvement Program (AIP). The AIP funds up to 90% of the cost of a project that enhances airport safety, security or capacity.

Funding requires ongoing operating assurances from the applicant for a period of up to 10 years to ensure the investment is warranted.

Duluth is also eligible for State funding of up to 70%. A municipal bond is only available in the United States.

Both of these programs are well-funded when compared to Transport Canada's ACAP. Given the relative certainty of funding support, Duluth only executes capital projects that receive funding.

#### **Internal Financing Sources**

Every airport surveyed has some ability to raise its own capital. Ability to raise capital is largely a function of airport size. Sourcing of local capital funds was not identified as a major impediment to growth by any airport.

#### **Common Denominators**

TBIAA funds all capital projects using retained surpluses or traditional bank facilities.

Tradeport similarly funds capital projects with retained surpluses bolstered by a \$28.50 airport improvement fee. Tradeport is the wholly owned subsidiary of Vantage, a private airport operating contractor.

Cash reserve accounts have been established at Duluth, Kamloops and Kelowna to fund nonsubsidized capital expenditures.

#### **Noteworthy Differences**

A municipal bond was issued and underwritten by the City of Duluth to partially fund Air Terminal Building construction completed in 2012. Debt servicing and principal repayment are absorbed as airport operating expenses. DAA is concerned that debt repayment obligations will see the airport run operating deficits that will deplete the cash reserve used to fund capital projects. This financial pressure is already affecting other operational decisions resulting, for example, in understaffing at the airport.

## Approach to SMS and other Transport Canada Regulatory Burden

Although the FAA has issued several rulemaking notices and various guidance materials pursuant to safety management systems, there is currently no SMS regulation for US airports. It is the FAA's stated intention to implement SMS rules that are consistent with the ICAO recommendations however these may not apply to smaller airports. Any safety system at Duluth therefore is discretionary and of limited value as a comparator.

Transport Canada has phased in mandatory Safety Management regulations over the past 10 years starting with air operators and the largest 8 airports, and progressing to eventually include all certified airports.

A key milestone in the implementation of the SMS regulation is the designation of an "Accountable Executive." This person must be appointed by the airport certificate holder, and notice provided to Transport Canada. The certificate holder is the airport owner, or in the case of Thunder Bay the long-term lessee. This means that Hamilton and Thunder Bay are responsible for the appointment and in Kelowna and Kamloops the municipality is responsible for the appointment and necessary delegation.

In terms of accountable executive responsibilities, the regulations state:

"No person shall be appointed [accountable executive] unless they have control of the financial and human resources that are necessary for the activities and operations authorized under the certificate."

Worthy of note is that we are not aware of an airport governance structure wherein a single person has unilateral control over financial and human resources. Despite this Transport Canada has accepted the senior airport management person or City manager at tier 2 and smaller airports in Canada. In the case of larger airports a person acting in a Vice President Operations or similar capacity seems to be acceptable.

#### **Resource Management**

By this time most airports in Canada have or will soon have completed the implementation phases of SMS. Implementation is only the beginning however and, in terms of resource management, a relatively small portion of what will be required to manage and audit regulated requirements.

Several regulations have been implemented in recent years that, in combination with the risk analyses and audit requirements of SMS, require more compliance effort than ever before. There are basically three approaches employed by airports:

- Leverage, recruit and/or develop in-house personnel. This may consist of reassigning staff responsibilities based on expertise and training availability, and then backfilling to cover the vacated responsibilities.
- 2. Hire external expertise to supplement internal staff for specific implementation and audit tasks.

Option 2 appears to be the evolving Canadian airport best practice for small to mid-size airports including, with the exception of Thunder Bay, the Canadian airports in our comparable group. There are risks associated with this approach.

Thunder Bay has chosen option 1, to develop internal capabilities, and has hired an additional manager to fill a developmental position responsible for regulatory compliance and quality assurance. There are risks associated with this approach as well.

We also note that Kelowna has developed a peer review program with the Victoria Airport, wherein each airport participates in a review of the other's safety program.

Both options are acceptable to Transport Canada assuming that in both cases the required elements of the Canadian Aviation Regulations (CAR) are completed.

| Option                                 | Benefits  | Risks   |
|--|---|---|
| 1. Hire and develop internal expertise | <ul> <li>Acceptable method of compliance</li> <li>Regulated activities may achieve greater organizational awareness</li> <li>Helps instil internal safety culture</li> <li>Safety/compliance program develops specifically to suit the airport</li> <li>Can always supplement with external resources if necessary</li> </ul> | <ul> <li>Availability of personnel</li> <li>Recruitment and retention issues</li> <li>Training/developmental costs</li> <li>Internal audit function may be perceived as lacking independence</li> </ul> |
| 2. Supplement                          | Acceptable method of  | Availability of consultants with  |

|                           | 1                                       | 1                                |
|---------------------------|---|----------------------------------|
| with external consultants | compliance                              | the necessary expertise          |
| Consultants               | Relative ease of                        | Potential for dependency on      |
|                           | implementation                          | one firm                         |
|                           | <ul> <li>Eventually develops</li> </ul> | Safety culture may lean          |
|                           | internal capabilities                   | toward compliance vs. risk       |
|                           | Perceived as                            | management                       |
|                           | independent for the                     | Cost escalation                  |
|                           | purposes of audit                       |                                  |
|                           |   | Tendency for "one size fits all" |
|                           | Options available in                    | approach                         |
|                           | terms of several different              |                                  |
|                           | firms offering services                 |                                  |
|                           |   |                                  |

Beyond questions of compliance, key considerations are longer term viability, efficiency/cost considerations, and of course the effectiveness of the airport's safety program in terms of reducing risk and increasing safety.

A key criterion in determining the best option is availability of people. The implementation and management of regulated safety management systems is relatively new so there is naturally a shortage of experienced people available. Regardless of which option is chosen this shortage of people represents a challenge during implementation and audit, and a risk to the future of an airport's program.

Generally we believe the decision rests with an airport's ability to recruit, develop and retain people. All the usual recruitment factors come into play i.e. location, compensation & benefits, living costs, quality of work and home life, etc.. The more challenges an airport operator has associated with recruitment and retention, the more Option 2 becomes preferable.

From an industry/regulatory awareness perspective, industry associations are a good source of information and networking. Associations provide on-line and face to face opportunities to benchmark, learn and share experiences. This can be a key asset in the challenge of remaining current and interpreting all forms of regulations typically impacting airports.

#### **SMS Overview**

Quality Management Systems have been around for many years. Different variations on the theme, but all share the same fundamentals, i.e. instilling a culture and using a systematic approach to improving. Safety Management Systems are intended to work in the same way to improve safety. Regulated Safety Management is a little different as one of the two key elements of success "culture" may be initially missing from safety management. This is due to the simple fact that SMS has been forced on the industry, in a regulated format, as opposed to adopted voluntarily.

In the airport environment we've seen some unintended consequences in the roll out of the safety management system regulations. Transport Canada, in its desire for "one size fits all" regulations created complex and rather ambiguous publications, avoided providing specific direction, and had a tendency to invent rules as the SMS roll-out evolved. The complexity led to significant involvement of consultants which in turn resulted in safety management plans that are perhaps more onerous than they need to be, and less understood by the people charged with their day-to-day implementation.

A key success fact of every safety management system is the need to direct finite financial and human resources to where they can be most effective at reducing risk/improving safety. It was somewhat ironic therefore that TBIAA identified a risk that SMS may have the unintended consequence of diverting attention away from actual operations (the organization could potentially take its "eye off the ball").

We have also noticed a tendency for SMS to be used as lever in pursuit of other than a safety agenda. For example; an airline lobbying for changes at the airport may attempt to use safety in support of its argument. Sighting SMS obligations appears to be a further expansion of this tactic.

Another common point of confusion appears to be the delineation of regulated SMS versus Occupational Health & Safety, and Public Safety. This particular ambiguity can and does dramatically increase both the workload and leveraging potential of SMS. In our view it is vitally important that an airport's safety management plan clearly delineate SMS jurisdiction e.g. the safety of passengers and crew from the time they board an aircraft for the purposes of flying, until they safely disembark subsequent to the flight. More on this important point below.

#### TBIAA's Experience

TBIAAI's SMS was in its infancy in 2010/11 and started growing, in terms of reports generated, in 2012 and 2013. This was largely and directly influenced by the on-line reporting system that the TBIAAI introduced to its employees in 2012. Q5SMS (by Q5 Systems) is an Internet-based reporting system used to document our SMS, ERS, Public Safety and OH&S reports, and the program is used by our front-line staff and relevant management personnel. Note that general reporting has remained relatively consistent except bird strike reporting was added in 2012.

Here is a summary of our **internal** SMS hazard and incident reports:

|                                 | <b>Hazard Reports</b> | Incident Reports  |  |  |
|---------------------------------|-----------------------|---|--|--|
| 2010 (paper system)             | 4                     | 2   |  |  |
| 2011 (paper system)             | 4                     | 5   |  |  |
| <b>2012</b> (electronic system) | 22                    | *the attached charts show our incidents at a larger value due to early Q5 classification "issues" (i.e. OH&S, fire alarms, medical calls, etc. that are not SMS related and have therefore been removed from the final total. |  |  |
| <b>2013</b> (electronic system) | 21                    | 30  |  |  |

#### Notes:

- See the attached Q5 Summary Reports for a more comprehensive breakdown of TBIAAI's 2012 and 2013 hazard and incident data.
- Bird Strikes were *not* reported internally in 2010 and 2011.
- We began reporting bird strikes internally in 2012 and 2013, which also included complying
  with the Canadian Aviation Regulation that states any bird found within 200' of the runway
  must be considered a bird strike. This has influenced our incident report numbers.
- We review CADOR data on a quarterly basis to assess occurrences that are within TBIAAI control or partial control. The above table and attached summaries represent our internal reports only, and these values do *not* include CADOR data.
- Our SMS Committee meets on a quarterly basis and one of our agenda items has a member discuss a potential SMS hazard, which is added to our hazard registry. These hazards are *not* included in the above data.
- When we determine that a trend is occurring, a root cause analysis will be completed. Our method of choice is the 5 Whys/Why-Why Analysis. An example has been attached (Report #179).

#### The many facets of safety: SMS vs. OH&S vs. Public Safety

**Aviation Safety**: Is regulated by Transport Canada and falls under our Safety Management System (SMS). SMS concerns the safety of people on / affected by an aircraft including air operations to the point where people enter the terminal. This includes things that have the potential to affect the safety of people on an aircraft or because of an aircraft. Examples include (but are not limited to): runway conditions, airside radio procedures and AVOP, airfield lighting and navigation systems, emergency response to aircraft and those on board, etc.

**Occupational Health and Safety**: This includes the safety of TBIAA (and subsidiary) employees while at work. The Canada Labour Code regulates this. For clarification, SMS is not simply airside vs. groundside. For example, if an airline employee were to trip and fall on the apron, this would fall under the respective airline's Occupational Health and Safety program, not SMS (even though the event occurred on airside). There is also some overlap. A runway incursion has the potential to cause harm to an employee, but it also has potential to cause harm to the flying public, so it is classified as SMS.

**Public Safety**: This includes the safety of anyone at the airport and not on an aircraft or performing work duties. This is regulated by Civil law and building codes, etc. Examples include (but are not limited to): people who are not travelling themselves but are picking up or dropping off passengers and their safety on the escalators, sidewalks, in the terminal, etc. Likewise, passengers while in the terminal, parking lot, etc. fall under this category. It is only while they are on the aircraft or embarking / disembarking it (for example walking up or down the aircraft stairs) that they fall under SMS.

SMS areas of responsibility are divided between 3 different managers at TBIAAI

Manager, Airport Services: Responsible for emergency response, airfield maintenance (non-utility) including but not limited to: runway inspections, snow removal, grass cutting and bird

and wildlife management, in short, the areas of responsibility of Airport Operations Specialists (AOS).

**Manager, Facilities**: Responsible for building and utility maintenance including but not limited to: the baggage handling system, fire protection systems, electrical systems including power distribution, parking lot equipment, fire protection and all lighting including airfield lighting. They manage the skilled trades and other technical employees.

Each of these managers is responsible for aviation safety in their respective areas. For example, FOD on the runway would be the responsibility of the Manager, Airport Services to correct, while airfield lighting maintenance on the same runway would be the responsibility of the Manager, Facilities.

**Manager, Quality & Technical Services**: This manager is responsible for all regulatory compliance and supporting technical documentation and has established and maintains the administrative functions of the Q5 system and the SMS quality assurance and audit program (i.e.: "SMS Phase 4").

## **Defining Success in Airport Governance**

The five airports reviewed here are all successful in terms of the key metrics of financial performance, customer service, safety and longer term viability. Each is creating value for its owner.

Airports generally represent value to their owners. There are several different definitions of value that can be applied depending on the perspective and objectives of the owner. Airports cannot create value on their own, however it is clear that in today's global economy a community/region/country that does not have low cost and reliable scheduled air service, is severely impeded in its economic growth potential. Low cost reliable air services cannot exist in the absence of well managed and adequately financed airports.

If the owner is a for-profit business entity, maximising value for shareholders will undoubtedly and quite correctly be the objective. In business there are different ways to maximize shareholder value. There are different time horizons depending on the shareholders' investment objectives. The initial shareholders of Facebook for example, likely had a low expectation of cash flow and returns for many years, but ultimately expected a large return in exchange for their patience. Shareholders of Canadian Banks on the other hand, have an expectation for quarterly cash dividends in addition to steady growth in market value year over year.

Maximizing value for the "community" is often the return objective of government or not-forprofit airport owners. Value expressed in community terms includes reasonable financial returns, but with "economic returns" identified as value added.

#### **Market Power**

Airports have been called monopolies and there is no question that most airports enjoy a high degree of market dominance. Not all airport operators leverage this market power to the fullest

extent and most appear to realise that over the long term it's not good for business. Air liberalization, low cost carriers and the general, and in many cases dramatic, reduction in real airfare prices has lessened the market power of airports, albeit imperceptible to some.

Market power increases with decreases in alternatives. In remote locations where there are no practical alternatives, airports have market power potential, but they also likely have limited market growth potential. Leveraging a market dominant position in this case would lead to prices that would be a significant barrier to the community's economic and socioeconomic wellbeing. A case can be made that airports of this type are essential services and tend to be special purpose/private (resource development companies) or government-owned, operated and subsidized.

Market power also increases depending on barriers to entry. Airports have very high barriers to entry, specifically high capital/infrastructure costs.

Leveraging market power can translate into higher prices/lower service levels, which can become a barrier to economic activity. Air travel is very price sensitive and many travellers have alternatives, if not in their choice of travel mode, in choice of destination. In short, higher airport costs lead to higher airfares, which translate into lower demand, and a community/region being perceived as difficult/expensive to get to and do business with. Organizations located in the community will face higher costs and reduced access to external economies.

#### **Capital Decisions**

Airports are a different type of business. As with most businesses, capacity is limited by facilities and infrastructure however the capital costs tend to be very high, and by necessity come in steps. It is probable that some of the capital investments will not be justifiable based on a forprofit business case alone. This is particularly true in the case of smaller airports.

It is generally believed that for-profit entities are better able to find efficiencies including extracting the maximum capacity from facilities and infrastructure. Eventually however, to increase capacity requires cash, and perhaps more critically, a will to invest for the long term (10+ years). Again, this type of investment from private sources will generally be more easily found for larger airports, simply because the pure business case makes more sense.

A smaller airport may need to extend a runway to accommodate changes in regulations and/or aircraft type frequenting the Airport. A pure business case indicates virtually no increase in revenue associated with the project, yet without the extension the Airport's growth potential and arguably, the community and region, is limited in its growth potential. Without the investment, the Airport would remain successful but may miss an opportunity in economic terms.

#### The Canadian National Airport System (NAS)

The Canadian airport authority model is widely regarded as successful, at least to this point. The Government of Canada, faced with mounting costs and deteriorating airport infrastructure across the country divested the 26 largest and, at the time, regionally important airports to not-

for-profit corporations or Territorial Governments. Governance is through a ground lease and "Public Accountability" framework, and of course Transport Canada continues to regulate safety and security.

Two policy criteria have been key influencers of how the NAS has evolved:

- 1. Airport authorities maintain the right to set rates and charges (although international obligations must be met), and
- 2. The Government of Canada should be "no worse off" and would collect "Rent" from airport authorities to ensure Canadian taxpayers achieved "return" on the airport assets.

The right to set rates and charges allowed the airport authorities to raise the moneys needed to replace, rebuild and expand much needed airport facilities and infrastructure. Some contend, and it is an accepted economic principle, that the unfettered ability to raise prices lessens the need to find efficiencies, and can stifle innovation.

On the owner's side, the Government of Canada's "no worse off" philosophy evolved to the Government of Canada should be "better off." With no capital investments in airports, the Government of Canada is now collecting rent revenues beyond any level contemplated when policy was set.

An unintended consequence of these two divestiture criteria has been the proliferation of addon fees and compounding Rent costs. This coupled with increases in the value of the Canadian Dollar has resulted in a Canadian air transportation sector that has difficulty competing with our neighbours to the south and with other countries whose governments either invest directly in the sector, or do not actively extract revenue from it.

It has been argued that the owner could realise more value, in terms of overall economic impact, by reducing or eliminating its input charges on the industry, a very difficult strategic investment decision for the Government of Canada, not unlike the scope of the small airport operator decision of whether or not to invest in a runway extension.

#### For-Profit Model

The UK is one of the longest running examples of airport divestiture to for-profit entities. The comparison to the Canadian experience is of limited value due to the large size of the majority of airports involved. As mentioned, this has made investment decisions easier, although arguably planning and approval processes have dragged on compared to a more unilateral approach more typical of government owned and operated airports.

One clear result was that the UK government recently acted to reduce the market power of the largest operator, British Airports Authority and forced the sale of the London Stansted, London Gatwick, and the Edinburgh airports.

User and passenger fees at UK airports are among the highest, and passenger service not highly rated. It is widely believed that high fees at UK airports have helped Euro zone airports like

Frankfurt grow faster than would otherwise have been the case. An ad hoc sample of Heathrow compared to Frankfurt for example reveals add-on fees 40% higher for the former.

#### **Balance**

Clearly for-profit and the various not-for-profit models can result in sustainable airport operations. Some have the demonstrated potential to rely on the relatively strong market power of airports to sustain rates and charges that can negatively impact air transportation in a country or region.

We believe the key to any successful airport governance model is to establish the right balance between profit-taking (by the "owners"), efficiency motivation, and economic impact objectives.

#### The Owner and Operator as Partners

The five airports reviewed in this report, along with the other relevant airport examples discussed in this section, all share one pervasive common denominator—the maximization of stakeholder returns (in financial, social, and economic terms) is impaired when the governance structure does not establish a clear partnership arrangement. Investments may be bypassed in favour of short term profits. Market growth may be stifled through monopolistic pricing. Either way, the airport and its stakeholder community suffer.

Where investment responsibilities and profit taking have been shared, the subject airport clearly functions as an economic catalyst and a vital connection to global markets and services. A balance between the airport as a profit or cost centre needs to be struck and is worthy of considerable strategic discussion prior to finalizing a governance model. No two airports are alike, and similarly, no two communities have identical objectives for their airport assets. A clear vision for the role of an airport in a vibrant economy improving returns to all stakeholders is the foundation of good governance.

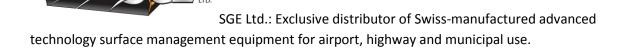
#### **TBIAA Subsidiaries**

TBIAA currently holds three active subsidiary companies; two wholly owned and one with a 50% partner. The first subsidiary was established in 1998. Note that although the TBIAA supported these companies with in-kind contributions, expertise and some administrative support, they are currently self-capitalized i.e. the subsidiaries do not represent an on-going financial liability to TBIAA.

It could be argued that with more capital, the subsidiaries could have grown at a higher rate, but also with increased risk.

#### The companies are:

iFIDS.com: held in partnership with Aviation Intertec Services, iFIDS.com provides an increasingly diverse suite of information technology products to the transportation sector including both airlines and airports.



TBAS Inc: Management/Consulting company currently operating the Red Lake Airport, providing accounts receivable services to the Canadian Coast Guard and providing airport expertise on a consulting contract basis.

#### Why Create Subsidiaries?

THUNDER BAY
AIRPORT SERVICES

By creating subsidiary companies, TBIAA simultaneously solved problems and created opportunities.

## The Opportunities

TBIAA recognized a need to diversify its business beyond its core airport operation. With a catchment area of 180,000 isolated from other population areas, the Airport would quickly maximize its profitability at levels below long term sustainable levels required by its capital plan.

The subsidiaries offered the ability to leverage expertise and relationships into separate companies. These subsidiaries also provide another method of achieving economic development objectives by generating revenues from jurisdictions outside of Thunder Bay i.e. revenue potential not normally available to an airport.

#### The Problems

Establishment of the subsidiaries reduced risk to TBIAA in a number of ways:

- TBIAA's not-for-profit status extends to the airport operation only. Establishing the subsidiaries protected that status as activity extended beyond the Airport boundaries.
- Insulates to the extent possible under the law, the TBIAA, its Officers and Directors from the financial and other liabilities associated with the subsidiary operations and revenue generating activities.
- In 1997 one airline customer represented 45% of TBIAA's total revenues. Today the largest customer represents less than 20%. Subsidiary sales have contributed to this revenue diversification and associated reduction in business risk.

#### **Performance**

With only a few exceptions, over the past fifteen years the subsidiaries have contributed positively in both financial and non-financial ways.

Financially, the subsidiaries have consistently improved the revenue and profitability of TBIAA as demonstrated in the chart below. The chart provides a comparison of revenue and profitability for the last two fiscal years. Non-consolidated values are those accruing to the Thunder Bay Airport operation. Consolidated reporting incorporates all subsidiary activity. In each of these years, revenue growth and profitability both improved.

| Revenue                                | 2012 |            | 2011 |           |
|--|------|------------|------|-----------|
| Consolidated                           | \$   | 10,161,578 | \$   | 9,493,085 |
| Non-consolidated                       | \$   | 9,459,995  | \$   | 8,842,124 |
|  |      |            |      |           |
| <b>Excess of Revenue over Expenses</b> |      |            |      |           |
| Consolidated                           | \$   | 2,979,706  | \$   | 2,085,305 |
| Non-consolidated                       | \$   | 2,860,507  | \$   | 2,001,491 |

Note: Consolidated includes 50% of iFIDS.com

TBIAA has articulated economic development objectives that attempt to leverage the Airport to generate additional economic activity within the community.

The subsidiaries have contributed economic activity to the region that otherwise would not have transpired. A 2012 tally of vendor invoices and subsidiary payroll calculated that \$1.1million of cash was directly injected in the local economy that would not have occurred had there been no subsidiaries.

# **Appendix 1: Governance Master Chart**

|                | THUNDER BAY (NAS)   | DULUTH   | HAMILTON   | KELOWNA (NAS)   | KAMLOOPS  |
|----------------|---|--|--|---|---|
| Governance     |   |  |  |   |   |
| Background     | Transferred from Government of Canada in 1997 through the execution of a 60-year Ground Lease as part of the National Airports Program. | Former US Air Force transferred to City of Duluth in increments since the fifties. | Municipally owned. 40 year Ground Lease executed in 1996 with private, for-profit corporation.   | Largest municipally owned and operated airport in Canada. Airport on land leased from the Government of Canada in January 1, 1969. Rent of \$1 was due and paid for a 39 year extension executed in 1996. | Airport transferred from Government of Canada to Municipality in 1997. Municipality establishes Kamloops Airport Authority Society (KAAS) as governing body.  |
| Type of Entity | Federally incorporated not-<br>for-profit, non-share capital<br>corporation.  | Municipally owned and operated through an Airport Authority Board.                 | Operator (TradePort International Corporation) is a privately held, for profit corporation.  TradePort is a separate operating company owned by Vantage (formerly YVR Services). | Airport is considered a Department of Kelowna and an independent utility so that no tax revenues are channelled to airport operations. As such, the Airport reports to City Council.                      | Operator (Kamloops Airport<br>LtdKAL) is a privately held, for<br>profit corporation contracted by<br>KAAS.<br>KAAS has signed a 45 year lease<br>with Vantage Group (formerly<br>YVR Airport Services).<br>KAL is a separate operating<br>company owned by Vantage<br>(formerly YVR Services). |
|                |   |  |  | Council has established an Airport<br>Advisory Committee with 18<br>members from regional<br>municipalities, first nations, and<br>Chambers of Commerce.  | KAAS has three members comprised of Mayor, Chief Administrative Officer and one member of Council.  Seven Directors comprised of three Councillors, three at large from the community and one employee of City.   |

|                        | THUNDER BAY   | DULUTH   | HAMILTON   | KELOWNA   | KAMLOOPS  |
|------------------------|---|--|--|---|---|
|                        | Board composition is based on National Airport Policy that calls for a broad range of community stakeholders. Specifically, TBIAA Board comprised of representation from the Governments of Canada, Ontario, Municipality of Thunder Bay, Chamber of Commerce, District Labour Council and at-large | Airport Authority Board Directors are all appointed by the Mayor. No politicians sit on Board.  Board is responsible for operating both the Duluth International Airport and the Sky Harbor Floatplane Base. | 4 person Board appointed by the sole shareholder.                              |   | Decision making effectively with KAL with advice to Directors.  |
|                        | at large  |  |  |   | Members (Mayor) signs City confirmation for capital contributions with federal or provincial governments.   |
| Unionized<br>Staff     | Yes   | Yes  | Yes  | Yes   | Yes   |
| Long Term Str          | ategic Issues   |  |  |   |   |
| Financial<br>Viability | Profitable each year since transfer.  Cash reserves in excess of \$17million.   | Operating surplus in 2012 of \$237,100 on revenues of \$3.4million.  | Profitability each of last 5 years after paying income taxes and rent to City. | Operating surplus (including<br>Airport Improvement Fees) of<br>\$6.2million in 2012 and<br>\$5.7million in 2011. | YKA posted a \$591,550 surplus on revenues of \$2.6million in 2012.   |
|                        |   | No financial support is provided by the City. The Airport retains operating surpluses to fund capital projects with the exception of major capital projects requiring bond issues.                           | Airport operation is not funded or subsidized by City.                         | Airport is self-funding from fees, charges and Airport Improvement Fee.   | Airport is self-funding from fees and charges. Capital Reserve is funded by Airport Improvement Fees and KAAS' portion of operating surpluses. These funds, in turn, become KAAS' contributions towards capital projects. |

|                            | THUNDER BAY   | DULUTH  | HAMILTON   | KELOWNA   | KAMLOOPS   |
|----------------------------|---|---|--|---|--|
| Fees & Charges             | Set by Airport Authority and subject to a 60-day notice period obligation through Ground Lease with Government of Canada.  Part of the National Airports System (NAS).                                | Rates and charges recommended by Management and approved by Board. Rates and charges do not require Council approval.   | Rates and charges set by Vantage.  | Calculated and recommended by Airport Management and approved by Council through a bylaw.  Part of the National Airports System (NAS).  | Calculated at implemented by KAL.                                |
| Raising Capital<br>Dollars | Not eligible for federal ACAP funding as property is owned by Government of Canada.  Airport has twice received Federal and Provincial funding in support of economic development based construction. | Eligible for grants from the FAA and the Minnesota Dept. of Transportation.  Multi-year FAA project funding requests are submitted annually. If approved, FAA funds 90% and the Airport 10%.  Some projects are also supported with State funding with the State paying 70% of approved projects. | Was eligible for ACAP until passenger volumes exceeded program ceiling.  Capital funding decisions based purely on financial analysis. | AIF expenditures of \$82million since inception in 1998.  Airport was ACAP eligible prior to outgrowing program.  Airport has received federal funding as a part of a program to diversify the economy following pine beetle forest devastation.  In 2012, YLW reported receiving over \$880,000 of \$1.25 million in federal gas tax fund. YLW is unique in its access to this funding source. | ACAP eligible and also eligible for provincial funding programs. |
|                            | Capital funds are raised via internal cash reserves or credit facilities with the bank.   | FAA collected Passenger Facility<br>Charge (PFC) offers capital funding<br>source.  | Capital funds are raised via internal cash reserves or credit facilities with the bank.  | Airport Team prepares capital plan with input from Airport Advisory Committee with Council as approving authority.  |  |
|                            | Airport does not collect an Airport Improvement Fee.  | Air Terminal Building expansion ineligible for PFC. Project funded with municipal bonds repaid with DAA operating revenues.   | Airport collects Airport Improvement Fee.  | Airport collects Airport<br>Improvement Fee.  | Airport collects Airport<br>Improvement Fee.                     |

|                            | THUNDER BAY  | DULUTH  | HAMILTON   | KELOWNA  | KAMLOOPS  |
|----------------------------|--|---|--|--|---|
| Risks and<br>Opportunities | TBIAA operates with private sector financial discipline tempered by awareness of the airport's economic generator role within the community. Although the operation benefits from profitoriented financial discipline, broader regional economic development goals also affect investment decisions. | Risk: All FAA funding requires a 10-year commitment to continue to operate the airport in the same or larger scope. Given the deficits generated at the floatplane base, this is a risk.  | Risks: As a pure private company, Vantage decisions are profit motivated. Operations benefit from strict profit-oriented financial discipline. Expenditures that may increase local economic activity but not generate sufficient return to Vantage would not necessarily be undertaken. | Risks: Municipal bureaucracies can be slow and cumbersome when prompt decisions are required to pursue new business opportunities. | As a pure private company, Vantage decisions are profit motivated. Operations benefit from strict profit-oriented financial discipline. Expenditures that may increase local economic activity but not generate sufficient return to Vantage would not necessarily be undertaken. |
|                            |  | DAA completed a New Air Terminal Building in late 2012. The new operating costs and debt service charges are eliminating operating surpluses and diminishing reserves. Risks associated with long-term financial self-sustainability now exist. |  | A close tie exists between Airport operations and political pressure requiring constant education of Council.                      |   |
|                            | Airport Operational risk held<br>by Airport Authority.<br>Government of Canada<br>indemnified from any risk.   | DAA entity holds Airport Operator's<br>Liability. No operational liability to<br>the City.  | Airport Operational liabilities passed from Municipality to Private Operator.  | Municipality assumes all Airport Operational liabilities.  | Airport Operational liabilities passed from Municipality to Private Operator.   |

|                | THUNDER BAY   | DULUTH  | HAMILTON   | KELOWNA  | KAMLOOPS   |
|----------------|---|---|--|--|--|
|                | Opportunities: Operating as a private business creates flexibility to pursue all opportunities. Internal expertise leveraged into subsidiary businesses. High level of community support for airport initiatives. | Opportunities: Council has never rejected an Airport operating or capital budget. Airport runs with effective financial autonomy.   | Opportunities: Incentive structure of Lease sees forgiveness of property taxes if Airport grows creating an incentive for growth. Incentives ensure that as activity grows, both the Municipality and the operating company benefit.  Vantage is able to raise and deploy capital quickly to seize business opportunities.  Decision making processes are streamlined and disciplined from a business perspective. | Opportunities: Open and transparent governance structure. High level of community participation. High level of political engagement. Administrative services (HR, Purchasing, etc.) sourced from City rather than incurring cost of resident resources. Expertise available within City that would otherwise need to be purchased. | Opportunities: Contract offers incentives to grow airport business. KAL remuneration is supplemented by formulae that include a portion of revenue growth and net income growth. Net income is calculated on an earnings before interest, depreciation and amortization basis. |
|                | Threats: Increased regulation. Human resources retention and attraction. Competitiveness of Canadian aviation system.   | Threats:  DAA unable to raise its own capital Capital is only raised through Federal/State funding applications or municipal bonds. | Threats: Worthwhile capital investment that provides insufficient financial returns will not be undertaken.  | Threats: Potential for politically motivated decisions not supported by financial analysis.  | Threats: Worthwhile capital investment that provides insufficient financial returns will not be undertaken.  |
| Operations     |   |   |  |  |  |
| Infrastructure | Two runways: 07/25-7313 foot precision. 12/30-5300 foot non- instrument  Air Terminal Building: 3 storey, 9100 square metre facility.   | Two runways: 09/27-10,162 foot precision. 03/21-5,719 foot non-instrument.  New Terminal Building opened in 2012.                   | Two runways: 12/30 10,006 foot precision 06/24 6,010 foot non-instrument  Small renovations to Terminal Building throughout Lease Term.  | One runway:<br>16/34-8900 foot precision.  | Two runways:<br>08/26-8000 foot precision<br>04/22-2780 foot non-<br>instrument  |

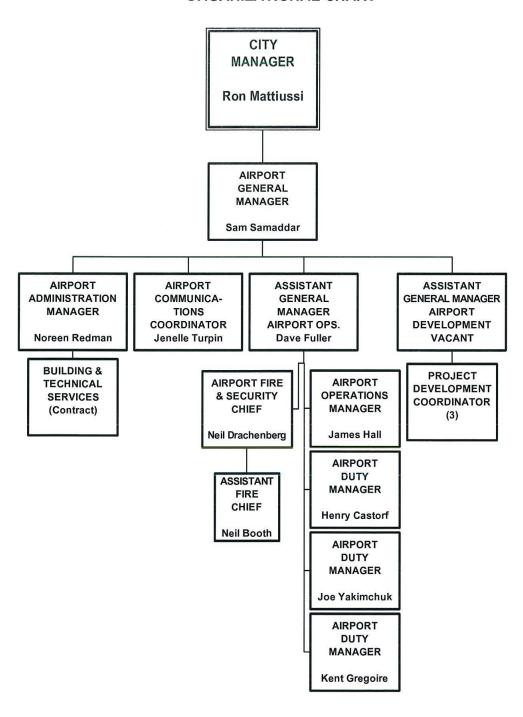
|                        | THUNDER BAY   | DULUTH   | HAMILTON   | KELOWNA                             | KAMLOOPS  |
|------------------------|---|--|--|-------------------------------------|---|
| Activity<br>Statistics | 761,893 total passengers in 2012.   | Approx. 340,000 total passengers in 2012.                    | 351,491 total passengers in 2012.  | 1,440,952 total passengers in 2012. | 263,290 total passengers in 2012.   |
|                        | 108,130 aircraft movements in 2012.   | Approx. 57,000 aircraft movements in 2012.                   | 39,296 aircraft movements in 2012.   | 75,633 aircraft movements in 2012.  | 38,853 aircraft movements in 2012.  |
|                        | 2,892 cargo movements in 2012.  | Cargo unavailable.  Floatplane base with one water approach. | 18,762 cargo movements in 2012.  | 5,238 cargo movements in 2012.      | 3,140 cargo movements in 2012.  |
| Tax<br>Considerations  | Exempt from corporate income tax for core airport operations.  Grants in Lieu of Taxes paid to host municipality over property taxes.  Rent paid to Government of Canada. | Exempt from corporate and property taxes.                    | Airport operation is income tax liability.  Rent paid to City of Hamilton  Property taxes forgiven for a period of time under Ground Lease as an incentive. Taxes continue to be deferred or forgiven if growth is achieved. | Tax exempt as a municipal entity.   | KAL pays property taxes to City as part of its operating expenses. KAL is sole tenant to City. Sub-tenants are pro-rated their portion of property tax liability and charged by KAL acting as Landlord. |

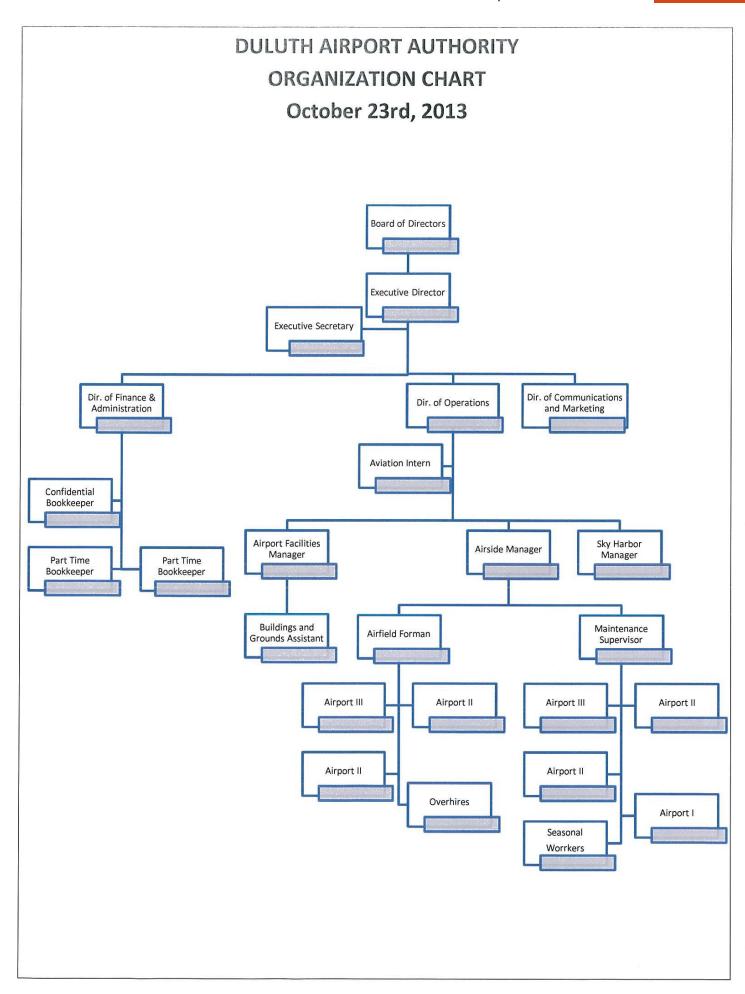
## **Appendix 2: Organization Charts**

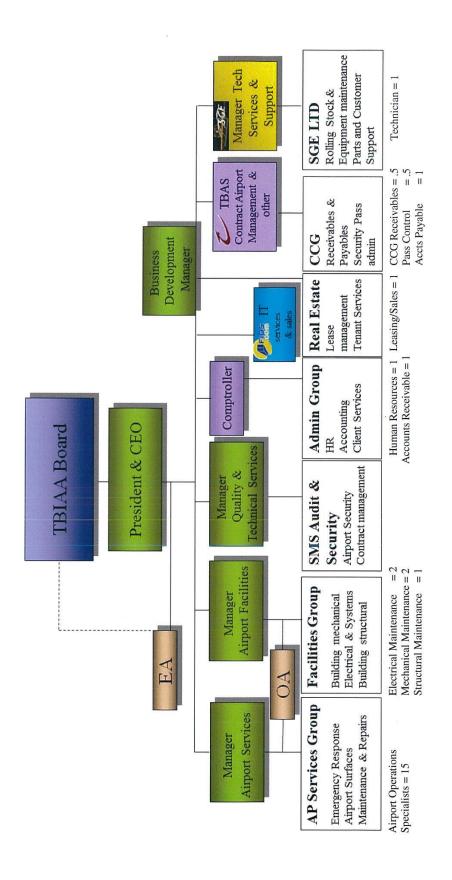
City of Kelowna, British Columbia

## **AIRPORT**

## ORGANIZATIONAL CHART







# **Appendix 3: Financial Statements**

| Thunder Bay International Airports  Authority Inc.    |                   |   |
|---|-------------------|---|
| Statement of Operations                               | 2012              | 2011                                    |
| Revenue   | \$                | \$                                      |
| AIRCRAFT PARKING                                      | 78,534            | 74,141                                  |
| AIRPORT ERS FEES                                      | 153,483           | 138,687                                 |
| AIRSIDE LAND RENTAL                                   | 51,609            | 50,281                                  |
| AIRSIDE RECOVERABLE SERVICES                          | 3,041             | 350                                     |
| AVIATION FUEL (CONCESSION)                            | 29,177            | 47,120                                  |
| ELECTRICAL CHARGE A/C PARKING                         | 250               | 445                                     |
| FUEL SPILLAGE CLEANUP FEE                             | 108               |   |
| GLYCOL CLEANUP FEE                                    | 52,963            | 38,006                                  |
| LANDING FEE-DOMESTIC                                  | 2,481,205         | 2,358,670                               |
| LANDING FEE-TRANSBORDER                               | 85,876            | 62,407                                  |
| MOBILE REGISTRATION FEES                              | 7,589             | 8,462                                   |
| Alrside   | 2,943,835         | 2,778,568                               |
| AMC CHARGE ON IND. LAND RENTAL INDUSTRIAL LAND RENTAL | 16,732<br>496,133 | 16,766                                  |
| INDUSTRIAL LAND RENTAL INDUSTRIAL RECOVERABLE SERVICE | 496,133           | 456,411<br>125                          |
| RENTAL OF INDUSTRIAL COMPLEX                          | 114,688           | 112,305                                 |
| Industrial  | 627,553           | 585,608                                 |
| GAIN/LOSS ON FOREIGN EXCHANGE                         | (184)             | (267)                                   |
| GAIN/LOSS ON SALE-NON-CHATTELS                        | (104)             | 2,212                                   |
| INTEREST EARNED                                       | 3,904             | 7,626                                   |
| INTEREST INCOME (CLIENTS)                             | 641               | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |
| OTHER INCOME  | 62,914            | 22,262                                  |
| RECOVERABLE INCOME                                    | 108,500           | 108,500                                 |
| Miscellaneous Income                                  | 175,775           | 140,333                                 |
| COURTESY VEHICLE                                      | 9,592             | 9,271                                   |
| CURB PARKING FINES                                    | 306               | 311                                     |
| EMPLOYEE PARKING                                      | 52,426            | 47,217                                  |
| PARK & FLY  | 1,447             | 1,412                                   |
| PARKING - OTHER RECOVERABLE                           | 7,864             | 8,377                                   |
| PARKING LOT   | 1,326,437         | 1,237,408                               |
| RENT-A-CAR PARKING SPACES TAXI                        | 53,048<br>23,400  | 43,877<br>23,250                        |
| Parking & Ground Transportation                       | 1,474,520         | 1,371,122                               |
| CONSULTING & ADMINISTRATION                           | 69,265            | 112,644                                 |
| NORTHSIDE LAND RENTAL                                 | 252,633           | 228,477                                 |
| Revenue from Business Initiatives                     | 321,897           | 341,121                                 |
| AIRLINE OFFICE/COUNTER SPACE                          | 434,380           | 428,705                                 |
| BANKING MACHINES                                      | 23,072            | 19,286                                  |
| BOARDROOM RENTALS                                     | 4,550             | 4,585                                   |
| BUSINESS CENTRE & KIOSK                               | 96                | 66                                      |
| FIDS  | 18,266            | 20,040                                  |
| GENERAL TERM. UTILITES - GAS                          | 574               | 560                                     |
| GENERAL TERM. UTILITIES-POWER                         | 648               | (100)                                   |
| GIFT SHOP MG & CONCESSION                             | 87,164            | 80,682                                  |
| HBS SURCHARGE   | 152,857           | 131,097                                 |
| INDOOR ADVERTISING - ATB                              | 127,442           | 105,943                                 |
| LOADING BRIDGES - DOMESTIC                            | 504,289           | 445,458                                 |
| LOADING BRIDGES - TRANSBORDER                         | 6,700             | 4,467                                   |
| OFF AIRPORT RENTAL A©CESS                             |                   | 85,246                                  |

| OTHER ATB SPACE  | 70,002          | 60,178        |
|--|-----------------|---------------|
| OUTDOOR ADVERTISING  | 13,645          | 12,300        |
| RENT-A-CAR ATB SPACE   | 30,443          | 27,684        |
| RENT-A-CAR MG + CONCESSION                                   | 693,956         | 609,999       |
| RESTAURANT MG & CONCESSION                                   | 171,940         | 171,555       |
| TELEPHONE  | 560             |               |
| TERMINAL FEE - DOMESTIC                                      | 1,461,064       | 1,335,281     |
| TERMINAL FEE - TRANSBORDER                                   | 65,714          | 34,360        |
| VENDING MACHINES-AMUSEMENT                                   | 10,609          | 12,989        |
| WIRELESS   | 5,704           | 5,225         |
| Terminal ( )   | 3,883,674       | 3,595,604     |
| FEDERAL RENT RECOVERY FEE                                    | 32,742          | 29,768        |
| Federal Rent Recovery Fee                                    | 32,742          | 29,768        |
| Total Operating Revenue                                      | 9,459,995       | 8,842,124     |
| Direct Expenditures  |                 |               |
| TC LEASE RENT  | 54,932          | 42,877        |
| Federal Rent   | 54,932          | 42,877        |
| ADVERTISING  | 21,410          | 29,840        |
| CONTRIBUTIONS & DONATIONS                                    | 55,452          | 13,912        |
| MEALS & ENTERTAINMENT  | 22,753          | 16,587        |
| OTHER ADVERTISING & PROMOTION                                | 3,720           | 10,000        |
| PROMOTIONAL MATERIAL   | -,              | 328           |
| PUBLIC RELATIONS   | 10,112          | 9,199         |
| Advertising & Promotion                                      | 113,445         | 79,866        |
| ALLOWANCE-DEATH BENEFIT                                      | 5,000           | 5,000         |
| BENEFITS-ACCRUED   |                 |               |
| CANADA PENSION PLAN  | 76,688          | 68,067        |
| DENTAL   | 26,641          | 25,556        |
| FITNESS  | 3,158           | 2,037         |
| FOOTWEAR ALLOWANCE   |                 |               |
| HEALTH CARE  | 50,243          | 47,340        |
| LIFE INSURANCE   | 8,211           | 7,248         |
| LONG TERM DISABILITY   | 35,820          | 23,550        |
| MEAL ALLOWANCES  | 781             | 1,697         |
| ONTARIO HEALTH TAX   | 36,811          | 32,467        |
| PENSION CONT-SPECIAL PAYMENT                                 | 2,447           | 91,463        |
| PENSION CONTRIBUTION   | 206,651         | 175,275       |
| SEVERANCE/RETIRING ALLOWANCE                                 | 26,206          | 23,602        |
| UNEMPLOYMENT INSURANCE                                       | 36,834          | 32,451        |
| WCB  | 49,972          | 42,165        |
| Benefits   | 565,464         | 577,919       |
| BUILDING MAINTENANCE   | 9,900           | 19,898        |
| CONTRACT COMPUTER EQUIP MAINT                                | 78,389          | 74,026        |
| CONTRACT LANDSCAPING/ROADS MTC CONTRACT SECURITY EQUIP MAINT | 0<br>468        | 2,908         |
|  |                 | E2 606        |
| CONTRACTED DRY CLEANING                                      | 48,594          | 52,606        |
| CONTRACTED BY CLEANING                                       | 88<br>10 528    | 108<br>33,812 |
| CONTRACTED ELECTRICAL MAINT. CONTRACTED GARBAGE DISPOSAL     | 10,528<br>3,030 | 2,878         |
| CONTRACTED GARBAGE DISPOSAL CONTRACTED HVAC MAINTENANCE      | 12,662          | 10,258        |
| CONTRACTED HVAC MAINTENANCE CONTRACTED JANITORIAL SERVICE    | 135,136         | 135,118       |
| CONTRACTED JANITORIAL SERVICE CONTRACTED MACH & EQUIP MAINT  | 10,112          | 9,405         |
| CONTRACTED MACH & EQUIP MAINT                                | 5,500           | 10,638        |
| ELEVATORS & ESCALATORS MTCE                                  | 17,892          | 14,798        |
| OTHER MAINTENANCE/INSPECTIONS                                | 18,553          | 29,266        |
| OTHER WATER WATER AND LOTTON                                 | 10,000          | 20,200        |

| Contracted Maintenance/Inspect.    | 350,850    | 395,720    |
|------------------------------------|------------|------------|
| CONTRACTED SECURITY SERVICES       | 620,385    | 498,764    |
| Contracted Services                | 620,385    | 498,764    |
| EQUIPMENT RENTAL                   | 16,079     | 3,002      |
| Equipment Rental                   | 16,079     | 3,002      |
| BRISTLES & BROOMS                  | 37,608     | 30,628     |
| BUILDING MATERIALS                 | 9,186      | 7,430      |
| CHEMICALS                          | 9,852      | 57,745     |
| CLOTHING APPAREL                   | 9,981      | 16,436     |
| ELECTRICAL & ELECTRONIC SUPPLY     | 42,370     | 35,916     |
| FIELD MAINTENANCE SUPPLIES         | 36,212     | 16,088     |
| FUEL FOR FIREFIGHTING TRAINING     | 21,014     | 22,170     |
| FUEL FOR VEHICLES                  | 131,190    | 119,262    |
| HVAC PARTS                         | 9,708      | 6,793      |
| LIGHTING                           | 12,441     | 20,607     |
| MECHANICAL SUPPLIES                | 23,088     | 19,213     |
| MOBILE EQUIPMENT PARTS             | 74,991     | 109,422    |
| OTHER FLUIDS (OIL,GREASE)          | 6,835      | 6,917      |
| OTHER MATERIALS                    | 40,888     | 19,393     |
| PAPER PRODUCT SUPPLIES             | 22,594     | 28,891     |
| PLUMBING                           | 2,672      | 4,304      |
| SAFETY/MEDICAL SUPPLIES            | 7,119      | 9,429      |
| SAND                               | 2,971      | 555        |
| TIRES & TUBES                      | 8,625      | 1,926      |
| TOOLS & EQUIPMENT                  | 11,577     | 7,527      |
| Materials & Supplies               | 520,922    | 540,650    |
| BOOKS, MANUALS, MAPS               | 458        | 485        |
| COMPUTER HARDWARE                  | 6,730      | 12,836     |
| COMPUTER SOFTWARE                  | 9,244      | 5,634      |
| COMPUTER SUPPLIES                  | 476        | 1,015      |
| FURNITURE                          | 2,169      | 1,933      |
| LICENSE FEES                       | 6,553      | 9,765      |
| OFFICE EQUIPMENT                   | 445        | 1,281      |
| OTHER OFFICE & ADMIN               | 445        | 635        |
| POSTAGE, COURIER & FREIGHT         | 12,454     | 7,194      |
| PRINTING & REPROD. SERVICES        | 377        | 866        |
| RECRUITMENT EXPENSES               | 150        | 1,059      |
| RENTAL SPACE<br>SERVICE CHARGE FEE | 150<br>656 | 400<br>759 |
| STATIONARY SUPPLIES                | 5,784      | 4,956      |
| SUBSCRIPTIONS AND MEMBERSHIPS      | 7,783      | 9,298      |
| Office & Administration            | 53,278     | 58,117     |
| AUDIT & ACCOUNTING                 | 21,771     | 22,578     |
| COMPUTER SERVICES                  | 23,444     | 21,420     |
| DAMAGE CLAIMS                      | 1,447      | 21,720     |
| DESIGN & DRAFTING SERVICES         | 6,871      | 7,374      |
| ENGINEERING                        | 2,683      | 846        |
| ENVIRONMENTAL ASSESSMENTS          | 7,142      | 4,035      |
| LEGAL                              | 57,769     | 29,931     |
| MANAGEMENT CONSULTING              | 73,143     | 106,186    |
| MARKETING CONSULTING               | 122,680    | 46,710     |
| MEDICALS/HEARING/PHYSICAL FIT.     | 1,990      | 1,692      |
| OTHER PROFESSIONAL FEES            | 1,033      | 907        |
| RESEARCH/SURVEYS                   | 19,805     | 4,877      |
| Professional Fees                  | 339,778    | 246,556    |
| OTHER PURCHASED REPAIRS            | 24,420     | 26,962     |
| O THE TOTAL POLICE THE PAIN        | 27,720     | 20,002     |

| PR MACHINERY, RADIOS, EQUIP                               | 13,134                      | <b>6,56</b> 5 |
|---|-----------------------------|---------------|
| PURC REPAIR SECURITY EQUIP                                | 3,053                       | 334           |
| PURC REPAIRS LOADING BRIDGES                              | 1,929                       | 6,736         |
| PURC. REP. ELEV/CONVEY/ROLLUP                             | 76,015                      | 11,473        |
| PURC. REPAIR PARKING FACILITY                             | 44,846                      | 2,058         |
| PURCHASE REPAIR BUILDING                                  | 9,391                       | 41,744        |
| PURCHASE REPAIR HVAC SYSTEMS                              | 5,117                       | 14,117        |
| PURCHASE REPAIR VEHICLES                                  | 91,447                      | 90,118        |
| Purchased Repairs   | 269,352                     | 200,106       |
| ACTING PAY  | ,                           |               |
| COMP TIME PAYOUT  | 10,733                      | 16,243        |
| OVERTIME  | 35,744                      | 53,838        |
| REGULAR PAY   | 2,004,526                   | 1,786,727     |
| SHIFT/WEEKEND PREMIUM                                     | 544                         | 786           |
| STANDBY   | 2,300                       | 2,860         |
| TRANSITION/PERFORMANCE PAY                                | 1,980                       | 3,220         |
| VACATION PAY  | 1,767                       | 1,385         |
| VACATION PAY ALLOW LIABILITY                              | (7,627)                     | 1,000         |
| WAGES - ACCRUED   | (1,021)                     |               |
| Salaries  | 2,049,968                   | 1,865,059     |
| CELLULAR SERVICES   | 11,035                      | 9,069         |
| PHONE ACCESS & SERVICE CHARG                              | 22,151                      | 16,964        |
| PHONE LONG DISTANCE                                       | 1,670                       | 1,565         |
| ROUTER/INTERNET CHARGES                                   | 3,506                       | 4,836         |
| Telephone/Router  | 38,362                      | 32,434        |
| COMPUTER TRAINING   | 199                         | 32,434        |
| CONFERENCE, SEMINAR, REG. FEE                             | 11,984                      | 14,381        |
| OTHER TC&M COSTS  | 11,904                      |               |
| SAFETY/MEDICAL TRAINING                                   | 10.070                      | 5,500         |
| TECHNICAL TRAINING  | 10,879                      | 10,109        |
|   | 6,149                       | 2,439         |
| TRAINING CONSULTANTS                                      | 10,417                      | 17,100        |
| UNIVERSITY/COLLEGE FEES                                   | 3,644                       | 40.500        |
| Training/Conferences/Meetings MEALS & INCIDENTALS         | 43,271                      | 49,528        |
| MILEAGE CLAIM   | 3,634                       | 4,881         |
| TRAVEL & LIVING   | 1,034                       | 1,166         |
| TRAVEL & LIVING TRAVEL ADVANCES                           | 38,550                      | 37,754        |
| Travel  | 200                         | 359           |
| ELECTRICITY   | 43,418                      | 44,160        |
| NATURAL GAS   | 304,263                     | 287,164       |
|   | 62,912                      | 83,550        |
| SURCHARGE WASTE DISPOSAL CITY                             | E7 E00                      | 41,733        |
| WATER Utilities   | 57,532                      | 50,902        |
| Total Direct  | 424,706<br><b>5,504,212</b> | 463,350       |
|   | 5,504,212                   | 5,098,109     |
| Indirect Expenditures                                     |                             |               |
| AMORT. ON LAND TRANSFER TAX                               | 3,062                       | 3,062         |
| DEPREC. MACHINERY/EQUIPMENT                               | 278,848                     | 269,961       |
| DEPREC. AIRSIDE FACIL. & PAVEM                            | 570,503                     | 527,766       |
| DEPREC. COMP HRDWARE/SOFTWARE                             | 14,322                      | 12,350        |
| DEPREC. INDUSTRIAL FACIL & PAV                            | 56,201                      | 56,543        |
| DEPRECIATION FURNITURE & LEASE                            | 20,269                      | 18,828        |
| DEPRECIATION LAND DEVELOPMENT                             | 124,658                     | 124,005       |
| DEPRECIATION MAINTENACE GARAGE                            | 12,936                      | 12,936        |
| DEPRECIATION PARKING/GROUND                               | 271,771                     | 108,924       |
| DEPRECIATION FARRING/GROUND  DEPRECIATION TERMINAL FACIL. | 299,894                     | 743,271       |
| DELINEUM ILMINAL FAUL.                                    | 233,03 <del>4</del>         | 140,211       |

| BAD DEBTS Bad Debt                       | 44,240<br>44,240<br>149,284<br>149,284   | (928)<br>(928)<br>122,900  |
|--|--|--|
|  | 149,284  | A STATE OF THE PARTY OF THE PAR |
| DIDECTORO GALARIES                       | The second secon | 122,900  |
| DIRECTORS SALARIES                       | 149,284  |  |
| Directors' Fees                          |  | 122,900  |
| PROPERTY TAXES                           | 352,688  | 335,894  |
| Payment in Lieu of Property Taxes        | 352,688  | 335,894  |
| AIRPORT OPERATIONS LIABILITY             | 69,949   | 73,521   |
| AUTOMOBILE INSURANCE                     | 8,709  | 8,673  |
| BROKERS FEES                             | 19,938   | 19,132   |
| OTHER INSURANCE                          | 16,253   | 18,405   |
| PROPERTY INSURANCE                       | 31,960   | 30,243   |
| SELF-INSURED CLAIMS                      |  | 241  |
| Insurance                                | 146,810  | 150,215  |
| BANK CHARGES                             | 3,616  | 3,346  |
| BANK INTEREST LINE OF CR                 | 48   |  |
| CREDIT CARD SERVICE CHARGES              | 38,078   | 34,670   |
| PAYROLL SERVICE CHARGE                   | 4,314  | 4,225  |
| Interest & Bank Charges                  | 46,056   | 42,241   |
| INTEREST ON LONG TERM DEBT               | 121,371  | 115,876  |
| Interest on Long Term Debt               | 121,371  | 115,876  |
| Miscellaneous Expenses                   | 0  | 0  |
| Total Indirect                           | 2,512,910  | 2,643,844  |
| Total Operating Expenditures             | 8,017,122  | 7,741,953  |
| Net Earnings (Loss) Before The Following | 1,442,873  | 1,100,171  |
| Realized Earnings on Investment          | 659,994  | 328,517  |
| Fair Market Value Adjustment             | 535,539  | (9,965)  |
| Amort of Def Cap Contribution            | 222,101  | 772,209  |
| Asset write-down                         |  | (189,592)  |
| Earnings (loss of the Period)            | 2,860,507  | 2,001,340  |

### City of Kamileops



# KAMLOOPS AIRPORT AUTHORITY SOCIETY STATEMENT OF OPERATIONS YEAR ENDED DECEMBER 31, 2012, with comparatives for 2011

|   | 20 | 2012 Fiscal 2012 |     | 2011                           |                                |
|---|----|------------------|-----|--------------------------------|--------------------------------|
| Revenue   |    |                  |     |                                |                                |
| Fees, rates and sales of service<br>Government transfers<br>Investment Income                               | \$ | -                | \$  | 1,780,314<br>833,547<br>54,621 | 1,728,025<br>275,475<br>36,637 |
| Expenses  | -  | -                |     | 2,668,482                      | 2,040,137                      |
| Kamloops Airport Authority Society<br>Transfers to other funds<br>Loss (Gain) on disposal of capital assets |    | -                |     | 2,073,332<br>8,000<br>(4,400)  | 2,008,294<br>15,147            |
|   |    | -                |     | 2,076,932                      | 2,023,441                      |
| Increase (decrease) in accumulated surplus  | \$ |                  | \$_ | <u>591,550</u> \$              | 16,696                         |

#### City of Kamleep



### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS YEAR ENDED DECEMBER 31, 2012, with comparatives for 2011

| 4. Operating activities by segment (continued): |            |                     |             |               |             |
|---|------------|---------------------|-------------|---------------|-------------|
|   |            | 2012 Fiscal<br>Plan | 2012        |               | 2011        |
| Kamloops Airport Authority Society:             |            |                     |             |               |             |
| Revenue   |            |                     |             |               |             |
| Fees, rates and sales of service                | \$         | - :                 | \$ 1,776,34 | 6 \$          | 2,085,661   |
| Government transfers                            |            | -                   | 833,54      | 17            | 275,475     |
| Investment income                               | _          | -                   | 54,62       | <u>:1_</u>    | 36,637      |
| Total operating revenue                         | \$         |                     | \$ 2,664,51 | 4 \$          | 2,397,773   |
| Expenses  | -          |                     |             |               |             |
| Supplies and other expenses                     | \$         | - !                 | \$          | - \$          | 0.70        |
| Contractual services                            |            | •                   | 84,95       | 2             | 54,545      |
| Debt servicing costs                            |            | 151                 | 356,49      | 2             | 357,636     |
| Amortization of tangible capital assets         |            | -                   | 1,631,88    | 8             | 1,596,113   |
| Total operating expenses                        | ຣີ         | -                   | 2,073,33    | 2 S           | 2,008,294   |
| Loss (gain) on disposal of capital assets       | \$         |                     | (4,40       | <u>0)</u> \$_ | -           |
| Transfers of equity                             |            |                     |             |               |             |
| Transfer to (from) reserves                     | \$         | - 5                 | \$ 85,18    | 2 S           | 1,970,445   |
| Transfer to (from) other funds                  |            | -                   | 8,00        | 0             | 15,147      |
| Transfer to (from) capital equity               | _          |                     | 502,40      | 0             | (1,596,113) |
| Total transfers of equily                       | \$_        |                     | 595,58      | 2 \$_         | 389,479     |
| Venture Kamloops Business Development Soci      | iety:      |                     |             |               |             |
| Revenue   |            |                     |             |               |             |
| Fees, rates and sales of service                | \$         | 13,000              | \$ 20       | 0 \$          | 2,426       |
| Government transfers                            |            | 5,000               | 3,18        | 5             | 15,772      |
| Investment income                               | _          | 500                 | 2,13        |               | 2,601       |
| Total operating revenue                         | \$_        | 18,500              | 5,52        | 20 \$         | 20,799      |
| Expenses  |            |                     |             |               |             |
| Supplies and other expenses                     | \$         | 653,914             | 615,18      | 5 S           | 613,608     |
| Amortization of tangible capital assets         | _          | 10,000              | 9,99        |               | 5,389       |
| Total operating expenses                        | \$_        | 663,914             | 625,17      | 8 \$_         | 618,997     |
| Transfers of equity                             |            |                     |             |               |             |
| Transfer to (from) reserves                     | S          | (84,002)            | \$ (24,25   | 31 S          | 1,060       |
| Transfer to (from) other funds                  | •          | (551,412)           | (585,41     | •             | (593,869)   |
| Transfer to (from) capital equity               |            | (10,000)            | (9,98)      | •             | (5,389)     |
| Total transfers of equity                       | \$         | (645,414)           |             |               | (598,198)   |
| . J.L Silvivia or organiz                       | ~ <u>.</u> | (0.10)(1.1.4)       | 1010100     | <u></u>       | (000,100)   |

#### KELOWNA INTERNATIONAL AIRPORT Statement of Operations and Accumulated Surplus For the Year Ended December 31, 2012

| Revenue                                     |             | Budget<br>2012 |     | Actual <u>2012</u> | Actual <u>2011</u> |
|---|-------------|----------------|-----|--------------------|--------------------|
| Salc of services (Note 11)                  | S           | 19,658,951     | S   | 20,082,469 \$      | 18,786,958         |
| Interest earned                             |             | 171,000        | •   | 196,746            | 235,968            |
| Conditional transfers - Federal government  |             | 429,350        |     | 1,062,758          | 408,736            |
| Other capital contributions                 |             | _              |     | 166,401            | 108,745            |
| •   | _           | 20,259,301     |     | 21,508,374         | 19,540,407         |
|   | _           |                | _   |                    |                    |
| Expenditures                                |             |                |     |                    |                    |
| Administration                              |             | 2,067,645      |     | 2,087,018          | 1,810,200          |
| Interest                                    |             | 894,000        |     | 744,000            | 744,000            |
| Terminal operations                         |             | 3,604,521      |     | 3,407,468          | 3,246,976          |
| Airport improvement fee                     |             | 322,521        |     | 321,691            | 277,569            |
| Airport policing                            |             | 374,000        |     | 372,259            | 360,454            |
| Groundside operations                       |             | 1,742,223      |     | 1,635,842          | 1,561,169          |
| Airside operations                          |             | 2,049,422      |     | 2,425,548          | 2,135,472          |
| Loss on disposal of tangible capital assets |             | -              |     | -                  | 956                |
| Amortization                                |             | _              |     | 4,256,847          | 4,141,919          |
|   |             | 11,054,332     |     | 15,250,673         | 14,278,715         |
| Excess of Revenue Over Expenditures         | <b>\$</b> _ | 9,204,969      |     | 6,257,701          | 5,261,692          |
| Accumulated Surplus, beginning of year      |             |                | -   | 79,232,866         | 73,971,174         |
| Accumulated Surplus, end of year            |             |                | \$_ | 85,490,567 \$      | 79,232,866         |

See accompanying notes to the financial statements

### KELOWNA INTERNATIONAL AIRPORT

Notes to Financial Statements

December 31, 2012

#### 10. Airport improvement fees (continued)

Since implementation, AIF fees have been charged at the following rates per departing passenger:

| Effective date   | Rate |
|------------------|------|
| February 1, 1998 | \$5  |
| March 1, 2002    | \$8  |
| November 1, 2007 | \$10 |
| January 1, 2011  | \$12 |
| January 1, 2013  | \$15 |

| Airport improvement fee summary since implementation   | 2011   |  |
|--|--|--|
| Cumulative AIF revenue Cumulative AIF expenditures   | 2 <u>012</u><br>\$ 64,116,355<br>82,431,355  | \$ 56,161,925<br>69,236,021  |
| Deficiency of revenue over expenditures  | \$ <u>(18,315,000)</u>   | \$ <u>(13,074,096</u> )  |
| 11. Sale of service by object  | 2012   | <u>2011</u>  |
| Airport improvement fee Aircraft parking Airline CUTE charges Airline terminal fees Apron equipment parking Aviation fuel concessions Car rentals Ground handler concessions Land lease revenue Landing fees Other Terminal building space rental Terminal concessions Vehicle parking | \$ 7,967,484<br>112,591<br>-<br>1,932,450<br>11,659<br>16,202<br>1,778,471<br>56,118<br>507,068<br>2,697,866<br>165,039<br>427,186<br>649,845<br>3,760,490 | \$ 7,691,644<br>78,358<br>42,551<br>1,772,057<br>11,659<br>15,249<br>1,700,758<br>58,031<br>477,611<br>2,557,531<br>176,130<br>431,789<br>643,142<br>3,130,448 |
|  | \$ <u>20.082.469</u>   | \$ <u>18.786.958</u>   |

#### DUI.UTH AIRPORT AUTHORITY INCOME AND EXPENSE STATEMENT December 31, 2013 (unaudited)

|  | 2012<br>CURRENT<br>MONTH                              | 2013<br>LAST<br>MONTH            | 2013<br>CURRENT<br>MONTH        | 1013<br>CURR MO,<br>DUDGET                            | 2012<br>YTD<br>TOTAL   | 2013<br>YTD<br>TOTAL  | 2013<br>YTD<br>BUDGET  |
|--|---|----------------------------------|---------------------------------|---|--|---|--|
| OPERATING INCOME   |   |                                  |                                 |   |  |   |  |
| TOWER DUILDING<br>Space Rental<br>Utily Sajes  | \$30,202<br>5,482                                     | \$16,612<br>687                  | \$16,812<br>428                 | \$18,250<br>442                                       | \$195,487<br>5,902   | \$202,182<br>7,135  | \$195,000<br>5,300   |
| Total  | 35,664  | 17,399                           | 17,240                          | 16,692  | 201,389  | 209,317   | 200,300  |
| TERMINAL HUILDING<br>Office/Space Renia/Loading Bridges<br>Conference Room Renial  | 25,963  | 56,493<br>315                    | 58,185<br>375                   | 56,008  | 447,182  | 672,087<br>2,940  | 672,100  |
| Marketing Grant<br>Uitay Sadas<br>Terminal Utaty Grants<br>Sponsorahip- Anchor Apreements  | 23,800<br>(2,079)                                     | 1,224<br>4,864<br>(8,209)        | 16,450<br>774                   | 6,417<br>6 <del>9</del> 7                             | 52,410<br>42,176   | 84,161<br>10,487<br>40,418                                  | 77,000<br>8,000  |
| Lease Concessions Restaurant/Git Concessions Vending Machines Auto Rent Commission   | 620<br>734<br>25,815                                  | 100<br>2,648<br>391<br>30,424    | 135<br>1,298<br>476<br>34,693   | 1,150<br>100<br>33,339                                | 8,004<br>5,168<br>450,958                                    | 13,160<br>1,190<br>43,325<br>4,643<br>474,257               | 13,800<br>1,200<br>400,000                                   |
| Permits/Reimbursments/Misc   | 230   | 2,089                            | 2,884                           | 3,750   | 258,648  | 70,884  | 45,000   |
| Total  | 75,083  | 90,339                           | 113,280                         | 101,425   | 1,284,543  | 1,418,432   | 1,217,100  |
| PARKING LOTTROADIYAYS Padéng Lot Recolpts Paténg - Garage/Employee/Overnight Paténg - Rental Car Spaces  | 52,818<br>107   | 86,259<br>90<br>2,244            | 71,138<br>(7)<br>2,244          | 58,667<br>2,083<br>2,500                              | 791,477<br>54,401  | 849,138<br>38,191<br>26,571                                 | 800,000<br>25,000<br>30,000                                  |
| Total  | 62,923  | 88,593                           | 73,375                          | 71,250  | 845,878  | 911,900   | 655,000  |
| LAND, FIELD, RUNNAYS, ETC.<br>Base FacEty Rent<br>Base Utikes<br>LandField Rentals<br>TSA Fees Law Enforcement<br>Slate Ald Dubth Airport M&O<br>Landing & Rump Fees | 7,478<br>5,259<br>16,092<br>7,244<br>48,081<br>21,525 | 7,887<br>645<br>13,401<br>25,208 | 7,875<br>50<br>19,224<br>20,890 | 8,333<br>1,250<br>19,917<br>7,450<br>14,050<br>30,417 | 101,547<br>13,986<br>237,767<br>90,077<br>168,569<br>348,137 | 78,928<br>11,883<br>241,031<br>79,561<br>148,762<br>272,840 | 100,000<br>15,000<br>239,000<br>69,400<br>168,600<br>355,000 |
| Pessenger Terminal Fees<br>Fuel Florage Fco  | 2,310<br>7,722  | 2,464<br>20,377                  | 2,772<br>6,890                  | 2,892<br>10,417                                       | 17,884<br>109,656  | 34,034<br>105,261   | 34,700<br>125,000  |
| Percent Of Loasos  | 352   | 1,337                            | 883                             | 2,917   | 31,891   | 8,995   | 35,000   |
| Total  | 116,081   | 71,499                           | 58,584                          | 97,643  | 1,117,493  | 982,083   | 1,171,700  |
| SKY HATRIOR<br>Sky Harbor-Land, Fleit-Rent<br>Sky Harbor-Fuel/Miss Stales<br>Sky Harbor-Hangar Ramial<br>SH Float Storage<br>Sky Harbor-Thedowns                     | (1,285)<br>2,201<br>800<br>(90)<br>435                | 2,616<br>800<br>330              | 1,453<br>800<br>345             | 1,250<br>8,333<br>750<br>125<br>250                   | 13,521<br>102,522<br>9,600<br>1,380<br>3,221                 | 18,628<br>79,330<br>9,500<br>1,430<br>3,260                 | 15,000<br>100,000<br>9,000<br>1,500<br>3,000                 |
| Sky Harbor-Aparlment Rental<br>Sky Harbor-Event Income<br>State Ald Sky Harbor M&O<br>Sky Harbor-Percent Of Leases   | 500   | 100                              | 500                             | 1,692<br>125  | 6,000<br>20,285<br>920                                       | 5,600<br>2,000<br>20,285                                    | 6,000<br>20,800  |
| Total  | 2.591   | 3,885                            | 3,120                           | 13,025  | 157,449  | 3,110<br>143,243  | 1,500  |
| OTHER LAND & BUILDINGS<br>Henger Rental<br>Hanger-Ulify Sales  | 12,996  | 16,391                           | 12,420                          | 12,083  | 214.481<br>24,122  | 207,936<br>48,409   | 145,000  |
| Total  | 14,313  | 16,391                           | 12,420                          | 14,583  | 238,603  | 256,344   | 175,000  |
| TOTAL OPERATING INCOME   | 295,605   | 288,086                          | 278,019                         | 314.618   | 3,825,355  | 3,921,319   | 3,775,400  |

#### DULUTII AIRPORT AUTHORITY INCOME AND EXPENSE STATEMENT December 31, 2013 (unaudited)

|   | 2012<br>CURRENT<br>MONTH | 2013<br>LAST<br>MONTH | 10]3<br>CURRENT<br>MONTH | 2013<br>CURR MO. | 2012<br>YTO                | 2013<br>YTD        | 2013<br>YTD        |
|---|--------------------------|-----------------------|--------------------------|------------------|----------------------------|--------------------|--------------------|
| OPERATING EXPENSES  | MONTE                    | MOATH                 | MONTH                    | HUDGET           | TOTAL                      | TOTAL.             | DUDGET             |
| TOWER BUILDING  |                          |                       |                          |                  |                            |                    |                    |
| Selaries & Wages<br>Operating Supplies  | \$199<br>225             | \$892<br>254          | \$540<br>255             | \$250<br>208     | \$4,213<br>2,678           | \$6,567<br>3,129   | \$3,000<br>2,500   |
| Utilies<br>Repairs & Maintenance/Misc.  | 3,415<br>1,141           | 2,582<br>14,956       | 1,878                    | 2,250<br>1,083   | 27,448<br>12,951           | 25,410<br>30,135   | 27,000<br>13,000   |
| insurance<br>Depreciation   | 464<br>61,668            | 128<br>29,387         | 128<br>29,387            | 125<br>20,367    | 1,535<br>352,400           | 1,535<br>352,400   | 1,500<br>352,400   |
| Total   | 57,110                   | 40,179                | 31,968                   | 33,283           | 401,235                    | 419,176            | 399,400            |
| TERMINAL BUILDING   |                          |                       |                          |                  |                            |                    | •                  |
| Salaries & Wages<br>Operating Supplies  | 12,135<br>2,198          | 4,880<br>2,223        | 5,603<br>2,593           | 6,833<br>5,409   | 76,249<br>31,785           | 61,844<br>41,688   | 70,000<br>78,910   |
| Utilifes<br>Repars & Haint.   | 27,891<br>5,840          | 35,061<br>2,813       | 2,721<br>118             | 26,208<br>2,542  | 294,658<br>32,080          | 373,497<br>11,982  | 314,500<br>30,600  |
| Contract Cleaning<br>Contract Mechanical  | 17,379<br>5,120          | 28,047<br>5,195       | 64<br>4,995              | 10,489<br>4,792  | 103,907<br>62,070          | 158,687<br>60,700  | 125,825<br>57,600  |
| Insurance<br>Depreciation   | 4,543<br>(10,823)        | 4,619<br>34,402       | 4,519<br>34,402          | 1,375<br>34,402  | 18,502<br>412,829          | 54,230<br>412,829  | 16,500<br>412,829  |
| Total   | 84,284                   | 116,940               | 64,916                   | 92,030           | 1,030,080                  | 1,175,357          | 1,104,384          |
| PARKING LOT<br>Seleries & Woges   | 0.450                    |                       | E 010                    |                  | 10.001                     | 01010              | 44.400             |
| Maint. & Snow Removal Ulikles   | 6,468<br>1,430           | 1,260                 | 5,010                    | 917<br>2,042     | 13,391<br>23,048           | 21,246<br>18,884   | 11,000<br>24,500   |
| Parking Lot Supplies - Permits Depreciation   | 10.000                   | 27                    | 302                      | 42               |                            | 1,108<br>302       | 500                |
| Total   | 19,960<br>27,862         | 19,960<br>21,247      | 19,960<br>25,272         | 19,060<br>22,961 | 239,516<br>275,953         | 239,616<br>281,056 | 239,516<br>276,616 |
| LAND, FIELD, RUNWAYS, ETC.  |                          |                       |                          |                  | 3.4,555                    | 20.1000            | 1.0,0.0            |
| Splanes & Wages<br>Contract Police  | 80,244<br>14,708         | 25,439<br>7,608       | 54,426                   | 25,000<br>10,417 | 313,570<br>121,899         | 373,642<br>62,018  | 300,000<br>125,000 |
| Contract Police/Charters<br>SP FAA Security-Materials   | 91<br>941                | 422                   | 40                       | 250<br>833       | 2,926<br>2,670             | 1,276<br>4,399     | 3,000<br>10,000    |
| SP FAA Becurity-Claims<br>Uniforms/Equitoment   | (475)                    | 6,610                 | 600                      | 4,642<br>208     | 48,031<br>460              | 76,499             | 54,500<br>2,500    |
| Base Utility/Building Repairs Utilities   | 25<br>6,867              | 4,356<br>3,383        | 5,268                    | 3,833            | 192<br>45,948              | 10,440<br>42,775   | 48,000             |
| Reporting Software-FICONS Bese Facility Utility Expense   | 3,901                    | 24<br>2,617           |                          | 1,333            | 17,359                     | 2,024<br>27,670    | 16,000             |
| Ropeis & Naint.<br>Insurance  | 13,111<br>2,599          | 1,500<br>384          | 1,121<br>384             | 5,458<br>292     | 48,507<br>4,604            | 65,339<br>4,604    | 65,500<br>3,600    |
| Depreciation  | 279,913                  | 321,092               | 321,092                  | 321,092          | 3,853,107                  | 3,853,107          | 3,853,107          |
| Total   | 381,925                  | 373,535               | 382,931                  | 373,258          | 4,454,973                  | 4,512,993          | 4,479,107          |
| SKY HARBOR<br>Selwies & Wages   | 2,460                    | 2,722                 | 2,614                    | 2,000            | 24,280                     | 29,037             | 24,000             |
| Operating Supplies Advartising Expense  | 611                      | 70                    | 827                      | 862<br>42        | 6,494<br>552               | 5,996              | 10,340<br>600      |
| Cost of Goods Sold<br>Utilities   | 232<br>1,848             | 578                   | 1,656                    | 7,083<br>1,117   | 88,813<br>13,372           | 63,149<br>13,520   | 65,000<br>13,400   |
| Repairs & Maint.<br>Professional Services   | 217                      | 17                    | 1,267<br>640             | 281              | 6,132                      | 2,873<br>4,860     | 3,375              |
| Insurance<br>Depreciation   | 127<br>5,877             | 37<br>5.877           | 37<br>5,677              | 33<br>5,877      | 400<br>70,627              | 438<br>70,527      | 400<br>70,527      |
| Total   | 11,172                   | 9,301                 | 12,918                   | 17,295           | 210,570                    | 190,420            | 207,542            |
| OTHER LAND & DUIT, DINGS<br>UBBles  | 7,488                    | 6,595                 | 77                       | 2,633            | 43,601                     | 45,335             | 31,800             |
| Repairs-Building Hangar Management Fee  | 1,900                    | 897                   | 209<br>228               | 292              | 3,470                      | 2,976<br>228       | 3,600              |
| insurance<br>Depreciation   | 2,084<br>(7,998)         | 547<br>10,699         | 547<br>10,699            | 583<br>10,699    | 7,007<br>128,390           | 6,584<br>128,390   | 7,000<br>128,390   |
| Total   | 2,476                    | 18,738                | 11,760                   | 14,207           | 182,668                    | 183,493            | 170,490            |
| ADMINISTRATIVE  | -                        | 40.040                | ***                      | 42.44            | 450.000                    | 40                 | # JP               |
| Operating Supplies Professional Services  | 4,408                    | 42,316<br>1,946       | 43,242<br>1,346          | 45,417<br>4,479  | 473,901<br>33,633          | 462,821<br>25,394  | 545,000<br>53,750  |
| Travel  | 6,415<br>2,854           | 16,435<br>2,488       | 4,772<br>315             | 10,833<br>2,083  | 98,798<br>22,109           | 189,571<br>24,788  | 130,000<br>25,000  |
| Fee To The City of Duluth<br>Employee Fringe Benefits   | 3,663<br>128,529         | 3,787<br>38,499       | 3,787<br>40,013          | 4,167<br>240,221 | 48,298<br>662,342          | 48,001<br>449,816  | 50,000<br>703,779  |
| Marketing / Advertising<br>Insurance  | 6,420<br>25,938          | 765<br>8,692          | 600<br>8,892             | 9,125<br>8,667   | 78,724<br>108,700          | 128,117<br>105,850 | 109,500<br>104,000 |
| Depreciation Amortization   | (2,247)<br>10,557        | 38<br>11,057          | 38<br>11,057             | 38<br>6,024      | 452<br>132,687             | 452<br>129,654     | 452<br>96,293      |
| Total   | 244,631                  | 124,203               | 113,942                  | 333,054          | 1,555,644                  | 1,563,444          | 1,617,774          |
| GARAGE<br>Salarios & Wiogos   | 2,073                    | 158                   | 497                      | 1,500            | 21.418                     | 8,667              | 18,000             |
| Operating Supplies  | 1,718<br>8,778           | 1,689<br>4,032        | 2,605<br>458             | 3,458<br>4,260   | 21,418<br>31,656<br>49,310 | 25,314<br>48,597   | 41,500<br>51,000   |
| Repairs & Maint.<br>Insurance   | 1,200                    | 378                   | 378                      | 500<br>333       | 6,280                      | 2,807              | 8,000              |
| Depreciation  | 10,803                   | 11,405                | 11,405                   | 11,405           | 4,037<br>136,663           | 4,532<br>138,883   | 4,000<br>138,863   |
| Total   | 22,572                   | 17,562                | 15,543                   | 21,446           | 249,764                    | 222,470            | 257,363            |
| EQUIPMENT<br>Spiaries & Wages   | 10,841                   | 7,734                 | 5,512                    | 6,750            | 85,349                     | 97,387             | 81,000             |
| Operating Supplies<br>Repairs & Maint.  | 33,500<br>28,345         | 7,081<br>23,738       | 60,891<br>4,477          | 9,583<br>5,875   | 78,784<br>101,581          | 189,014<br>122,117 | 115,000<br>70,500  |
| Insurance<br>Depreciation   | 2,212<br>(2,827)         | 424<br>24,368         | 424<br>24,358            | 417<br>24,386    | 5.088<br>292,392           | 5,088<br>292,392   | 5,000<br>292,392   |
| Total   | 70,071                   | 63,323                | 95,870                   | 48,991           | 581,174                    | 705,978            | 583,892            |
| From the state of |                          |                       | •                        | -                | -                          | •                  | •                  |

Catalog ID: Inc&Exp

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#### DULUTH AIRPORT AUTHORITY INCOME AND EXPENSE STATEMENT December 31, 2013 (unaudited)

|   | 2012<br>CURRENT<br>BIONTH                            | LAST<br>MONTH                                  | 2013<br>CURRENT<br>MONTH                          | CURR MO,<br>DVDGET        | 2012<br>VTD<br>TOTAL   | TOTAL,   | 2013<br>YTO<br>BUDGET        |
|---|--|--|---|---------------------------|--|--|------------------------------|
| Total operating expenses  | \$883,103  | \$793,028                                      | \$744,919   | S954,525                  | 58,922,061   | 59,286,387   | 59,275,448                   |
| NET OPERATING INC (I.OSS)   | (587,498)  | (504,941)                                      | (466,900)   | (639,907)                 | (5,096,706)  | (5,365,068)  | (5,500,048)                  |
| Net Operating Inc (Loss), Less Depr & Amort   | (232,615)  | (36,679)                                       | 1,363   | (174,677)                 | 522,457  | 251,062  | 82,721                       |
| NONOPERATING INCOME Interest income Customer FecRity Charge Passenger FecRity Charge Gairfloss Fixed Asset Disposal Government Grants - Pederal Government Grants - State | 3,163<br>10,984<br>133,387<br>8,795,738<br>3,494,391 | 2,703<br>18,488<br>48,841<br>934,141<br>38,650 | 3,578<br>15,644<br>47,755<br>2,040,983<br>565,354 | 1,250<br>17,500<br>50,000 | 33,518<br>250,288<br>625,680<br>(1,104,442)<br>20,226,683<br>8,457,386 | 38,619<br>250,928<br>635,309<br>25,648<br>3,388,435<br>1,673,828 | 15,000<br>210,000<br>600,000 |
| Total Nonoperating Income   | 12,437,643   | 1,040,823                                      | 2,673,294   | 68,750                    | 28,489,092   | 5,833,568  | 825,000                      |
| NONOPERATING EXPENSES<br>Other Non Operating Expenses<br>Construction Work-In-Progress<br>Interest Expense  | 106,105<br>5,849,074<br>261,107                      | 2,541  | 236,671   | 8,472<br>765              | 109,684<br>32,638,372<br>388,869                                       | 0,422,026<br>279,012   | 724,948<br>9,054             |
| Total Nonoperating Expenses   | 6,216,286  | 2,541  | 236,671   | 9,227                     | 33,134,815   | 9,701,038  | 734,000                      |
| TOTAL NET INCOME (LOSS)   | (6,803,855)  | (1,5-13,22-1)                                  | (2,903,523)                                       | (659,430)                 | (450,983)  | (1,497,598)  | (5,591,0-(8)                 |